

Boxwood Health Care Center

Facility I.D. Number: 0043703
418 S. Memorial Drive
Newman, IL 61942

Date of Survey: 3/17/04

Incident Investigation of 2/28/04

The facility must provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychosocial well-being of the resident, in accordance with each resident's comprehensive assessment and plan of care. Adequate and properly supervised care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.

All necessary precautions shall be taken to assure that the resident's environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.

The DON shall supervise and oversee the nursing services of the facility, including:

Developing an up-to-date care plan for each resident based on the resident's comprehensive assessment, individual needs and goals to be accomplished. Personnel representing other services such as nursing, activities, dietary and such other modalities as are ordered by the physician shall be involved in the preparation of the resident care plan. The plan shall be in writing and shall be reviewed and modified in keeping with the care needed as indicated by the resident's condition. The plan shall be reviewed at least every three months.

These requirements are not met as evidenced by:

Based on observation, interview, and record review, the facility failed to adequately supervise R1 (1 of 2 residents that were identified and assessed as elopement risks) to prevent R1 from leaving the facility without the staff's knowledge. R1 traveled with an unidentified person to his former residence in a neighboring community about 15 miles from the facility.

The findings include:

According to the medical record, R1 was admitted to the facility on 2/6/04 from his home. R1 was born on 8/31/33. R1 is 71 years old and has diagnoses that include Alzheimer's Disease, Dementia, Hypertension, and Esophageal reflex.

The 2/17/04 Resident Assessment Instrument (RAI) for R1 documents the following: R1 has short term memory problems. R1 is moderately impaired for cognitive skills for daily decision making (decisions poor; cues/supervision required). His mental function varies over the course of the day. He exhibits wandering behaviors 4 to 6 days a week but not daily. R1 is independent for Activities of Daily Living (ADL's).

An "Elopement Risk Assessment" for R1 dated 2/11/04 reports that R1 has a history of one or more attempts of elopement from the facility and R1 wanders. R1 has risk factors of Alzheimer's/Dementia diagnosis, resident has stated he was leaving the facility, and the resident appearance was that of a visitor. This assessment concluded that R1 was an elopement risk.

R1's plan of care dated 2/19/04 lists the potential for elopement with an approach to "verify location of resident every 15 minutes". A second care plan problem listed "resident has been exhibiting the behavior of wandering and resident attempts to escape out exit doors. From 2/11/04 to 2/17/04 resident had 6 episodes".

The nurse=s notes dated 9:25 A.M. on 2/28/04 stated, "Resident wanting to leave facility and go walk. Staff stated he can not go by himself. Several attempts were made to redirect resident from leaving building. Resident stated he would sign a paper to say it is his responsibility if he leaves because staff stated that he is our responsibility if he leaves, he may get hurt and we will get in trouble. At this time, resident has coat on and walking up and down hallways. Will monitor." The nurses' notes of 2:00 P.M. on 2/28/04 stated, "Resident alert oriented x1, very restless, up and down frequently states 'I want to walk home', instructed he is a long way from home, family will be in soon, verbalized understands, states he'll just go sit down. Will continue to monitor and redirect."

The nurses' notes of 5:25 P.M. on 2/28/04 stated "notified per CNA(certified nursing assistant) unable to find resident, initiated building search, facility grounds searched, continues to search, CNA (E4) initiated a town search per car. At 5:43 P.M., 911 notified of missing resident. DON (Director of Nurses) notified. Frequent attempt made during this time to notify family, line busy. Residence called at 5:48, (R1) resident answered phone, states he was home, home alone, not sure how he got there. (R1) was picked up. At 6:40 P.M. returned to facility with CNA, completed skin assessment completed, no injuries noted, resident stated "someone took me home."

E3, Assistant Director of Nurses was the charge nurse on the 2 to 10 shift on 2/28/04. E3 was interviewed on 3/10/04 at 11:10 A.M. The nurses notes were reviewed with E3. E3 stated it was her belief that R1 got out of the facility with visitors. E3 stated that there was a large number of visitors in and out of the facility that day. E3 stated the door alarms were tested following the incident and the alarms were functioning as designed. E3 stated she was not sure the last time she saw R1. E3 stated in a written statement for E2 (DON), "Last time I know I saw him was on the west hall. I redirect him to his room at approximately 4:30 P.M." E3 was interviewed on 3/17/04 at 9:30 A.M. E3 stated it was a warm, sunny (in the 50's) day on 2/28/04 and it was still light when the search began for R1.

E2, Director of Nurses was interviewed 3/10/04 at 10:10 A.M., E2 stated she was notified of the elopement of R1 at 5:58 P.M. E2 arrived at the facility at 6:25 P.M. and began the investigation. R1 was returned to the facility at 6:40 P.M. According to E2's interview with R1 on 2/28/04 at 6:45 P.M., when asked how he got to his home, the resident stated "Someone took me" stated "I was down eating cake - the party broke up and then we left". R1 was asked if he walked and he said "No". R1 was asked if he hitch hiked and he said "No". E2 stated she checked the door alarms at 7:30 P.M. on 2/28/04 and all doors alarms were working. E2 stated she interviewed staff as to what had occurred and when R1 was last seen.

E4, Certified Nurses' Assistant (CNA) was interviewed on 3/10/04 at 12:00 P.M. E4's written statement was reviewed with E4 also. E4 stated she last saw R1 in the building between 4:15 and 4:30 P.M. E4 was in the corridor outside of the livingroom. She said R1 had a coat on. E4 asked him why he had a coat on and his response was he was cold. E4 went on break and sometime after returning from break, E3 asked if she had seen R1. E4 searched for R1. She did not recall what time it was. E4 was sent by E3 to pick up R1 at his home. E4 did return R1 to the facility. E4 stated she asked R1 how did he get to his home. R1 said "he got a ride". E4 stated R1 said he did not know who it was but it was someone from around here. E4 was asked about the 15 minutes checks. E4 stated that she was not responsible for recording the 15 minutes checks. One of the other CNAs was doing them on 2/28/04.

E6, CNA was interviewed at 2:00 P.M. on 3/10/04 and her written statement and the 15 minute check documentation of 2/28/04 were reviewed. E6 stated she last saw R1 at the front desk (nurses' station) at about 4:15

P.M. E6 stated she did initial the 15 minute check documentation that R1 was in the facility from the start of the shift to after 5:00 P.M. E6 stated she did not see R1 each time she recorded an entry but was dependent on the other staff on duty to help verify R1's location.

The 15 minute check log was reviewed for 2/28/04. The log was divided into blocks under hours. 3 blocks under each hour for each resident. The top 2 blocks were divided into half. These two blocks were used to record the resident's location. Each section in the 2 blocks represents a 15 minute block of time. Third block was used for staff initials who recorded the location. The time staff observed a resident could be as much as 30 minutes apart because each section represents approximation of time not an actual time. In addition to the 15 minute check log, the facility's system of supervision includes door alarms which activate when the door is opened. The alarm sounds at the nurses' station and must be reset at the panel behind the nurses' station. The front door and the back service door can be temporarily disarmed with a key pad at the door. Door alarms were tested on 3/10/04 and they were functioning as designed.

E5, CNA was interviewed on 3/10/04 at 2:30 P.M. E5 stated she last saw R1 in his dining room chair for supper between 4:45 and 5:00 P.M.

E7, CNA was interviewed on 3/10/04 at 4:15 P.M. E7 stated she last saw R1 at about 4:25 P.M. in his room.

Z1 (R3's daughter) was interviewed per phone on 3/10/04 at 11:30 A.M. Z1 stated she was visiting R3 on 2/28/04. She believed she got to the facility at about 4:00 P.M. and left at about 5:00 P.M. Z1 said she was in R3's room sitting on the bed facing the window. Z1 saw a man walking outside of the window on the grass. He was walking back and forth and turning his head like someone was calling to him. Z1 did not recall the time it was, but she identified R1 for the facility on 3/10/04.

R1 was interviewed in his room at 10:30 A.M. on 3/10/04. When asked, he did not know he was in the facility, the date, the day of week, or the town he was in. He believed he was in his home town. He did not recall going to his home or how he got there. He had some safety awareness, in that, he knew to look before crossing the road.

R1 was interviewed in his room at 11:15 A.M. on 3/11/04. R1 was asked if he wanted to go to his home town, how would he get there. R1 said, "I'm in Villa Grove now". R1 was told he was in Newman. R1 was asked if he knew the way. R1 stated that he would ask a "farmer's wife". He was asked if he would get a ride from someone he did not know. R1 said, "farmer". R1 was asked if he would be afraid to ride with someone he did not know. R1 said, "No, because I know Karate and I have a badge that says chief."

A Life Safety Skills Assessment for R1 was conducted on 3/11/04 at 9:20 A.M. by E8 (Licensed Practical Nurse, Care Plan Coordinator). R1's mental function varies over the course of the day due to diagnosis. "How do these concerns impact the resident's ability to be outside of facility unaccompanied by staff or family?" was a question on the assessment. The response was "Yes - facility feels resident wouldn't be safe outside unattended at this time".

The surveyor drove between the facility and R1's home town. They are 15 miles apart.