

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 03/07/2006
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145769	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 12/02/2005
NAME OF PROVIDER OR SUPPLIER FRIENDSHIP HOME			STREET ADDRESS, CITY, STATE, ZIP CODE 826 NORTH HIGH CARLINVILLE, IL 62626		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
F 324	Continued From page 5 delay's duration was decreased from thirty seconds to fifteen seconds. 6. On 11/23/05, a mailer was sent out to all family members informing them that the front door alarm's delay code was changed. The letter also alerted family members to be watchful of residents following them outside the facility and to be sure to alert staff if residents are lingering near the front doors. 7. On 11/29/05, the fifteen minute checks were changed back to thirty minute checks. 8. On 11/30/05, an inservice on wandering/ elopement behaviors was given to staff by Z4 (Consultant).	F 324			
F9999	FINAL OBSERVATIONS Licensure Violations 300.1210a) 300.1210b)6 300.2900d)2 Section 300.1210 General Requirements for Nursing and Personal Care a) The facility must provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive assessment and plan of care. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.	F9999			

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F9999	<p>Continued From page 6</p> <p>b) General nursing care shall include at a minimum the following and shall be practiced on a 24-hour, seven day a week basis:</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>Section 300.2900 General Building Requirements</p> <p>d) Doors and Windows</p> <p>2) All exterior doors shall be equipped with a signal that will alert the staff if a resident leaves the building. Any exterior door that is supervised during certain periods may have a disconnect device for part-time use. If there is constant 24 hour a day supervision of the door, a signal is not required.</p> <p>Based on observation, interview and record review the facility failed to provide adequate supervision to prevent the elopement of one resident (R1) of 4 residents assessed by the facility to be elopement risks at the time of the incident. This supervision lapse resulted in R1 eloping from the facility without staff knowledge on 11/18/05. E3 (Licensed Practical Nurse - LPN) saw R1 at approximately 4:40 PM in her room with her coat on and verbally prompted her to take it off, just before being asked to assist someone else. At about 5:00 PM, R1 was noticed missing. A search ensued. R1 was found at a local shopping plaza about 1/2 mile away at 5:18 PM.</p>	F9999			

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F9999	<p>Continued From page 7</p> <p>Findings include:</p> <p>R1's nurse's notes, dated 11/18/05, state "5:00 PM Res. noted to be missing....5:10 PM dispersed staff members to vehicles to search surrounding neighborhood....5:18 PM received call from CNA that found Res. at Carlinville Plaza 4 block N.E. of facility." The notes then indicate a body check was done on R1 showing no injuries upon her return.</p> <p>On 11/30/05 at 2:15 PM, E5 (Certified Nurses Aide - CNA) indicated that she drove North to the shopping plaza in search of R1 and found her there on the sidewalk, in front of the State Drivers License facility. E5 indicated that she asked R1 where she was going and R1 said, "I'm getting my car and going home." E5 said that R1 was in "good shape" and "going pretty fast" and had an "off-white" coat on, when she found her. E5 indicated that R1 said, "I'm fine" when she prompted R1 to go back to the nursing home with her.</p> <p>E3's (LPN) narrative statement, dated 11/21/05 and written as part of the facility's incident investigation, states: "On 11-18-05....3:20 PM door alarms...operating properly....4:40 PM. I went into Rm #14 to give... 4:00 P meds While I was in that Rm I noted [R1]...have a cream or beige color coat on. I attempted to talk Res. into taking her coat off. I believe resident was unbuttoning her coat when [E1 - Administrator] stuck his head in and asked for my assistance....5:00 PM. I was told by [E7 - Certified Nurses Aide] that Res. [R1] could not be found."</p>	F9999			

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F9999	<p>Continued From page 8</p> <p>E6's (CNA) narrative statement, dated 11/18/05 and written as part of the facility's incident investigation, indicates Z2 (visitor) told her that she saw R1 walk out with two other visitors. It states, "In the mean time...she [Z2 - visitor] saw her [R1] walk out the door with two visitors."</p> <p>On 11/29/05, E3 and E6 verbally verified the details of the elopement incident as described above. E5 did the same in an interview on 11/30/05.</p> <p>On 11/29/05, E1 (Administrator) indicated that R1 most likely followed a visitor out the front door. E 1 indicated that at the time of the incident the front door's alarm had a 30 second time period, in which the alarm was by-passed, when the key pad's code was punched in. This allowed visitors and staff to exit without setting off the loud alarm. E1 indicated that since the incident, the by-pass time delay for the alarm has has been reset to be only 15 seconds. In addition, the code was changed and all family members were given written notice of the new code and the need to watch for other residents who may follow them out.</p> <p>On 11/29/05, at 1:50 PM, R1 was interviewed. R1 had no recall of the elopement incident. R1 said, "I'm not saying I didn't, I just don't remember doing that." R1 was oriented to self, but not to time or place.</p> <p>R1's Physician order sheet dated for 11/05 indicates R1 has diagnoses which include Alzheimer's and Syncope.</p> <p>R1's Minimum Data Set (Resident Assessment</p>	F9999			

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F9999	<p>Continued From page 9</p> <p>Instrument) dated 10/11/05, indicates that R1's cognitive skills for daily decision making are moderately impaired.</p> <p>Z1 (Physician) indicated on 12/01/05 at 3:30 PM that R1 ambulates quite well, that she would have no problems avoiding hazards while walking, but due to her Dementia she "doesn't know where she's at" and "wouldn't remember a statement you said to her a few minutes ago."</p> <p>R1's Interdisciplinary Screening Form, dated 11/23/05 and signed by Z3 (Speech Therapist), has a comment section stating: "Nursing requested re-screen by ST [Speech Therapy]. Pt [R1] previously seen for cognitive tx [treatment] from 2/07/05 thru 4/15/05. At time of D/C [discharge] pt was able to use some compensatory memory techniques along w/ verbal cues to assist orientation & recall of daily events. STM [short term memory] appears to have markedly [decreased] since that time along w/ [increased] confusion. Do not feel pt would benefit from any further ST intervention @ this time."</p> <p>The Weather Channel web-site indicated the temperature on the day of the elopement (11/18/05) had a high of 48 degrees Fahrenheit. The nursing home is located in a residential neighborhood two blocks East of a busy highway (Route 4) which passes through the town, with a speed limit of 30 miles an hour. The residential neighborhood has sidewalks to one side of some of the streets. Before residing at the nursing home, R1 lived in the area to the South of the facility.</p>	F9999			