

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 05/02/2007
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145689	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 10/13/2006
NAME OF PROVIDER OR SUPPLIER MANORCARE AT ELK GROVE VILLAGE			STREET ADDRESS, CITY, STATE, ZIP CODE 1920 NERGE ROAD ELK GROVE VILLAGE, IL 60007		
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F 309	Continued From page 6 flow sheets were being used and lab draw dates were noted on resident Medication Administration Record. 2. In services were conducted with licensed nursing staff on importance of use of PT/INR flow sheets as a communication tool for monitoring due dates and obtaining results, notification of MDs and receiving and executing new orders based on lab results. 3. Procedural changes were implemented on end of month physician order changeover. 4. Ongoing audits of telephone orders for PT/INR labs to insure that the lab is drawn, results received and communicated to MD and follow through is completed. Results are to be forwarded to QAA committee for on going monitoring. Responsible Person: ADON (Acting Director of Nursing)	F 309			
F9999	FINAL OBSERVATIONS LICENSURE VIOLATIONS 300.1210a) 300.1210b)2)3) 300.3220f) Section 300.1210 General Requirements for Nursing and Personal Care a) The facility must provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive assessment and plan of care. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.	F9999			

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F9999	<p>Continued From page 7</p> <p>b) General nursing care shall include at a minimum the following and shall be practiced on a 24-hour, seven day a week basis: 2) All treatments and procedures shall be administered as ordered by the physician. 3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>Section 300.3220 Medical and Personal Care Program</p> <p>f) All medical treatment and procedures shall be administered as ordered by a physician. All new physician orders shall be reviewed by the facility's Director of nursing or charge nurse designee within 24 hours after such orders have been issued to assure facility compliance with such orders. (Section 2-104(b) of the Act)</p> <p>These requirements were not met as evidenced by the following:</p> <p>Based on record review and interviews, the facility failed to provide the necessary care and services to one resident (R3) who required medication for anti-coagulation (Coumadin) due to a history of deep vein thrombosis. Specifically, the facility (1) failed to ensure that an INR lab specimen that was scheduled for 9/2/06 was obtained, (2) failed to inform R3's physician that they did not have the INR values, and (3) failed to ask R3's physician whether he wanted the Coumadin to be held and/or the PT/INR tests continued after the physician ordered daily PT/INR's to be discontinued on 8/30/06 and the</p>	F9999			

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F9999	<p>Continued From page 8</p> <p>Counadin to be held on 8/31/06. This resulted in R3 not receiving any medication for anti-coagulation between 8/31 and 9/16/06. R3 was hospitalized 9/17/06 with a diagnosis of a Pulmonary Embolism which hospital records indicate resulted from the failure to adminstor Coumadin. This failure to ensure adequate follow up as to whether a significant medication for anticoagulation should be given resulted in an Immediate Jeopardy. The facility Administrator was notified on 10/13/06.</p> <p>Findings include :</p> <p>R3 is a 48 year old male originally admitted to the facility on June 7, 2006 for specialized rehabilitation services S/P(Status Post) Open Reduction External Fixation of Calcaneal Fracture of Right Ankle on May 16, 2006. R3 also has the following medical diagnosis: Embolism and Thrombosis, HTN(Hypertension), Chronic Kidney Disease Stage III, Diabetes Mellitus Type II, Peptic Ulcer and Detached Retina.</p> <p>An interview of Z1(family member) on 10/10/06 revealed that R3 on July and September 2006 was re-admitted in the hospital with diagnosis of Pulmonary Embolism. Z1 stated that R3 had to undergo a procedure to have a "Filter" put into his lungs on Sept. 19, 2006 due to "life threatening "situations, this time R3 had developed a large blood clot in his lungs from not receiving Coumadin since 8/31/06.</p> <p>Interview of Z2 (R3's current attending physician) on 10/10/06 at 4:30 PM, and Z4 (R3's Hospital Pulmonologist) on 10/11/06 revealed that R3 had missed his coumadin medications on two occasions that resulted in life threatening</p>	F9999			

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F9999	<p>Continued From page 9</p> <p>Pulmonary Embolism both times. Z4 further stated that he can not take the risk of the Coumadin being "messed up" for the third time, because it could cost the patient his life. That IVC(Intravenous Cavae) Filter was put in during this admission.</p> <p>During the first incident in the month of July 2006, a review of the physician's notes state: "The patient is a 48 year old male with multiple medical problems who was sent to the Emergency Room after I received a call from the nurse telling me that he has been having some abdominal pain, nausea, mild shortness of breath. In the emergency room the patient was desaturating. CAT scan of the chest was done. The patient was found to have a pulmonary embolism. He was started on Heparin and admitted. This started pretty recently, just lasting for a day or two. It appears that the right ankle is in cast now. Upon the admission this time to the hospital, the patient was not on any Coumadin, although he was discharged on Coumadin with INR of 2.18. On 6/06/06 his INR was 2.84. He had a history of right deep venous thrombosis. Past Surgical History: Past surgery of the right ankle; no other surgeries. Assessment: 1. Pulmonary Embolus. 2. History of right leg vein deep venous thrombosis. 3. History of multiple surgeries of right LE(lower extremities). Present Illness. 4. End Stage Renal Disease on hemodialysis. 5. Left arm arteriovenous fistula that is working good, still has not been used. 6. Type-II Diabetes Mellitus. 7. Hypertension 8. Morbid obesity. 9. Peptic ulcer disease.</p> <p>PLAN: The patient was started on intravenous heparin, will start him on Coumadin, PT, and INR daily. The Patient is advised that he has to be on coumadin at all times.</p>	F9999			

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F9999	<p>Continued From page 10 Dictated : 07/13/06</p> <p>During the second incident, a Pulmonary Consult, dated 9/18/06, states: "Patient had massive life threatening PE after being off coumadin a relatively short period of time. INR unknown. This is the second time this has occurred. Massive PE-S/P TPA(Tissue Plasmonogen Activator) Now on Heparin, this was stopped due to external bleeding, but this appeared small. Thrombophilic work-up. IVC Filter. Renal Failure-Hemodialysis EKG (Electrocardiogram) changes-? PE-Troponin, Echo. Follow up EKG.</p> <p>Nurses Progress Notes as dated, from the period of 8/31/06 to 9/16/06 include:</p> <p>9/14/06 8:00 AM "Pt.(Patient) stated he had dry heaves, cold sweat, upset stomach-SOB(shortness of breath) last night after Cipro."</p> <p>8:00 PM "Resident refused Tx(Treatment) for pin sites and surgical wounds. Resident agitated because of upset stomach, cold sweats, nausea and pain." 11:00 PM "C/O(complain of) nausea and upset stomach."</p> <p>9/16/06 7:00 AM "Resident with c/o nausea-Compazine given with little help." 8:00 AM "Pt. had a hard night. He had abdominal discomfort per night RN(Registered Nurse). Pt. stated he feels the same when he had a blood clot. Coumadin on hold from 8/29 and 8/30 with N.O.(Nursing Order) INR 9/2. No result found in pt's chart. MD notified with orders to send pt. to hospital emergency room. Lab.(laboratory) result obtained from lab as ordered for 09/02/06. PT 17.1 INR 1.74 . "Above results are low for PT/INR</p>	F9999			

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F9999	<p>Continued From page 11</p> <p>normal range. According to nurses documentation in all shifts patient returned back to the facility from the emergency room on 9/16/06 with continued complaint of abdominal pain inspite of pain medications.</p> <p>9/17/06 1:00 PM "Send to hospital emergency room." 2.15 PM "Picked up by ambulance."</p> <p>9/18/06 1:00 AM "Hospital called: Pt. was admitted to CCU(Cardiac Care Unit) Dx : P.E." The failure of the facility to administer significant anticoagulation medication (Coumadin), and no follow up for the laboratory result according to physician's orders, resulted in the residents re-admissions to the hospital with life threatening diagnosis of Pulmonary Embolism; and has to undergo invasive procedure, as a preventive measures to save his life. Per Z4, he recommended IVC Filter to save the patients' life, because he can not risk the chance for the third time that his coumadin might get messed up.</p> <p>Staff interviews and physicians' interviews revealed that the facility should have monitored and followed up laboratory results according to physician's orders.</p> <p>Interview of E1 (Administrator) and E2 (Acting Director of Nursing) on 10/10/06 revealed that R3 was not given Coumadin medication since 8/31/06 due to laboratory result of PT/INR that was not on the chart. Both also stated that the physician order for Coumadin was not transferred to the September MAR. Therefore there was no follow up nor monitoring done on R3's coumadin orders.</p>	F9999			

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F9999	Continued From page 12 Facility Incident Report: Description of Incident: Last PT/INR drawn on 9/2/06. No results were found in pt's chart. It was not marked in MAR. No follow up was made. No Coumadin given since 8/30. Pt. c/o abdominal pain. MD notified. Ordered to send to ER(Emergency Room). Date of Notification: 9/16/06. Time of Notification: 9:30 AM. (A)	F9999			