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F 323	Continued From page 16 rib fractures. The 1-2-2012 Hospital Discharge Summary contains documentation that R2 was admitted to the hospital on 12-25-2011 with diagnoses of multiple rib fractures, 8th, 9th, and 10th. rib fractures and sternal fracture. E9, (Charge Nurse) and E8, (ADON) on 1-25-2012 at 12:55pm. affirmed interventions identified above were the only interventions that had been implemented by the facility for R2. Additionally, E8 and E9 affirmed R2 has macular degeneration, only seeing shadows, has hearing aids, has recurrent falls with injury of rib fractures and sternal fracture. On 1-25-2012 at 12:05pm. Z2, (Physician/Medical Director) stated, "I did not know (R2) was having falls since 2008. I do know I asked the facility about a tether alarm for her. I don't follow (R2) directly." Z3, (Physician) on 1-25-2012 at 12:17pm. stated, "I know (R2's) medical history. I don't know what other interventions the facility has implemented for (R2's) falls and weakened bones, disease process	F 323		
F9999	FINAL OBSERVATIONS Licensure Violations: 300.610a) 300.1210a) 300.1210b)4)5) 300.1210c) 300.1210d)6) 300.3240a)	F9999		

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Section 300.610 Resident Care Policies
a) The facility shall have written policies and procedures, governing all services provided by the facility which shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee and representatives of nursing and other services in the facility. These policies shall be in compliance with the Act and all rules promulgated thereunder. These written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, as evidenced by written, signed and dated minutes of such a meeting.

Section 300.1210 General Requirements for Nursing and Personal Care

a) Comprehensive Resident Care Plan. A facility, with the participation of the resident and the resident's guardian or representative, as applicable, must develop and implement a comprehensive care plan for each resident that includes measurable objectives and timetables to meet the resident's medical, nursing, and mental and psychosocial needs that are identified in the resident's comprehensive assessment, which allow the resident to attain or maintain the highest practicable level of independent functioning, and provide for discharge planning to the least restrictive setting based on the resident's care needs. The assessment shall be developed with the active participation of the resident and the resident's guardian or representative, as applicable. (Section 3-202.2a of the Act)

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b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures:

4) All nursing personnel shall assist and encourage residents so that a resident's abilities in activities of daily living do not diminish unless circumstances of the individual's clinical condition demonstrate that diminution was unavoidable. This includes the resident's abilities to bathe, dress, and groom; transfer and ambulate; toilet; eat; and use speech, language, or other functional communication systems. A resident who is unable to carry out activities of daily living shall receive the services necessary to maintain good nutrition, grooming, and personal hygiene.

5) All nursing personnel shall assist and encourage residents with ambulation and safe transfer activities as often as necessary in an effort to help them retain or maintain their highest practicable level of functioning.

c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan.

d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following

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F9999	Continued From page 19 and shall be practiced on a 24-hour, seven-day-a-week basis: 6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents. Section 300.3240 Abuse and Neglect a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. These requirements were not met as evidence by: A. Based on interview and record review the facility failed to ensure two staff members transferred one of one residents sampled, with a mechanical lift transfer, (R1), in a sample of three residents. This failure resulted in (R1) sustaining a left femur fracture, undergoing surgical intervention, prolonged pain, hospitalization, diagnostic procedures and therapy. B. Based on interview and record review the facility failed to instruct and train staff on proper transfer procedures and did not utilize a transfer slide board for one of one residents utilizing a slide board, (R3) in a sample of three. As a result of this failure (R3) sustained a right humerus fracture, suffered extreme pain, prolonged rehabilitative therapy and emotional distress.	F9999		

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C. Based on interview and record review the facility failed to develop and implement individualized interventions to prevent recurrent falls for one of three residents sampled with a known history of recurrent falls and injuries, (R2). As a result of this failure R2 has sustained multiple rib and sternal fractures.

Findings include:

A. The 1-1-2012 through 1-31-2012 Physician Order Sheet contains documentation that R1 has diagnoses that include paraplegia and has a below knee amputation.

Annual MD'S, (Minimum Data Set), of 7-29-2011 and Quarterly MDS of 10-28-2011 Section G: Functional Status, B. Transfer, contain documentation that R1 is "totally dependent on two staff members."

The 12-4-2011 Physician Discharge Form contains documentation that R1 was admitted to the hospital on 11-29-2011, after sustaining a fall off of a (mechanical lift), during transfer. R1 sustained a left femur fracture and had closed reduction intervention with percutaneous pinning. R2 has a prior medical history of paraplegia and right below knee amputation.

E2, (DON/Director of Nursing) on 1-23-2012 at approximately 2:30pm. stated, "This is (R1's) complete and current Care Plan. This same 7-29-2011 Care Plan, updated 11-29-2011 contains the following documentation: "Focus: (R1) has an (ADL), Activities of Daily Living Self Care Performance Deficit related to Paraplegia, initiated 7-29-2011 and 10-28-2011 with

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Interventions: Transfer: (R1) requires two person total assistance with transfers using (Portable Total Body Lift). Focus: (R1) is at risk for falls characterized by multiple risk factors related to use of psychotropic medications, paraplegia. Interventions: Transfer: (R1) requires two person total assistance with transfers using (Portable Total Body Lift)." The 7-29-2011 Interventions is crossed out, and standing mechanical lift is handwritten in to replace portable total body lift.

E4, (CNA)/Certified Nursing Assistant)'s Witness Statement completed 11-20-2011, for the 11-29-2011 at 10:10am. incident involving R1 is, "Proceeded to get (Standing Mechanical Lift) from hallway, wheelchair was also prepared. (R1) was assisted to sitting position in bed, (Standing Mechanical Lift) was then placed in front of (R1), applied harness to (R1). Proceeded to lift (R1) to standing position, wheelchair was then placed behind (R1). (R1's) left foot slipped off platform. (R1) was holding onto lift with both hands. The harness was also supporting (R1). I went to the doorway and asked for assistance, nurse assistance with transfer. (R1) was not wearing non-skid socks."

The 11-29-2011 Accident/Incident Report, completed by E5, (LPN/Licensed Practical Nurse), contains the following documentation: "11-29-2011 at 10:10am. CNA, (Certified Nursing Assistant/E4), called me to (R1's) room. (R1) was observed holding onto (Standing Mechanical Lift), supported with harness, left foot was observed resting on the floor. (R1) eased to wheelchair. (R1) complained of right leg pain.....Physician notified, received x-ray orders

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for right hip and right pelvis. As needed Dilaudid given at 9:45am."
According to Lexi-Comp's Drug Reference Handbooks, 12th Edition Geriatric Dosage Handbook page 750-753, Dilaudid is a controlled narcotic analgesic used to manage moderate to severe pain. Observe patient for oversedation and may cause drowsiness.

Notification on 11-30-2011 at 4:54pm. to Illinois Department of Public Health is, "(R1's) foot slid, during transfer. Complained of pain on right upper leg. Physician notified and ordered x-ray. (R1) sent to emergency room for evaluation and admitted with right femur fracture."

The 11-30-2011 untitled narrative report is, "On 11-29-2011 (R1's) left foot slid during transfer. (R1) complained of pain to right hip. The resident was sent to hospital and admitted with right femur fracture. Medical record review, resident and staff interviews revealed the following facts:
1. (R1) was assisted to transfer using a (Standing Mechanical Lift) on 11-29-2011 at approximately 10:10am.
2. (R1's) left foot slipped off platform while standing on the lift. Resident held onto lift supported by harness. No fall incident occurred.
3. (R1) observed not wearing non-skid socks.
6. (R1) at approximately 1:00pm. complained of pain again to right hip. Order for x-ray received.
7. (R1) sent to (Name) Hospital and admitted with right femur fracture.
A review of the facility's conclusion: "Following an investigation it is reasonable to conclude that (R1) had inappropriate footwear and left foot slipped off platform during transfer, using a (Sitting Mechanical Lift). Causing (R1) to be

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suspended in the harness at a lower position. Staff intervened right away by lowering (R1) onto wheelchair."

On 1-23-2012 at 4:10pm. E2, (DON) stated, "Yes, (E4/CNA) did not follow Policy, by transferring (R1) by himself and not two staff members on 1-29-2011. (E4) was using the (Sitting Mechanical Lift) to transfer (R1). We require two staff members for mechanical transfers. (E4) was disciplined for the improper transfer."

E4, (CNA)'s personnel file contains Employee Report of 11-30-2011 containing the following documentation:
"Employee Action/Discipline: Suspension until 12-2-2011 for improper transfer of resident. (E4) was inserviced on transfer techniques on 11-30-2011. Will do another competency on 12-5-2011." Additionally, E4's personnel file contains mechanical lift and transfer competency training and completion on 1-10-2008 and 11-16-2009.

Validation of Competency Mechanical Lift for E4, (CNA) of 11-30-2011 includes documentation that two staff members are required for transfers with the mechanical lifts.

R1 on 1-25-2012 at 2:05pm. stated, "When I was transferred and fell off the standing lift one person was doing the transfer. (E4) was the person doing the lifting, by herself. The lift began to fail, I started to fall off the lift and (E4) noticed. I was falling and (E4) ran out and got (E5/LPN/Licensed Practical Nurse). I was hanging onto the bar. They both tried to shove me into the wheelchair. My waist and hip hit the wheelchair. I was in a lot

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of pain. I had surgery. I still have significant pain in my hip. I developed a hernia after this. (E4) had lifted me alone, with the mechanical lift, alone 10 or 15 times prior to this. Other people use two staff members."

B. The Physician Order Sheet of 1-1-2012 contains documentation that R3 has diagnoses that include depression, morbid obesity, stage 4 bone cancer, and chronic pain with a history of hip and leg fractures.

Facility notification, with fax date/time stamp of 11-3-2011 at 8:02pm., to the Illinois Department of Public Health regarding the 10-29-2011 incident contains the following documentation. "Complete Description of Occurrence: During transfer (R3's) right arm slipped on the bed rail. (R3) complained of right shoulder pain. Pain meds provided. Sent out to hospital for evaluation. (R3) alert and orientated."

Z4, (Family Member) on 1-23-2012 at 11:29am. provided the following information:
R3 had just returned from the hospital, on 10-29-2011, after surgical intervention for a left leg fracture. R3 is obese and required two staff members and a slide board for transfers prior to the surgery. R3 has stage 4 bone cancer and weakened bones. The facility was aware of R3's known history due to previous admissions at the facility. R3 had a fear of falling due to her declining medical condition. R3 is alert and coherent. E6, (CNA) and another CNA were transferring R3 from the wheelchair to the bed. E6 placed a walker in front of R3. R3 asked for the slide board and did not receive it. R3 was

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transferred using the slide board prior to the surgery. During the transfer R3 became unsteady and went to grab the side rail on the bed and it was not locked and R3 went down hard on her arm on the rail and fell on the bed. R3 cried out in pain. E11, (Nursing Supervisor) came in and moved her fingers around. A portable x-ray was ordered and the technician could not get a good picture due to the pain R3 was in. That x-ray showed no fracture. From 10-29-2011 through 11-1-2011 R3's pain was severe and continued. Z4 contacted R3's Orthopedic Physician, (Z1). Z1's nurse contacted the facility to say R3 was going to the hospital for evaluation due to her extreme pain. R3 went to the hospital on 11-1-2011 and was diagnosed with a right arm and shoulder fracture. R3 is right handed. R3's rehabilitation and therapy was prolonged and delayed due to the fracture. R3 could no longer take care of personal hygiene after toileting and could not apply make-up. R3's depression grew worse. R3 required out of facility specialty appointments and suffered extreme pain.

On 1-25-2012 at 12:35pm. E2, (DON) stated, "(Z1/Orthopedic Physician) called for the facility to send out (R3) for evaluation on 11-1-2011."

E2, (DON) on 1-25-2012 at 9:15am. provided R3's Timeline containing the following documentation:
"2-15-2011 (R3) admitted with diagnosis of left ischial fracture due to breast cancer with bone metastasis, uncontrolled pain, obesity.
4-6-2011 Discharged home after completion of therapy.
8-24-2011 Admitted to (Facility) with left distal femur pathologic fracture and open reduction

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F9999	Continued From page 26 internal fixation on 8-19-2011: imaging results from hospitalization show possible compression fracture of the left tibia. 10-6-2011 Returned from orthopedic appointment: femur stable; questionable impending fracture left tibia. 10-27-2011 Discharge to hospital for planned open reduction internal fixation left tibia for impending pathological fracture. 10-29-2011 Readmitted after left tibia open reduction internal fixation. Complaints of right shoulder pain. Pain resolved with ice pack and positioning; able to complete range of motion without pain. 10-30-2011 Complaints of right shoulder pain; physician notified with order for right shoulder x-ray; x-ray completed. 10-31-2011 Result of right shoulder x-ray shows no acute fracture with metastatic disease and moth eaten pattern. Physician notified. 11-1-2011 Continues to complain of right shoulder pain. Physician notified with order to send (R3) to emergency room for evaluation of right shoulder pain. Returned from emergency room with sling. 11-3-2011 Confirmation of diagnosis of right humerus pathologic fracture. Nursing Note of 10-30-2011 "Time 7-3 is, "(R3) complained of elbow and shoulder pain during range of motion. No redness, no swelling noted, x-ray ordered for shoulder and upper arm." The Nursing Note of 10-30-2011 at 10:00pm. is, "(R3) complains of right humerus pain; x-rays taken and showing degeneration of right humerus, probable due to cancer metastasis."	F9999		

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Nursing Note of 10-31-2011 "Time 7-3 (R3) complains of right arm pain."

The 10-31-2011 at 10:00pm. Nursing Note is, "(R3) in bed with right arm still sore. Hot compress applied, pain med given for relief."

Nursing Note of 11-1-2011 "Time 7-3 (R3) complained of right shoulder pain, 2 tabs given, no effect, given at 1pm., still complaining of pain referred to psych/psychotropic, to see patient."

11-2-1011 Palliative Care Note, "Seeing (R3) for symptom management involving breast cancer. (R3) was doing well until the recent setback of right humerus fracture. Discouraged."

Psychology Progress Note of 11-3-2011 is, "(R3) expressed frustration over events following leg surgery. Which (R3) reports resulted in shoulder fracture. Processed feelings. Redirected to leg surgery that she reported is very successful. Talked about reasonable hope that shoulder will be ok as well. Supportive treatment."

11-9-2011 Palliative Care Note, "Seeing (R3) for pain to arms and complex medical decisions....Disgusted with current situation."

Psychology note of 11-14-2011 at 10:00am. "(R3) is increasingly depressed.....feelings of helplessness and hopelessness."

The 11-1-2011 at 3:15pm. Nursing Note is, "(Z1/Orthopedic Physician)'s nurse called and said (R3) needs to go to the emergency room for uncontrollable and unmanageable pain to right shoulder. Explained that x-ray shows no fracture,

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but (Z1) wants her pain managed at the emergency room."

Accident/Incident Report of 10-31-2011 for R3's 10-29-2011 injury includes three interviews with E6, (CNA), E7, (CNA) and E11, (Nursing Supervisor). E6 and E7's signed statements document R3 refused to wear a gait belt and do not mention the slide board for transfer.

Nursing Assistant Assignment Sheet of 10-29-2011 does not contain documentation of how R3 should be transferred. E2, (DON) after review of the same Nursing Assistant Assignment Sheet on 12-25-2012 at 11:05am. stated, "I cannot see any documentation about (R3's) transfer. I'll see if we have any documentation regarding an assessment, staff instructions or training for (R3) after she returned from the hospital and surgical procedure on 10-29-2011." No further information could be provided.

E6, (CNA) on 1-25-2012 at 2:45pm. stated, "I've worked at the facility for six or seven months as a CNA. I received training in each unit on Policies and Procedures for CNA's. I've worked with (R3) many times. When (R3) came back from the hospital on 10-29-2011 she asked to get into bed. Her husband was there also. I asked for (E7/CNA). Before (R3) went to the hospital she was always very anxious and afraid when we transferred her, so we always transferred (R3) with two people. (R3) was using the sliding board before she went to the hospital. That day (E10) the Wound Nurse was asked how to transfer (R3). (E10) said use the gait belt, didn't specify sliding board. (R3) just came back from the hospital and is very anxious, so be careful. I

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know (R3) is very heavy and very afraid of transfers. She's very hard to transfer. (E10) said to do a two person with gait belt transfer, use walker as support. (E7) and I told (R3) what we were going to do . Put (R3) in bed with gait belt. (R3) tried to grab walker. She wasn't near the bed. She didn't fall. She then accepted the gait belt. We put the gait belt on her. She tried to grab the bed rail. The bed rail was down. (R3) said oh my god my shoulder. (E10) works full time with wounds, he's a registered nurse. (R3) came back after shift report, so I asked (E10) how to transfer (R3) because (E10) was at the desk. I don't remember who the nurse was that night." After asked about a sliding board, E6 stated, "(E7) offered the sliding board and (R3) refused."

The 020806 Mobility Transfer and Ambulation Competency is, "1. Assess resident's ability to transfer. 2. Identify need for transfer equipment and additional assistance."

On 10-25-2012 at 3:35pm. Z4, (Family Member) stated, "On 10-29-2011, after (R3) returned from the hospital and her surgery, (R3) asked to be put to bed because she was tired. (R3) told (E6/CNA) I would like to be transferred with a slide board. (E6) said have you stood in the hospital? Did they get you up after surgery? (R3) said yes. (E6) said that's what we will do. We will get you up with a gait belt on. (R3) made it perfectly clear, she wanted the slide board. She told (E6) that she normally used the sliding board and preferred that. (R3) is quite large. (R3) has a terrific fear of falling due to her previous fracture and bone condition due to her metastatic cancer, and still does. In February 2011 (R3) had

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an ischial fracture of her pelvis. She went to the Facility for rehabilitation and went home. Then in August she had a fractured left leg, after a fall and returned to the Facility for rehabilitation. On October 27-2011 she required surgery to her left leg due to healing and alignment. (R3) returned to the Facility on 10-29-2011 in the evening around 4 or 5pm. I was there the whole time."

R3 on 1-24-2012 at 2:45pm. stated, "Two CNAs, (E6) and one other CNA were transferring me from the wheelchair to the bed, without a slid board, and dropped me onto the side of my bed. I broke my arm. My arm hit the side rail on the bed. I had a lot of pain. First, no pain, then a lot of pain. I asked for the slide board and they said they would transfer me with the gait belt and walker. I went back to the hospital and had an x-ray. I couldn't get in good enough position for the x-ray at the facility due to the pain. The pain was horrible. My rehabilitation was delayed for my leg."

On 1-24-2012 at 2:27pm. Z1, (Orthopedic Physician) stated, "(R3) is morbidly obese. She is riddled with stage 4 metastatic bone cancer throughout her entire body. The fracture was pathologic. (R3) was pivoting on weight after a recent surgical fracture repair. (R3) requires multiple people for transfer. A metastatic pathologic area of any bone is of much greater responsibility of staff during a transfer due to the possibility of fracture. I don't know if the fracture of (R3's) arm was preventable, but if the transfer was incorrect, yes. I wasn't there during the transfer. However, common sense is (R3) would need assessment of her condition at the time of transfer. (R3) would need assistance with morbid

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obesity, weakened bones, and just getting back from the hospital and recent surgical repair on her leg. (R3) is at greater risk for fracture and was known to the facility to have these medical problems and co-morbidities."

E8, (ADON/Assistant Director of Nursing) on 1-24-2012 at 12:55pm. stated, "I helped with the investigation of (R3's) 10-29-2012 incident and injury. I don't know why a sliding board wasn't used. I think we asked the CNAs' about the sliding board and I don't recall the CNAs' response."

E9, (Charge Nurse) and E8, (ADON) on 1-24-2012 at approximately 1:10pm. affirmed R3 was transferred using a sliding board during her residence at the facility.

Z2, (Physician/Medical Director) on 1-25-2012 at 12:05pm. stated, "I am (R3's) physician. She has metastatic cancer and brittle bone disease. I don't know about the assessment and transfer information after (R3) returned from the hospital on 10-29-2011. I know the staff transferred (R3), basically the same way during her stay at the facility."

The 8-31-2011 Admission MDS and 11-24-2011 Quarterly MDS, Section C. Cognitive Patterns document R3 does not have short or long term memory deficits. Section G. Functional Status: B. Transfer document R3 requires extensive two plus staff member assistance. G0300 Balance During Transitions and Walking, A. Moving from seated to standing position, E. Surface to surface transfer "Not steady, only able to stabilize with human assistance."

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The 10-29-2011 Fall Risk Evaluation completed after R3 returned from the hospital, prior to injury, contains documentation that R3 is, "A. Alert. B. Chair Bound. Gait/Balance, Not able to perform function. High Risk for falls."

C. The Physician Order Sheet of 1-2-2012 through 1-21-2012 contains documentation that R2 has diagnoses that include osteoarthritis, macular degeneration and a history of falls with recurrent rib fractures and sternal fracture. Additionally, R2 was admitted to the facility on 10-12-2008.

The 10-1-2011 through 1-23-2012 Fall Tracking Log contains documentation regarding R2:
10-4-2011 at 2:00am., fell in bedroom, sent to hospital with resulting fracture.
12-6-2011 at 7:45am., fell in bedroom, sustained a bruise.
12-21-2011 at 1:05pm. fell in dining room, no injury.
12-25-2011 at 8:00am. fell in bedroom, sent to hospital with resulting fracture.

On 1-23-2012 at 4:15pm. E2, (DON), was requested to provide a timeline from February 2011 to January 2012 and interventions implemented by the facility for R2's recurrent falls with resulting injuries.

E2, (DON), on 1-25-2012 at 9:15am. provided a Timeline and Interventions, implemented by the facility, for R2's recurrent falls with injuries, which follows:
"2-14-2011 Care Plan updated; Educated (R2)

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F9999	Continued From page 33 regarding recommendation to sit while doing her grooming. 3-31-2011 Care Plan updated, started physical therapy for ambulation, gait training, and transfer. 5-30-2011 Seen by Nurse Practitioner; medications reviewed and urinalysis and culture completed, negative. 7-31-2011 Care Plan updated; non-skid shoes recommended by nursing for safety and use of walker. 8-21-2011 Care Plan updated; Re-educated (R2) on use of call light and that hearing aide will be kept in medication cart when not in use. Staff to assist in applying hearing aide. 10-4-2011 Care Plan updated; One to one care giver as determined by resident need. 10-14-2011 Care Plan update; re-educated regarding transfers with assist and Medical Director evaluation; Investigation concludes no fall. 12-6-2011 Care Plan update; Re-educated to call for assistance when going into her closet; labs done. Investigation concludes no fall. 12-25-2011 Care Plan update; re-educated on use of call light; one to one sitter as determined by resident and physical therapy evaluation." E2, (DON) on 1-25-2012 at 9:15am. stated, "These are the Interventions that have been implemented for (R2), and therapy evaluated her. (R2) had a history of falls prior to her admission, in 2008, and has had numerous falls with rib fractures. Here is the time line." R2's Current Care Plan from 3-31-2011 to present Identifies R2 is at risk for falls and contains documentation of interventions of "Re-educate on call light use, free room of clutter,	F9999		

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F9999	Continued From page 34 restorative therapy programs, one to one sitter, assist with transfers." On 1-25-2012 at 10:10am., 12:55am., and 3:45pm., any supporting documentation regarding one to one sitter usage, time frames, or implementation of sitters was requested. E2, (DON) on 1-25-2012 at 12:25pm. stated, "We have two CNAs that do 1 to 1 sitting. Both CNAs work here. We do not have supporting documentation regarding the one to one sitter and R2." R2's Fall Risk Assessment of 12-26-2011, 1-2-2012-1-18-2012 document R2 is at "High Risk" for falls. Hospital History and Physical of 3-8-2011 contains documentation that R2 sustained 3rd, 4th, and 5th. rib fractures with a sternal fracture after a fall at the facility. Accident/Incident Report of 10-4-2011 contains documentation that R2 was found on floor with a skin tear to right forearm and one on left middle arm. "Sent to hospital for evaluation and is admitted with diagnosis of right rib fracture." Accident/Incident Report of 11-14-2011 is, "(R2) complains of right rib pain. X-ray order." Hospital Discharge of 11-17-2011 is, "8th rib fracture secondary to fall, old and new rib fracture." Accident/Incident Report of 12-6-2011 at 7:45am. contains documentation that R2 had a bruise of unknown origin to the right forearm.	F9999		

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F9999	Continued From page 35 Accident/Incident Report of 12-25-2011 contains documentation that R2 was found on floor. Sent to hospital with a diagnosis of 8th, 9th, and 10th. rib fractures. The 1-2-2012 Hospital Discharge Summary contains documentation that R2 was admitted to the hospital on 12-25-2011 with diagnoses of multiple rib fractures, 8th, 9th, and 10th. rib fractures and sternal fracture. E9, (Charge Nurse) and E8, (ADON) on 1-25-2012 at 12:55pm. affirmed interventions identified above were the only interventions that had been implemented by the facility for R2. Additionally, E8 and E9 affirmed R2 has macular degeneration, only seeing shadows, has hearing aids, has recurrent falls with injury of rib fractures and sternal fracture. On 1-25-2012 at 12:05pm. Z2, (Physician/Medical Director) stated, "I did not know (R2) was having falls since 2008. I do know I asked the facility about a tether alarm for her. I don't follow (R2) directly." Z3, (Physician) on 1-25-2012 at 12:17pm. stated, "I know (R2's) medical history. I don't know what other interventions the facility has implemented for (R2's) falls and weakened bones, disease process (A)	F9999		