

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 05/30/2008
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 14E848	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED 11/20/2007
NAME OF PROVIDER OR SUPPLIER DECATUR REHAB & HEALTH CARE CENTER			STREET ADDRESS, CITY, STATE, ZIP CODE 136 SOUTH DIPPER LANE DECATUR, IL 62522		
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F9999	<p>Continued From page 17</p> <p>LICENSURE VIOLATIONS</p> <p>300.610a) 300.1210b)7) 300.2210b)2) 300.3130c)4) 300.3130c)5)</p> <p>Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures, governing all services provided by the facility. These written policies shall be followed in operating the facility.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care b) General nursing care shall include at a minimum the following and shall be practiced on a 24- hour, seven day a week basis: 6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible.</p> <p>Section 300.2210 Maintenance b) Each facility shall: 2) Maintain all electrical, signaling, mechanical, water supply, heating, fire protection, and sewage disposal systems in safe, clean and functioning condition. This shall include regular inspections of these systems.</p> <p>Section 300.3130 Plumbing Systems c) Water Supply Systems 4) Hot water available to residents at shower,</p>	F9999			

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F9999	<p>Continued From page 18</p> <p>bathing and handwashing facilities shall not exceed 110 degrees Fahrenheit.</p> <p>5) Protective measures, such as but not limited to, installation of a mixing valve, limited access to controls, and checking water temperatures daily at various points, shall be implemented to insure that the temperature of hot water available to residents at shower, bathing and handwashing facilities shall not exceed 110 degrees Fahrenheit.</p> <p>These requirements are not met as evidenced by:</p> <p>Based on observation, interview, and record review, the facility failed to ensure that 1 of 2 hot water distribution systems for residential hot water did not provide hot water in excess of 110 degrees Fahrenheit (F). This system failure resulted in a potential hot water burn/scald hazard for the residents on 1 of 2 halls (North Wing) and other residents that are occasionally present on the North Wing. Facility nursing staff also failed to notify essential administrative staff of the hot water temperatures so as to protect vulnerable residents from potential unrestricted contact with extremely hot water.</p> <p>Findings include:</p> <p>During initial resident reviews on 11-14-07, hot water was tested using calibrated digital and dial metal stem thermometers at 2 of 2 showers and 2 of 2 lavatories in the North Wing central bathing rooms and at 3 of 3 lavatories in resident room adjoining toilet rooms. The following are the temperatures recorded with time and location:</p>	F9999			

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F9999	<p>Continued From page 19</p> <table border="1"> <thead> <tr> <th>Location</th> <th>Time</th> <th>Temperature</th> </tr> </thead> <tbody> <tr> <td colspan="3">West Shower room</td> </tr> <tr> <td>Lavatory</td> <td>12:00 P.M.</td> <td>135.3 F.</td> </tr> <tr> <td>Shower</td> <td>12:28 P.M.</td> <td>132 F.</td> </tr> <tr> <td colspan="3">East Shower room</td> </tr> <tr> <td>Lavatory</td> <td>12:03 P.M.</td> <td>135.5 F.</td> </tr> <tr> <td>Shower</td> <td>12:23 P.M.</td> <td>134 F.</td> </tr> <tr> <td colspan="3">Resident Toilet Room Lavatory:</td> </tr> <tr> <td>Room 1 -2</td> <td>12:05 P.M.</td> <td>132 F.</td> </tr> <tr> <td>" 3 -4</td> <td>12:07 P.M.</td> <td>132 F.</td> </tr> <tr> <td>" 9 -10</td> <td>12:10 P.M.</td> <td>122 F.</td> </tr> </tbody> </table> <p>The Maintenance Supervisor, E8 was interviewed on 11-14-07 at 12:34 P.M. following obtaining water temperature readings. E8 stated that he takes hot water temperature daily between 7:30 A.M. and 7:45 A.M. at various locations in the facility. E8 stated the temperature ranges between 93 and 100 degrees F. E8 was asked what the temperatures were for 11-14-07. E8's response was "I did not take temperatures yet today." E8 was asked for the water temperature log. At 3:30 P. M. on 11-14-07, E8 stated that he was not documenting water temperatures.</p> <p>E8 was asked to see the thermometer E8 was using to take water temperatures with. E8 acknowledged he only had one thermometer. An ice point test was conducted with the surveyors' thermometers and E8's thermometer to determine if the thermometers were accurately calibrated. The surveyors' thermometers recorded 32.3 degrees F. and 33 degrees F. E8's thermometer recorded 20 degrees F. demonstrating an inaccurate calibration. A thermometer is considered to be in calibration, if the thermometer records an ice point temperature within 2 degrees of 32 degrees F.</p>	Location	Time	Temperature	West Shower room			Lavatory	12:00 P.M.	135.3 F.	Shower	12:28 P.M.	132 F.	East Shower room			Lavatory	12:03 P.M.	135.5 F.	Shower	12:23 P.M.	134 F.	Resident Toilet Room Lavatory:			Room 1 -2	12:05 P.M.	132 F.	" 3 -4	12:07 P.M.	132 F.	" 9 -10	12:10 P.M.	122 F.	F9999		
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F9999	<p>Continued From page 20</p> <p>Following the ice point test, the surveyor and E8 tested the hot water at the lavatory in the North West Central Bathing room. The surveyor's thermometer recorded accurately at 134 degrees and E8's thermometer recorded inaccurately at 100 degrees F. E8 said that the water was extremely hot to the touch.</p> <p>E2, the Director of Nursing was interviewed at 1:00 P.M. on 11-14-07. E2 stated that she was not aware of the hot water problem prior to 11-14-07. On 11-14-07 at 2:45 P.M., E2 provided a list of residents that bathe independently and have unrestricted access to the hot water. Six of 23 residents residing on the North Wing and 7 of 21 residents residing on the South Wing bathe independently without supervision.</p> <p>Certified Nursing Assistant (CNA) E9 was interviewed at 1:15 P.M. on 11-14-07. E9 stated "The water was hotter than usual today." E9 was asked if she told anyone that the water was hotter than usual and E9 said "No."</p> <p>CNA, E10 was interviewed at 3:30 P.M. on 11-14-07. E10 stated that on 11-12-07 she had given a resident a shower in the evening and the resident told her that the water was warmer than usual. E10 stated that she did not tell anyone about the water temperature.</p> <p>The facility's "Water Temperature Control" policy and procedure was reviewed. The policy stated under the "Water Temperature Monitoring" section that the water temperatures are to be taken and the temperatures are to be recorded two times each week by the maintenance person. The policy has a section "Thermometer</p>	F9999			

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F9999	<p>Continued From page 21</p> <p>Calibration" that stated the thermometers are to be calibrated once every three months or more often if necessary. The ice point calibration method was described in this section of the policy. In addition, the policy has a section entitled "Water Temperature control Valve Maintenance." In this section, "On an annual basis, or more often if necessary, temperature regulator valves shall be cleaned and inspected."</p> <p>At approximately 4:00 P.M. on 11-14-07, the Regional Maintenance Supervisor, E11 notified the survey team that the mixing valve had malfunctioned, a new cartridge was on order, and would be installed within 48 hours. E11 stated that water temperatures would be monitored every 30 minutes until the mixing valve was repaired and functioning to provide hot water at or below 110 degrees F.</p> <p>(A)</p>	F9999			