

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 03/04/2008
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145793		(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 06/19/2007	
NAME OF PROVIDER OR SUPPLIER RENAISSANCE CARE CENTER				STREET ADDRESS, CITY, STATE, ZIP CODE 1675 EAST ASH STREET CANTON, IL 61520			
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F 324	Continued From page 10 completed.			F 324			
	16. Starting immediately on 5/22/07, a one-on-one staff member has been assigned to R2 from the hours of 4:30 p.m. to 10 p.m. on weekdays and from 7 a.m. to 10 p.m. on weekends and holidays. This will be adjusted, according to resident's need.						
	17. All Maintenance and Environmental Service staff were notified immediately on 5/22/07 not to use the end doors to exit for any reason other than to receive supplies, in which case they are to stay at the area to ensure no residents can exit through that door.						
F9999	FINAL OBSERVATIONS			F9999			
	LICENSURE VIOLATIONS						
	300.1210a) 300.1210b)6)						
	Section 300.1210 General Requirements for Nursing and Personal Care						
	a) The facility must provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive assessment and plan of care. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.						
	b) General nursing care shall include at a minimum the following and shall be practiced on a 24-hour, seven day a week basis:						

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F9999	<p>Continued From page 11</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>These REGULATIONS are not met as evidenced by:</p> <p>Based on interviews, record review, and observations, the facility failed to follow their Door Alarm System Guide Procedure when they failed to investigate why the door alarm sounded and failed to do an outdoor perimeter check. The facility failed to follow the care plan approach for 15-minute checks for 1 of 12 residents assessed as an elopement risk (R2). R2 left the facility unnoticed and unattended by staff.</p> <p>Findings include:</p> <p>Z2 (passerby) was interviewed by phone on 6/6/07 at 9:50 a.m. According to this interview, on 5/21/07 at approximately 9:20 p.m., Z2 was traveling east near the nursing home when Z2 saw a stopped car in front of him. "I was in the process of passing the car when I saw an elderly lady on her hands and knees approximately 30 feet in front of this car. (R2) was on the street, not in the middle, but not on the curb, either. Her shoes were a few feet behind lying in the street." Z2 said that he borrowed the phone of the man in the other car, and the police were called. Z2 continued that a few minutes later, two women came driving down the street and saw R2. The women stopped and explained that R2 was a</p>			F9999			

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F9999	<p>Continued From page 12</p> <p>resident at the nursing home. Z2 outlined that the location where he found R2 is approximately 1/4 mile from facility.</p> <p>Interview with E8 (Certified Nurses Assistant/CNA) took place on the phone on 6/6/07 at 3:45 p.m. E8 stated that E8 and E9 (another CNA) got off work at 9 p.m. on 5/21/07. They were heading west on the same street on which Z2 was traveling east. They did not know R2 had gotten out of the facility. "(R2) was past the stop sign about 3 - 4 houses down. She was sitting on the south side of the street on the curb." E8 said that E9 called the facility to indicate that a nurse may be needed, not "just aides."</p> <p>E9 (CNA) verified on 6/7/07 at 1:55 p.m. E8's account of the incident and pointed out the location where resident was found.</p> <p>E14 (CNA) stated on 6/7/07 at 2:45 p.m. that E10 (Licensed Practical Nurse/LPN) told him that R2 had been found "by the second stop sign." E14 continued to state that he drove down there and picked up E10 (LPN) and E15 (CNA) as well as R2 to drive them back to the facility. E14 noted that R2 "moved more slowly than usual." E14 said that it was approximately 9:10 to 9:15 p.m. when he "got to the scene."</p> <p>Observation of the eleven facility doors leading to the outside showed that only the front door has a detector for electronic monitoring devices associated with it. All eleven doors have keypad alarms that sound rather shrill. A code punched into the keypad will silence this alarm. However, an alarm also sounds at one of the three nurses stations. At the 200 Wing Nurses Station are the East and West doors for the hall as well as two</p>			F9999			

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F9999	<p>Continued From page 13</p> <p>Courtyard door alarms and reset buttons. Depending on the door that is opened, the appropriate reset button lights up and sounds. This alarm needs to be reset in addition to the keypad alarm at the door.</p> <p>A tour of the facility was conducted with E11 (Maintenance Supervisor) on 6/7/07 at approximately 11:00 a.m. E11 said that he checks on the door alarms every day when he first gets to the facility. E11 checks for the batteries wearing out. According to E11, when the battery is in the process of wearing out, the alarm is "slower," but as loud as usual. E11 said that he replaces the batteries when they start getting slower, before they wear out. Review of Door Alarm System Check for 5/21/07 shows that door 7 -- 200 wing East door -- was "ok" as far as sound and contact is concerned.</p> <p>The Door Alarm System Guide Procedure shows under Responding to Door Alarms: "If Alarm System is activated, both the keypad alarm and the automatic alarm will sound. If this occurs, go to the alarming door immediately. Do not reset the keypad alarm. First, you must investigate why the alarm sounded. The outdoor perimeter must be checked in order to fully investigate the situation. You must determine whether the alarm was sounded by a visitor, a staff member, or a resident. If it was sounded by a resident, you must leave the alarm sounding and go outside with the resident in order to attempt to re-direct them back into the building or accompany them until help arrives. If you can determine absolutely that the alarm was sounded by a visitor or staff member, you may then reset the alarm. If you are unable to determine the reason for the alarm</p>			F9999			

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F9999	<p>Continued From page 14</p> <p>sounding, you must notify the Charge Nurse, and he/she will call a 'Dr. Hunt' page in order to do a complete head count to ensure no one is missing. Once this has been done, and a plan of action has been determined, reset the keypad alarm at the door and then reset the automatic alarm at the nurses station."</p> <p>E7 (Laundry Aide/Maintenance) was interviewed on 6/6/07 at 3:00 p.m. E7 said that he worked as a Laundry Aide on 5/21/07. At approximately 8:45 p.m., E7 saw R2 in the television room across from the 200 wing Nurses Station. E7 continued that he checked the linen closet, and it needed some linen. When he stepped out of the linen closet, an alarm went off. "I went to the Nurses Station to see what alarm had sounded. I shut off the alarm at the Nurses Station, then went down the hall and shut it off at the door. I thought the Maintenance man (E17) had left through this door to go to the dumpster. When I looked through the glass door, there was nobody outside." (The dumpster can be seen through the 200 wing East door because it has a large glass panel.)</p> <p>E17 (Maintenance) was interviewed on 6/6/07 at 3:38 p.m. E17 said that he has "never" used the 200 hall East exit door to go to the dumpster. E17 also said that he saw R2 at 8:45 p.m.</p> <p>E10 (Licensed Practical Nurse) stated by phone on 6/7/07 at 2:40 p.m. that she was on the West side of 200 wing when the alarm went off. According to E10, "E7 (laundry aide) said he had turned the alarm off, that another staff member had gone outside to empty the trash." The last time E10 had seen R2 was "approximately 10 minutes before the alarm sounded. (R2) was in</p>			F9999			

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F9999	<p>Continued From page 15</p> <p>the TV (television) room across from the Nurses Station."</p> <p>R2's June 2007 Physician Order Sheet states R2 is 83 years old, has a diagnoses of Alzheimers, Dementia, Depression, and Anxiety, among others, and is to wear an electronic monitoring device at all times. One of the items in the current care plan, dated 4/3/07 through 7/3/07, under Needs/Problems/Concerns is "Family has indicated that res. (resident) had elopement attempts (successful) at previous placement." Care Plan outlines "Generally res. (resident) doesn't exhibit exit seeking behaviors, although she does wander the facility. Res. enjoys cleaning et (and) gardening. Res. enjoys wiping tables esp. (especially) after meals." Under Plan of Approach:</p> <ol style="list-style-type: none"> 1. Monitor electronic monitoring device monthly and as needed. 2. Frequent visual checks of resident. 3. 15-minute checks of resident. 4. Monitor resident's whereabouts. 5. Re-direct resident as needed, among others. <p>Interview with E1 (Administrator) took place on 6/7/07 at 11:37 a.m. and provided the following information. E12 (CNA) had been assigned the 15-minute checks of R2 on 5/21/07. The last time E12 saw R2 was 8:20 to 8:25 p.m. After that time, E12 went on break and returned at 8:55 p.m. E12 did not look for R2 when E12 returned from break. E12 will get a written warning regarding her initialing the Resident Location Monitoring Log for the three 15-minute periods 8:30 p.m., 8:45 p.m. and 9:00 p.m. (Review of Resident Location Monitoring Log showed that these three times were initialed by E12),</p>			F9999			

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F9999	<p>Continued From page 16</p> <p>Behavior sheets for February, March, April, and May 2007 show that R2 had wandering and elopement behaviors regularly. Interventions listed are "re-direct" and "1-on-1" most often. No elopement attempt is documented for the 5/21/07 evening shift. Nurses Notes outline that R2 was admitted 12/15/06 and has attempted to leave the facility at least nine times before the 5/21/07 incident. These times are: 12/31/06, 7:30 p.m.; 2/10/07, 9:00 a.m.; 2/10/07, 6:35 p.m.; 2/17/07, 11:00 a.m.; 2/18/07, 11:30 a.m.; 3/1/07, 1:30 p.m. twice; 3/1/07, 2:00 p.m.; and 5/20/07, 12:30 p.m.</p> <p>Nurses Notes for 5/21/07 at 9:20 p.m. state that R2 was "sitting on the curb when this nurse arrived.... Right palm and both knees are reddened and skinned from falling. Got the resident to get in a CNA's car and go back to the facility." This note is signed by E10 (Licensed Practical Nurse).</p> <p>Facility's investigation of 5/21/07 incident shows that R2 ambulates independently, requiring "occasional assistance for balance when she is tired or when getting up after sleeping."</p> <p>The Police Department was called about the time the call regarding R2 came in. Their records indicate it was on 5/21/07 at 9:10 p.m.</p> <p>Facility Wander Log indicates there are 12 residents with wandering behaviors that could be elopement risks. R2 is one of the residents in that book.</p> <p>On 6/7/07 at 10:42 a.m., an attempt was made to interview R2 after she walked for awhile unassisted. R2 said that she does not walk so</p>			F9999			

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F9999	<p>Continued From page 17</p> <p>well because her right knee "hurts" and she showed an unremarkable spot on her knee. When asking her why she falls, R2 said "because it was slick." R2 did not know the name of the town she is in, nor the name of the facility.</p> <p>Latest Minimum Data Set, dated 3/29/07, indicates that R2 has both short-term and long-term memory problems and needs supervision when making decisions.</p> <p>(A)</p>			F9999			