STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	145160	A. BUILDING _____ B. WING _____	C 01/04/2012

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
CAPITOL CARE CENTER	**555 WEST CARPENTER SPRINGFIELD, IL 62702**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
F 505	Continued From page 21 Hospital ER records showed asystole and time of death 12-13-11 at 7:06AM	F 505		
F9999	FINAL OBSERVATIONS LICENSURE VIOLATIONS 300.610a) 300.610c)2) 300.1210a) 300.1210d)3) 300.3240a) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures, governing all services provided by the facility which shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee and representatives of nursing and other services in the facility. These policies shall be in compliance with the Act and all rules promulgated thereunder. These written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, as evidenced by written, signed and dated minutes of such a meeting. c) These written policies shall include, at a minimum the following provisions: 2) Resident care services including physician services, emergency services, personal care and nursing services, restorative services, activity services, pharmaceutical services, dietary	F9999		

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F9999	Continued From page 22 services, social services, clinical records, dental services, and diagnostic service (including laboratory and x-ray). Section 300.1210 General Requirements for Nursing and Personal Care a) Comprehensive Resident Care Plan. A facility, with the participation of the resident and the resident's guardian or representative, as applicable, must develop and implement a comprehensive care plan for each resident that includes measurable objectives and timetables to meet the resident's medical, nursing, and mental and psychosocial needs that are identified in the resident's comprehensive assessment, which allow the resident to attain or maintain the highest practicable level of independent functioning, and provide for discharge planning to the least restrictive setting based on the resident's care needs. The assessment shall be developed with the active participation of the resident and the resident's guardian or representative, as applicable. (Section 3-202.2a of the Act) d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: 3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.	F9999		

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F9999	Continued From page 23 Section 300.3240 Abuse and Neglect a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. These requirements were not met as evidenced by: Based on record review and interview, the facility failed to respond to changes in condition and to a critically low blood sugar level, for 1 of 3 residents (R4) reviewed for a change in condition, on the sample of 6. This failure resulted in R4 not getting immediate care for a blood glucose level of 34, having a cardiac arrest and expiring. Findings include: R4's Face Sheet of 11-4-11 shows a diagnosis in part; acute renal failure, history of Urinary Tract Infection, Hypoosmolality and Hyponatremia, Protein - Calorie Malnutrition, Chronic Airway Obstruction and Diabetes with Peripheral Circulatory Disorder. The Physician Order Sheet (POS) of December 2011 documents R4 is a full code. The POS shows orders for Oxygen 2-3 liters continuous due to diagnosis of Hypoxia; Humalog 100 Units to be given sliding scale at 8:00AM, 12:00 noon and 6:00PM and Lantus 100U/ML at 10 units to be given at 9:00PM; (blood glucose monitoring) before meals and at bedtime and call MD (physician) if less than 70. Review of the Facility Skilled Nursing Flow Sheet dated 12-12-11 documents R4's blood	F9999		

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F9999	Continued From page 24	F9999		

pressure (BP) at 148/56; Oxygen (O2) at 94% on 3 liters of O2; Skin warm and dry; Cooperative, alert and oriented; and appetite fair. Note at 1330 (1:30PM) documents, in part, R4 is alert and oriented. Able to make needs known. unable to finish Physical Therapy (PT) due to not feeling well. Vital signs taken at that time and BP 152/68, Blood oxygen at 88% at 2 liter per nasal cannula (n/c). O2 turned up to 3 liters per n/c and Blood oxygen now at 94%. No signs or symptoms of pain or discomfort or distress noted.

Nurses Notes were reviewed with the following entries noted:

12-12-11 at 4:15PM written by E5, Licensed Practical Nurse/Nurse Manager (LPN) for R4's documents Z6, R4's daughter, was visiting and thought R4 had confusion and needed to be sent to the ER (Emergency Room). The Note documents that E5 tried to explain to daughter that R4's BP was a little high today 148/56, O2 Sats was 88% at 2 liters and O2 was increased to 3 liters with a pulse ox of 94%. No shortness of breath. Lungs diminished. Laid down after therapy. On 12-27-11 at 1:20PM, E5 stated R4 didn't seem any different and didn't have any reason to go to the hospital.

12-12-11 at 4:15PM by E2, Director of Nursing, DON,documents, R4's Daughter , Z7, called and stated she wanted her mother sent to ER. E2 asked reason for need for R4 to go to the ER. Z7 stated that her other sister told her that "mom was out of it, unresponsive." The note documents E2 called Z5, another sister, with R4's medical status.

12-12-11 at 7:40PM written by E8, LPN, documents R4 alert and oriented to self...clear

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speech... No complaints and does not appear in any distress. "Writer asked R4 how she felt. R4 replied with "I'm tired" R4 also stated she had " a long day with therapy." R4 complained of BLE pain of 6 on 1-10 scale @ 1800 (6PM) . R4 medicated with PRN (as needed) Norco. + results obtained pain down to 2 at 1900 (7PM). R4 in room for supper per her request. Appetite poor. R4 encourage to eat by writer d/t diabetes et to have energy for ADL's therapy...No signs or symptoms of hypo/hyperglycemia.

12-13-11 at 5:50AM, documents blood glucose check at 34. R4 unresponsive, respiration even and unlabored pale and cold to touch. Z1 paged awaiting return call.

12-13-11 6 AM, paged a second time. Still awaiting return call.

12-13-11 6:05 AM, note documents Telanurse called and told this was an emergency and that the Nurse needed orders.

12-13-11 6:10 AM the Nurse documents she went into R4's room to check on her and R4 was in full cardiac arrest. CPR was initiated and R4 had a large amount of dark brown discharge coming from her mouth and nose. Emergency Medical Service (EMS) called.

12-13-116:20 AM, EMS arrived and took over with CPR.

12-13-11 6:35 AM documents Z13, Physician, returned call and ordered Glucagon.

12-13-11 6:40PM documentation states the Nurse went to administer the Glucagon and EMS did not allow her to give the Glucagon.

12-13-11 6:50AM documents EMS transported R4 to the hospital.

12-13-11 7:45 documents R4 expired.

Record review of R4' Physical Therapy Notes

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of 12-12-11 show that R4 refused Therapy due to being ill. The Note documents, "R4 feeling unable to perform in therapy today. R4 stated feeling weak & participation unwilling. Ng (nursing) notified vitals taken:" During interview with E 9, Physical Therapy Assistant, on 12-27-11 at 1:50 PM, E 4 stated that 12-12-11 was the first time R4 had refused therapy.

Record review of R4's Food Intake Records for December 2011 show she ate between 50 to 100% at meals from December 1, 2011 through December 11. The Record shows R4 ate only 25% for breakfast and 20% at lunch and the evening meal was not documented as to intake on 12/12/11.

There is nothing in R4's Nurses Notes that show R4 was assessed for decreased appetite, refusing therapy, increased blood pressure, requiring O2 to be increased from 2 liters to 3 liters and assessment of R4's low Fasting Blood Sugar of 50 mm/dl on 12-6-11.

On 12-29-11 at 3:30PM, Z10, Paramedic, stated by the time the Nurse came into the room to give the Glucagon. R4 was in asystole. Z10 stated they were going to give glucose which would work faster than the Glucagon.

E 1, Administrator, stated on 12-27-11 at 1:10 AM, the facility does not have a Policy and Procedure for response to low blood sugar.

E5 stated on 12-27-11, that the Nurse should have called the Medical Director when she did not get a response from Z1. E5 stated E 1 was going to talk to the Medical Director to get standing orders for Glucagon.

R4's Care Plan of 11-23-11 show there is no plan in place to address low blood sugars.

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(A)

300.610a)
300.1010h)
300.3240a)

Section 300.610 Resident Care Policies

a) The facility shall have written policies and procedures, governing all services provided by the facility which shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee and representatives of nursing and other services in the facility. These policies shall be in compliance with the Act and all rules promulgated thereunder. These written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, as evidenced by written, signed and dated minutes of such a meeting.

Section 300.1010 Medical Care Policies

h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest

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F9999	Continued From page 28 decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time of notification. Section 300.3240 Abuse and Neglect a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. These requirements were not met as evidenced by: Based on record review and interview, the facility failed to follow their policy for notifying the Physician of laboratory results for 1 of 1 residents, R4, reviewed for notification of laboratory results in the sample of 6. This failure resulted in R4 not getting necessary tests/treatment to determine internal bleeding and she expired. Findings include: The facility Policy on "Physician Notification" that is undated, documents, "The Physician will be notified of any changes in the resident's condition that deviate from the established base line and/or results of laboratory test..." Z3's Progress Note of 11-22-11 documents orders for BMP, CBC to be drawn weekly with	F9999		

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results to Z3. BMP, CBC Phosphorus, microalbumin, Vitamin D, Iron panel to be drawn in 3 weeks.

Laboratory tests of 11/29/11 show abnormal laboratory values of Blood Urea Nitrogen (BUN) of 58 (normal 7-27 mg/dl); Creatinine 2.2 (normal 0.5 - 1.5 mg/dl); BUN/Creatine Ratio within normal level at 26 (normal 6-34) and Hemoglobin 8.4 (normal 12.0 - 16 g/dl); Hematocrit 24.7 (normal 36 -48 %).

A note was written "Z1 Any N.O. (new orders)? Any Orders? Our fax xxx-xxxx. 11/29 faxed to Z3." There is nothing in R4's Nurses Notes addressing the above labs.

Laboratory test for 12-6-11 document ; BUN elevated at 87; Creatinine of 2.2; BUN/Creatine Ratio was now elevated at 40; Hemoglobin 8.3; Hematocrit 24.6.

There is no documentation in R4's medical record that would indicate Z3 or any Physician was notified of the above lab results of 12-6-11 and these laboratory results were not in R4's medical record until 12-29-11 when Surveyor inquired about the results.

On 12-29-11 at 12:10PM, E2, Director of Nursing, (DON) stated she thought labs were drawn on 12-6-11 but stated she didn't know where they were and confirmed they were not in R4's medical record.

At 1:02PM, E2 stated she found the 12-6-11 labs in the "to do file." When asked what the to do file is, E2 stated it means maybe needs to be reviewed. Doctor may need to be notified.

At 1:20PM, E2 stated the facility has no information to prove Z3 was notified of the 12-6-11 labs.

On 1-3-11 at 11:20AM, Z14, Z3's Nurse, stated Z14 had not been notified of R4's laboratory tests

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for 11-29-11 or 12-6-11. Z14 was informed it was documented on the labs of 11-29-11 that they were faxed to Z3. Z14 stated the labs were not faxed to Z3 and the computer shows labs of 11-29-11 were faxed to Z1 and fax transcript shows they were not faxed to Z1 until 12-6-11. Z14 stated Z3 ordered the labs and didn't understand why the facility would fax the labs to Z1 and not Z3 when Z3 ordered the labs. Z14 stated Z3 was not informed of the 12-6-11 at all. At 1:00PM, Z14 stated Z3 was shown the labs and stated he would have ordered an iron panel and stool card due to concern of bleed out. He would not have left it alone. "With the BUN/Creatinine Ratio and low Hemoglobin there would be a concern of internal bleed."

Nurses Note of 12-13-11 at 5:50AM, documents R4's blood glucose level at 34. R4 unresponsive, respiration even and unlabored pale and cold to touch. At 6:10AM the Nurse documents she went into R4's room to check on her and R4 was in full cardiac arrest. CPR was initiated and R4 had a large amount of dark brown discharge coming from her mouth and nose. Emergency Medical Service (EMS) called.

EMS report of 12-13-11 documents arrival to patient at 6:35AM with blood/fluid loss of 1000-2000 ml. Airway partially obstructed with blood; cyanosis; pupils fixed and dilated; unresponsive. Note documented, " Due to down time, excessive amount of blood that came from patient, EMS attempted to get time of death in the field...Intubation unsuccessful due to the copious amount of blood in the airway...Copious amounts of dark blood was coming from the patient's mouth, Cyanosis and mottling was also noted...EMS notified Medical Control and requested to cease all treatment. EMS advised

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F9999	Continued From page 31 to continue efforts and transport." Hospital ER records showed asystole and time of death 12-13-11 at 7:06AM (A)	F9999		