

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 11/03/2008
FORM APPROVED
OMB NO. 0938-0391

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 14G201 | (X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____ | | (X3) DATE SURVEY COMPLETED 07/01/2008 |
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| NAME OF PROVIDER OR SUPPLIER BETHESDA LUTHERAN-MONTGOMERY | | | STREET ADDRESS, CITY, STATE, ZIP CODE 1205 SOUTH SPENCER AURORA, IL 60505 | | |
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| W 368 | Continued From page 26 got a physician's order to satisfy the workshop." On 6/23/08 at 3:50 p.m., E5, Direct support Personnel (DSP) , was interviewed. E5 said there was a wasp nest outside of the facility that was sprayed. On 6/23/08 at 10:20 a.m., E1, Residential Services Director, was interviewed. E1 said the forest is right near the home so insects are everywhere. E1 said she bought insect spray over the weekend. Z4 reported on 6/23/08 at 11:55 a.m. there are bees and wasps in the area and pest control comes out to treat the DT site. Z2 was interviewed on 6/23/08 at 11:38 a.m. and confirmed that wasps come inside the DT building. The interviews with E1, E5, Z2 and Z4 indicate there is potential for R2 to be stung by an insect and the facility does not have the emergency medication available for R2. | W 368 | | | |
| W9999 | FINAL OBSERVATIONS LICENSURE VIOLATIONS 350.1230c) 350.1230d)1)2)3) 350.1230e) 350.2340a) Section 350.1230 Nursing Services c) A registered nurse shall participate, as appropriate, in planning and implementing the | W9999 | | | |

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| W9999 | <p>Continued From page 27</p> <p>training of facility personnel.</p> <p>d) Direct care personnel shall be trained in, but are not limited to, the following:</p> <ol style="list-style-type: none"> 1) Detecting signs of illness, dysfunction or maladaptive behavior that warrant medical, nursing or psychosocial intervention. 2) Basic skills required to meet the health needs and problems of the residents. 3) First aid in the presence of accident or illness. <p>e) Sufficient, appropriately qualified nursing staff shall be available, which may include licensed practical nurses and other supporting personnel, to carry out the various nursing service activities.</p> <p>Section 350.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident.</p> <p>These Requirements were not met as evidenced by:</p> <p>Based on observation, interview and record review the facility failed to provide nursing services to meet the needs of one individual, R2 who is allergic to bee stings, when they failed to:</p> <ol style="list-style-type: none"> A. follow up on physician's order for emergency medication for R2's severe allergic reaction to bee stings. B. train staff on appropriate procedures to implement in the event of a bee sting to R2. C. ensure day training staff were aware of emergency medication for R2. <p>There is potential for R2 to be stung by an insect and the facility does not have the emergency medication available for R2.</p> <p>Findings include:</p> <p>R2's record was reviewed. According to the</p> | W9999 | | | |

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| W9999 | <p>Continued From page 28</p> <p>Individual Program Plan (IPP) dated 7/26/07, R2 is a 39 year old male with an Intelligence Quotient (IQ) of 42 and an adaptive behavior score of 2 years 5 months. R2's diagnoses include Moderate Mental Retardation, Depression, Scoliosis, Seizure Disorder, Treacher Collins Syndrome, Recurring Pneumonia, Parkinsonism, Moderate Dysphagia, Mandibulofacial Dystosis, and Hearing and Visual Impairment. R2 is identified with an allergy to Bee Stings on his 8/30/07 annual History and Physical.</p> <p>Review of 8/31/07 Nurses Progress Notes written by E2, RN state: "(R2) was stung by a bee at workshop. Workshop RN noted that (R2) appeared to have trouble breathing and gave (R2) an Epi-pen (Epinephrine 0.3 mg Auto Injector used in emergencies to treat very serious allergic reactions). Workshop called the (facility) and the secretary called me. I asked the workshop to call 911. Workshop staff called 911 and the paramedics took (R2) to (the hospital) E.R. (R2's guardian) and I met (R2) at the E.R. (R2) did not have any further breathing difficulty and the redness resolved in his face and neck. (R2's) left chin and jaw remained swollen. Lab work and a chest X-ray were done. Lab results showed an (elevated White Blood Cell count). (R2) was admitted to the hospital for treatment of leukocytosis."</p> <p>The August 2007, Individual Monthly Progress notes written by E1, Residential Services Director also report the information regarding the bee sting at workshop and administration of the Epi pen on 8/31/07.</p> <p>R2 was observed at his home on 6/18/08,</p> | W9999 | | | |

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| W9999 | <p>Continued From page 29</p> <p>6/19/08 and 6/23/08. R2 is non verbal and ambulatory. R2 is independently mobile at his home. He went outside and sat on the porch for long periods of time. R2 responded to directions given him by direct support personnel in the home.</p> <p>A. Surveyor reviewed the Medical Appointment Consultation form dated 9/25/07. The reason for appointment specific concerns section states "Follow up after hospitalization for Aspiration Pneumonia and allergic reaction to a bee sting." Plan of action section states "Epi pen for prn (as needed) use"</p> <p>The POS states "Epi pen 0.3 mg Auto-injector Use as directed as needed."</p> <p>According to the Patient Education Information dated 6/18/08, "this medication is used in emergencies to treat very serious allergic reactions to insect stings/bites, foods, drugs or other substances."</p> <p>On 6/24/08, Z13 was interviewed at 11:40 a.m. Z13 stated, "the order for the Epi pen should continue indefinitely." R2 should have it on hand at both the home and DT site for his allergy to bee stings.</p> <p>E1, Residential Services Director (RSD), was interviewed on 6/18/08 at 2:20 p.m. regarding follow up to R2's allergic reaction incident of 8/31/07. E1 said DT has an Epi pen. The home does not have one since only the nurse can administer it.</p> <p>E2, facility Registered Nurse (RN) was interviewed on 6/18/08 at 3:50 p.m. E2 said the</p> | W9999 | | | |

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| W9999 | <p>Continued From page 30</p> <p>DT does not have an Epi pen and never had one. No one knows why allergy to bee stings is on the POS. R2's guardian does not recall R2 ever having a reaction. E2 said the facility nurse supervisor wanted to know if the order could be discontinued because direct support personnel cannot give injections. The staff paramedics are nearby and they will have to give it. I will have to inservice staff. The facility nurse supervisor does not know it is a concern of DT. The nurse at DT felt it was needed. R2 saw the doctor, Z13 on 9/25/07 and Epi pen as needed was ordered. E2 said "I did not get the Epi pen because bee season was over and didn't want the Epi pen to expire." The DT will have it tomorrow. E2 confirmed there is no Epi pen for R2 at the facility.</p> <p>On 6/24/08, E2 was interviewed at 11:10 a.m. E2 said she sent a facsimile (fax) to Z13 about the Epi pen on 6/19/08. E2 said she requested an oral antihistamine and a procedure for bee stings for the home. R2 was taken to Z13's office on 6/23/08 for follow up to a recent hospitalization. The staff that took R2 for his appointment did not call it to Z13's attention. E2 said she has not had a response about the fax.</p> <p>Surveyor reviewed Service Report dated 9/4/07 written by Z2. It states, "Spoke with (facility) program director, (E1), regarding (R2's) reaction to wasp sting on 8/31/07. (R2's) mucous membranes had reportedly begun to turn red and swell and he had begun to have difficulty breathing. (R2) was given a does of epinephrine via Epi-pen which immediately improved his symptoms. (R2) was then transported to the hospital via ambulance." "As (R2) has a diagnosis of allergy to bee stings, requested that</p> | W9999 | | | |

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| W9999 | <p>Continued From page 31</p> <p>(R2) have an order for an Epi-pen (he does not currently have one) in the event of another episode. (E1) said she would look into it." "Will follow up with residential when (R2) is released from hospital before returning to day program to be sure (R2) has adequate protection (epi-pen) against further allergic response to bee stings."</p> <p>Service Report dated 9/17/07 written by Z2 states, "(R2) returned to workshop for the first time today after wasp sting incident on 8/31/07. He had been out due to attending day camp. Called (facility) RN (E2) to discuss (R2's) severe reaction to insect sting, and our concern here that he does not have an Epi-pen for treatment in case of another sting." "(facility) RN reports that (R2) has an MD appointment next week, and that she will request (R2) have an order for an Epi-pen. She is concerned regarding cost of pen and training issues for (facility) staff. We discussed our use of Epi-pens here at the workshop and I assured her that our clients are also on Public Aid, and that the cost of the pens are covered." "Will follow up after (R2's) doctor's appointment next week regarding Epi-pen."</p> <p>On 6/23/08, Z2, Registered Nurse (RN) was interviewed. Z2 stated she begged the facility for the Epi pen. She said it took a long time but the pen was received on 10/10/07.</p> <p>During the Daily Status Meeting on 6/19/08 at 3:20 p.m., E3, Administrator said there was no evidence proving R2 needs an epi pen since the bee sting was not witnessed. E3 said the facility got a physician's order to satisfy the workshop.</p> <p>On 6/23/08 at 3:50 p.m., E5, Direct support Personnel (DSP) , was interviewed. E5 said</p> | W9999 | | | |

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| W9999 | <p>Continued From page 32</p> <p>there was a wasp nest outside of the facility that was sprayed.</p> <p>On 6/23/08 at 10:20 a.m., E1, Residential Services Director, was interviewed. E1 said the forest is right near the home so insects are everywhere. E1 said she bought insect spray over the weekend.</p> <p>Z4 reported on 6/23/08 at 11:55 a.m. there are bees and wasps in the area and pest control comes out to treat the DT site.</p> <p>Z2 was interviewed on 6/23/08 at 11:38 a.m. and confirmed that wasps come inside the building.</p> <p>The interviews with E1, E5, Z2 and Z4 indicate there is potential for R2 to be stung by an insect and the facility does not have the emergency medication available for R2.</p> <p>B. On 6/23/08 at 4:05 p.m. E4, Lead Direct Support Personnel (DSP) was interviewed. E4 stated if R2 is stung by a bee he should go to the emergency room immediately.</p> <p>On 6/23/08 at 3:50 p.m. E5, DSP, was interviewed. E5 said if R2 is stung observe him. If the stinger is in take him to the emergency room and contact the nurse.</p> <p>On 6/23/08 at 3:55 p.m. E6, DSP, was interviewed. E6 said she had been working at the facility since March 2008 and had not received any training related to R2 and bee stings.</p> <p>During the Daily Status Meeting on 6/19/08 at</p> | W9999 | | | |

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| W9999 | <p>Continued From page 33</p> <p>3:20 p.m. E1, RSD, said the event was documented in the August QMRP notes but staff did not have formal training about the bee sting allergy. E1 said they received informal training.</p> <p>On 6/23/08, at 10:20 a.m., E1 said she reinforced informal training over the weekend. E2 would be doing formal training on 6/24/08.</p> <p>C. On 6/19/08, surveyor went to the DT site. Surveyor interviewed Z8, nurse, at 11:45 a.m. Z8 said the Epi pen and order were brought to the DT on 6/19/08 by E2. Z8 said there was no Epi pen prior to 6/19/08. Z8 could not locate a copy of R2's MAR and POS.</p> <p>Z1, DT Director of Nursing was interviewed at 11:30 a.m. on 6/19/08. Z1 stated the facility was responsible for bringing the medication if there is an as needed order. Z1 said R2 does not receive routine medications. Z1 could not locate a copy of R2's MAR and POS.</p> <p>During interview on 6/23/08 at 11:30 a.m., Z2 said every month DT gets an updated POS. Z2 said there had been changes in the nursing staff, which might have been the reason the other nursing staff were not aware of the Epi pen for R2. The Epi pen had been at the DT since 10/10/07.</p> <p>On 6/24/08, Z1 was interviewed at 9:55 a.m. Z1 said Z8 and I were not aware of the Epi-pen and where the MAR and POS were for R2. Z1 said she would follow up and make sure the information is disseminated to all staff.</p> <p style="text-align: center;">(A)</p> | W9999 | | | |