

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 04/18/2009
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 14G253	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 10/24/2008
NAME OF PROVIDER OR SUPPLIER PHOENIX COURT			STREET ADDRESS, CITY, STATE, ZIP CODE 17312 CLYDE AVENUE SOUTH HOLLAND, IL 60473		
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W 331	Continued From page 8 12:00 noon, E1 (Residential Services Coordinator / RSC) stated, "All I know is that the decubitus ulcer was first noted as a red rash by E5 on 9/25/08.	W 331			
W9999	FINAL OBSERVATIONS LICENSURE VIOLATIONS: 350.1230b)5)6)7) 350.1230d)1)2) 300.3240a) Section 350.1230 Nursing Services b) Residents shall be provided with nursing services, in accordance with their needs, which shall include, but are not limited to, the following: The DON shall participate in: 5) Training in habits in personal hygiene and activities of daily living. 6) Development of a written plan for each resident to provide for nursing services as part of the total habilitation program. 7) Modification of the resident care plan, in terms of the resident's daily needs, as needed. d) Direct care personnel shall be trained in, but are not limited to, the following: 1) Detecting signs of illness, dysfunction or maladaptive behavior that warrant medical, nursing or psychosocial intervention. 2) Basic skills required to meet the health needs and problems of the residents.	W9999			

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W9999	<p>Continued From page 9</p> <p>Section 300.3240 Abuse and Neglect a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (A, B) (Section 2-107 of the Act)</p> <p>These REGULATIONS are not met as evidenced by:</p> <p>Based on record review and interview, the facility failed to maintain the skin integrity for 1 of 1 client (R1), who sustained an infected stage 4 decubitus ulcer on his right hip, when they:</p> <ol style="list-style-type: none"> Failed to ensure that a system is in place to monitor R1's pressure sore on his right hip. Failed to ensure that preventative measures were put in place to maintain R1's skin integrity. <p>Findings include:</p> <p>R1, per his face sheet dated 10/20/08, is a 61 year old male whose diagnoses include Profound Mental Retardation, Down Syndrome, Hypertension, Left Ventricular Hypertrophy, and Swelling of Ankles. R1, per his Individual Program Plan dated 10/2/08, "refuses to walk or use his walker."</p> <p>The Illinois Department of Public Health Incident Reporting Form dated 10/16/08 was reviewed. The report includes, "R1, after an appointment at the local hospital wound care (clinic), was admitted to the local hospital. Diagnosis: Right Hip Infected Decubitus Ulcer."</p> <p>The nursing progress notes were reviewed. The following entries were noted:</p>	W9999			

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W9999	<p>Continued From page 10</p> <p>"10/7/08 -Reddened areas to bilateral legs, left leg edematous with healing wound, R1 refuses to walk or use walker. R1 is recently becoming incontinent. R1 has skin breakdown on buttocks....</p> <p>10/13/08 - Staff informed me to look at R1's right hip --- 1 1/2 circular wound with necrotic tissue observe.</p> <p>10/13/08 - Called physician's office for further instructions, nurse stated no new orders to continue treatment with Desitin. Requested order for wound care evaluation.</p> <p>10/13/08 - Called the local hospital's home health and wound care, received appointment for 10/16/08.</p> <p>10/16/08 - R1 admitted to local hospital per Z1 with Infected Decubitus right hip."</p> <p>R1's record was reviewed. A Physician's Orders and Progress Notes dated 10/7/08 was reviewed. It included the following:</p> <p>Under Chief Complaints: "....reddened areas to bilateral leg. Left leg remains edematous with healing wound. R1 refuses to walk or use walker. R1 is recently becoming incontinent. R1 has skin breakdown in buttocks, please check."</p> <p>Under Physician's Progress Notes: "Lots of issues. Incipient skin breakdowns- refusal to participate"</p> <p>A prescription dated 10/9/08 noted, "Egg crate mattress. Dx (Diagnosis): Decub (decubitus</p>	W9999			

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W9999	<p>Continued From page 11 ulcer) right hip."</p> <p>R1's record was further reviewed. No skin assessment was noted in his record. No nursing care plan addressing his decubitus ulcer can be found either. R1's laboratory results dated 6/26/08 include the following blood levels:</p> <p style="padding-left: 40px;">Total Protein : 8.1 (normal) Albumin : 3.5 (low)</p> <p>E10 (nurse) was interviewed on 10/21/08 at 11:20am. E10 stated, "The pressure sore on R1's buttocks looked healed; staff showed me the right hip. I was not informed about it until 10/13/08."</p> <p>Surveyor asked about the 10/9/08 order for egg crate mattress for the right hip decubitus ulcer. E10 answered, "I don't know. I did not see where it said right hip." E10 clarified, "The first time I saw the right hip was on 10/13/08."</p> <p>Surveyor asked what it looked like on 10/13/08. E10 answered, "The right hip ulcer looked black. It was open. It didn't look deep." E10 added, "I would say it's a stage 2." E10 continued, "We took him to the wound clinic and admit him from there."</p> <p>Surveyor asked what the decubitus ulcer appeared like on 10/16/08. E10 answered, "It looked the same as on 10/13/08, with the same dark area."</p> <p>R1's progress notes written by the program assistants were reviewed. The following entries were noted.</p> <p style="text-align: center;">"9/25/08 - All meds (medications) and</p>	W9999			

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W9999	<p>Continued From page 12</p> <p>hygiene completed. R1 had a red mark that seemed to have diaper rash. R1 ate fine and went to bed after he was bathed.</p> <p>10/3/08 - R1 completed his meds and hygiene. R1 has redness to his buttocks, this was reported to the nurse."</p> <p>Further review of the progress notes showed no more entries relating to R1's redness and/or decubitus ulcer.</p> <p>R1's progress notes from his day training site were reviewed. The following entries were noted.</p> <p>"9/18/08 - R1 has 2 red spots on his legs: one on the upper R leg and one on the left leg, upper butt. Nursing was called by staff. Communication note went home.</p> <p>10/16/08 - When R1 arrived at Seniors, staff was told that R1 would be picked up at 12:45pm to go to the wound clinic and make sure he eats. When R1 came in, staff checked him. He was wet. Another staff and I took R1 to the bathroom to change him. Staff noticed that R1's bed sore had gotten worse."</p> <p>E9 (Program Assistant/PA) from the facility was interviewed on 10/21/08 at 3:40pm. E9 stated, "About 3 or 4 weeks ago, I noticed an open sore on his right buttock area near his hip. It was about a quarter size and was red. After awhile, maybe a week or two after, it started to turn black. It was not open , it was just hard at the ends." Surveyor asked if R1 was sitting or laying down more. E9 stated, "R1 was sitting more than usual." Surveyor asked on which side R1 sleeps. E9 answered, "He tends to sleep on his right</p>	W9999			

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W9999	<p>Continued From page 13 side." Surveyor asked if R1 was on a turning schedule. E9 answered, "No."</p> <p>E2 (PA) was interviewed on 10//21/08 at 3:00pm. E2 stated, "During the first week of October, I noticed redness on R1's buttocks near his right hip. They (other program assistants) said it's diaper rash. It was a bit bigger than a quarter. The skin was peeling off and it looked old."</p> <p>E3 (PA) was interviewed on 10/21/08 at 2:37pm. E3 stated, "It had some time when I saw it. It looked like redness, like skin peeling off. It was black for possibly the last 2 weeks, around the second week of October." Surveyor asked which side R1 sleeps on. E3 answered, "He sleeps on his right side." Surveyor asked if R1 was on a turning schedule, E3 answered, "No."</p> <p>E4 (PA) was interviewed on 10/21/08 at 2:19pm. E4 stated, "Maybe, approximately the first week of October I saw it. It was a little red, about 1 1/2 inch in diameter. It wasn't open. Second time I saw it, it was 10/13. It was darker, like it was really hard and dark getting to be black. It was a little bit bigger." Surveyor asked which side R1 likes to sleep on. E4 answered, "He lays on the right side, that's his favorite side." Surveyor asked if R1 was on a turning schedule, E4 answered, "No."</p> <p>E5 (PA) was interviewed on 10/21/08 at 1:52pm. E5 stated, "I noticed a red spot that looked like it was getting thin. Skin looked slightly irritated near his right hip about 2 weeks ago. I called the nurse and let her know about it. I probably looked at it a few days later. It was still thin skin. I used lukewarm water to clean it. I put petroleum jelly and covered it up. I think I called the nurse and</p>	W9999			

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W9999	<p>Continued From page 14</p> <p>mentioned it again. Then I saw it again and it looked black, like bruised. It looked like a bruised black circular sore. It looked like it was peeling a little bit at the edges. Looked like it was getting to the point where it was going to open or get worse." Surveyor asked how R1 was behaving. E5 answered, "He was sitting more. Looking at his eyes, you'll know he wasn't comfortable."</p> <p>E7 (PA) was interviewed on 10/21/08 at 1:31pm. E7 stated, "R1's right hip was showed to me maybe about a month ago. It was relayed to me by the nurse as well as by E5. When I saw it, it looked like an open wound. It was red on the outside, not black. You see a little white on the hip bone part." Surveyor asked if E7 documented this observation. E7 answered, "I didn't write it down. E5 should write it down." E7 continued, "When I saw it before hospitalization, it had a scab on it, looked black." Surveyor asked if any treatment was provided for R1's decubitus ulcer. E7 answered, "We put Desitin on it." E7 further added, "Beginning of last week (week of October 13th), E11 (PA) and I put a gauze over it because it was leaking bloody drainage." Surveyor asked which side R1 sleeps on. E7 answered, "He normally sleeps on his right side, He wasn't changing his position."</p> <p>E8 (Day Training Program Assistant) was interviewed on 10/22/08 at 10:37am. E8 stated, "When I first saw it, it was last September 18. Originally I wrote it as a rash. That's how it looked. It was on the right buttock, almost to the hip." E8 continued, "It became more like skin peeling. It then became open like a sore maybe a week before he went to the hospital." Surveyor asked E8 to describe how the wound looked. E8 answered, "At first, it was surface redness about</p>	W9999			

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W9999	<p>Continued From page 15</p> <p>2 inches in diameter. Then it opened. It was probably the size of a silver dollar. At first it was red and a little pus coming out. That's when we notified the nurse. Then it became a size of a fist (black part). It was open and about 1 in deep. Some pus and blood coming out. We cleaned it with distilled water and put gauze on it and called nurse." Surveyor asked what R1's regular day at the day training site was. E8 answered, "Typically, R1 is outgoing, funny and playful. Lately he was sitting the whole day. We try to get him up and stand with his walker. I would also put a pillow under his buttocks." Surveyor asked if this was the recommendation from the nurse or the facility. E8 answered, "No, we did not receive any guidelines from nursing or the facility. I did ask them if I could have medicine for his sore because when I changed him the medicine got wiped off, but I did not receive anything."</p> <p>Z1 was interviewed on 10/21/08 at 11:50am. Z1 stated, "R1 had a huge decubitus ulcer on the right hip about 12cm x 8 cm in size. It was not stageable at that point. It was covered with eschar. Once I debrided the wound, it was a stage 4 and it went all the way to the bone." Surveyor asked how long did it take for R1's wound to develop to this stage. Z1 answered, "It develops maybe a week or two."</p> <p>During the daily status meeting on 10/22/08 at 12:00 noon, E1 (Residential Services Coordinator/RSC) stated, "All I know is that the decubitus ulcer was first noted as a red rash by E5 on 9/25/08.</p> <p>(A)</p>	W9999			