

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 09/28/2007
FORM APPROVED
OMB NO. 0938-0391

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145701 | (X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____ | (X3) DATE SURVEY COMPLETED C 08/24/2007 |
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| NAME OF PROVIDER OR SUPPLIER LEXINGTON OF STREAMWOOD | STREET ADDRESS, CITY, STATE, ZIP CODE 815 EAST IRVING PARK ROAD STREAMWOOD, IL 60107 |
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| F 309 | Continued From page 8 Staff, including agency personnel, are aware of the procedures to promptly determine a resident's code status in the event of a medical emergency. The results of the quality assurance process shall be reviewed with the Medical Director and Corporate Risk Management Coordinator. Any necessary corrective actions shall be taken upon outcomes. The Administrator shall develop and implement these measures by 08/23/07. All inservices will be performed by 08/23/07. | F 309 | | |
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| F9999 | FINAL OBSERVATIONS LICENSURE "A" VIOLATION 300.1030 a) 300.1210 a) 300.3240 a) 300.1030 Medical Emergencies a) The advisory physician or medical advisory committee shall develop policies and procedures to be followed during the various medical emergencies that may occur from time to time in long-term care facilities. 300.1210 General Requirements for Nursing and Personal Care a) The facility must provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychosocial well-being of the resident, in accordance with each resident's comprehensive assessment and plan of care. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. | F9999 | | |
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300.3240 Abuse and Neglect

a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)

These requirements are not met as evidenced by:

Based on interviews and record reviews, the facility failed to provide appropriate emergency medical intervention by ensuring that cardiopulmonary resuscitation (CPR) was implemented correctly and promptly for one resident (R2) on 06/04/07.

Facility failed to call 911 immediately and continue CPR after initiation. The facility failed to follow their emergency plan while waiting for the arrival of E5 (Third floor nurse) from another floor. The staff also failed to place resident on backboard for effective compression. There is evidence from interviews that CPR was started and stopped during the code.

The failure of staff to provide appropriate emergency medical intervention, the delay in calling 911, and failure to provide immediate accessibility of the resuscitator bag and cardiac board for R2 placed this and other residents in the facility at risk during a Code.

Findings include:

R2 was a 83 year old male with diagnoses of HTN (hypertension), Syncope, Osteoarthritis, ESRD (End Stage Renal Disease), and Atrial Fibrillation. R2 was admitted to the facility on 04/24/07.

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Review of Z1's (Agency nurse in charge of first floor) charting on nurses notes dated 06/04/07 reflect:

"5:30 AM - Nurse entered room to medicate resident. Nurse called out to resident with no response. Nurse approached resident & shook resident, still no response. Nurse called to CNA (Certified Nursing Assistant) to ask resident's status. Nurse checked resident pulse, no pulse noted to radial site. CNA entered room & stated that resident is usually moving about even in sleep. CNA retrieved B/P cuff. . Unable to detect B/P. Unable to obtain pulse ox, CNA asked to check resident status. CNA responded 'full code.' Nurse started CPR. CNA was asked to retrieve crash cart & call supervisor. Third floor nurse came & assisted. CNA asked to move resident ... to another room. Second floor nurse came & assisted. CNA asked to call 911 & tell them we have an unresponsive resident. CPR remains in progress."

"6 AM- Paramedics arrived & after approximately 5 minutes, had totally taken over CPR. "

When interviewed on 08/15/07 at 3:05 PM, Z1 (Agency Nurse) stated "Went to (R2's) room to give the medication between 5 AM to 6 AM, called his name, shook him no response, check vital signs, check pulse, no pulse. I told the CNA to get the other nurse on the other floor. Started CPR by myself and then 2 nurses came. We did CPR and the Paramedics came. I don't know who called the ambulance or 911. I told the CNA to call the nurse first." Surveyor asked how long did you do the CPR. Z1 stated "Maybe I did for 5 or 10 minutes I'm not sure. Did CPR by myself. " Surveyor again asked Z1, who was with you when you were doing CPR. Z1 further stated "me and

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| <p>F9999 Continued From page 11 the 2 other nurses (E5 and E6)." Per ZI the nurses notes that were written were accurate.</p> <p>On 08/15/07 at 3:40 PM, surveyor interviewed E6 (Nurse) regarding her response to the code blue . E6 stated "I went to first floor but I can not remember the date and time and I did help. I know it was early in the morning when I came. Resident was unresponsive, no B/P, no respiration, no pulse. (Z1) was assessing the resident with B/P apparatus in her hand and no CPR was being done yet. (E5, Nurse) was on the phone calling 911 when I came down. I was the one who said to (Z1) let's do the CPR and told (E 5) to get the air pump." E6 further stated that they initiated CPR for 2 minutes when the paramedics arrived and took over.</p> <p>When interviewed on 08/20/07 at 10:25 AM, E5 (Nurse) stated that "at around 4:30 AM, (E7, CNA) called me that (R2) was unresponsive on first floor. I went down but on my way down I called (E6, second floor nurse) to help us. I went to (R2's) room on first floor to assess (R2) . Called name, checked airway, shook him, checked pain sensation in the sternum with my knuckle not responding. I went to get crash cart in clean utility room back of the nursing station and after that I called 911. On my way to Nursing station to call 911 I saw (E6) getting out of the elevator. (E6) then went to (R2 's) room to give CPR. When I went to (R2's) room the first time, (Z1) was assessing (R2) and taking vital signs B/ P, Temperature, Pulse and Oxygen Saturation. I was on the phone calling 911 about 4:40 AM then after that I went to (R2's) room. (E6, Nurse) was doing chest compression then I handed (Z1) the resuscitator bag and orange board. While handing the equipment to (Z1), 911 personnel</p> | <p>F9999</p> | |
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| F9999 | <p>Continued From page 12 arrived and took over."</p> <p>When interviewed on 08/20/07 at 12:55 PM, E7 (CNA) stated " Basically I was doing my rounds around 2-3 AM and found (R2) not breathing, not moving and not usual self. I called (Z1) in the nursing station. (Z1) went to check (R2) and (Z1) told me to call (E5) and (E6) upstairs. Nurses came and then the paramedics." Surveyor asked E7 if she called 911. E7 said "I don't think so." Surveyor asked, Did you announce code blue? E 7 stated, "not my job."</p> <p>Z1's nurses note did indicate that the paramedics arrived at 5:55 AM and took over CPR.</p> <p>Review of R1's paramedic's report dated 06/04/07 indicated the following information: " Chief Complaint: Cardiac Arrest; dispatch; 05:48:00 en route; 05:51:00 location ; 05:57:00 patient contact ; 05:57:00 left scene : 07:10:00 at facility : 07:18:07 scene time: 01:13:00 transport; 00:08:00 "</p> <p>Further review of Paramedic's report reflects, " Upon arrival we found nurse performing CPR. Nurse states she came into patient's room about 20 minutes prior to calling EMS and found patient not breathing and cold to touch. She states she immediately began CPR with no CPR board under patient. Nurse also states last time patient was checked was 0300. Crew took over CPR and attached monitor."</p> <p>Interviews indicated that the staff E6 and Z1 were</p> | F9999 | | |
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doing CPR for approximately two minutes when the paramedics arrived. R2 was found unresponsive at 5:30 AM. CPR was not initiated promptly as required. In addition, E5 indicated that she came to hand over the resuscitator bag to Z1. E6 indicated that she handed the backboard for use with CPR when the paramedics arrived. Staff admitted doing compression on the soft bed and admitted they were given the backboard late.

Review of facility's Procedure on Medical Emergency lists the following:

1. Upon thorough assessment by a licensed nurse that a resident requires immediate nursing and or medical intervention, obtain assistance through a staff member to page overhead, "STAT Room _____"
2. The licensed nurse must initiate first aid when indicated and ensure resident's safety. When necessitated, licensed nurse must call.
3. All available licensed staff must report to resident's room to provide assistance as warranted.
4. If the resident goes into cardiac arrest and identified as a "Full Code", initiate CPR and follow protocols for Basic Life Support.

R2 expired on 06/04/07 at 6:29 AM. Medical Certificate of Death showed the cause of death as " Cardio-pulmonary arrest, Atrial Fibrillation."
(A)

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