

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 08/31/2010
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145469	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 05/13/2010
NAME OF PROVIDER OR SUPPLIER PARIS HEALTH CARE CENTER			STREET ADDRESS, CITY, STATE, ZIP CODE 1011 NORTH MAIN STREET PARIS, IL 61944		
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F 501	Continued From page 16 termination on the Thirty-first day of December 2003 and subject to renewal on a continuing basis. The expired contract was brought to the attention of the facility on 5/10/10. E1 and E2 both indicated during the Daily Status Meeting on 5/10/10 held at 4:00pm that they believed that the Medical Director's contract was a revolving contract. On the morning of 5/11/10 the facility had an updated and current contract with Z2.	F 501			
F9999	FINAL OBSERVATIONS LICENSURE VIOLATIONS 300.1210a) 300.1210b)3) 300.3240a) Section 300.1210 General Requirements for Nursing and Personal Care a) The facility must provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive assessment and plan of care. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. b) General nursing care shall include at a minimum the following and shall be practiced on a 24-hour, seven day a week basis: 3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing	F9999			

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F9999	<p>Continued From page 17 and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident.</p> <p>These Regulations were not met as evidenced by:</p> <p>Based on observation, interview and record review the facility failed to provide immediate action for a medical emergency for one resident (R3) who was found unresponsive. This was for one of 23 residents who were designated with "Full Code" status in the facility at the time of the incident. R3 was removed from the facility by emergency medical personnel on 4/23/10 at 10:47am and R3 expired at the hospital at 10:58am. The facility failed to have in place a viable system to identify the Advanced Directives for the 77 current residents and to determine staffs' knowledge of the system. The facility further failed to have an up-to-date system in place to track and ensure all certified nurse aide staff had current emergency medical training for Cardiopulmonary Resuscitation (CPR) for seven of 40 Nurses Aides employed with the facility.</p> <p>Findings include:</p> <p>1. A review of R3's 3/22/10 admission records document that R3 was a 62 year old resident with multiple diagnoses including: Pneumonia, Congestive Heart Failure, Shortness of Breath,</p>	F9999			

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F9999	<p>Continued From page 18</p> <p>Chronic Obstructive Pulmonary Disease, Atrial Fibulation, Diabetes Mellitus and Obesity. R3's admission physician's orders of 3/22/10 indicate R3 is a "Full Code." A nurses note of 3/22/10, 2045 indicates that R3 was admitted to the facility after a hospital stay. "Res A/O x 3 , able to make needs know(n)... Res admitted for rehab to home"... "Res eager to get better and go home". A second hospital stay is noted in the nurses notes of 4/1/10 11:10 am indicating R3 is taken to the hospital, and the next note for R3 begins with a readmission note on 4/20/10 at 1730.</p> <p>On 4/23/10 the nurses notes indicate that E4 (RN, weekend supervisor) gave the resident medication without difficulty at 9:00am. A 9:30am nurses note indicates that R3 was given a full bed bath and suffered exertional SOB (shortness of breath). A 10:10 note: "Res found unresponsive - cyanosis of hands and slightly around lips code called-CPR initiated with Ambu bag. 911 called."</p> <p>E4 was asked to recall the events of R3's code during a phone interview on 5/6/10 at 9:35am. E4 recalled the morning events of 4/23/10 with R3. E4 stated she was not familiar with E4 but knew E4 was "rehab to home" and that there was a call into the doctor to clarify orders. E4 indicated on 4/23/10 she had given R3 her morning medication and supplement without any problems. E4 then was working on a medication pass and a CNA asked E4 to check R3's oxygen level per the resident's request. E4 explained that she passed the last medication, and that she had drawn up and proceeded to gather the oxygen monitor and entered R3's room. E4 explained that upon entering R3's room, R3 was found with blue lips and nails and that the resident was not</p>	F9999			

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F9999	<p>Continued From page 19</p> <p>responsive. E4 indicated that R3 was not cold nor stiff at that time. E4 then exited the resident's room and went to the nurses station (21 feet from R3's room) to check R3's code status (Full Code) and then proceeded to locate E2 (Director of Nursing) in the outdoor smoking area near the DON's office (84 feet from E3's room). E4 told E2 to "come quick." E4 and E2 then returned to R3's room to call a code and start CPR. E4 stated at this time a crash cart arrived and 911 was called. E4 indicated that the Emergency Medical crew (EMTs) took over and that the facility staff including E4 helped R3 and the EMTs to exit the facility. E4 was read the notes of the phone conversation and verified the events of the morning of 4/23/10.</p> <p>Interview with E2 on 5/5/10 at 2:00pm found that she had been summoned by E4 on the morning of 4/23/10 to assist E4 with a "Full Code" event. E2 indicated that she and E4 entered R3's room and initiated CPR while other staff entered with a crash cart and called 911. A second interview with E2 on 5/6/10 confirmed she was summoned by E4 from the outdoor smoking area prior to anyone providing emergency assistance to R3.</p> <p>Interview with E8 (CNA) on 5/5/10 2:05pm and with E9 (CNA) on 5/6/10 at 9:55am found that E8 and E9 and been caring for R3 on the morning of 4/23/10. Both E8 and E9 indicated that R3 was short of breath after giving R3 a full bed bath and that they had given R3 her breakfast and returned to check on her. E8 and E9 indicated that they reported the change in R3's breathing and asked E4 to check on R3. E8 indicated that in the past R3 had oxygen but had returned from the hospital without the oxygen and E8 was concerned. E9 stated that she was charting on</p>	F9999			

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F9999	<p>Continued From page 20</p> <p>the nurses station computer and that E8 was sitting on a chair at the nurses station when E4 went to check on R3 per their request. E9 indicated that E4 went into and out of R3's room passed E8 and E9 at the nurses station without speaking and proceeded down the hall. E9 stated that E4 returned with E2 to R3's room. E9 indicated that at that time CPR was initiated and other staff were informed and 911 was called. E8 was asked for an approximate time from when E4 exited R3's room until CPR was initiated. E8's response was two plus minutes.</p> <p>Interview with Z1(physician) per telephone on 5/6/10 at 11:00am regarding the care provided to R3 found Z1 to indicate he had not been notified of the events of the morning of 4/23/10. Z1 was questioned about R3. Z1 stated he had not expected the death of R3. Z1 was expecting R3 to rehab and return home. Z1 stated R3 had been working with the therapies and was making progress. When further informed and questioned about the possible two plus minute lag in emergency response to R3's non-responsive episode, Z1 indicated that the delay in beginning CPR would have been devastating. Z1 stated CPR is to be started immediately.</p> <p>Review of resident records R1 to R11 found the code status for each resident to be inside the front cover of the chart in approximate 1.5 inch lettering on the condition alert page. Further, the facility has a dot system to identify full code residents. The dots are arranged on the door frame of the resident rooms.</p> <p>2. During a tour of the facility beginning at 10:20AM on 5/5/10 the following interviews were conducted with random staff. The following staff</p>	F9999			

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F9999	<p>Continued From page 21</p> <p>were asked how to identify the residents' code status.</p> <p>a) The interview with E11 (RN) at 10:30am found E11 has been employed with the facility for 6 months. When questioned, E11 indicated that the code status for the residents was on a list at the nurses station and in the residents' charts. E11 stated there was no method to identify the code status in the rooms.</p> <p>The interview with E12 (Shady Lane Director) at 10:40am found E12 has been employed for one year with the facility. When interviewed, E12 indicated that the code status for the residents are on a list at the nurses station and in the individual charts. E12 did not know of a system in the residents room.</p> <p>The interview with E13 (CNA) at 10:45am found E13 has been employed since October of 2008 with the facility. When questioned, E13 indicated that the code status is a code system on the door frame. E13 indicated Left side of door bed 1 and Right side of door is bed 2. E13 stated the dots match the code on name badges.</p> <p>The interview with E14 (LPN) at 10:47am found E14 has been employed since June of 2009 with the facility. When questioned, E14 indicated that the code status is at the nurse station on a list and in the individual charts. E14 stated there is no way to know the code status in the resident room. When asked about the dots on the door being a code, she replied "not that she is aware of."</p> <p>The interview with E15 (LPN) at 10:50am found E15 has been employed since October 2009 with</p>	F9999			

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F9999	<p>Continued From page 22</p> <p>the facility. When questioned, E15 indicated that the code status is noted as a red dot on the resident's chart, in the resident's chart and on a list at the nurses station. E15 did not believe the code was on the residents door frame.</p> <p>b) Interview with E4 (RN) on the phone at 9:35am on 5/6/10 found that she had gone to the nurses station to check R3's code status during the incident of 4/23/10. E4 was not aware of the code system for the door.</p> <p>c) Individual interviews with staff during the survey determined the following regarding resident code status and where the information is kept:</p> <p>An interview with E5 (LPN) on 5/5/10 at 1:15pm found E5 to indicate the code status of a resident was in the resident's chart.</p> <p>An interview with E7 (CNA) on 5/5/10 at 1:50pm found E7 to indicate the code status of residents was on the door frames of the resident's room. Left bed 1, right bed 2. E7 did not have the code information attached to her name badge.</p> <p>An interview with E9 (CNA) on 5/6/10 at 9:55am found E9 to indicate the code status of the residents was on the door frame of the resident rooms. Right, bed 1 on the right, Left, bed 2 near the window.</p> <p>d) Interview on 5/6/10 at 9:15am with E6 (CNA/transportation) who is in charge of the dot system on the resident room door frames indicated she keeps the dots as current as possible. The dots above the #s are for the bed closest to the door and bed 2 is the other side</p>	F9999			

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F9999	<p>Continued From page 23</p> <p>and closest to the window. E6 indicated everyone is supposed to have a laminated card with the code attached with their name badge. E6 gets a current list for the door frames from E16 (MDS coordinator). E16 presented a new list to E6 and changes were made to the codes on the door. E6 reported to the surveyor that the changes were made and over 1/2 the dots were correct.</p> <p>e) E16 prepared a list of residents for the surveyor who are a "Full Code" status. The list included 22 residents. R3 was a full code at the time of the unresponsive episode on 4/23/10 and the 22 residents include: R6, R10, R11 and R12-R30.</p> <p>3. A review of certified nurse aide staff members who were not current in CPR found 7 of 40 Nurses Aides were not current in this emergency procedure. (E18, E19, E20, E21, E22 , E23 and E24).</p> <p>The facility provided a list of CNA's with hire dates and CPR status information. The following CNA's were not currently certified:</p> <p>E18, who has been employed since 12/27/2006 had no CPR certification information. E19, who has been employed since 4/7/10 had no CPR certification information. E20, who has been employed since 10/8/2008 had no CPR certification information. E21, who has been employed since 4/28/10 had no CPR certification information. E22, who has been employed since 4/9/2009 had no CPR certification information. E23, who has been employed since 11/27/2001 had no CPR certification information.</p>	F9999			

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F9999	Continued From page 24 E24, who has been employed since 3/9/2010 had no CPR certification information. <p style="text-align: right;">(A)</p>	F9999			