

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 11/03/2008
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145856	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 06/18/2008
NAME OF PROVIDER OR SUPPLIER ALL FAITH PAVILION			STREET ADDRESS, CITY, STATE, ZIP CODE 3500 SOUTH GILES AVENUE CHICAGO, IL 60653		
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F 490	Continued From page 12 While the immediacy was removed on 6-18-08, the facility remained out of compliance at a Severity Level 2 in order to evaluated training and changes put in place to address identified problems. The surveyor confirmed that the facility took the following actions to remove the Immediate Jeopardy. 1). New Administrator in facility 2). New Administrator has implemented new policies dealing with identification and assessments of Dementia residents at risk for potential behavior. 3). These new policies will be overseen by the Dementia coordinator. 4). In-service on new policies and procedures to staff on dealing with Dementia resident with aggressive behavior. 5). New Administrator will monitor compliance of the new Dementia policies. 6). QA committee will do chart audits, rounds and staff meeting to monitor compliance.	F 490			
F9999	FINAL OBSERVATIONS LICENSURE VIOLATIONS 300.1210a) 300.1210b)4)6) 300.1220b)2)3) 300.3240a)f)	F9999			

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F9999	Continued From page 13 Section 300.1210 General Requirements for Nursing and Personal Care a) The facility must provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive assessment and plan of care. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. b) General nursing care shall include at a minimum the following and shall be practiced on a 24-hour, seven day a week basis: 4) Personal care shall be provided on a 24-hour, seven day a week basis. 6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents. Section 300.1220 Supervision of Nursing Services b) The DON shall supervise and oversee the nursing services of the facility, including: 2) Overseeing the comprehensive assessment of the residents' needs, which include medically defined conditions and medical functional status, sensory and physical impairments, nutritional status and requirements, psychosocial status, discharge potential, dental condition, activities potential, rehabilitation potential, cognitive status, and drug therapy. 3) Developing an up-to-date resident care plan for each resident based on the resident's comprehensive assessment, individual needs	F9999			

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F9999	<p>Continued From page 14</p> <p>and goals to be accomplished, physician's orders, and personal care and nursing needs. Personnel, representing other services such as nursing, activities, dietary, and such other modalities as are ordered by the physician, shall be involved in the preparation of the resident care plan. The plan shall be in writing and shall be reviewed and modified in keeping with the care needed as indicated by the resident's condition. The plan shall be reviewed at least every three months.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident.</p> <p>f) Resident as perpetrator of abuse. When an investigation of a report of suspected abuse of a resident indicates, based upon credible evidence, that another resident of the long-term care facility is the perpetrator of the abuse, that resident's condition shall be immediately evaluated to determine the most suitable therapy and placement for the resident, considering the safety of that resident as well as the safety of other residents and employees of the facility.</p> <p>These Regulations were not met as evidenced by:</p> <p>Based on observations, record reviews and interviews the facility failed to provide supervision for one resident, R1, who demonstrated and had a history of negative, aggressive, acting out behavior. This failure to intervene with an acute onset of negative, aggressive behavior resulted in R1 hitting his roommate, R2, in the head with a clock radio causing R2 to be transferred to the hospital with the diagnosis of acute subdural</p>	F9999			

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F9999	<p>Continued From page 15</p> <p>hematoma with several acute infarctions, (strokes) and currently in a coma.</p> <p>Findings include:</p> <p>Observations made on 5-31-08 of R1 and R2's room, there was blood noted on the floor under R2's bed. There was blood saturated in the pillows, on the mattress, on blankets and bedsheets. There was blood on the ceiling above R2's bed and against the wall. This room was locked and no other residents or staff members were allowed in this room per instructions from the local police department.</p> <p>Closed record review of R2 is a 77 year old male admitted to the facility on 4-16-08 with the diagnosis that includes advanced dementia mixed with Alzheimer's, cerebral vascular accident, peripheral vascular disease and a recent injury to his left shoulder.</p> <p>The facility's incident report dated 5-30-08 reveals R2 was in bed with head of bed elevated 30 degrees. There was left facial swelling, discoloration to left eye with left eye closure. Blood noted on face and gown. Laceration to left cheek and under chin. Pressure applied to lacerations, suctioning to clear airway, radial pulse palpable, 911 called.</p> <p>Phone interview on 6-17-08, Z1 (nurse practitioner/neuro-surgery) stated that R2 was transferred out of the hospital recently and sent to another skilled facility. Z1 also stated that the injuries R2 sustained have changed his life negatively. R2 will never be able to eat again without a gastrostomy tube, he is in a coma, unable to speak, flexion of upper extremities and</p>	F9999			

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F9999	<p>Continued From page 16</p> <p>draws up the lower extremities. This is the extent of his bodily functions. The several strokes R2 had experienced while in the hospital are probably due to the injuries he sustained from the incident in the nursing facility.</p> <p>Interview on 5-31-08, E5 (certified nurse's aide) stated that she opened the door to R1 and R2's room and saw R2 lying in his bed with blood draining from it. E5 went on to say that as she got closer, she saw R2 had a clock radio lying on his face. E5 also stated that before the nurse could apply pressure to stop the bleeding she had to pick parts of the radio out of R1 head. R2's eye was swollen and had lacerations on his cheek. There was blood on the pillow and on the night stand. R2 was not talking, but his feet were moving.</p> <p>Interview on 6-2-08 in conference room with E4 (staff nurse) stated that she saw R2 lying in bed facing the door. R2's face was swollen and there was blood on his face and gown. There was a clock radio in the bed with R2. There were broken pieces of sharp plastic on various parts of his face and neck. E4 also stated that once she removed the broken pieces of sharp plastic from, on and around R2's face she began to apply pressure to control and stop the bleeding. E4 said that she saw other staff members from the facility and emergency care was started. EMS (emergency medical service) was called and R2 was transferred to the hospital.</p> <p>Further review of R2's clinical record reveals R2 was totally dependent on staff for all activities of daily living. R2 was unable to ambulate, clothe or feed himself, but verbally able to express his needs.</p>	F9999			

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F9999	<p>Continued From page 17</p> <p>Closed record review of R1's clinical record shows R1 is a 50 year old male admitted to the facility on 11-10-07 with the diagnosis of cerebral vascular accident, history of brain aneurysm with left ventricular shunt in brain, and multi-infarct with dementia and delirium.</p> <p>Review of R1's admission records dated 11-07 reveals R1 was found in the street wandering around and unable to tell authorities who he was and why he was out alone. The consult from a local hospital also states that R2 was confused and had medical problems that attributed to his confusion and disorientation.</p> <p>Review of R1's social service notes dated 5-5-08 reveals R1 experienced periods of altered mental status. R1 became angry with another resident, looking around the unit for him and than scolding him. Scolding him by yelling and screaming and kicking on doors. This occurred two to three times a week in the past few weeks. There was only one intervention implemented over and over again. The intervention was to walk R1 outside and calm him down. No other interventions were implemented.</p> <p>Social service notes dated 5-28-08 indicated that R1 became externally agitated this AM. yelling and cursing at the charge nurse and nurse's aide. The intervention was to walk with resident and give verbal counseling.</p> <p>Interview on 5-31-08, E3 (social service) stated that R1 recently had been having abrupt, agitated behaviors in the past month. This was very unusual for R1, but attributed it to his diagnosis of dementia. E3 also confirmed his social service</p>	F9999			

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F9999	<p>Continued From page 18 notes dated 5-5-08 and 5-28-08.</p> <p>Review of R1's physicians notes dated 5-28-08, states: nurse concerned about agitation and sudden out-burst..... Interventions were to continue with psychological evaluation. The psychology evaluation was initiated on 5-28-08, three weeks after the negative acting out behavior had began.</p> <p>Interview with E1 and E5 on 5-31-08, both stated that immediately after the incident, R1 went to the nurses station and sat down with blood on his hands, clothes and shoes. Both stated that R1 did not realize what he had done.</p> <p>Interview on 6-2-08, Z4 (police detective) Z4 stated that the policemen that answered the call saw R1 sitting on the bench beside the nurse's station with blood on his hands, clothes and shoes. Z4 further went on to state that R1 was the obvious person to have attacked R2 because of the blood on his person. Z4 also stated that no one in the facility actually saw R1 attack R2.</p> <p>Phone interview on 6-10-08, Z5 (psychologist) stated that he was only informed of R1's agitation once by the facility and did not know if it was related to medical concerns or just behavioral problems. This is why R1 was transferred out of the facility to the hospital.</p> <p>Phone interview on 6-6-08 Z6 (medical attending) stated that no one from the facility notified him at all of R1's behavior and he did not know of any incidents in the facility.</p> <p>Interview on 6-10-08, E2 (Administrator) stated that she was unaware of R1's acting out</p>	F9999			

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F9999	Continued From page 19 behaviors and if she would have known she would have intervened. <p style="text-align: right;">(A)</p>	F9999			