

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 05/30/2008
FORM APPROVED
OMB NO. 0938-0391

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145343 | (X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____ | | (X3) DATE SURVEY COMPLETED C 02/11/2008 |
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| NAME OF PROVIDER OR SUPPLIER AMBASSADOR NURSING CENTER | | | STREET ADDRESS, CITY, STATE, ZIP CODE 4900 NORTH BERNARD CHICAGO, IL 60625 | | |
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| F 323 | Continued From page 5 the smoking policy. Random audits will be completed by the DON or Designee to monitor that staff are following the smoking policy. Random audits will be completed by Social Services to monitor that only designated residents have cigarettes or smoking utensils. The QA Committee under the guidance of the Medical Director will review all identified trends until resolution. In addition any medical and psychological risks will be reviewed for recommendations by the Medical Director as well. | F 323 | | | |
| F9999 | FINAL OBSERVATIONS LICENSURE VIOLATIONS: 300.1210a) 300.1210b)6) 300.1220b)2) 300.1220b)3) 300.3240a) Section 300.1210 General Requirements for Nursing and Personal Care a) The facility must provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive assessment and plan of care. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. b) General nursing care shall include at a minimum the following and shall be practiced on a 24-hour, seven day a week basis: 6) All necessary precautions shall be taken to | F9999 | | | |

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| F9999 | <p>Continued From page 6</p> <p>assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>Section 300.1220 Supervision of Nursing Services</p> <p>b) The DON shall supervise and oversee the nursing services of the facility, including:</p> <p>2) Overseeing the comprehensive assessment of the residents' needs, which include medically defined conditions and medical functional status, sensory and physical impairments, nutritional status and requirements, psychosocial status, discharge potential, dental condition, activities potential, rehabilitation potential, cognitive status, and drug therapy.</p> <p>3) Developing an up-to-date resident care plan for each resident based on the resident's comprehensive assessment, individual needs and goals to be accomplished, physician's orders, and personal care and nursing needs. Personnel, representing other services such as nursing, activities, dietary, and such other modalities as are ordered by the physician, shall be involved in the preparation of the resident care plan. The plan shall be in writing and shall be reviewed and modified in keeping with the care needed as indicated by the resident's condition. The plan shall be reviewed at least every three months.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident.</p> | F9999 | | | |

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| F9999 | <p>Continued From page 7</p> <p>These Requirements were not met as evidenced by:</p> <p>Based on record review and interview, the facility failed to supervise one resident (R1) who was diagnosed with dementia, history of depression and psychosis/seizure disorder. R1 was identified as needing supervision to smoke. This failure to supervise resulted in R1 catching on fire and dying at the hospital.</p> <p>Findings include:</p> <p>On 12/28/07 between 5:40 AM and 6:00 AM, R1 went out to the facility patio unsupervised by staff. R1 was trying to light a cigarette with a lighter and caught himself on fire. There were two residents on the patio with R1 during this incident (R2 and R3). This area was unsupervised by staff at time of this incident.</p> <p>R2 and R3 were witnesses. At the time of investigation, R3 refused to be interviewed, responding she was tired of being interviewed by all agencies. R2 was interviewed 1/2/08 at 11:40 AM. R2 responded she was on the patio smoking. R1 and R3 were with her. There were no staff on the patio. "I was facing the street when I heard R3 yell that R1 was on fire. I turned around and R1 was trying to light a cigarette with a lighter. His sleeve was on fire. R3 took a blanket she had and tried to put his sleeve out. She could not do it. R2 responded that R1 was still trying to light his cigarette after this and became fully engulfed in flames before he realized he was on fire. He then started screaming after both R2 and R3 yelled to R1 that he was on fire. R2 and R3 went into the facility</p> | F9999 | | | |

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| F9999 | <p>Continued From page 8</p> <p>through the patio door. R2 and R3 yelled that R1 was on fire. E6 responded by going out the patio door and put R1 out with a fire extinguisher. The fire department came."</p> <p>E4 was interviewed on 1/2/08 at 10:30 AM. E4 was with R1 before the incident. "I went out with R1 12/28/07 at 5:40 AM to the outside patio smoking area. He met me in the dining room and asked me if he could smoke. I went to the patio with him and gave him a cigarette. I also lit it. We smoked the cigarettes and we returned to the dining room together through the patio door. R2 came into the dining room and the three of us were talking. E6 then came into the dining room with R4 . E6 and R4 went to the patio to smoke and then came back into the facility. R1 was still in the dining room. R2 then came into the dining room and went out to smoke in the patio. At this time myself (E4) and E6 went up the stairs to the 2nd floor. I came back down to the 1st floor dining room when R2 came through the patio door yelling fire. I went to the patio door and could not get through because of the flames. (E4 stated it was the chair outside the door that was burning and putting flames in front of the door.) I ran back up the stairs to pull the fire alarm. I yelled fire to the 2nd floor nurse. At this time E6 ran down from the 2nd floor with a fire extinguisher. She ran out to the patio and put R1 out with the fire extinguisher. The fire department arrived. (E8 dialed 911 when I yelled there was a fire at the time I went to pull the alarm).</p> <p>Records were reviewed. Staff were interviewed. R1's MDS dated 11/26/07 scores two for Cognitive skills (Moderately Impaired). R1 is care planned for cognitive.</p> | F9999 | | | |

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| F9999 | <p>Continued From page 9</p> <p>E7 (MDS coordinator) was interviewed. E7 stated R1 was forgetful. E7 stated that R1 required supervision to smoke. R1 would be given two cigarettes from the 3rd floor nurses station. He would not be given matches. The staff would have to light the cigarette for him in the smoking area.</p> <p>E3 (Social Service Worker) was interviewed. E3 stated that R1 was compliant with not smoking in his room or the building, but he was placed on supervised smoking because of his cognitive skills, and he would sometimes fall asleep when sitting in his chair. Social Service Progress notes were reviewed. Notes dated 12/03/07 show that R1 was reminded that he needs to let the staff know when he smokes so staff can be with him. Notes dated 12/04/07 show that when R1 smokes he has to go to the administrator to get the cigarette and staff has to be with him to smoke.</p> <p>R1's care plan dated 11/07 states R1 is a compliant smoker. The same note shows that cigarette burns were found in R1's clothes. Smoking risk assessment dated on 3/5/07 and 5/30/07 shows R1 required supervision to smoke. Smoking Safety Risk Assessment states that R1 requires supervision. The smokers list dated 11/20/07 states R1 requires supervision. The list dated 11/20/07 shows R1 requires supervision.</p> <p>The smoking policy was reviewed. The facility has two classifications of supervision. One is "Modified Supervision" which states that a resident can get his cigarette and light from staff and then go to the designated area to smoke. "Supervision" states that the resident has to get cigarettes and a light from staff and then go to</p> | F9999 | | | |

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| F9999 | Continued From page 10 the designated area with a staff to smoke. Both classifications of supervision state that no resident is to carry matches or a lighter. R1 was on "Supervision" per social service notes found during the investigation. These notes were dated 12/03 and 12/04/07. The police report dated as completed on 12/07/07, show that this was an accidental death. R1 was taken to the hospital in critical condition. The Fire Department report dated 12/28/07 show the source of fire was a lighter. The source of the lighter or the cigarette that R1 had could not be determined during this investigation. None of the residents or staff interviewed knew the source of the cigarette or lighter. (A) | F9999 | | | |