

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 02/29/2012  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>145686</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED  <b>C</b> <b>10/12/2011</b>
NAME OF PROVIDER OR SUPPLIER  <b>MORTON TERRACE CARE CENTER</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>191 EAST QUEENWOOD ROAD</b> <b>MORTON, IL 61550</b>		
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F 000	INITIAL COMMENTS	F 000			
F 315 SS=G	<p>Complaint Investigation 1123033/IL54718 - F315 483.25(d) NO CATHETER, PREVENT UTI, RESTORE BLADDER</p> <p>Based on the resident's comprehensive assessment, the facility must ensure that a resident who enters the facility without an indwelling catheter is not catheterized unless the resident's clinical condition demonstrates that catheterization was necessary; and a resident who is incontinent of bladder receives appropriate treatment and services to prevent urinary tract infections and to restore as much normal bladder function as possible.</p> <p>This REQUIREMENT is not met as evidenced by: Based on interview and record review the facility failed to follow Physicians Orders and their Policy on Catheter Care and failed to maintain a patent indwelling catheter for 1 of 3 residents (R2) reviewed with a urinary catheter. R2 was hospitalized with a diagnosis of sepsis.</p> <p>Findings include:</p> <p>R2's POS (Physician's Order Sheet) dated 10/2011 lists diagnoses which include Dementia with Associated Behaviors and Bladder Neck Obstruction. This POS includes orders for (Indwelling) catheter: Output 24 hr total, Cath care every shift and as needed, output check and record every shift. The Catheter Care Policy dated 01/95 page one, under Procedure states "Output will be measured each shift."</p>	F 315		10/19/11	
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE			TITLE		(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 315	<p>Continued From page 1</p> <p>The care plan for R2 dated 08/01/2011 lists his history of UTIs (Urinary Tract Infections) 02/03/11; Collect UA (Urinalysis) increased confusion; 03/08/11 May obtain UA; 03/19/11 start (antibiotic) obtain UA; 04/02/11 Macroductin BID for 10 days recheck UA; 06/03/11 Send to Emergency Room related to urinary retention, no output for 24 hrs; 06/26/11 Send to Emergency Room related to urinary retention and pain; 06/28/11 Levoquin everyday for 10 days/ UA; refer to urologist; 08/03/11 obtain UA; 10/03/11 May send to Emergency Room for evaluation elevated temperature.</p> <p>This care plan lists under Problem: Resident has a (indwelling) catheter due to urinary obstruction. Resident will frequently empty the collection bags. Goals: Resident will be free of signs and symptoms of UTI through next review. Resident will inform staff or allow staff to empty (indwelling catheter) collection bag.</p> <p>Under Approaches lists; Educate resident of importance of proper emptying procedures, Assess resident for pain/discomfort due to catheter, Change catheter routine and as needed, Demonstrate correct toileting hygiene, Empty drainage bag every shift. measure and record., Monitor for signs and symptoms of UTI and report as necessary, Position catheter bag and tubing below bladder level, provide pads and briefs for comfort, report cloudy urine and blood or sediment in catheter tube.</p> <p>R2's MDS (Minimum Data Set) dated 08/01/2011 list under section C0200; BIMS (Brief interview for Mental Status) as scoring 3 points of a total of 15 possible which indicates a cognitive deficit.</p>	F 315			

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F 315	Continued From page 2  E4, Care Plan Coordinator stated 10/11/2011 at 09:24 AM "The problem is that (R2) doesn't want or let staff provide catheter care. He will say he understands that we need to help him but he goes ahead and empties the collection bag. Then he gets aggressive toward the staff that tries to help him. I do not have interventions in the care plan for staff to utilize to provide cares if (R2) refuses to let them help."  R2's Treatment Record for 09/12/-10/03/2011 records Catheter Output per shift. Of the 66 entries for this record the word "Self" is entered 13 times with an additional 13 entries being left blank for a total of 26 incorrect documented entries.  E5, Licensed Practical Nurse stated "It's hard to keep track of his outputs. He empties the bag himself. He is pretty independent."  E3 Licensed Practical Nurse stated 10/07/2011 at 02:35 PM "The day I sent him to the hospital, (R2) was acting normal. He had been pushing his wife in the wheel chair and talking as usual. When he had been sick before he would stay in bed, act really isolative. That was not the case. The day shift had reported a low grade temperature and that he had not eaten. I gave him some tea and broth which he drank. At around 05:30 PM I checked his temperature again and it was around 100.7 degrees. I checked it again a while later and it was still rising. I called the Doctor and he told me to send (R2) in to be evaluated. He went out by ambulance shortly after that."	F 315			

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F 315	Continued From page 3 Local hospital notes dated 10/03/2011 at 10:29 PM indicate R2 was admitted with a diagnosis of 1. Sepsis 2. UTI (Urinary Tract Infection).  Z2, Registered Professional Nurse/Emergency Room stated 10/11/11 at 10:07 AM "When I saw (R2) that night he was lethargic, cold and unresponsive. The urine that came out of him after we opened the occluded catheter was thick and pus like. I called the facility and spoke to (E3, LPN) and was told "We don't have output records for him; He takes care of the catheter himself."  Z1, Emergency Department Physician stated 10/11/2011 at 09:50 AM "The amount of urine that was released after the occlusion was cleared indicated that the clot in the catheter had been going on for quite awhile. There is a direct connection to the infection and the residual in the bladder as well as the risk of increased infection from the catheter itself."	F 315			
F9999	FINAL OBSERVATIONS  Surveyor: Kincaid, Robin LICENSURE VIOLATIONS 300.610a) 300.1210a) 300.1210b) 300.1210d)2)3) 300.3240a)  Section 300.610 Resident Care Policies  a) The facility shall have written policies and procedures, governing all services provided by the facility which shall be formulated by a Resident Care Policy Committee consisting of at	F9999			

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F9999	<p>Continued From page 4</p> <p>least the administrator, the advisory physician or the medical advisory committee and representatives of nursing and other services in the facility. These policies shall be in compliance with the Act and all rules promulgated thereunder. These written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, as evidenced by written, signed and dated minutes of such a meeting.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>a) Comprehensive Resident Care Plan. A facility, with the participation of the resident and the resident's guardian or representative, as applicable, must develop and implement a comprehensive care plan for each resident that includes measurable objectives and timetables to meet the resident's medical, nursing, and mental and psychosocial needs that are identified in the resident's comprehensive assessment, which allow the resident to attain or maintain the highest practicable level of independent functioning, and provide for discharge planning to the least restrictive setting based on the resident's care needs. The assessment shall be developed with the active participation of the resident and the resident's guardian or representative, as applicable.</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care</p>	F9999			

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F9999	<p>Continued From page 5</p> <p>plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures:</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>2) All treatments and procedures shall be administered as ordered by the physician.</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident.</p> <p>Based on interview and record review the facility failed to follow Physicians Orders and their Policy on Catheter Care and failed to maintain a patent</p>	F9999			

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F9999	<p>Continued From page 6 indwelling catheter for 1 of 3 residents (R2) reviewed with a urinary catheter. R2 was hospitalized with a diagnosis of sepsis.</p> <p>Findings include:</p> <p>R2's POS (Physician's Order Sheet) dated 10/2011 lists diagnoses which include Dementia with Associated Behaviors and Bladder Neck Obstruction. This POS includes orders for (Indwelling) catheter: Output 24 hr total, Cath care every shift and as needed, output check and record every shift. The Catheter Care Policy dated 01/95 page one, under Procedure states "Output will be measured each shift."</p> <p>The care plan for R2 dated 08/01/2011 lists his history of UTIs (Urinary Tract Infections) 02/03/11; Collect UA (Urinalysis) increased confusion; 03/08/11 May obtain UA; 03/19/11 start (antibiotic) obtain UA; 04/02/11 Macrochantin BID for 10 days recheck UA; 06/03/11 Send to Emergency Room related to urinary retention, no output for 24 hrs; 06/26/11 Send to Emergency Room related to urinary retention and pain; 06/28/11 Levoquin everyday for 10 days/ UA; refer to urologist; 08/03/11 obtain UA; 10/03/11 May send to Emergency Room for evaluation elevated temperature.</p> <p>This care plan lists under Problem: Resident has a (indwelling) catheter due to urinary obstruction. Resident will frequently empty the collection bags. Goals: Resident will be free of signs and symptoms of UTI through next review. Resident will inform staff or allow staff to empty (indwelling catheter) collection bag.</p>	F9999			

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F9999	<p>Continued From page 7</p> <p>Under Approaches lists; Educate resident of importance of proper emptying procedures, Assess resident for pain/discomfort due to catheter, Change catheter routine and as needed, Demonstrate correct toileting hygiene, Empty drainage bag every shift. measure and record., Monitor for signs and symptoms of UTI and report as necessary, Position catheter bag and tubing below bladder level, provide pads and briefs for comfort, report cloudy urine and blood or sediment in catheter tube.</p> <p>R2's MDS (Minimum Data Set) dated 08/01/2011 list under section C0200; BIMS (Brief interview for Mental Status) as scoring 3 points of a total of 15 possible which indicates a cognitive deficit.</p> <p>E4, Care Plan Coordinator stated 10/11/2011 at 09:24 AM "The problem is that (R2) doesn't want or let staff provide catheter care. He will say he understands that we need to help him but he goes ahead and empties the collection bag. Then he gets aggressive toward the staff that tries to help him. I do not have interventions in the care plan for staff to utilize to provide cares if (R2) refuses to let them help."</p> <p>R2's Treatment Record for 09/12/-10/03/2011 records Catheter Output per shift. Of the 66 entires for this record the word "Self" is entered 13 times with an additional 13 entries being left blank for a total of 26 incorrect documented entries.</p> <p>E5, Licensed Practical Nurse stated "It's hard to keep track of his outputs. He empties the bag himself. He is pretty independent."</p>	F9999			



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F9999	<p>Continued From page 8</p> <p>E3 Licensed Practical Nurse stated 10/07/2011 at 02:35 PM "The day I sent him to the hospital, (R2) was acting normal. He had been pushing his wife in the wheel chair and talking as usual. When he had been sick before he would stay in bed, act really isolative. That was not the case. The day shift had reported a low grade temperature and that he had not eaten. I gave him some tea and broth which he drank. At around 05:30 PM I checked his temperature again and it was around 100.7 degrees. I checked it again a while later and it was still rising. I called the Doctor and he told me to send (R2) in to be evaluated. He went out by ambulance shortly after that."</p> <p>Local hospital notes dated 10/03/2011 at 10:29 PM indicate R2 was admitted with a diagnosis of 1. Sepsis 2. UTI (Urinary Tract Infection).</p> <p>Z2, Registered Professional Nurse/Emergency Room stated 10/11/11 at 10:07 AM "When I saw (R2) that night he was lethargic, cold and unresponsive. The urine that came out of him after we opened the occluded catheter was thick and pus like. I called the facility and spoke to (E3, LPN) and was told "We don't have output records for him; He takes care of the catheter himself."</p> <p>Z1, Emergency Department Physician stated 10/11/2011 at 09:50 AM "The amount of urine that was released after the occlusion was cleared indicated that the clot in the catheter had been going on for quite awhile. There is a direct connection to the infection and the residual in the bladder as well as the risk of increased infection from the catheter itself."</p>	F9999			

