STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	14G077	A. BUILDING _____ B. WING _____	R 01/18/2007

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
SEGUIN RCA HARVEY HOUSE	3309 SOUTH HARVEY AVENUE BERWYN, IL 60402

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{W 154}	Continued From page 8 investigation." E2 further verified that he did not rule out neglect, nor did he look at the time between the fall and the Emergency Department visit resulting in the diagnosis of closed left radial fracture. The facility did not provide any evidence that E2 investigated R5's lack of pain medication during this time period.	{W 154}		
{W9999}	FINAL OBSERVATIONS LICENSURE VIOLATION 350.620a) 350.1210b) 350.3240a) 350.3240b) 350.3240d) Section 350.620 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility which shall be formulated with the involvement of the administrator. The policies shall be available to the staff, residents and the public. These written policies shall be followed in operating the facility and shall be reviewed at least annually. Section 350.1210 Health Services The facility shall provide all services necessary to maintain each resident in good physical health. These services include, but are not limited to, the following: b) Nursing services to provide immediate supervision of the health needs of each resident by a registered professional nurse or a licensed practical nurse, or the equivalent. Section 350.3240 Abuse and Neglect	{W9999}		

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{W9999}	Continued From page 9 a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. b) A facility employee or agent who becomes aware of abuse or neglect of a resident shall immediately report the matter to the facility administrator. d) A facility administrator, employee, or agent who becomes aware of abuse or neglect of a resident shall also report the matter to the Department. These Requirements are not met as evidenced by: Based on record review and interview, the facility failed to implement policies and procedures to prevent neglect for 1 of 1 individual in the sample with medical needs (R5). R5 fell on 12/5/06 and started exhibiting signs of not wanting to be touched on her left arm. R5 was taken to the Emergency Department for x-ray by her mother who was concerned about her not wanting to be touched on 12/11/06. R5 was diagnosed with a closed left radial fracture. Findings include: R5, per her Physicians' Orders Sheet, is a 52 year old female whose diagnoses include Profound Mental Retardation, Congenital Heart Disease, and Osteoporosis. R5's Speech and Language Communication Evaluation dated 7/28/06 documented, "R5 does not communicate verbally." R5's ICAP dated 4/1/06 documented an adaptive score of 1 year, ten months. The incident report dated 12/11/06 at 2:30pm documented, "Client fell last week on 12/5/06. I	{W9999}		

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{W9999}	Continued From page 10 and I (Injury/Illness Report) done to reflect fall. Left arm sore to touch. R5 taken to the Emergency Department. X-ray done: revealed a closed radial fracture. Ace bandage applied, and R5 to go to orthopedic in the morning for cast to be applied." The incident report further documented, "This nurse assessed R5 this morning and agreed with mom's decision for client to be evaluated for left sore arm..." The 12/5/06 incident report was reviewed. It documented, "R5 has an abrasion on right knee after a fall, also a nose bleed as a direct result of another client grabbing her ankle while she was walking causing her to fall." Under nursing it documented, "Cleansed abrasion on right knee with n/s (normal saline), no bleeding. Applied cool pack and slight pressure to bridge of nose for bleeding. Minimal amount of blood, cleansed nose with water, no bruising at this time." E5, Program Manager, was interviewed on 1/11/07 at 3:34pm. E5 stated, "I noticed about two days after R5 fell that she won't let anybody touch her arm. She would hold it close to her chest. It didn't look swollen to me, but there was redness on the forearm. R5 is left handed, and I kept noticing that she was transferring her food from the left to right then eat and drink with her right hand. R5 was always eating with her left hand (prior to the fall)." Surveyor asked if E5 reported her observations to the nurse. E5 answered, "I reported it to the nurse that R5 looks like her arm is hurting, I probably reported it maybe on the second or the third day (after the fall)." E5 added, "The nurse looked at it and noted that she doesn't want anybody to touch; nurse thought she must be in pain but not in too	{W9999}		

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{W9999}	Continued From page 11 much pain. I can't remember which nurse I reported it to." Surveyor then asked if E5 documented her observations anywhere. E5 added, "I probably didn't put it in there (in the daily report log)." The daily report logs dated 12/5/06 until 12/11/06 were reviewed. It documented the following entries on R5: 12/5/06 - no mention of R5 in the report. 12/6/06 - took a fall sustained small red area to bridge of nose. No bleeding. (+)right knee abrasion. 12/7/06 - R5-has small bruise on left wrist , no arm swelling or redness. 12/11/06 - R5-mom concerned. There were no report logs for December 8, 9, and 10, 2006. The facility did not present any documentation regarding E5's observations of R5's change in behaviors. R5's PRN (as needed) Medication sheet for the month of December was reviewed. R5 was noted with orders for: Ibuprofen 400 mg three times a day as needed and Acetaminophen 650mg four times a day as needed for pain/temperature 99 degrees and above. No signature was found to document that either of these two pain medications were given to R5 during this time period. E4, nurse, was interviewed via phone on 1/16/07 at 9:16am. E4 stated, "It was reported to me by staff that changed her. (E4 could not recall which staff reported it to her.) When they showed it to me that morning (12/7/06), there was a bruise by the radial artery. R5 let me look at it and touch it. There was no grimacing or pulling her hand	{W9999}		

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{W9999}	Continued From page 12 away. Shortly after that she walked with her hands folded and would not sit on the couch but rather would sit on the chair." Surveyor then asked E4 when staff noticed that change. E4 answered, "Maybe that afternoon (12/7/06)." E4 added, "(12/11/06) R5 was not letting anybody touch her hand. Mom was concerned if something was broken." Z1 was interviewed via phone on 1/16/07 at 9:32am. Z1 stated, "I was concerned that R5 was holding her arm. That Sunday (12/10/06), I was visiting R5 and saw her holding her arm and they (staff) said she has been doing that. So I told her (staff) that I will be coming back to take her to the Emergency Department on Monday." Z1 then confirmed that on 12/11/06, she took R5 to the emergency department. Z1 added, "That Sunday was the first time that I saw R5 after her fall. When I got there Sunday and was concerned with R5's arm, staff told me, maybe R5 had a sprain." Z1 further added, "I just thought that they should have taken her to the Emergency Department when it happened rather than saying it was nothing, especially for non verbal clients." E3, Nutrition Manager, was interviewed on 1/16/07 at 9:50am. E3 stated "R5 won't let you touch her hand; she would favor her other hand." Surveyor asked E3 when he noticed this. E3 answered, "I guess I noticed it after she fell. I didn't even know she fell, They (staff) just told me about it." E2, Qualified Mental Retardation Professional (QMRP), verified on 1/16/07 at 12:15pm that staff neglected to identify R5's need for further medical assessment and treatment.	{W9999}		

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{W9999}	Continued From page 13 The facility's Abuse and Neglect:Reporting and Investigating Standard Operating Procedure defined neglect as "The failure to provide adequate medical or personal care or maintenance, which failure results in physical or mental injury to an individual or in the deterioration of an individual's physical and mental condition." The facility's job description for the nurses documents the following: "Is responsible to provide nursing and necessary medical services to Agency participants receiving services as specified by current agency policies and procedures and applicable regulations. Responsibilities include: Coordination of nursing care in accordance with department and agency standards including: -Determination of individual participant health status. - Identification and communication of actual/potential problems to designated medical professional, QMRP, participant, and family members...." The facility failed to implement their policy prohibiting neglect when they failed to seek prompt medical attention for R5. (A)	{W9999}		