

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 11/19/2007  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>145919</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED  <b>C</b> <b>02/16/2007</b>
NAME OF PROVIDER OR SUPPLIER  <b>SPRINGWOOD NURSING &amp; REHAB</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>1920 NORTH MAIN STREET</b> <b>ROCKFORD, IL 61103</b>		
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F 324	Continued From page 5 3. On 2/1/07 at 9:30 AM all residents who are at risk for wandering were re-assessed and new electronic monitoring bracelets were applied. 4. On 2/1/07 at 10:00 AM a file was made for the staff and for the front reception desk identifying those residents at risk with names and current photographs. 5. On 2/1/07 at 12:00 PM pass codes to all stairwells and outside doors were changed immediately. The alarm delay on the front entrance doors was shortened to 30 sec. 6. On 2/1/07 at 2:30 PM the Director of Nursing reviewed all of the new elopement correction interventions with the Medical Director. 7. On 2/2/07 at 8:00 AM a 24 hour receptionist schedule was initiated to monitor and secure the front door at all times. 8. On 2/2/07 at 1:30 PM all staff were in-serviced on new alarm codes, privacy of the alarm codes, responding to alarms and alarm delay changes on the main entrance door.	F 324			
F9999	FINAL OBSERVATIONS  LICENSURE VIOLATIONS:  300.1210a) 300.1210b)6) 300.1220b)3) 300.3100d)2) 300.3240a)  Section 300.1210 General Requirements for Nursing and Personal Care	F9999			

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F9999	<p>Continued From page 6</p> <p>a) The facility must provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive assessment and plan of care. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>Section 300.1220 Supervision of Nursing Services</p> <p>b) The DON shall supervise and oversee the nursing services of the facility, including:</p> <p>3) Developing an up-to-date resident care plan for each resident based on the resident's comprehensive assessment, individual needs and goals to be accomplished, physician's orders, and personal care and nursing needs. Personnel, representing other services such as nursing, activities, dietary, and such other modalities as are ordered by the physician, shall be involved in the preparation of the resident care plan. The plan shall be in writing and shall be reviewed and modified in keeping with the care needed as indicated by the resident's condition. The plan shall be reviewed at least every three months.</p> <p>Section 300.3100 General Building Requirements</p> <p>d) Doors and Windows</p>	F9999			

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F9999	<p>Continued From page 7</p> <p>2) All exterior doors shall be equipped with a signal that will alert the staff if a resident leaves the building. Any exterior door that is supervised during certain periods may have a disconnect device for part-time use. If there is constant 24 hour a day supervision of the door, a signal is not required.</p> <p>Section 300.3240 Abuse and Neglect a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident.</p> <p>These requirements were not met as evidenced by the following:</p> <p>Based on observation, interview, and record review the facility failed to supervise and ensure the safety of 2 confused residents on 1/31/07, who left the second floor on a secured elevator. The facility failed to ensure that the main entrance door alarm delay was programed to alert staff when the door was opened. These failures resulted in R1 and R2 leaving the facility through the main entrance doors undetected by staff at 8:00 PM. R1 and R2 were found outside of the building near the front door by visitors leaving the facility. The outside temperature was 19.4 degrees Farenheit with a windchill factor of 5 degrees Farenheit. R1 and R2 were not dressed in warm clothing. This applies to 2 of 11 residents who have been identified as being wanderers (R1 and R2).</p> <p>The example includes:</p> <p>R1 has diagnoses of Insulin Dependent Diabetes, Dementia, Seizure Disorder, Anemia, Primary Biliary Cirrhosis, and Anxiety per the Physician's</p>	F9999			

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F9999	<p>Continued From page 8</p> <p>Orders Sheet (POS) dated 2/1/07. The assessment of 11/14/06 documents that R1 has short term memory problems and has moderately impaired daily decision making skill requiring supervision.</p> <p>R2 has diagnoses of Dementia, Agitation, Osteoarthritis and Hypothyroidism per the POS dated 2/1/07. The MDS of 12/12/06 shows that R2 has short term memory problems and has moderately impaired daily decision making skills requiring supervision.</p> <p>On 2/13/07 at 10:15 AM R1 was observed wandering around in the second floor dining room. Activity staff were trying to re-direct R1 and engage her in the group activity. R1 was very agitated and confused and wandered out of the dining room into the hall.</p> <p>On 2/13/07 at 10:08 AM R2 was observed laying in bed wearing only a shirt. R2 was exposed from the waist down and was screaming and digging in her groin area.</p> <p>Attempts to interview R1 and R2 on 2/13/07 between 11:45 AM and 12:00 Noon were not successful. R1 and R2 were very confused and unable to carry on a meaningful conversation with this surveyor. R1 and R2 were not oriented to place and time during the interview.</p> <p>During an interview conducted on 2/13/07 at 11:25 AM Z2(visitor) stated, "On 1/31/07 around 8:00 PM, I saw one lady (R1) pushing another lady (R2) in a wheel chair out the door. They got down the ramp and out the door. The one lady (R1) pushing the other one (R2) said, "I'm going to set you free" I told my nephew to run inside</p>	F9999			

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F9999	<p>Continued From page 9</p> <p>and tell someone. They came out and got them. It was evening time and it was real cold. They had no jackets on. I did not want them to freeze. They were outside about 5 minutes."</p> <p>During an interview conducted on 2/13/07 at 11:00 AM Z1(visitor) stated, "Yes two women got out. It was the early part of the night. They went out both doors and were at the end of the ramp outside. We let them (staff) know that they were outside...." Z2 verified that this happened on 1/31/07.</p> <p>During an interview conducted on 2/13/07 at 3:45 PM E3(CNA) stated, "I saw R1 pushing R2 in her wheel chair around 8:00 PM on the second floor. Somehow they got into the elevator and ended up outside both sets of doors. When I got down to the lobby they were already inside. R1 had a light jacket/sweater on. R2 did not have any jacket on. R1 was very confused, more than usual. R2 told me that she did not know where she (R1) was taking me. R1 has been getting more confused by the day."</p> <p>During an interview conducted on 2/13/07 at 4:05 PM E4 stated, "A male visitor came down to 1 East and told me that there were 2 residents outside in the parking lot. When I got down to the front entrance visitors were wheeling R2 up the ramp and R1 was following them. R2 did not have a coat on. R1 had a summer jacket on. The residents were screaming at each other. R1 said to R2 "I am not taking you home." R1 and R2 were swinging at each other while they were in the elevator. No alarms sounded on the first floor. There was no receptionist at the front desk near the main entrance doors. If an alarm would have sounded I would have heard it. That time of night</p>	F9999			

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F9999	<p>Continued From page 10</p> <p>it is pretty quiet. I have no idea how long they were outside. R1 and R2 were not shivering or shaking when I assessed them."</p> <p>During an interview conducted on 2/13/07 E5(Maintenance Director) said that prior to the incident on 1/31/07 the elevator security code and the main entrance door alarm delay code were the same. E5 said that there was 2 minute alarm delay on the front entrance doors. E5 confirmed with this surveyor that once the bypass code is punched in, the alarm will not reset and activate for 2 minutes. E5 was asked when he first was made aware that the 2 minute alarm delay could be a potential problem E5 responded, "In October." E5 verified that all of the door alarms were functional on 1/31/07. E5 said that the main entrance door alarm cannot be shut off it is always on.</p> <p>During an interview conducted on 2/13/07 at 1:00 PM E6(Clinical Administrator) said that the facility feels that R1 either knew the code to get on the elevator or she got on with another resident. Once she was on the first floor she could have got out the entrance doors after visitors or staff entered the alarm code. With a 2 minute delay R1 could have pushed R2 through the door without sounding the alarm to alert staff. E6 confirmed that the main entrance doors were not under direct supervision when the incident occurred.</p> <p>The Weather Underground History for Rockford shows that on 1/31/07 at 8:04 PM the temperature was 19.4 degrees Farenheit with 15 mile per hour winds. Light snow was falling and the wind chill was 5 degrees Farenheit.</p>	F9999			

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F9999	<p>Continued From page 11</p> <p>The facility's Sign In Sheets for January 2007 show that on 1/31/07 two visiting families left the facility at 8:05 PM.</p> <p>R1's Elopement Risk Assessment dated 11/16/06 is incomplete and lacks any interventions or summary conclusions concerning R1's elopement risk. E6 confirmed with this surveyor that the Elopement Risk Assessment dated 11/16/06 was not complete.</p> <p>The facility's Policy and Procedure Statement for the Door Security System fails to address how staff are to supervise the door while the alarm is silenced for 2 minutes before reactivation.</p> <p style="text-align: center;">(A)</p>	F9999			