

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 05/04/2012
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 146033	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED 02/28/2012
NAME OF PROVIDER OR SUPPLIER ELMS, THE			STREET ADDRESS, CITY, STATE, ZIP CODE 1212 MADELYN AVENUE MACOMB, IL 61455		
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F 500	Continued From page 23 This REQUIREMENT is not met as evidenced by: Based on interview and record review facility failed to integrate dialysis services on the Care Plan of one of one resident (R15) receiving dialysis in the sample of 21. Findings include: POS dated 02/01/12 documents that R15 has the diagnosis of ESRD (End Stage Renal Disease) and is currently receiving dialysis services every Monday, Wednesday and Friday. Facility Outpatient Dialysis Services Agreement states that the facility and ESRD Dialysis Unit shall develop and implement "a care plan relative to the provision of services". On 2/23/12 at 2:00pm no Care Plan from ESRD Dialysis Unit found in R15 medical record. On 2/23/12 at 2:45pm E2 stated that dialysis was to send them a progress note after each dialysis visit and she was not able to locate any of them. E2 also stated that she had not seen a Care Plan.	F 500			
F9999	FINAL OBSERVATIONS LICENSURE VIOLATIONS: 300.1210b) 300.1210c) 300.1210d)6) 300.1220b)3) 300.3240a) Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest	F9999			

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F9999	<p>Continued From page 24</p> <p>practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures:</p> <p>c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>Section 300.1220 Supervision of Nursing Services</p> <p>b) The DON shall supervise and oversee the nursing services of the facility, including:</p> <p>3) Developing an up-to-date resident care plan for each resident based on the resident's comprehensive assessment, individual needs and goals to be accomplished, physician's orders, and personal care and nursing needs. Personnel, representing other services such as nursing, activities, dietary, and such other modalities as are ordered by the physician, shall be involved in the preparation of the resident care plan. The plan shall be in writing and shall be reviewed and modified in keeping with the care needed as</p>	F9999			

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F9999	<p>Continued From page 25 indicated by the resident's condition. The plan shall be reviewed at least every three months.</p> <p>Section 300.3240 Abuse and Neglect a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident.</p> <p>Based on observation, interview, and record review the facility failed to follow their policy and procedure for fall prevention and failed to identify, implement, evaluate and monitor interventions to prevent resident falls for four of eight residents (R3, R6, R12, R17) reviewed for falls in a sample of 21. These failures resulted in R3 falling and fractured a hip and R12 fell and received a head contusion.</p> <p>Findings include:</p> <p>The facility "Fall Prevention Program Policy" documents that, "...the nurse needs to ...initiate appropriate interventions, document the fall on the care plan including the interventions...". The same policy also documents that, "Care plans are to be updated at the time of the incident to include any new safety interventions."</p> <p>On 2/24/12 at 2:00pm E2 stated that the Nurse is to fill out the Resident Occurrence Report and to investigate the cause of the fall. E2 stated the Nurse should add a new intervention after each fall. E2 stated the Care Plan Coordinator is to place any new interventions on the Care Plan after the fall meeting.</p>	F9999			

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F9999	<p>Continued From page 26</p> <p>1. Fall Risk Assessments dated 5/18/11, 8/17/11, 11/9/11, 12/19/11 and 12/26/11 all score R3 at being high risk for falls. The 11/9/11 MDS shows R3 as being an extensive assist of two for transfers and ambulation (walking). The 12/26/11 MDS shows R3 as now using a mechanical lift for transfers and is not ambulatory.</p> <p>The nurses notes for R3, dated 11/28/11 documents that R3 fell and was sent to the hospital. Xray results dated 11/28/11 documents R3 suffered a nondisplaced spiral fracture to her right femur (long bone of right leg). Surgical Report dated 11/30/11 records that R3 received surgical intervention on 11/30/11. Prior to this fall R3 had falls on 8/12/11, 7/18/11 and 5/8/11 per Resident Occurrence Reports. Resident Occurrence Reports do not indicate any new interventions to prevent falls. Care Plans dated 11/16/11, 8/24/11 and 5/25/11 do not show any documentation as to new interventions put into place for fall prevention.</p> <p>Nurses Notes record R3 was readmitted to the facility on 12/12/11 from the hospital after receiving surgery to her right femur. No fall prevention interventions for R3 were documented on 11/16/11 Care Plan after R3 readmission on 12/12/11. Resident Occurrence Reports document that R3 fell again on 12/13/11 and 12/17/11. The care plan for R3 does not include any new interventions after those falls.</p> <p>On 2/23/12 at 11:00 am, E5 RN/CPC (Registered Nurse/Care Plan Coordinator), stated, "All interventions should be on the Care Plan". E5 said that she didn't see any updates or new</p>	F9999			

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F9999	<p>Continued From page 27</p> <p>interventions on the care plans dated 5/25/11, 8/24/11, 11/16/11, 12/28/11, 1/4/12 or 1/17/12. E5 stated the nurses should have put something on the Resident Occurrence Reports. E5 also stated, "We didn't add anything to (R3) after her falls or I would have put them on her Care Plan. I only update the care plan if we add something new as a fall intervention. I don't put every little thing on the care plan."</p> <p>On 2/21/12 at 11:00 am, R3 was sitting in a high back reclining wheelchair with elevating leg rests in the elevated position. On 2/24/12 at 11:15am, E9 CNA (Certified Nursing Assistant), stated that R3 uses a high back reclining wheelchair with elevating leg rests and has not been able to stand or walk since her (R3) fracture.</p> <p>2. Facility "Resident Occurrence Report" for R12 dated 09/03/11 documents that R12 slid out of the bed to the floor then scooted off the mat. The same occurrence report does not contain any recommendations to prevent further falls. The care plan for R12 does not contain any new interventions after the fall of this date. "Resident Occurrence Report" for R12 dated 10/30/11 documents that R12 got out of bed and slid to floor. Recommendations to prevent further problems on same form document to lie the resident down later when the resident seems more sleepy. This recommendation did not appear on R12's care plan. "Resident Occurrence Report" for R12 dated 01/07/12 documents that resident was found sitting upright in room at bedside. The same form does not contain any documentation of recommendation to prevent further problems. The care plan for R12 on the same date does not contain any new</p>	F9999			

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F9999	<p>Continued From page 28</p> <p>interventions after this fall. "Resident Occurrence Report" for R12 dated 02/12/12 documents that R12 was found on the floor beside the wheelchair. The same form does not contain any documentation of recommendation to prevent further problems. The care plan for R12 on the same date does not contain any new interventions after this fall. "Resident Occurrence Report for R12 dated 02/14/12 at 4:20PM documents that R12 was found sitting on the floor at the end of the bed. An injury noted above left eye is 4cm (centimeters) by 4cm swollen bruised area. Resident's physician was notified and resident was sent to the emergency room. The same form does not contain any documentation of recommendation to prevent further problems. The care plan for R12 on the same date does not contain any new interventions after this fall. Hospital Emergency Room report for R12 dated 02/14/12 documents that R12 was seen in the emergency room for a closed head contusion.</p> <p>On 02/21/12 at 1:30PM R12 was sitting in the wheelchair. R12 had extensive bruising from the left eyebrow area stretching down across the left eye and face to underneath the left jaw area. The bruising was dark purple at the face and yellowish purple at the jaw line.</p> <p>3. The Resident Occurrence Reports document R6 falling on 8/2/11, 11/12/11, 1/17/12 and 2/18/12. R3 Fall Risk Assessment documents R6 as being at risk for falls on 3/24/11, 6/20/11, 9/8/11 and 12/1/11. The care plan for R6 does not include any updates or new fall interventions after any those falls.</p> <p>4. The Resident Occurrence Reports document</p>	F9999			

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F9999	Continued From page 29 R17 falling on 10/28/11, 10/30/11, 11/3/11, 11/18/11, 11/26/11, 11/30/11, 12/29/11, 1/8/12 and 1/17/12. R17 Fall Assessment documents R17 as being high risk for falls on 6/22/11, 9/14/11 and 12/7/11. The care plan for R17 does not include any updates or new fall interventions after those falls. (B)	F9999			