

STATE OF ILLINOIS
DEPARTMENT OF PUBLIC HEALTH
STATEMENT OF VIOLATIONS AND PLAN OF CORRECTION
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ILLINOIS VETERANS HOME AT QUINCY

0044107

Facility Name

I.D. Number

1707 NORTH 12TH STREET, QUINCY, ILLINOIS 62301

Address, City, State, Zip

02630

AUGUST 14, 2007

Reviewed By

Date of Survey

COMPLAINT 0723244(IL30050)

16341

Type of Survey

Surveyed By

As a result of a survey conducted by representative(s) of the department, it has been determined the following violations occurred.

IMPORTANT NOTICE: THE STATE AGENCY IS REQUESTING DISCLOSURE OF INFORMATION THAT IS NECESSARY TO ACCOMPLISH THE STATUTORY PURPOSE AS OUTLINED UNDER PUBLIC ACT 83-1530. DISCLOSURE OF THIS INFORMATION IS MANDATORY. THE FORM HAS BEEN APPROVED BY THE FORMS MANAGEMENT CENTER.

“A” VIOLATION(S):

340.1505a)

Section 340.1505 Medical, Nursing and Restorative Services

- a) The facility must provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychosocial well-being of the resident, in accordance with each resident's comprehensive assessment and plan of care. Adequate and properly supervised nursing care shall be provided to each resident to meet the total nursing care needs of the resident.

These requirements are not met as evidenced by:

Based on observation, interview, and record review, the facility failed to monitor the location of 1 of 3 sampled residents, R3. R3 left the building without staff knowledge and was outside in the sun and heat for over four hours, missing three scheduled medication passes. R3 was sent to the hospital with heat stroke.

Findings include:

R3's admission face sheet dated 4/24/07 indicated that R3 was 79 years of age with Diagnoses including: Chronic Kidney Disease, Diabetes Type II, Hypertension, Coronary Arteriosclerosis, dependent Edema and Angina.

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The MDS (Minimum Data Set) for R3 dated 6/17/07, noted R3 to have moderately impaired cognition with poor decision making and requiring cues and supervision. The MDS also notes R3 to require extensive assistance for transfers, uses a wheelchair for mobility and is lifted manually.

R3's careplan dated 6/27/07 documents that he is dependent for activities of daily living related to cognitive deficits, is at risk for Dehydration, is incontinent of bladder and is to be checked and changed every 2 hours.

Nursing notes for 7/25/07 at 4:45pm for R3 state: "(R3) was brought to (unit) per (E7, LPN, Licensed Practical Nurse) in (R3's) wheelchair form outside, two men (unknown names) had found him outside and brought him to the (building) and told her they thought (R3) was not breathing. Upon arriving on the unit (R3) was unresponsive and not breathing, assist of three to bed and (R3) started breathing spontaneously. Respirations 24 and labored, head of bed up with oxygen at 3 liters. (R3) still verbally unresponsive, very hot and red. Temperature 104.5 tympanic, respirations 40, pulse 135 bounding and blood pressure 160/84." 7/25/07 at 5:00 pm, "(R3) opened eyes but no verbal response, 911 called and Doctor called ordered to send to emergency room. (R3's) roommate said he had seen (R3) at approximately noon outside the coffee shop. (R3) doesn't normally go outside. 7/25/07 at 5:15 pm, "911 here to transport." 7/25/07 at 8:20 pm, "(R3) admitted to hospital with Diagnoses of Heat Related Stroke and in stable, afebrile, responsive and alert condition."

On 7/30/07 at 1:45 pm, R3 was interviewed regarding the day he went to the hospital with heat stroke. R3 stated, "You and (E19 RN, Registered Nurse) come along and I will show you what happened. I started out to get a milk shake at the coffee shop right after lunch. It was my first time to go. I was so proud of myself because I never go out, and they are always trying to get me to get out of my room. I wheeled my chair up this sidewalk, up the first turn and almost up to the next turn when the wheel dropped off the sidewalk and into the grass. There's no hole but the grass is deep and it was sort of slick or something because I couldn't get it to go back up on the sidewalk. It just kept slipping. I don't know what happened to me. It just sort of knocked me out. I don't know why I didn't holler at people, I was just out of it, I guess. It was about noon when I went and I don't know what happened next. I was sort of by the shade tree, but it was still hot." The location that R3 took the surveyor to was to the side of the building where he resided. It was away from the main entrance and the sidewalk ran in between two buildings. It was not a part of the main thoroughfare. R3 was then observed to very slowly and with some difficulty wheel himself back into the building with the assistance of E19.

Cashier at the coffee shop, E14, was interviewed on 7/31/07 at 12:00 pm regarding R3 frequenting the coffee shop. Upon seeing R3's picture, E4 stated that she had never seen that member in the coffee shop. E15, Social worker was asked at 12:10 pm on 7/31/07

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about seeing R3 near the coffee shop on 7/25/07 in the afternoon. E15 reported that he had seen (R3) from the far sidewalk but it was not possible to observe that the wheelchair wheel was off of the sidewalk. E15 stated that if he had it to do over he would have walked over to the member to ensure that he was all right.

Z3, Climatologist at the nearest Climate Control Center, was interviewed at 9:00 am on 7/31/07 regarding the temperature between 12 noon and 4:45 pm on 7/25/07. Z3 stated that it was sunny and the high was 87 degrees on 7/25/07.

Review of the MAR (Medication Administration Record) for R3 dated 7/1/07 to 7/31/07 indicates R3 had medications ordered to be given at 12:00 pm, 2:00 pm and 4:00 pm that were not signed as given. The MAR includes: NPH Insulin of 18 units to be given at 12 noon, Tearsol eye drops, one drop in each eye at 12:00 pm and 4:00 pm, and Neuronton 300 milligram capsule at 2:00 pm.

At 10:00 am on 7/31/07, E3, LPN, was interviewed regarding R3 missing medications on the afternoon of 7/25/07. E3 stated, "Yes, I did work that floor on that day. I do not usually work there. (R3's) roommate was in the room at noon. I did not give (R3) his noon Insulin or his 2:00 pm medications. I just missed them. I was not aware that (R3) didn't usually go out. I'm not real familiar with (R3) and did not miss him. We were not looking for him."

E7, LPN, was interviewed regarding R3 on 7/31/07 at 2:15 pm. E7 reported, "Me and (E13, VNAC-Veterans Nurse Aide Certified) were coming back from break when two men met us at the door to the building. One was pushing (R3's) wheelchair and the other was pulling. They said that thought he was dead. So we took (R3) up the elevator quickly. He was not responding. I've never seen (R3) out of his room before except to eat and one time for Bingo. (R3) was wearing a long sleeve shirt and sweat pants."

R4, R3's room mate was interviewed on 7/31/07 at 12:35 pm regarding seeing R3 out in the sun on 7/25/07. R4 stated that he saw R3 out on the sidewalk from sometime after twelve noon and that R3 did not go back up to the room that afternoon. R4 stated that R3 doesn't normally go outside, but goes to bed after breakfast and back to bed after lunch every day.

During interview with Z2, R4's daughter on 7/31/07 at 12:45pm, Z2 stated, "Mom didn't go to see my Dad (R4) the day that (R3) went to the hospital. I went that day and it wasn't until 3:30 or 4:00pm. (R4) told me when we watched the ambulance take (R3) away, around 5:00 pm, that (R3) had been sitting out in the sun since right after noon."

R5 and R6 were both observed sitting outside R3's building under the canopy on 7/31/07 at 11:05 am. Both were interviewed regarding R3 sitting outside with them at times. Both

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R5 and R6 stated that they knew R3 well and both stated that R3 never comes outside and never sits out there with them. Review of the hospital History and Physical dated 7/25/07 at 8:57 pm, indicates Chief Complaint: Fever, exhaustion and unresponsiveness. Patient (R3) was admitted after being found somewhat unresponsive. According to patient history he was out in wheelchair when the wheel went over edge of sidewalk. He was out in the sun. He could get no help getting back on the sidewalk and was working hard to do so. At some point he apparently lost consciousness. His temperature was 104.5. He was unresponsive. As I understood he was bagged for a little while. EXTREMITIES: reveal 3+ lower peripheral pitting edema. He has some blistering and mild erythema noted overlying the left anterior thigh and a few scattered areas of tiny blisters over the right thigh. Discharge orders of 7/27/07 state Admission Diagnosis: Heat Stroke.

Physician Progress note dated 7/25/07 with Physician order sheet dated 7/27/07 both state: "readmit after return from hospital status post Heat Stroke." Progress note continues: "According to record was found out in heat after 5 hours of being stuck in wheelchair on 7/25/07. (1) Heat Stroke - medically stable."

(A)