

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 11/07/2011
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 14G130	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 06/29/2011
NAME OF PROVIDER OR SUPPLIER LEBANON TERRACE			STREET ADDRESS, CITY, STATE, ZIP CODE 221 EAST THIRD STREET LEBANON, IL 62254		
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W 460	Continued From page 18 1. chopped 2. ground 3. pureed 4. foods are generally moist and require minimal chewing before swallowing. This document Mechanical Soft diet does not include finger foods or cup up foods. Under 'Food Groups' meat and meat substitutes recommended: ground meat and poultry (gravy or sauces be added to moisten); soft-flaked fish without bones; casseroles made of ground meat, flaked fish or cheese; cheese sauces; cottage cheese; soft scrambled eggs and egg substitutes. The facility Policy Number; P-1300.01.3, Subject; Diets, under Policy it states "Developmental Disability Management Services (DDMS) managed facilities shall ensure that appropriate diets are provided for each individual served.	W 460			
W9999	FINAL OBSERVATIONS LICENSURE VIOLATIONS 350.620a) 350.1210 350.1235a)3)4) 350.3240a) Section 350.620 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility which shall be formulated with the involvement of the administrator. The policies shall be available to the staff, residents and the	W9999			

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W9999	<p>Continued From page 19</p> <p>public. These written policies shall be followed in operating the facility and shall be reviewed at least annually.</p> <p>Section 350.1210 Health Services</p> <p>The facility shall provide all services necessary to maintain each resident in good physical health.</p> <p>Section 350.1235 Life-Sustaining Treatments</p> <p>a) Every facility shall respect the residents' right to make decisions relating to their own medical treatment, including the right to accept, reject, or limit life-sustaining treatment. Every facility shall establish a policy concerning the implementation of such rights. Included within this policy shall be:</p> <p>3) procedures for providing life-sustaining treatments available to residents at the facility;</p> <p>4) procedures detailing staff's responsibility with respect to the provision of life-sustaining treatment when a resident has chosen to accept, reject, or limit life-sustaining treatment, or when a resident has failed or has not yet been given the opportunity to make these choices;</p> <p>Section 350.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>These Regulations were not met as evidenced by:</p> <p>Based on record review and interview, the facility failed to prevent neglect for 1 of 1 client (R1) requiring emergency services who expired at the</p>	W9999			

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W9999	<p>Continued From page 20</p> <p>hospital when the facility failed to:</p> <ol style="list-style-type: none"> 1. Provide CPR (cardiopulmonary resuscitation) until relieved by emergency personal. 2. Thoroughly investigate the incident in which R1 expired on 12/16/10. 3. Ensure appropriate steps have been taken to ensure facility staff follow the facility policy regarding emergency services with the potential to impact all of the remaining clients at this facility. (15 clients) <p>Findings Include:</p> <p>The Physician's Order Sheet (POS), dated 12/10/10, identifies R1 as a 47 year old individual who functions at a Mild level of Mental Retardation. The POS includes additional diagnosis of: Hx (history) Myocardial Infarction, and Atrial Fib (fibulation).</p> <p>The facility INDIVIDUAL UNUSUAL INCIDENT REPORT, dated 12/16/10 at 7:00 PM, states, "R1 fell in dining room A, as he fell he hit his head on the table and hit a chair. I (E3, Habilitation Technician) (HT), was instructed to gather papers, E4, Habilitation Technician (HT), was instructed to call 911 and E6, HT, started CPR (cardiopulmonary resuscitation). We continued CPR until the ambulance crew go there and to (take) over, and transferred him (R1) to the hospital."</p> <p>The "Prehospital Care Report Summary," dated 12/16/10, from the local emergency services states: Call Received: 19:06 (7:06 PM) On Scene: 19:12 (7:12 PM) Patient Contact: 19:14 (7:14 PM)</p>	W9999			

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W9999	<p>Continued From page 21</p> <p>Left Scene:19:37 (7:37 PM)</p> <p>This report further states under "Initial Assessment:"</p> <p>Airway: Partially Obstructed</p> <p>Breathing: - (negative)</p> <p>Skin Color: Cyanotic</p> <p>Lung Sounds: Left: Absent Right; Absent</p> <p>Pupils- Left: Unreactive Right: Unreactive</p> <p>Vital signs at 19:15 (7:15 PM), were 0/0 (blood pressure), 0 (pulse), and 0 (respirations).</p> <p>Under the "Narrative History Report," it states "Began CPR...attempted intubation but found airway blocked with some type foreign body...medical forceps (were) used to remove food and bagging with ambu (ambulation) (device to push air into lungs) continued to truck."</p> <p>At 19:21 (7:31 PM), under Airway-Foreign Body Removal.</p> <p>CPR Stopped: 19:37 (9:37 PM)</p> <p>During an interview with E3, HT, on 06/17/11 at 4:07 PM, E3 stated, "On 12/16/10, R1 was up walking around and helping with preparing snacks for that evening. When I (E3) went into the dining area, R1 looked like R1 was choking, helped lower R1 to floor, seen white foam from mouth. Me (E3) and E6, HT started CPR, did mouth sweep without results. CPR started, someone called 911. Me (E3) and E6 continued to do CPR until 911 arrived and they took over. Did not see R1 eat anything, snacks had not been given out yet."</p> <p>During an interview with E6, HT, on 06/21/11 at 1:00 PM, E6 stated, "On 12/16/10, R1 was getting ready for snacks at 7:00 PM. R1 was in line for snacks. I (E6) was standing at the kitchen door and saw R1 go down. I (E6) ran to</p>	W9999			

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W9999	<p>Continued From page 22</p> <p>him (R1), flipped him (R1) over, checked for pulse, no pulse, no respirations. Started CPR with E3, HT. E4, HT called 911. We (E6 and E3) continued CPR until ambulance got there. R1 never responded. Ambulance (services) took over CPR." When surveyor asked if there was any break in CPR, E6 stated, "No, they (emergency services) took over CPR and we told them (emergency services) there was no pulse, he (R1) was non responsive." When surveyor asked E6 whether E6 was able to get air into R1's body, E6 stated "When I (R6) blew air in it came back out." When the surveyor asked how do you know this, E6 responded "I'm sure it (air) got in, I (E6) blew it in and saw his chest rise."</p> <p>During an interview with E4, HT, on 06/17/11 at 3:04 PM, E4 stated, "On 12/16/10, I (R4) was sitting on couch with R1 and it was snack time...I (R4) started to get snacks ready and R1 fell and hit the table, no one was eating at the time. R1 hit his head while falling. I (R4) yelled out for staff. E6, HT started CPR. E3, HT was there. I (R4) removed all other individuals to a different area. E6, HT and E3, HT did CPR until 911 (emergency services) arrived." When surveyor asked whether R1 had choked, E4, stated, "No, and he (R1) didn't say anything about feeling uncomfortable. Before that we were sitting on for 45 minutes talking." Surveyor asked E4 whether R1 ate anything during that time. E4 stated, "No, I don't remember, as usual supper is at 5:00 PM and snacks are at 7:00 PM."</p> <p>During an interview with Z1, Paramedic, on 06/20/11 at 9:18 AM, Z1 stated Z1 did remember the incident on 12/16/10 at this facility. When surveyor asked whether CPR was being</p>	W9999			

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W9999	<p>Continued From page 23</p> <p>administered upon Z1's arrival to facility, Z1 stated "No CPR was being done, no one (employees) was doing anything upon arrival, everyone was standing around 5-6 feet away from R1. The employees were looking at R1, R1 was on the floor. R1 was stretched out on the floor, no pulse, no respirations. R1's pupils were dilated with no reaction to light. Z1 put R1 on the monitor and no pulse was present." When surveyor asked if his airway was blocked on arrival, Z1 stated, "I tried to get a #7 tube and I was unable, then I pulled something out of his (R1's) mouth. Not much food was removed form his (R1's) mouth, not enough to choke him. The food removed was pudding consistency. Yeah R1's airway was blocked with something going down. I (Z1) don't think he (R1) was getting air. We (emergency services) did get R1's chest to rise. Z1 thought R1 was dead and was dead upon arrival. R1's body was not cold, R1's body was cool, and it was not a real cold day."</p> <p>The 'Certificate of Death', issued 12/22/10, states that R1's cause of death is Myocardial Infarction and Coronary Artery Disease. This further states that R1 was pronounced dead on 12/16/10 at 8:45 PM.</p> <p>The Facility Procedure, subject: Death Of An Individual, dated 11/01/98, states under Procedure: 1. The staff member encountering an individual who is not breathing shall immediately begin Cardiopulmonary Resuscitation (CPR), and have other staff call 911..</p> <p>The facility Policy "Reporting Health Emergencies", under Procedure states</p>	W9999			

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W9999	Continued From page 24 " 1. During an emergency, staff in attendance shall follow nursing directions/protocol until EMT (Emergency Medical Technician) arrives." The facility Policy "Reporting Health Emergencies, policy number 5.602" states " EMERGENCIES... " " Listed below is a list of possible emergencies. This list in not all inclusive. There are always exceptions. If one of the emergencies listed occurs, follow the procedures listed. Cessation of Breathing/Pulse: Administer CPR (Cardiopulmonary Resuscitation), call 911..." (A)	W9999		