DEPAR	IMENT OF HEALTH	AND HUMAN SERVICES					APPROVED
CENTER	RS FOR MEDICARE	& MEDICAID SERVICES				OMB NO.	0938-0391
	OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA	(X2) M	IULT	TIPLE CONSTRUCTION	(X3) DATE SURVEY	
AND PLAN C	F CORRECTION	IDENTIFICATION NUMBER:	A. BUI	LDI	NG	COMPLETED	
						(	С
		145386	B. WING			10/1	1/2011
NAME OF P	ROVIDER OR SUPPLIER			ST	REET ADDRESS, CITY, STATE, ZIP CODE		
COUTUO	ATE HEALTH CARE	CENTER			900 EAST NINTH STREET, PO BOX 843		
300116		CENTER			METROPOLIS, IL 62960		
(X4) ID	SUMMARY STA	TEMENT OF DEFICIENCIES	ID		PROVIDER'S PLAN OF CORREC	TION	(X5)
PREFIX		Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	PREF TAG		(EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APPF		COMPLETION DATE
TAG	REGULATORT OR E		TAG	,	DEFICIENCY)		
	•		ł				
F 000	INITIAL COMMEN	TS	F	000			
1 000				000			
	Incident of 0.25.11	/ IL54656 - F309 and F323					
		7 1234030 - F309 and F323					
	Complaint 1153036	6/ IL54720- F309 and F323					
F 309	-	CARE/SERVICES FOR	F :	309	9		11/18/11
SS=D	HIGHEST WELL B	EING					
		t receive and the facility must					
		ary care and services to attain					
		nest practicable physical,					
		osocial well-being, in e comprehensive assessment					
	and plan of care.	e comprehensive assessment					
	and plan of barb.						
		NT is not met as evidenced					
	by:	tion intonvious and record					
		tion, interview and record ailed to assess and manage					
		lents (R1) reviewed for pain					
	management in the						
		10 pm R1 was observed in					
		ning chair trying to feed herself					
		g hurts." At 12:45 pm on					
		observed still in the reclining oom looking at the television					
	0	leg is hurting." At 3:00 pm on					
		observed lying in bed, eyes					
		entered the room. When R1's					
		bumped R1 yelled "don't do					
		On 10/5/2011 at 9:15 am R1					
		in bed, quiet, eyes closed.					
		ched the bed R1 yelled "don't					
		ts, I've had surgery on my leg." noted with a cast on it and it					

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

PRINTED: 02/25/2012

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

		I AND HUMAN SERVICES			FORM	02/25/2012 APPROVED 0938-0391
	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MUL A. BUILD	TIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED C	
		145386	B. WING			_ 1/2011
NAME OF F	PROVIDER OR SUPPLIER		S	REET ADDRESS, CITY, STATE, ZIP CODE 900 EAST NINTH STREET, PO BOX 843		
SOUTHO	GATE HEALTH CARE	CENTER		METROPOLIS, IL 62960		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORREC (EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APPF DEFICIENCY)	ULD BE	(X5) COMPLETION DATE
F 309 F 323 SS=G	was elevated on a p noted R1's left leg f from above the ank A review on 10/5/20 notes the Physiciar lists Lortab 5/325m four hours as need Acetaminophen tab every 6 hours as ne Administration Rec 10/5/2011 notes R1 medication on 10/1 10 am, and 10/5/20 During an interview with E2 (Director of R1's verbal compla pain medication, E2 should have been a should not have wa meds." E2 also sta physician and get a medication every for 483.25(h) FREE OI HAZARDS/SUPER The facility must er environment remain as is possible; and adequate supervisi prevent accidents.	pillow. Further observation nad a yellow bruise extending de to below the knee. D11 of R1's clinical record order Sheet of 9/26/2011 g one tablet by mouth every ed for pain, also 0 500 mg one tablet by mouth eeded. The Medication ord dated 10/1/2011 to 1 only received pain /2011 at 1:00 pm, 10/2/2011 at 011 at 8:15 am. on 10/5/2011 at 12:00 pm 5 Nurses), when discussing ints of pain and not receiving 2 stated "I agree R1's pain assessed and pain medication offered routinely, the nurses bited for R1 to ask for pain ated she would notify the an order to give R1 pain our hours and as needed. F ACCIDENT	F 30			11/18/11

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		HAND HUMAN SERVICES				FORM	02/25/2012 APPROVED 0938-0391
STATEMEN	T OF DEFICIENCIES DF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) N A. BU		IPLE CONSTRUCTION	(X3) DATE SU COMPLE	JRVEY TED
		145386	B. WI	NG _			C 1/2011
NAME OF F	PROVIDER OR SUPPLIER				REET ADDRESS, CITY, STATE, ZIP CODE		
SOUTHO	GATE HEALTH CARE	CENTER			000 EAST NINTH STREET, PO BOX 843 METROPOLIS, IL 62960		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAC		PROVIDER'S PLAN OF CORREC (EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APPR DEFICIENCY)	ULD BE	(X5) COMPLETION DATE
F 323	by: Based on observat review the facility fa 1 of 3 residents (R sample of 3. These sustaining fractures the right and left leg Findings include: R1 is an 83 year old Dementia, Panic Di Accident with Left S Hearing according Orders dated 10/1// According to R1's M Assessment dated R1 has severely im term memory loss, transfers, has impa and lower extremitie On 10/4/2011 at 12 observed in a reclin R1 was noted with right leg was elevat 10/4/2011 R1 was of with the cast on her elevated on a pillow observed at 9:15 ar the cast remained of leg was elevated or at this time noted R her left leg. E1 (Ad of Nurses) were pre- was made. E1 (Ad of Nurses) notified	tion, interview and record ailed to prevent an accident for 1) reviewed for accidents in the e failures resulted in R1 s to the distal tibia and fibula of gs. d resident with diagnoses of isorder, Cerebral Vascular Sided Weakness and Hard of to the October Physician 2011 to 10/31/2011.	F	323			

		AND HUMAN SERVICES & MEDICAID SERVICES			FORM	02/25/2012 APPROVED 0938-0391
	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) Mui A. Buile	ILTIPLE CONSTRUCTION	(X3) DATE SU COMPLE	JRVEY TED
		145386	B. WING	3		C 1/ <b>2011</b>
NAME OF F	PROVIDER OR SUPPLIER		S	STREET ADDRESS, CITY, STATE, ZIP CODE		
SOUTHO	GATE HEALTH CARE	CENTER		900 EAST NINTH STREET, PO BOX 843 METROPOLIS, IL 62960		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOL CROSS-REFERENCED TO THE APPRO DEFICIENCY)	JLD BE	(X5) COMPLETION DATE
F 323	R1 via ambulance t for x-rays to the right A review on 10/4/20 notes the care plan 9/27/2011 shows R is in a reclining cha This care plan instr Sit to Stand Lift with CNA Flow Sheet Si signature that staff plan of care for this 9/25/2011 at 10:35 foot bruising with sl pain to the ankle ar but did raise the kn Nurses notes dated R1 yelling about pa "its back, ouch, it he Occurrence Report notes that R1 susta on 9/25/2011 when plan to use the Hoy transferring R1. Th from Massac Memo and fibula fracture of a diagnostic report emergency room at indicating distal fract An interview was co Nurse Assistant/CN in the conference ro she did not know ho reported the skin te (Licensed Practical noticed it. E3 denie	o Massac Memorial Hospital	F 32			

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		I AND HUMAN SERVICES			FORM	02/25/2012 APPROVED 0938-0391
STATEMEN	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MUL A. BUILD		(X3) DATE SURVEY COMPLETED C	
		145386	B. WING			) 1/2011
NAME OF F	ROVIDER OR SUPPLIER		S	IREET ADDRESS, CITY, STATE, ZIP CODE	<u>.</u>	
SOUTHO	ATE HEALTH CARE	CENTER		900 EAST NINTH STREET, PO BOX 843 METROPOLIS, IL 62960		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORREC (EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APPR DEFICIENCY)	ULD BE	(X5) COMPLETION DATE
F 323	Stand Lift when we her under the arm a if she knew what we transferring E3 (CN An interview was co Nurse Assistant/CN the conference room interview E5 (CNA) Hoyer Lift or Sit to S her and most of the nothing like this hap added "we transfer chair close to the bo of the chair on to the asked what happen transfer E5 (CNA) s hanging there until one person picks u the bed." E5 (CNA she knew the meth as noted in the care E4 (Licensed Pract interview E4 descril investigation. E4 (Li information and afte E5 (CNA) the concl	transferred her we each took and moved her." When asked as in R1's care plan for IA) stated "yes." onducted with E5 (Certified IA) on 10/5/2011 at 2:30 pm in m at the facility. During this stated "no we did not use the Stand Lift when we transferred time we don't use it, but opened before." E5 (CNA) red her under her arm with the ed, we lifted her over the arm e bed." When E5 (CNA) was hed to R1's legs during the stated "they are left just we get her on the bed then p her legs and puts them on ) replied "yes" when asked if od to be used to transfer R1 e plan. ical Nurse/LPN) was /2011 at 1:20 pm in the f the facility. During this bed her role in conducting the LPN) stated after reviewing the er interviewing E3 (CNA) and usion is that R1 "was injured operly transferred by E3 A)." IONS	F 32	3		

Facility ID: IL6008759

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		I AND HUMAN SERVICES				FORM	02/25/2012 APPROVED 0938-0391
STATEMEN	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) N A. BU		IPLE CONSTRUCTION	(X3) DATE SU COMPLE	JRVEY TED
		145386	B. WI	NG _			C 1/2011
NAME OF F	ROVIDER OR SUPPLIER				REET ADDRESS, CITY, STATE, ZIP CODE		
SOUTHO	ATE HEALTH CARE	CENTER			000 EAST NINTH STREET, PO BOX 843 METROPOLIS, IL 62960		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAC		PROVIDER'S PLAN OF CORREC (EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APPF DEFICIENCY)	ULD BE	(X5) COMPLETION DATE
F9999	procedures, govern the facility which sh Resident Care Polia least the administra the medical advisor representatives of r the facility. These p with the Act and all These written polici operating the facility least annually by th written, signed and meeting. 300.1010 Medical O h) The facility shall of any accident, inju- resident's condition safety or welfare of limited to, the prese decubitus ulcers or percent or more wit facility shall obtain a of care for the care injury or change in notification.	Care Policies have written policies and ing all services provided by hall be formulated by a cy Committee consisting of at ator, the advisory physician or ry committee and hursing and other services in policies shall be in compliance rules promulgated thereunder. ies shall be followed in y and shall be reviewed at is committee, as evidenced by dated minutes of such a	F9	9999			

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		AND HUMAN SERVICES & MEDICAID SERVICES				FORM	02/25/2012 APPROVED 0938-0391
STATEMENT	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) N A. BU		PLE CONSTRUCTION G	(X3) DATE SU COMPLE	JRVEY TED
		145386	B. WI	NG _			I/2011
NAME OF P	ROVIDER OR SUPPLIER				REET ADDRESS, CITY, STATE, ZIP CODE		
SOUTHG	ATE HEALTH CARE	CENTER			00 EAST NINTH STREET, PO BOX 843 METROPOLIS, IL 62960		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES ' MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAC		PROVIDER'S PLAN OF CORREC (EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APPR DEFICIENCY)	ULD BE	(X5) COMPLETION DATE
F9999	Continued From pa in first aid procedur	-	F9	999			
	300.1210 General F Personal Care	Requirements for Nursing and					
	with the participatio resident's guardian applicable, must de comprehensive carr includes measurabl meet the resident's and psychosocial mar- resident's compreh- allow the resident to practicable level of provide for discharg restrictive setting ba- needs. The assess the active participat resident's guardian applicable. 5) All nursing perso- encourage resident transfer activities as effort to help them of practicable level of 6) All necessary pre- assure that the resi as free of accident nursing personnel s that each resident r and assistance to p c) Each direct care-	ecautions shall be taken to dents' environment remains hazards as possible. All shall evaluate residents to see eceives adequate supervision revent accidents. giving staff shall review and about his or her residents'					

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		I AND HUMAN SERVICES				FORM	02/25/2012 APPROVED 0938-0391
STATEMENT	OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) M A. BU		IPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED C	
		145386	B. WI	NG _			I/2011
NAME OF P	ROVIDER OR SUPPLIER				REET ADDRESS, CITY, STATE, ZIP CODE		
SOUTHG	ATE HEALTH CARE	CENTER			000 EAST NINTH STREET, PO BOX 843 METROPOLIS, IL 62960		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORREC (EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APPF DEFICIENCY)	ULD BE	(X5) COMPLETION DATE
F9999	<ul> <li>d3) Objective observesident's condition emotional changes determining care refurther medical eval made by nursing stresident's medical resident's medical resident's medical resident's medical resident's medical resident of a facility stresident.</li> <li>These regulations we based on observation of a facility fat of 3 residents (R1 sample of 3. These sustaining fractures the right and left legs Findings include:</li> <li>R1 is an 83 year old Dementia, Panic Di Accident with Left Streament dated R1 has severely im term memory loss, transfers, has impa and lower extremition</li> </ul>	rvations of changes in a , including mental and , as a means for analyzing and equired and the need for luation and treatment shall be aff and recorded in the record. Abuse and Neglect ee, administrator, employee or hall not abuse or neglect a was not met as evidenced by: on, interview and record alled to prevent an accident for l) reviewed for accidents in the e failures resulted in R1 s to the distal tibia and fibula of gs. d resident with diagnoses of sorder, Cerebral Vascular Sided Weakness and Hard of to the October Physician 2011 to 10/31/2011.	F9	999			

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		AND HUMAN SERVICES & MEDICAID SERVICES				FORM	02/25/2012 APPROVED 0938-0391	
STATEMEN	F OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` '	(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED C	
		145386	B. WI	NG _			) 1/2011	
NAME OF F	ROVIDER OR SUPPLIER				REET ADDRESS, CITY, STATE, ZIP CODE			
SOUTHO	ATE HEALTH CARE	CENTER			900 EAST NINTH STREET, PO BOX 843 METROPOLIS, IL 62960			
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES ' MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORREC (EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APPR DEFICIENCY)	ULD BE	(X5) COMPLETION DATE	
F9999	R1 was noted with right leg was elevat 10/4/2011 R1 was of with the cast on here elevated on a pillow observed at 9:15 ar the cast remained of leg was elevated or at this time noted R her left leg. E1 (Ad of Nurses) were pre- was made. E1 (Ad of Nurses) notified the left leg and orde R1 via ambulance to right leg. A review on 10/4/20 notes the care plan 9/27/2011 shows R is in a reclining cha This care plan instr lift or Sit to Stand L The CNA Flow She with signature that sp plan of care for this 9/25/2011 at 10:35 foot bruising with sl of pain to the ankle ankle but did raise Nurses notes dated R1 yelling about pa "it's back, ouch, it h Occurrence Report notes that R1 susta on 9/25/2011 when	ge 8 ing chair in the dining room. a cast to her right leg and the ed on a pillow. At 3:00 pm on observed lying quietly in bed right leg and the right leg v. On 10/5/2011 R1 was m and 12:45 pm lying in bed on her right leg and the right a pillow. Further observation to have yellow bruising to ministrator) and E2 (Director esent when this observation ministrator) and E2 (Director the physician of the bruising to ers were received to transport o the hospital for x-rays to the 011 of R1's clinical record dated 3/5/2008 and updated 1 has a potential for falls and ir for positioning and comfort. ucts staff to use mechanical ift with two staff for transfers. et Signature Form certified staff has read and followed the resident. Nurses notes dated pm note R1's right ankle and ight swelling. R1 complained and was unable to move the the knee slightly without assist. 19/26/2011 at 4:15 am notes in in her foot and ankle stating urts bad." The facility's conclusion dated 10/4/2011 ined injuries during a transfer staff failed to follow R1's care chanical lift or Sit to Stand Lift	F9	9999				

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CENTE		AND HUMAN SERVICES & MEDICAID SERVICES (X1) PROVIDER/SUPPLIER/CLIA	(X2) M	ин т	TIPLE CONSTRUCTION	FORM	02/25/2012 APPROVED 0938-0391
	OF CORRECTION	IDENTIFICATION NUMBER:	A. BU			COMPLE	TED
		145386	B. WI	NG _			C 1/2011
NAME OF F	ROVIDER OR SUPPLIER				REET ADDRESS, CITY, STATE, ZIP CODE	-	
SOUTHO	ATE HEALTH CARE	CENTER			900 EAST NINTH STREET, PO BOX 843 METROPOLIS, IL 62960		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORREC (EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APPF DEFICIENCY)	ULD BE	(X5) COMPLETION DATE
F9999	when transferring F 9/29/2011 from the fibula fracture of the diagnostic report was emergency room at fracture to the left ti An interview was co Nurse Assistant/CN in the conference ro she did not know he reported the skin te (Licensed Practical noticed it. E3 denies stated "no we did n to Stand Lift when v took her under the asked if she knew v transferring E3 (CN An interview was co Nurse Assistant/CN the conference roop interview E5 (CNA) mechanical lift or th transferred her and it, but nothing like tl (CNA) added "we tr with the chair close the arm of the chair (CNA) was asked v during the transfer just hanging there u then one person pic on the bed." E5 (C	A. The x-ray report dated hospital notes distal tibia and e right leg. On 10/5/2011 a as received from the the hospital indicating distal bia and fibula. Inducted with E3 (Certified IA) on 10/4/2011 at 12:15P.M. Inducted with E3 (Certified IA) on 10/5/2011 at 2:30 pm in mat the facility. During this stated "no we did not use the e Sit to Stand Lift when we most of the time we don't use his happened before." E5 Insferred her under her arm to the bed, we lifted her over on to the bed." When E5 Inducted with E5 (CARTIFIED HER AND HER AN	F9	999			

Facility ID: IL6008759

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		I AND HUMAN SERVICES				FORM	02/25/2012 APPROVED 0938-0391
	OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED C	
		145386	B. WI	NG	i		
NAME OF P	ROVIDER OR SUPPLIER				STREET ADDRESS, CITY, STATE, ZIP CODE		
SOUTHO	ATE HEALTH CARE	CENTER			900 EAST NINTH STREET, PO BOX 843 METROPOLIS, IL 62960		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG	۶IX	PROVIDER'S PLAN OF CORREC (EACH CORRECTIVE ACTION SHOI CROSS-REFERENCED TO THE APPR DEFICIENCY)	ULD BE	(X5) COMPLETION DATE
F9999	interviewed on 10/2 conference room o interview E4 descri investigation. E4 (I information and after E5 (CNA) the conc	ical Nurse/LPN) was l/2011 at 1:20 pm in the f the facility. During this bed her role in conducting the _PN) stated after reviewing the er interviewing E3 (CNA) and lusion is that R1 "was injured roperly transferred by E3	F9	99	9		

Facility ID: IL6008759