

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 05/04/2012
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 14G142	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED 01/24/2012
NAME OF PROVIDER OR SUPPLIER DYBALL SUNSHINE HOME			STREET ADDRESS, CITY, STATE, ZIP CODE PO BOX 176 FAIRFIELD, IL 62837		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
W 448	Continued From page 24 clients during at least one drill each year on each shift. The evacuation plan will be reviewed by the Safety Committee Meeting on a quarterly basis. Although the Immediate Jeopardy has been removed, non-compliance continues at the time of the Exit Conference since the facility has not had sufficient time to evaluate the effectiveness of this plan.	W 448			
W9999	FINAL OBSERVATIONS LICENSURE VIOLATION : 350.690c)3) 350.690d) 350.690e) 350.690f) 350.3240 Section 350.690 Disaster Preparedness c) Fire drills shall be held at least quarterly for each shift of facility personnel. Disaster drills for other than fire shall be held twice annually for each shift of facility personnel. Drills shall be held under varied conditions to: 3) Evaluate the effectiveness of disaster plans and procedures. d) Fire drills shall include simulation of the evacuation of residents to safe areas during at least one drill each year on each shift. e) The facility shall provide for the evacuation of physically handicapped persons, including those who are hearing or sight impaired.	W9999			

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W9999	<p>Continued From page 25</p> <p>f) If the welfare of the residents precludes an actual evacuation of an entire building, the facility shall conduct drills involving the evacuation of successive portions of the building under conditions that assure the capability of evacuating the entire building with the personnel usually available, should the need arise.</p> <p>Section 350.3240 Abuse and Neglect a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident.</p> <p>These Regulations are not met as evidenced by:</p> <p>1) Based on observation, interview and record review, the facility failed to conduct evacuation drills to ensure that one staff member working alone on the midnight shift can safely evacuate individuals with physical disabilities out of the facility by themselves during the night time hours when the individuals are asleep for 1 of 1 individual (R4) in the sample of 4 and 5 individuals (R5, R9, R10, R12 and R13) outside the sample who have mobility limitations, as evidenced by:</p> <p>* The facility increases staffing by bringing additional staff on duty when drills are conducted on the midnight shift to assist the one staff person who is scheduled to work alone on third shift; and</p> <p>* The facility's policy regarding evacuation drills and procedures does not identify specific plans for those individuals requiring assistance to evacuate from the facility and/or the level of assistance needed during an evacuation drill during the night time hours when there is only one</p>	W9999			

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W9999	<p>Continued From page 26 staff person on duty.</p> <p>Findings include:</p> <p>The facility's (undated) policy entitled "PHYSICAL ENVIRONMENT" for Evacuation of Residents and Evacuation Drills states, "Evacuation drills shall be held monthly (quarterly per shift) under varied conditions to assure that personnel from all shifts are trained to perform assigned related tasks, that all personnel are familiar with fire fighting equipment, that all personnel are familiar with alarm and life safety sensory equipment, and to evaluate the effectiveness of emergency plans... No less than quarterly the administrator shall order an evacuation drill for each shift. The ordered designee shall alert the staff at the time of drill so that staff have no forewarning that the drill has been scheduled..."</p> <p>During the evening meal at the facility on 01/03/12 at 5:00 P.M., R1 and R4 were observed ambulating with the use of a walker to the recreation area of the facility to eat their meal. R9 and R10 were observed to ambulate to the dining room table with the use of their walkers. R9 required stand by assistance while she was ambulating. R12 was observed ambulating to the dining room table with staff and gaitbelt assistance. R5 ambulated to the dining room independently. E2 (Medical Needs Coordinator/MNC) finger spelled and used sign language to communicate with R5 while he was present at the dining room table eating his meal. R5 had been observed earlier in the day at 3:00 P.M. entering the facility with a white cane and staff assistance. On 01/04/12 at 3:00 P.M. R13 was observed in the living room of the facility. E2</p>	W9999			

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W9999	<p>Continued From page 27</p> <p>(QMRP) was present in the living room and stated, "You better hope she doesn't sit down on the floor because she very difficult to get up off of the floor."</p> <p>E4 (Midnight Shift Staff) was interviewed on 01/04/12 at 7:55 A.M. and stated, "I generally work midnights, five days a week by myself. I have worked at the facility for about seven years..." When E4 was asked which of the individuals of the facility require staff assistance during an evacuation drill on third shift, she stated, "R4, R5, R9, R10, R12 and R13 require assistance to evacuate the building..."</p> <p>The facility's current employee staffing schedule for 01/01/12 - 01/14/12 identifies that only one staff is scheduled from 12:15 A.M. to 8:15 A.M. Sundays thru Thursdays and that only one staff is scheduled from 12:00 A.M. - 8:00 A.M. on Fridays and Saturdays.</p> <p>The Monthly Fire Prevention Activities Reports were reviewed from 12/10/11 to 12/10/10 and five drills were noted within this one year time frame as occurring on third shift (12 A.M. - 8:00 A.M.). These reports confirm that the staff person scheduled to work alone on the midnight shift has never evacuated the individuals from the facility without the assistance of another staff member within this one year time frame. Further review of these reports identifies the following information:</p> <p>12/10/11 1:45 A.M. (3rd Shift) 3 staff on duty (E5, E6 and E1) Evacuation Time 3 minutes Residents present for drill R1, R2, R3, R4, R5, R6, R7, R9, R10, R11, R12, R13, R14 and R15;</p>	W9999			

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W9999	Continued From page 28 09/10/11 6:30 A.M. (3rd Shift) 3 staff on duty (E7, E8 and E1) Evacuation Time 3 minutes Residents present for drill R1, R2, R3, R4, R5, R6, R7, R8, R9, R10, R11, R12, R13, R14, R15 and R16; 06/11/11 12:00 A.M. (3rd shift) 4 staff on duty (E9, E10, E7 and E1) Evacuation Time 2 minutes and 45 seconds Residents present for drill R1, R2, R3, R4, R5, R6, R7, R8, R9, R10, R11, R12, R13, R14, R15 and R16; 03/12/11 3:45 A.M. (3rd Shift) 2 staff on duty (E7 and E1) Evacuation Time 3 minutes Residents present for drill R1, R2, R3, R4, R5, R6, R7, R8, R9, R10, R11, R12, R13, R14, R15 and R16; and 12/10/10 6:00 A.M. (3rd Shift) 5 staff on duty (E2, E4, E11, E12 and E13) Evacuation Time 3 minutes Residents present for drill R1, R2, R3, R4, R5, R6, R7, R8, R9, R10, R11, R12, R13, R14, R15 and R16. E1 (QMRP) was interviewed on 01/03/12 at 2:30 P.M. and stated, "We only have one staff person scheduled on third shift from 12:00 A.M. - 8:00 A.M." At this time, E1 was presented with the third shift Monthly Fire Prevention Activities Reports dated 12/10/11, 09/10/11, 06/11/11, 03/12/11 and 12/10/10. When E1 was asked to show the surveyor which reports identify only one staff completing an evacuation drill by themselves while working third shift, she stated, "Usually only one (staff) is scheduled, but I increase staffing for the safety of the individuals during the drills..."	W9999			

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W9999	<p>Continued From page 29</p> <p>When E1 was asked if individuals with limitations in mobility had individualized plans for evacuating the facility, she stated, "We have the facility's evacuation procedures on the bulletin board, but it will need to be updated to be more specific. "</p> <p>The facility's evacuation procedures report located on the bulletin board in the dining area of the facility states, "...Next go to the individuals needing assistance transferring to their wheelchair or who are hard of hearing. The "Buddy System" is used to help assist each other out of the building. Follow the established order of evacuation based upon individual needs..."</p> <p>The second page of this procedures states, "The Buddy system will be (initials of the individuals stated) R10 & (and) R2, R16 (former resident) & R3, R12 & R9, R5 & R7, R4 & R13, R6 & R15. R1 will go out alone and so will R11.." There is no further information within these evacuation procedures identifying what the established order of evacuation is for the staff on duty and/or for newly hired staff.</p> <p>In reviewing the facility's (undated) policy regarding evacuation drills and the facility's evacuation procedures, these plans do not identify specifics on the level of assistance that needs to be provided to evacuate individuals with limitations in mobility from the building. No information is contained within the policy and procedures regarding how one third shift staff person is to safely evacuate R4, R5, R9, R10, R12 and R13 from the building during the night time hours when they is only staff person on duty.</p> <p>During the interview with E4 (Midnight Shift Staff) on 01/04/12 at 7:55 A.M. and she stated, "R4, R5,</p>	W9999			

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W9999	<p>Continued From page 30</p> <p>R9, R10, R12 and R13 when she's home require staff assistance to evacuate from the facility." When E4 was asked if she had ever completed a drill by herself without the assist of another staff when working the midnight shift, she stated, "No, not until this morning (01/04/12). Usually E1 (QMRP) assist me by putting the client's jackets on and/or holding the door while they are going outside." When E4 was asked how long the evacuation drill had taken this morning (01/04/12) and she stated, "It took seven minutes. We ran the drill at 5:00 A.M. I usually start waking them up at about 4:45 A.M. so they were waking up." When E4 was asked if she had ever completed a drill by herself during the night time hours when the individuals are asleep, she stated, "No, but if we had one (an evacuation drill) at about 12:00 A.M. it wouldn't be too bad because I usually get people up for toileting at that time. If we had a drill at about 1:30 A.M. or 2:00 A.M., I would probably be in trouble. It took seven minutes this morning, then I can't imagine how long it would take me to evacuate everyone (R1-R7, R9-R14) by myself if I had to wake them up and get them out of bed at 2:00 A.M. when they are asleep."</p> <p>2) Based on observation, interview and record review, the facility's Safety Committee has failed to investigate problems with the evacuation drills on the third shift when there is only one staff member on duty during the night time hours when individuals are asleep affecting 1 of 1 individual in the sample (R4) and 5 individuals outside the sample (R5, R9, R10, R12 and R13) with limitations in mobility and for 2 of 2 individuals outside the sample (R14 and R15) who are to be monitored by staff due to their behaviors during an evacuation drill, when they failed to:</p>	W9999			

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W9999	Continued From page 31 1) Ensure that the facility conducts evacuation drills when there is only one staff member on duty and that this one staff person can safely evacuate six individuals (R4, R5, R9, R10, R12 and R13) with mobility limitations out of the facility by themselves in the event of an actual emergency and provide necessary monitoring to ensure safety for two individuals (R14 and R15) who are to be monitored by staff due to their behaviors during an evacuation drill; 2) Ensure that the facility's policy regarding evacuation drills and procedures identifies specific plans for those individuals requiring assistance to evacuate from the facility and/or the level of assistance needed to safely evacuate six individuals (R4, R5, R9, R10, R12 and R13) with mobility limitations and for those individuals (R14 and R15) who are to be monitored by staff due to their behaviors during an evacuation drill; and 3) Evaluate the facility's practice of staff depending on the assistance of one individual (R1) living in the facility to assist staff and monitor individuals during evacuation drills and failed to investigate if : a) The facility has sufficient staff on third shift to stay with the individuals (R14 and R15) at the evacuation safe area as per the facility's policy and still evacuate six individuals (R4, R5, R9, R10, R12, R13) with mobility limitations who require staff assistance to evacuate the facility in the event of an actual emergency; and b) The facility has sufficient staff on the third shift to ensure that staff are not dependent on	W9999			

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W9999	<p>Continued From page 32</p> <p>individuals living in the facility to complete duties which are generally assigned to staff during an evacuation drill.</p> <p>On 01/04/2012 the five evacuation drills that have been conducted by the facility on third shift (12/10/10, 03/12/11, 06/11/11, 09/10/11 and 12/10/11) were reviewed. These drill reports indicate that the staff person scheduled to work alone on the midnight shift has never evacuated the individuals from the facility without the assistance of another staff member within this one year time frame. The facility's Safety Committee reports does not identify that this committee has investigated this practice to determine if one staff member working alone on the midnight shift can safely evacuate six individuals (R4, R5, R9, R10, R12 and R13) with mobility limitations out of the facility in the event of an actual emergency. On 01/04/12 at 7:55 A.M., E4 (3rd Shift Direct Care staff) stated that R1 assists her in evacuating individuals from the facility and is also responsible to monitor R14 and R15 due to their behaviors when she is evacuating the other individuals outside of the facility. R15 has history of elopement and an unfenced pond sits on the facility's property and a two lane highway runs in front of the facility. There is no plan as to how he (R15) is to be monitored for elopement behaviors during evacuation drills.</p> <p>The facility's Safety Committee has not reviewed the facility's current evacuation plan and investigated to determine if the facility has sufficient staff on the third shift to ensure staff of the facility are not dependent on individuals living in the facility to complete duties which are</p>	W9999			

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W9999	<p>Continued From page 33</p> <p>generally assigned to staff during an evacuation drill during the night time hours. This failure affects 1 of 1 individual in the sample (R4) and 5 individuals (R5, R9, R10, R12 and R13) outside the sample having limitations in mobility and for 2 of 2 individuals outside the sample (R14 and R15) who are to be monitored by staff due to their behaviors during an evacuation in the event of an actual emergency.</p> <p>The Quarterly Safety Advisory Committee reports from 01/11/11, 04/12/11, 07/12/11 and 10/11/11 identifies that this committee reviews the facility's safety reports, inclusive of incidents and accidents, behavioral incidents, unusual incidents, medication errors and environmental issues. No documentation is contained within any of these four reports identifying that this committee has reviewed the effectiveness of the facility's present evacuation procedures to ensure that one staff member can safely evacuate all fourteen individuals of the facility out of the facility in the event of an actual emergency.</p> <p>1) The facility failed to conduct evacuation drills when there is only one staff member on duty to ensure that this staff person can safely evacuate individuals with limitations in mobility (R4, R5, R9, R10, R12 and R13) out of the facility by themselves in the event of an actual emergency.</p> <p>E4 (Midnight Shift Staff) was interviewed on 01/04/12 at 7:55 A.M. When E4 was asked if she had ever completed a drill by herself without the assist of another staff when working the midnight shift, she stated, "No, not until this morning</p>	W9999			

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W9999	<p>Continued From page 34 (01/04/12). Usually E1 (QMRP) assist me by putting the client's jackets on and/or holding the door while they are going outside." E4 was asked how long the evacuation drill had taken during the morning (01/04/12), she stated, "It took seven minutes. We ran the drill at 5:00 A.M. I usually start waking them up at about 4:45 A.M. so they were waking up." When E4 was asked if she had ever completed a drill by herself during the night time hours when the individuals are asleep, she stated, "No, but if we had one (an evacuation drill) at about 12:00 A.M. it wouldn't be too bad because I usually get people up for toileting at that time. If we had a drill at about 1:30 A.M. or 2:00 A.M., I would probably be in trouble. It took seven minutes this morning, then I can't imagine how long it would take me to evacuate everyone (R1-R7, R9-R14) by myself if I had to wake them up and get them out of bed at 2:00 A.M. when they are asleep."</p> <p>2) The facility's policy regarding evacuation drills and procedures does not identify specific plans for individuals requiring staff assistance to evacuate from the facility and/or the level of monitoring and supervision needed due to behavioral needs during an evacuation drill.</p> <p>During the interview with E1 (QMRP) on 01/03/12 at 2:30 P.M., E1 stated, "We have the facility's evacuation procedures on the bulletin board but it will need to be updated to be more specific," when she was asked if individuals with mobility limitations requiring assistance during evacuation drills had individualized plans for evacuating the facility.</p> <p>"The facility's (undated) evacuation procedures</p>	W9999			

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W9999	<p>Continued From page 35</p> <p>which are located on the bulletin board in the dining area of the facility states, "...Next go to the individuals needing assistance transferring to their wheelchair or who are hard of hearing. The "Buddy System" is used to help assist each other out of the building. Follow the established order of evacuation based upon individual needs..."</p> <p>The second page of this procedures states, "The Buddy system will be (initials of the individuals stated) R10 & (and) R2, R16 (former resident) & R3, R12 & R9, R5 & R7, R4 & R13, R6 & R15..."</p> <p>Further review of these evacuation procedures does not identify specific plans for any of the six individuals (R4, R5, R9, R10, R12 and R13) with mobility limitations who require assistance to evacuate from the facility. These procedures do not identify the level of staff assistance needed to evacuate these individuals, nor does it identify the level of supervision needed for monitoring R14 and R15 who are to be monitored by staff due to their behaviors.</p> <p>During the interview with E4 (Midnight Shift Staff) on 01/04/12 at 7:55 A.M. she stated, "Yes, we evacuate to the garage," when asked if she evacuates the individuals out of the facility on the midnight shift. E4 went on to say, "R4, R5, R9, R10, R12 and R13 when she's home, require assistance to evacuate the building. R14 and R15 also need monitoring during the evacuation drills. R14 needs monitoring due to her behaviors and R15 has history of elopement."</p> <p>During observations of the facility's property and surrounding property during the survey dates of 01/03/11 and 01/04/11 identifies that the garage sits directly to one side of the facility. Directly behind the facility and the garage there is field</p>	W9999			

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 14G142	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED 01/24/2012
NAME OF PROVIDER OR SUPPLIER DYBALL SUNSHINE HOME			STREET ADDRESS, CITY, STATE, ZIP CODE PO BOX 176 FAIRFIELD, IL 62837		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
W9999	<p>Continued From page 36</p> <p>and a path leading to an unfenced pond which sits about 100 yards away from the facility. A two lane highway running east and west of the facility runs directly in the front of the facility and has a speed limit of 45 to 55 miles per hour dependent on the direction of travel.</p> <p>The facility's (undated) policy entitled "PHYSICAL ENVIRONMENT" for Evacuation of Residents and Evacuation Drills states, "Employees should stay with residents at the evacuation area to calm and reassure them..."</p> <p>When E4 was interviewed on 01/04/12 at 7:55 A.M. and was asked who monitors R14 and R15 while she is evacuating other individuals from the facility, she stated, "R1 tries to help." When E4 was asked if R1 could redirect R14's behaviors, she stated, "I'm not sure, but I think he could." When E4 was asked if R1 could prevent R15 from wandering back into the facility or wandering away during an evacuation, she stated, "I'm not sure, but he tries to help."</p> <p>The facility's Safety Advisory Committee reports from 01/11/11, 04/12/11, 07/12/11 and 10/11/11 were reviewed. These reports do not identify that this committee reviewed and investigated to determine if the facility has sufficient staff on third shift to ensure that staff are not dependent on individuals living in the facility to assist with the evacuation drill and/or to complete duties which are generally assigned to staff during an evacuation drill.</p> <p>As based on review of the Safety Committee reports and per the facility's evacuation policy and procedures, this committee has failed to identify</p>	W9999			

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W9999	Continued From page 37 and investigate problems with the facility's evacuation drills on the third shift when there is only one staff member on duty during the night time hours when individuals are asleep. This failure has the potential to affect six individuals (R4, R5, R9, R10, R12 and R13) with limitations in mobility and two individuals (R14 and R15) who are to be monitored by staff at the safe area due to their behaviors during an evacuation. A	W9999			