

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 01/05/2007
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145828	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 07/26/2006
NAME OF PROVIDER OR SUPPLIER AVENUE CARE CENTER			STREET ADDRESS, CITY, STATE, ZIP CODE 4505 SOUTH DREXEL CHICAGO, IL 60653		
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F 469	Continued From page 14	F 469			
F9999	<p>The facility failed to assess and reassess the pest control program for effectiveness and allowed this problem to reach a serious proportions. The infestation of rodents was widespread. The facility failed to provide a safe and clean environment.</p> <p>FINAL OBSERVATIONS</p> <p>LICENSURE VIOLATIONS:</p> <p>300.2100 300.2210a) 300.2210b)1)2)4)6)7)8) 300.2220a)1) 300.2220d) 300.2420g)</p> <p>Section 300.2100 Food Handling Sanitation Every facility shall comply with the Department's rules entitled "Food Service Sanitation" (77 Ill. Adm. Code 750).</p> <p>Section 300.2210 Maintenance</p> <p>a) Every facility shall have an effective written plan for maintenance, including sufficient staff, appropriate equipment, and adequate supplies.</p> <p>b) Each facility shall:</p> <p>1) Maintain the building in good repair, safe and free of the following: cracks in floors, walls, or ceilings; peeling wallpaper or paint; warped or loose boards; warped, broken, loose, or cracked floor covering, such as tile or linoleum; loose handrails or railings; loose or broken window panes; and any other similar hazards.</p>	F9999			

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F9999	Continued From page 15 2) Maintain all electrical, signaling, mechanical, water supply, heating, fire protection, and sewage disposal systems in safe, clean and functioning condition. This shall include regular inspections of these systems. 4) Maintain the interior and exterior finishes of the building as needed to keep it attractive and clean and safe (painting, washing, and other types of maintenance). 6) Maintain the grounds and other buildings on the grounds in a safe, sanitary and presentable condition. 7) Maintain the grounds free from refuse, litter, insect and rodent breeding areas. 8) The building and grounds shall be kept free of any possible infestations of insects and rodents by eliminating sites of breeding and harborage inside and outside the building; eliminating sites of entry into the building with screens of not less than 16 mesh screen to the inch and repair of any breaks in construction. Section 300.2220 Housekeeping a) Every facility shall have an effective plan for housekeeping including sufficient staff, appropriate equipment, and adequate supplies. Each facility shall: 1) Keep the building in a clean, safe, and orderly condition. This includes all rooms, corridors, attics, basements, and storage areas. d) All cleaning compounds, insecticides, and all	F9999			

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F9999	<p>Continued From page 16</p> <p>other potentially hazardous compounds or agents shall be stored in locked cabinets or rooms.</p> <p>Section 300.2420 Equipment and Supplies</p> <p>g) Cleaning equipment and supplies shall be provided as set forth in Sections 300.2210 through 300.2220.</p> <p>These REGULATIONS are not met as evidenced by:</p> <p>Based on observations made on 7-7-06 during environmental tour between 1-3pm with E2 (D.O. N). and E3 (Housekeeping), random observations made thruought the survey, and resident and staff interviews, the facility failed to sanitize and maintain the floors, walls, ceilings, dining area, numerous resident bathrooms, laundry room, and storage rooms. The facility also failed to have and use appropriate cleaning solutions which would prevent the spread of disease causing organisms. Also small mounds of blue pellets (anti-coagulant commercial brand of rat poison) mixed with small black droppings were noted in corners of the resident room 212. The pellets were loose and not in a container.</p> <p>Based on observation and interview, it was also determined that the Facility failed to ensure the kitchen was free from a backup of sewage and to ensure the kitchen was free from rodent droppings thereby increasing the risk for food contamination and food-borne illness. The Facility could not ensure that the food served to the residents was stored, prepared, and distributed under sanitary conditions.</p> <p>The findings include:</p>	F9999			

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F9999	<p>Continued From page 17</p> <p>1) During environmental tour small mounds of blue pellets mixed with small black droppings were noted in corners of the resident room 212. E2 states she had no idea who placed the pellets there, but they looked like rat poison. Interview with E3 stated that he had no ideas where the pellets came from, but they looked like a commercial brand of rat poison. The pellets were loose and not in a container.</p> <p>Interview with Z1 (Pest Control) stated that his " company does not use those types of poison because they can be carried by the mice in different areas of the facility and be eaten by the residents as candy." He further stated that "that type of rat poison is an anti-coagulant. Rats die by bleeding internally. This is an extremely urgent issue if residents are taking anticoagulant medications."</p> <p>The facility was not aware that the pellets were there. The second floor housed both ambulatory and mentally compromised residents.</p> <p>2) During tour of the 3rd floor, housekeeping staff was observed cleaning the residents' rooms . E4 (housekeeper) was asked what type of sanitizing solution were they cleaning with? E4 took surveyor to a storage closet. E4 stated "this is what we use to clean with," handing the surveyor a bottle labeled 'non-acid bowl and bathroom cleaner' which was empty .</p> <p>E4 was informed by surveyor that this bottle indicates on the label to be a toilet bowl cleaner. E4 then stated this is what we use to clean (the facility) with. Surveyor asked where are the cleaning supplies stored. No other supplies were</p>	F9999			

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F9999	<p>Continued From page 18</p> <p>noted in the room. E4 stated that "there are some down stairs on another floor." There were no other supplies located during this survey.</p> <p>3) E6 (housekeeping) and E7 (housekeeping) were observed with a cleaning cart. The cart had a full bucket of water which appeared dirty and dark. There were no cleaning bottles, cans, or sprays noted. Surveyor asked E6 what do you clean the resident rooms with?</p> <p>E6 stated that his duties are to mop and sweep the floors, and he uses "toilet bowl cleaner." E7 stated that she had "odor killer" in the water bucket, but she also uses "Scrubbing bubbles" on the tiles with foam cleaner and steel cleaner. However she did not have any at this time.</p> <p>4) On the first floor E8 (housekeeping) stated that she uses toilet bowl cleaner and mixes the solution with water to a ratio of half water & half solution. The toilet bowl cleaner bottle's label states that the solution is to be used full strength.</p> <p>E8 further stated that she uses foam cleaner for the sinks, walls, and uses a spray bottle to deodorize. However she stated she did not have any of the solutions at this survey.</p> <p>5) E4 stated that he pours a large amount of a "solution into a cleaning bucket." He stated that he gets it from a larger container in the basement. E3 (Sup) identified the solution as an odor eliminator. E3 stated that he uses Pine Sol, "but did not have any currently," saying he "used the last of it on yesterday." No Pine Sol nor pine odor could be detected, and no bottle of cleaning solution could be located.</p>	F9999			

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F9999	<p>Continued From page 19</p> <p>6) The following individual rooms were observed soiled and dirty:</p> <p>a) Bathrooms in the following bedrooms were observed with dirty and/or stained walls or floors: 302, 310, 322, 214, 311, 102, 109, 119, and 110.</p> <p>b) Wall and floor tiles behind the toilet in room 219, 322, and 220 were loose and broken. Tiles in room 109 were observed burned with multiple cigarette burns.</p> <p>c) The radiators were missing protective covers and/or were broken and soiled in rooms 322, 304, 306, 307, and 309, and the day/dining room on the first floor. A large amount of cigarette butts were noted inside the radiator in room 310.</p> <p>d) In the day room/dining room on the first floor, dried food stains were observed on the walls and floor. The ceiling had a large accumulation of dust and dirt.</p> <p>e) The housekeeping storage closet on the 3rd floor and its walls were soiled with heavy black dirt. The laundry chute door inside this closet was heavily soiled and dirty. A mop was also in the room and was wet and extremely dirty.</p> <p>The facility failed to keep a clean and sanitary environment. The housekeeping staff did not have appropriate cleaning supplies needed to sanitize and clean the facility.</p> <p>E1 (ADM) stated during the survey to the housekeeping staff "why didn't you order the cleaning supplies"? No answer was provided.</p> <p>Record review indicated that the duties of the</p>	F9999			

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F9999	<p>Continued From page 20</p> <p>housekeepers include cleaning and sanitizing the residents' bed frames, walls, railing, washrooms, and floors.</p> <p>Record review (#8) also indicated that garbage cans in the residents' rooms are to be cleaned and sprayed with bleach. There was no supply of bleach located or found in the facility.</p> <p>There are no records as to when cleaning supplies were last ordered by the facility or who was responsible for ordering cleaning supplies on a regular basis. E5 (Corp) stated that the money to buy supplies was available, and she had no idea when they were last ordered or why they were not re-ordered. Staff was not aware when cleaning supplies and sanitation supplies were last available.</p> <p>7) On 7/7/06, between 11:30A.M. and 12:20P.M., a tour of the kitchen was conducted, accompanied by the Food Service Director. Rodent droppings were on the floor of the dry food storage area under the food racks. In addition, there was a backup of sewage from a floor drain in the main kitchen area, approximately 2 feet from the food preparation table. The sewage backup occurred when the faucets from the sink were turned in the "on" position. This was observed twice. Each time, the kitchen staff would push the water back into the drain, using a mop, while others continued preparing and plating food to be served to the residents. At no time was the preparation and service of food halted, and kitchen area disinfected, until directed to do so by the survey team.</p> <p>In an interview with the Food Service Director</p>	F9999			

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F9999	<p>Continued From page 21</p> <p>during the kitchen tour, the Director stated that the problem with the sewage backup had been occurring for approximately 4 to 5 months, and that a maintenance report had already been submitted.</p> <p>8) Other observations made during the kitchen tour were as follows:</p> <p>a) The skillets and large cauldrons had an accumulation of hard, dried black substance on the bottom.</p> <p>b) The stove was heavily encrusted with a hardened black substance completely covering the stovetop and cooking eyes. In an interview with the Food Service Director, he stated that he had tried on occasion to chisel the substance off of the stove but was unable to do so.</p> <p>c) The exhaust fan, near the stove had a large accumulation of dust and dirt.</p> <p>d) A large container containing coffee grounds and a large container of "Thicken Up" each had a Styrofoam cup stored inside of the containers on top of the product.</p> <p>e) Three large dry storage containers for cereal had a dirty sticky build up on the outside of the containers.</p> <p>f) The kitchen floor was stained with broken and cracked floor tiles.</p> <p style="text-align: right;">(A)</p>	F9999			