

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 9/9/04  
FORM APPROVED  
OMB NO. 0938-0391

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION                    |   | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>145909</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING _____<br>B. WING _____  | (X3) DATE SURVEY COMPLETED<br><br><b>7/9/04</b> |
|---|---|---|---|---|
| NAME OF PROVIDER OR SUPPLIER<br><br><b>CARDINAL HILL HEALTHCARE</b> |   |   | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>SOUTH FOURTH STREET<br/>GREENVILLE, IL 62246</b>                    |   |
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| F 000   | INITIAL COMMENTS<br><br>Surveyor: 13814<br>LP/1 - Change of Ownership Licensure Survey.<br><br>IRI of 6/26/04 (IL11508).<br><br>A partial extended survey was conducted.  | F 000   |   |   |
| F9999   | FINAL OBSERVATIONS<br><br>Surveyor: 13814<br><br>LICENSURE VIOLATIONS specific to IRI of 06-26-2004 as follows:<br><br>300.1210 a) The facility must provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive assessment and plan of care. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.<br><br>300.1210 b)6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.<br><br>300.3100 General Building Requirements | F9999   |   |   |

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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| F9999   | <p>Continued From page 1</p> <p>300.3100 d) Doors and Windows</p> <p>300.3100 d)2) All exterior doors shall be equipped with a signal that will alert the staff if a resident leaves the building. Any exterior door that is supervised during certain periods may have a disconnect devise for part-time use. If there is constant 24 hour a day supervision of the door, a signal is not required.</p> <p>Based on observation, interview, and record review, the facility failed to provide adequate supervision to prevent elopement on 1 of 15 residents in the sample (R3). This resulted in R3, eloping from the facility without staff knowledge on 6/26/04. Staff reported last seeing R3, at approximately 8:50 AM. A man, staying across the road at the neighboring farm house, brought R3 back to the facility at approximately 9:10 AM.</p> <p>Findings include:</p> <p>On 6/26/04, the facility notified the department that R3, had eloped from the facility earlier in the day of 6/26/04. The facility provided a report to the Department.</p> <p>On 7/6/04, the facility's report regarding R3's elopement was reviewed. The report dated 6/26/ 2004, states; "Resident went out of front door, and walked to the neighbors house approximately 150 feet away, knocked on door, and said "Hi." Neighbors brought the resident back to facility. Door alarm did go off when resident entered the facility. Resident is confused, had wander guard on."</p> <p>On 7/6/04, the resident record was reviewed, and</p> | F9999   |   |   |

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| F9999   | <p>Continued From page 2</p> <p>the physician order sheets dated 6/1/04, indicated a diagnoses in part of; History of TIA's (Transient Ischemic Attacks), Diabetes Mellitus, COPD (Chronic Obstructive Pulmonary Disease), Schizophrenia-Paranoid Type, and Pacemaker. During an interview with Z1-Physician of R3, he stated that R3, had an additional ongoing diagnosis of Dementia, and Glaucoma.</p> <p>The most recent assessment dated 6/15/04, indicates that R3, is Moderately Impaired-for decision making, and has difficulty with "short and long term" memory, and at the time of the assessment, R3, was not able to recall "current season, location of own room, staff member names and faces, or that she was in a nursing home." The most recent assessment also indicated that R3, had "Moderately Impaired Vision, could walk independently without assistance and was observed to wander, needed routine assistance with personal hygiene, and listed shortness of breath and unsteady gait as problem health conditions."</p> <p>The most recent fall risk assessment dated 6/15/04, indicates R3, is a high risk for falls.</p> <p>The most recent Assessment for Elopement Potential dated 6/15/04, indicates that R3, is confused at times, has a history of elopement, has recently attempted to elope from the facility, wanders in and outside of the facility, and is at risk to elope. The assessment states; "... gets anxious at X's(times), wants to find mother and home in Granite City."</p> <p>The most recent care plan dated 6/15/04, indicated the following approaches to R3's,</p> | F9999   |   |   |

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| F9999   | <p>Continued From page 3</p> <p>wandering behavior; "..encourage participation in activities that work for the resident, going for a walk, having a soda, playing bingo, rocking in the rocking chair, snacks that she likes... secure guard daily on resident at all times, check placement every shift, check functioning at front door every month, ..psych eval and follow up, ..reassure resident that she is safe here, redirect from door if attempts to leave, staff stay with her until she is calmer."</p> <p>A review of E9's nursing notes dated 6/26/04, at 9:10 AM, states; "Res(resident) up ad lib(up without assistance), with steady gait, Outside neighbor returned resident." In an interview on 7/7/04, E9 stated; "..R3 was last seen by E9, in the dining room at approximately 8:45 AM, on 6/26/04. Some how R3 got out the front door, and no alarm had sounded. R3 was brought back by the neighbor who lived across the road." E9 stated that when R3 was brought back into the facility by the neighbor, R3's wander guard did sound." E9 stated that prior to this incident, R3 was alert to her name, but otherwise confused, and wandered in the facility." E9, stated that upon inspection, R3 appeared to be uninjured from her trip outside the facility."</p> <p>In a phone interview with E7, on 7/7/04, E7 stated; "at about 9:10 AM, he heard the wander guard alarm go off at the front door. A young man came in to the dining area with R3, and stated that R3, had come to his house across the road from the nursing home. E7 stated that he was working in the facility dining room assisting residents with breakfast, and thought he(E7) had seen R3 sitting in the dining room near the patio door, about 10 or so minutes prior to her being returned by the</p> | F9999   |   |                      |   |

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| F9999   | <p>Continued From page 4</p> <p>neighbor. E7 stated that he had not heard any alarm sounding that morning, had been working in the dining room the whole time of the incident, and did not know how R3 had left the building".</p> <p>In a phone interview with E8, on 7/7/04, E8 stated that she had been working in the dining room assisting residents with breakfast since approximately 8:45 AM. E8, states that at approximately 9:10 AM, the door alarm sounded at the front of the building, and a man came into the building with R3. E8 stated that the man informed her that R3 had crossed the road and come up to his house looking for someone, so he was bringing R3 back to the facility. E8 stated that she had been in the dining room and had not heard any door alarms go off when R3, left the facility. E8 stated that she only heard the door alarm sound when R3, came back into the facility.</p> <p>In an interview with Z3, who was visiting at the house across the road from the facility, he states that he heard a knocking at the front door of the house, and when he opened the door, R3, was standing there in a shirt, slacks and shoes. Z3, stated, "R3, asked me if there was anyone home who could make her breakfast." Z3, stated, "R3, appeared confused, and did not know where she lived". Z3 stated that he did not live in the house, and assumed that R3, might have come from the nursing home across the road, so he took her there to see if she lived there." Z3, stated, "that when he took R3 over to the nursing home, the staff identified her as a resident of the facility." Z3, stated that he was concerned that R3, had wandered alone across the blacktop road, and had been able to climb up the incline to get to the house without any one at the facility knowing it.</p> | F9999   |   |                      |   |

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| F9999   | <p>Continued From page 5</p> <p>Z3, stated "the only reason he was at the house that morning was because he was house sitting for the owners who were away on vacation."</p> <p>On 7/7/04 during and interview, R3 stated; "I think I went to that house because I know the lady who lives there." The Surveyor asked R3, for the name of the lady, and R3 replied; "I don't recall, you'll have to ask my mother that"(mother deceased). During this interview, R3, could not identify the current date, month, or year, and could not identify any names of the staff taking care of her.</p> <p>In an interview with Z1-R3's physician, he stated, "Although R3, could ambulate with no problems, she should not be allowed to wander alone in the facilities driveway. R3, would probably wander away if not closely watched". Z1, stated "R3's, cognitive functioning is at about a 5-year old level, and that although she could recognize a car on the roadway, R3, would not be able to negotiate a car or understand the danger one should she step in front of it. Also, R3, might fall and be injured if she tried to climb the hill like the ones on the roadway by the nursing home, when unattended."</p> <p>On 7/7/04, in an interview with E1-Administrator, and E2-DON, it was stated that R3 did have a known history of attempting to leave the building, and R3 was wearing an electric monitoring device to prevent her from leaving the building without staff knowledge. No additional information was available as to why staff were unaware that R3 had eloped from the building on 6/26/04, or why the alarm system had failed.</p> | F9999   |   |   |

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| F9999   | <p>Continued From page 6</p> <p>On 7/7/04, the surveyor and Z1, observed the grounds surrounding the facility. The facility is in a rural area approximately 1-mile outside of the town of Greenville. The facility drive opens onto a blacktop road(Hillside Drive), where the speed limit is 30 miles per hour. The distance from the front door of the facility to the mid-driveway is approximately 30 feet, and from the mid-driveway to the black top road is approximately 173 feet. The black top road is approximately 30 feet wide, and the distance to the front door of the house that R3 visited is approximately 200 feet, after climbing the embankment at the edge of the road which is approximately 4 ft high and sloped down to the roadway. The black top(Hillside Drive) is connected at the south to Old Route 40/Main Street approximately 1/2 mile away, and on the north to College Avenue, approximately 1/8 mile away. There are no sidewalks on the roadside. The facility has a fenced in area on the blacktop side that borders the road, but the driveway is not inside the fenced area. The front of the facility faces into an open flat field and there is no fence that separates the field from facility ground, or the field from the bordering roadways.</p> <p>Upon observation, the home where R3 wandered to on 6/26/04, sits across the blacktop road from the facility, approximately 200 feet back from the roadside and up a small incline. The property has been manicured with wood chips and small bushes at the immediate road side. The home is surrounded on all 3 sides by high-growing corn fields. The next house on the road is approximately 1/4 mile to the south on the blacktop.</p> | F9999   |   |   |