

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 07/11/2012
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 14G048	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 02/23/2012
NAME OF PROVIDER OR SUPPLIER COLONIAL MANOR			STREET ADDRESS, CITY, STATE, ZIP CODE 300 CHURCH STREET ZEIGLER, IL 62999		
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W 455	Continued From page 29 with the person(s) suspected to have a rash suggestive of scabies. This process will be completed by 02/15/12 and on an ongoing, as needed basis. The Medical Director (Z7) will monitor for compliance. * Clients with itching, open sores, lesions or drainage will have precautions initiated as per CDC guidelines. All staff to be trained by 02/10/12. E2 (DON) will monitor for compliance. *Any client that has suspect rash suggestive of scabies will be placed on Contact Precautions and a skin scraping will be done. The client will remain on contact precautions until they have been treated and retreated as ordered by the physician. E2 (DON) will monitor for compliance. * Any client attending an off site or in house day training program with suspect rash, lesion, and or drainage will remain at home and Contact precautions started. Day Training will initiate Contact Precautions and notify the facility and arrangements made for the client to return home. All day training staff will be trained by 02/15/12. E2 (DON) will monitor for compliance. * Cleaning, laundry and deinfestation procedures was completed on 02/08, 02/09 and 02/10/12 and will be done on an as needed basis per CDC guidelines. Although the Immediate Jeopardy is removed, noncompliance continues at the time of the exit since the facility has not had sufficient time to evaluate the effectiveness of this plan.	W 455			
W9999	FINAL OBSERVATIONS	W9999			

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W9999	<p>Continued From page 30 LICENSURE VIOLATIONS</p> <p>350.620a) 350.760a) 350.760b) 350.1210 350.1220j) 350.1223a) 350.1223b) 350.1223c) 350.1230d)1) 350.1420a) 350.3220f) 350.3240a)</p> <p>Section 350.620 Resident Care Policies</p> <p>a) The facility shall have written policies and procedures governing all services provided by the facility which shall be formulated with the involvement of the administrator. The policies shall be available to the staff, residents and the public. These written policies shall be followed in operating the facility and shall be reviewed at least annually.</p> <p>Section 350.760 Infection Control</p> <p>a) Policies and procedures for investigating, controlling, and preventing infections in the facility shall be established and followed. The policies and procedures shall be consistent with and include the requirements of the Control of Communicable Diseases Code (77 Ill. Adm. Code 690) and Control of Sexually Transmissible</p>	W9999			

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W9999	<p>Continued From page 31</p> <p>Diseases Code (77 Ill. Adm. Code 693). Activities shall be monitored to ensure that these policies and procedures are followed.</p> <p>b) A group, i.e., an infection control committee, quality assurance committee, or other facility entity, shall periodically review the results of investigations and activities to control infections.</p> <p>Section 350.1210 Health Services</p> <p>The facility shall provide all services necessary to maintain each resident in good physical health.</p> <p>Section 350.1220 Physician Services</p> <p>j) The facility shall notify the resident's physician of any accident, injury, or change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days.</p> <p>Section 350.1223 Communicable Disease Policies</p> <p>a) The facility shall comply with the Control of Communicable Diseases Code (77 Ill. Adm. Code 690).</p> <p>b) The facility shall not knowingly admit a person with a communicable, contagious or infectious disease, as defined in the Control of Communicable Diseases Code, except as</p>	W9999			

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W9999	<p>Continued From page 32</p> <p>allowed in subsection (d) of this Section. A resident who is suspected of or diagnosed as having any such disease shall be placed in isolation, if required, in accordance with the Control of Communicable Diseases Code. If the facility believes that it cannot provide the necessary infection control measures, it must initiate an involuntary transfer and discharge pursuant to Article III, Part 4 of the Act and Section 350.630 of this Part. In determining whether a transfer or discharge is necessary, the burden of proof rests on the facility.</p> <p>c) All illnesses required to be reported under the Control of Communicable Diseases Code and Control of Sexually Transmissible Diseases Code (77 Ill. Adm. Code 693) shall be reported immediately to the local health department and to the Department. The facility shall furnish all pertinent information relating to such occurrences. In addition, the facility shall also inform the Department of all incidents of scabies and other skin infestations.</p> <p>Section 350.1230 Nursing Services</p> <p>d) Direct care personnel shall be trained in, but are not limited to, the following: 1) Detecting signs of illness, dysfunction or maladaptive behavior that warrant medical, nursing or psychosocial intervention.</p> <p>Section 350.1420 Compliance with Licensed Prescriber's Orders</p> <p>a) All medications shall be given only upon the</p>	W9999			

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W9999	<p>Continued From page 33</p> <p>written, facsimile or electronic order of a licensed prescriber. The facsimile or electronic order of a licensed prescriber shall be authenticated by the licensed prescriber within 10 calendar days, in accordance with Section 350.1610. All such orders shall have the handwritten signature (or unique identifier) of the licensed prescriber. (Rubber stamp signatures are not acceptable.) These medications shall be administered as ordered by the licensed prescriber and at the designated time.</p> <p>Section 350.3220 Medical Care</p> <p>f) All medical treatment and procedures shall be administered as ordered by a physician. All new physician orders shall be reviewed by the facility's director of nursing or charge nurse designee within 24 hours after such orders have been issued to assure facility compliance with such orders. (Section 2-104(b) of the Act)</p> <p>Section 350.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>These requirements were not met as evidenced by:</p> <p>Based on observation, interview and record review, the facility failed to protect individuals from the spread of contagious diseases when</p>	W9999			

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W9999	<p>Continued From page 34</p> <p>they failed to develop and implement policies and procedures for the management of suspicious rashes with symptoms suggestive of scabies as based on guidelines by the CDC (Centers for Disease Control and Prevention) and the Illinois Department of Public Health (IDPH) recommendations for the "Management of Scabies in Illinois Healthcare and Residential Facilities," for 2 of 2 individuals (R1 and R2) living in the facility who were treated with a scabicide on 01/24/12. After this date, this failure affected the remaining 39 individuals (R3 - R41) living in the facility, an unknown number of staff working at the facility and at the workshop, an unknown number of individuals attending the workshop, visitors to the facility, and other persons working at local clinics and/or hospitals in the community who have had direct physical contact with the individuals living at the facility. The facility failed to:</p> <ul style="list-style-type: none"> * Have reproducible policies and procedures for the management of suspicious rashes, rashes with symptoms suggestive of scabies and/or scabies and have reproducible documentation that these policies and procedures have been implemented; * Determine the etiology of the suspicious rashes and/or symptoms suggestive of scabies; * Decrease the risk of transmission to others when they failed to notify staff of the facility, staff of the workshop and visitors to the facility that individuals of the facility are being treated for scabies and that they (staff and visitors) may have been exposed to scabies and should seek appropriate medical treatment to prevent the 	W9999			

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W9999	<p>Continued From page 35</p> <p>spread of scabies to their families and other members of their households;</p> <p>* Decrease the risk of transmission to other facilities or communities when they failed to notify the local County Health Department, local clinics, local hospitals and a hospital in Peoria county that individuals who have been seen and/or admitted to their clinic and/or the hospital(s) have possibly been exposed to scabies;</p> <p>* Prevent transmission of scabies to other individuals living in the facility, staff of the facility and the workshop and visitors and others to the facility by failing to use Contact Precautions and/or Isolation Precautions as recommended per CDC guidelines for the individuals showing symptoms suggestive of scabies;</p> <p>* Implement environmental deinfestation procedures for laundering bed linens, towels and clothing worn by the individuals, cleaning furniture within the bedrooms used by the individuals, and items that are shared within the facility such as walking belts, creams lotions and ointments at the time the individuals receive their scabicide treatments;</p> <p>* Treat all individuals (R1 - 12 and R14 - R41) with a scabicide as ordered by the physician on 02/01/12;</p> <p>* Treat individuals and staff of the facility and the workshop with a scabicide on the same day to eliminate infectivity in both symptomatic and asymptomatic individuals; and</p> <p>* Maintain a current infection control log</p>	W9999			

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W9999	<p>Continued From page 36</p> <p>identifying suspicious rashes and/or signs and symptoms suggestive of scabies, the individuals being treated for scabies, the date of onset of the symptoms and the treatment(s) provided to these individuals.</p> <p>Findings include:</p> <p>On 01/24/12 the facility received orders from the physician to treat R1 and R2 with a scabicide. After this treatment, there is no evidence that the facility contacted the physician and/or the local Health Department for recommendations to treat R1's and R2's roommate, any of the other thirty nine individuals (R3 - R42) living in the facility and staff of the facility and/or staff at the workshop as recommended by CDC guidelines. The facility did not notify staff of the facility, nursing staff and direct care staff at the workshop, nor visitors to the facility of possible exposure to scabies. No precautions were implemented across all environments to prevent the spread of suspicious rashes, suggestive of scabies. The facility did not implement environmental deinfestation procedures for the entire facility, but rather only for R1 and R2's bedroom. Z1 (Workshop Licensed Practical Nurse/LPN) stated on 01/26/12 that the workshop has four unidentified individuals from other facilities and two unidentified staff working in the same room with individuals ((R1-R3, R5-R10) from the facility and that these four unidentified individual have rashes, suggestive of scabies. Z1 stated that she had not been notified by the facility regarding the need for Contact Precautions and/or scabies treatments.</p>	W9999			

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W9999	<p>Continued From page 37</p> <p>R13 was sent to a local after hour clinic on 01/26/12 and then admitted to a local hospital. The facility did not notify the clinic and/or the hospital that other individuals in the facility were currently being treated for scabies and that R13 had possibly been exposed. Additionally, R42 was admitted to a local hospital on 11/30/11 and then transferred to a hospital in Peoria county and the facility did not notify either of the two hospitals that R42 had possibly been exposed to scabies.</p> <p>On 02/01/12, fifteen other individuals (R3, R6, R8, R10, R16 - R26) living in the facility began showing symptoms suggestive of scabies and these individuals were treated with a scabicide. The facility did not treat the remaining twenty three individuals living in the facility (R4, R5, R7, R9, R11, R12, R14, R15, R27 - R41) with a scabicide as ordered by the physician on 02/01/12 and as recommended by CDC guidelines and IDPH recommendations to reduce ineffectivity. On 02/02/12, R11 was sent to work with "track marks" on her back and R7 was sent to work with a rash with round, flat markings. Z1 (Workshop LPN) stated that the facility continues to send individuals with contagious rashes to the workshop and that more individuals from other facilities have similar rashes, suggestive of scabies. Z1 stated that other individuals from six separate CILAs (Community Living Arrangements), four separate group homes and three individuals living at home with their families all run the risk of catching scabies and transmitting scabies to others in their homes. As of 02/02/12 at 10:00 A.M., the facility had not treated the remaining twenty three individuals living in the facility (R4, R5, R7, R9, R11, R12, R14, R15, R27 - R41) and continued to send</p>	W9999			

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W9999	<p>Continued From page 38</p> <p>them to the various day training programs. These twenty three individuals (R4, R5, R7, R9, R11, R12, R14, R15, R27 - R41) were not treated with a scabicide as ordered by the physician on 02/01/12. The facility had not notified, nor treated any staff of the facility and had not ensured that staff at the workshop had been treated with a scabicide as recommended per CDC guidelines. The facility did not implement environmental deinfestation procedures for the entire facility and across environments as per CDC guidelines and as recommended by IDPH to prevent reinfestation. The facility does not have policy and procedures for scabies and/or contagious rashes suggestive of scabies, nor has the facility maintained an active program for the prevention, control and investigation of contagious rashes.</p> <p>The CDC website (cdcinfo@cdc.gov) for suggested guidelines for institutional settings for parasitic diseases states, "Scabies outbreaks have occurred among patients visitors and staff in institutions such as nursing homes, long term care facilities and hospitals... The characteristic itching and rash of scabies can be absent in such persons, leading to frequent misdiagnosis and delayed or inadequate treatment and continued transmission. Scabies often is not recognized until it begins to appear among staff and other patients at the institution... In addition to the infested person, treatment also is recommended for household members... All persons should be treated at the same time to prevent reinfestation... Scabicides (products used to treat scabies) should be applied to all areas of the body from the neck down to the feet and toes... The (scabicide) lotion or cream should be applied</p>	W9999			

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W9999	<p>Continued From page 39</p> <p>to a clean, body and left on for the recommended time before washing it off. Clean clothing should be worn after treatment. Bedding, clothing and towels used by infested persons or their household... anytime during the three days before treatment should be decontaminated by washing in hot water and drying in a hot dryer, by dry cleaning, or by sealing in a plastic bag for at least 72 hours. If itching still is present more than 2 to 4 weeks after treatment or if new burrows or pimple like rash lesions continue to appear, retreatment may be necessary... Local and/or state health departments may be able to provide guidelines for preventing and controlling scabies outbreaks..."</p> <p>At the time of entrance to the facility on 01/25/12 at 2:00 P.M., E1 (Administrator) stated that the facility has forty one individuals (R1 - R41) living in the facility. E1 stated that R42 had been discharged from the facility on 01/24/12. After his admission to a local hospital, R42 developed complications and was transferred to a hospital in Peoria county. When E1 was asked if any of the individuals had any suspicious rashes when R42 was present in the facility, she stated, "R1 and R2." E1 went on to say that these individuals (R1 and R2) were currently being treated with a scabicide, but had not been diagnosed with scabies.</p> <p>On 01/25/12 at 3:00 P.M., the facility's Infection Control Log for January 2012 was reviewed. This log is entitled, "Antibiotic Usage Log." No further logs and/or information was noted identifying individuals with suspicious rashes and/or symptoms suggestive of scabies have been added on this log. This log does not include the</p>	W9999			

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W9999	<p>Continued From page 40</p> <p>names of the two individuals (R1 and R2) who are presently being treated for scabies, the date of onset of the symptoms and the treatment(s) provided to these individuals.</p> <p>a) On 01/25/12 at 3:10 P.M., R2 was observed in the bedroom of the facility with E1 (Administrator). R2 had multiple raised areas to her abdomen and back. The areas on her back were scabbed and other areas had been scratched open. E1 stated that R2 had been seen by the doctor twice and has been treated for scabies twice. E1 stated that she could not remember the first time R2 had been treated for scabies, but thought it had been in October or November of 2011 with the Triaminolone cream (topical corticosteroid cream which can be used to relieve itching).</p> <p>Review of the Medication Administration Records and the Treatment Records for the months of September, October, November and December of 2011 does not identify that nursing documented that R2 was ever treated with any type of medication used to treat parasitic infections.</p> <p>R2's Nurse's Notes for December 2011 identifies the following nursing entries regarding the suspicious rash to her body:</p> <p>12/19/11 Skin assessed. Intact. Rash on trunk and BUE (bilateral upper extremities) scabbed over. No itching noted.</p> <p>12/28/11 Reported rash, received telephone order for Triaminolone cream 0.035%. Apply to rash BID (twice daily) x 7 days. Pharmacy notified.</p>	W9999			

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W9999	Continued From page 41 R2's Nurse's Notes for January 2012 states that from 01/01 -01/04/12 she continued to receive Triaminolone cream 0.035% to her rash without improvement. The nursing entry for 01/05/12 states, "...Skin assessed no improvement noted. Triaminolone cream completed on 01/04/12. No further entries were made regarding R2's skin rash until 01/10/12 when nursing documented, "rash remains on body." On 01/12/12, nursing documented that R2's guardian was present at the facility and requested that she be seen by a dermatologist due to the rash on her skin. Further review of the January and February Nurse's Notes do not identify that R2 was seen by the dermatologist as requested by her guardian The Physician's Progress Notes sheet dated 01/18/12 identifies that R2 was seen by the physician (Z7) on this date for, "itching all over for one week" and "rash/bumps". This report states that she (R2) has scattered macular papular rash over her arms and trunk. The physician questioned whether R2's rash was due to the new detergent used by the facility and ordered Prednisone 20 mg TID (three times daily) for five days. It was also recommended that R2 return to the office in one week if the rash had not resolved. No documentation is noted on the Physician's Progress Note of 01/18/12 or with R2's nursing notes to identify that nursing staff informed Z7 (physician) that the rash on R2's arms and trunk had been present on her body since early December of 2011. R2's Nurses notes states that six days after being	W9999			

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W9999	<p>Continued From page 42</p> <p>seen by the Z7 (physician) on 01/18/12, orders were received on 01/24/12 to treat R2 with Eurax (scabicide lotion used to treat scabies and reduce itching). No documentation is contained within R2's Nursing Notes for January 2012 identifying that she was placed on Contact Precautions and/or placed in isolation prior to 01/18/12 (as recommended by the CDC Guideline for Isolation Precautions in Hospitals (1996) for patients known or suspected to be infested with scabies). There is no documentation and or laboratory reports identifying that a skin scraping was completed on R2. E1 (Administrator) confirmed on 01/26/12 at 3:20 P.M. that the facility does not have policy and procedures for scabies and or contagious rashes suggestive of scabies.</p> <p>b) R1 was observed on 01/25/12 at 3:20 P.M. in his bedroom of the facility. A raised rash was noted to R1's chest, down his abdomen, on both sides of his thighs down to his knees and over his entire buttock area.</p> <p>R1's Nurse's Notes for January 2012 were reviewed. Documentation for 01/01/12 -01/04/12 identifies that Triamcinolone cream is being applied to the rash he has on his body. This documentation does not specify where the rash is located on R1's body. On 01/05/12 nursing documented that the order for the Triamcinolone cream (topical corticosteroid cream which can be used to relieve itching) was completed on 01/04/12 and that the rash remained on his body. On 01/06/12 nursing wrote that his rash was "drying up" and R1 returned to workshop on this date. The next entry was made by nursing on 01/10/12 and states that the rash is still present</p>	W9999			

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W9999	<p>Continued From page 43</p> <p>on R1's body. On 01/12/12 documentation states that R1's guardian (Z6) was at the facility and is requesting an appointment with the dermatologist due to the skin rash.</p> <p>The Physician's Progress Notes sheet dated 01/18/12 states that R1 was seen due to a rash associated with itching on his arms, trunk and legs. This report states that he (R1) has macular papular rash (rash characterized by flat red spots and small raised bumps on the skin) and is excoriated over his arms, legs and trunk. This note identifies that the etiology of the rash is unknown and that the rash could be an allergic reaction to the new soap being used by the facility or the rash could be scabies. The physician ordered Ivermectin (medication used to treat parasitic infections including lice and scabies) 3 mg (milligram) 1 tab q (every) day for R1 for three days. R1 was also recommended to be referred to a dermatologist, however review of his Nurses Notes for January and February 2012 does not identify that R1 was ever seen by the dermatologist.</p> <p>No documentation is contained within R1's Nursing Notes for January 2012 identifying that he was placed on Contact Precautions and/or placed in isolation prior to 01/18/12 (as recommended by the CDC Guideline for Isolation Precautions in Hospitals (1996) for patients known or suspected to be infested with scabies). There is no documentation and/or laboratory reports identifying that a skin scraping was completed on R1. E1 (Administrator) confirmed on 01/26/12 at 3:20 P.M. that the facility does not have policy and procedures for scabies and or contagious rashes suggestive of scabies.</p>	W9999			

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W9999	Continued From page 44 Z1 (Workshop Licensed Practical Nurse/LPN) was interviewed on 01/26/12 at 11:15 A.M. and Z2 (Workshop Qualified Mental Retardation Professional/QMRP) was present during this interview. During this interview Z1 stated, "R1, R2, R3, R5, R6, R7, R8, R9 and R10 all have and/or have had suspicious rashes with itching. These individuals are all in the same room when attending workshop. I have called the facility several times and talked with E1 (Administrator), E3 (Owner) and E4 (LPN) about the individuals itching and having rashes on their bodies. I have asked the facility's staff several times about the individual's rashes and I've been told point blank that it is, "not scabies." This has been an ongoing problem since October or November of 2011." When Z1 was asked if any individuals from other facilities have similar symptoms of rashes and itching, she stated, "I have four other clients in the room with these individuals (R1-R3, R5-R10) and two staff members working with these individuals who all have similar rashes and are scratching." When Z1 was asked how workshop was addressing the individual's rashes and/or itching she stated, "We are providing basic comfort measures, like keeping their hands in water and applying cool rags to their hands to keep them from scratching. They are scratching." When Z1 was asked if anyone from the facility had notified her regarding the suspicious rashes and/or treatments being provided to any of the individuals (R1-R3, R5-R10), she stated, "No." When Z1 was asked if the facility had called her or inquired about anyone else at workshop showing similar symptoms of rashes and/or itching, she stated, "No."	W9999			

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W9999	<p>Continued From page 45</p> <p>Z5 (Workshop Staff) was interviewed by phone on 01/31/12 at 9:00 A.M. and stated, "I have R1, R6, R11 and R12 in my room. R1 has had rashes all over his body. He has not been in attendance for awhile. R6 is here at work and her stomach is covered with a rash. She is constantly itching her stomach. I told Z1 (LPN) about the rashes and she has examined the individuals. No one has told me what the rashes are or what we are supposed to be doing to relieve them from itching."</p> <p>As a result of this interview, R1, R6, R11 and R12 were observed in the bathroom of the facility on 01/31/12 with E1 (Administrator), E5 (LPN/Licensed Practical Nurse) and E2 (Director of Nursing/DON).</p> <p>R1 was observed at 3:45 P.M. Upon assessment, R1 has a rash with circular spots and scratch marks in the webbing and on the top of his fingers on both of his hands. Flat, circular spots and a fine rash are noted on his back and stomach area and on his upper thighs and down both of his legs to his knees. R1 also had straight line of small, scabbed areas on the side of his right leg.</p> <p>R6 was observed at 4:06 P.M. and a fine rash was noted all over her body. E1 stated that the rash is attributed to dry skin. The upper portion of her (R6's) legs were red and E1 stated that she (R6) always has skin discoloration to her legs from excoriation. (Prior to this observation, E5 (LPN) informed the surveyor at 3:55 P.M., that R6 was in the activity room and was on "Contact Isolation" with R2, R16, R17 and R18 due to a</p>	W9999			

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W9999	<p>Continued From page 46 suspicious rash.)</p> <p>R11 was observed at 4:10 P.M. and did not have any visible areas on her body. R11 stated that she had been itching on her back.</p> <p>R12 was observed at 3:58 P.M. and was noted to have one small scabbed area and two linear, pinpoint lines on his right knee. He also had two linear, pinpoint lines on his left knee. E5 (LPN) attributed these areas to falling and stated that she had received a call from workshop stating that he had slipped today while at workshop.</p> <p>Z3 (Workshop Staff) was interviewed by phone on 01/31/12 at 9:07 A.M. and stated, "I have R2, R7, R8, R9, R13 and R14 in my classroom. R2 is in my room but she has been absent for awhile. When she (R2) was here, her stomach and back were covered with a rash. She scratched all the time. R9 complains of his back itching and was scratching his back. He (R9) wouldn't show us but he did show the nurse (Z1). R7 had a rash and raised bumps to her face and her arm pits. She also was scratching herself constantly. When I help with toileting in the morning, I noticed that R5, R6 and R15 have rashes and raised areas on their bodies. R5 has a rash on her hands and stomach. Last week, R15 had rashes to her arms. R6 has been scratching to the point of drawing blood. Her (R6) whole body is just covered and I feel so sorry for her. When Z2 was asked if anyone from the facility and or workshop had informed her regarding the etiology of the rashes and/or what staff are to do to relieve the itching, she stated, "No one has told me anything about the rash. I have heard rumors that it may be viral, it may be contact dermatitis, or it could</p>	W9999			

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W9999	<p>Continued From page 47</p> <p>be an allergic reaction to a new soap used by the facility. They told us to use standard precautions when especially working with the individuals with rashes. I now have rashes on my body and was sent to the (Workman's Compensation) doctor by the workshop. The doctor says I have contact dermatitis, but my rash has spread down my legs and my partner now also has a rash. I have been on medication for the past four weeks and the rash is not going away and is getting worse. They did not do a skin scraping and test me for scabies. There are also three staff (unnamed) here at workshop who have rashes similar to mine and the individuals from the facility. I never knew contact dermatitis was contagious..."</p> <p>As a result of the interview with Z3 (Workshop staff) , R2, R5, R7, R8, R9 and R15 were observed in the bathroom of the facility on 01/31/12 with E1 (Administrator), E5 (LPN/Licensed Practical Nurse) and E2 (Director of Nursing/DON).</p> <p>R2 was observed at 4:02 P.M. to have flat, circular raised areas all over her chest, back, sides and to both of her arms and legs accompanied with a fine rash. Some of the areas were dark and scabbed over. E1 stated that these areas resulted from R2 digging and scratching herself. Sores were noted between the webbing of her (R2's) fingers and to the top of her hands. R2 attempted to scratch her body multiple times during this observation.</p> <p>R5 was observed at 4:15 P.M. to have scattered, pinpoint red marks on her back. Multiple scratch marks were visible on her upper and on her left and right side of her back.</p>	W9999			

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W9999	Continued From page 48 R7 was observed at 4:23 P.M. to have small linear, pinpoint marks similar to track marks and/or scratch marks to the left side of her stomach. R8 was observed at 4:11 P.M. to have flat, circular raised areas to his chest. R9 was observed at 3:50 P.M. to have linear, pinpoint marks to the left side of his leg similar to track marks and/or scratch marks. R9 stated that his thighs have been itching. R15 was observed at 4:00 P.M. to have a raised area to the left side of her face. During this observation, R12, R3, R4 and R10 were also observed in the bathroom at the facility on 01/31/12 with E1 (Administrator), E5 (LPN/Licensed Practical Nurse) and E2 (Director of Nursing/DON). R12 was observed at 3:58 P.M. to have one small scabbed area and two linear, pinpoint areas to his right knee. He also had two linear, pinpoint areas running down his left knee similar to track marks and/or scratch marks. R3 was observed at 4:30 P.M. sitting in her customized wheelchair. She had flat, circular raised areas on her arms, back, stomach, chest and on both sides of her neck and face. Scratch marks were noted on the left side of her face. E1 (Administrator) stated that they did not know what the rash was but R3 was currently being treated with Kenalog (corticosteroid which can be used to treat itching and inflammation.)	W9999			

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W9999	Continued From page 49 R4 was observed at 4:20 P.M. sitting in her customized wheelchair. R4 has contractures of both hands and was noted to have three separate linear, pinpoint marks on her right hand which were similar to track marks and/or scratch marks. E1 (Administrator) states that due to R4's contractures, she is not physically capable of scratching herself. R10 was observed at 4:28 P.M. to have multiple raised and scabbed areas on both of his arms and on the tops of his hands. E1 (Administrator) states that he (R10) returned home from the hospital with these marks on his arm. R10 states that he had been itching and when asked where, he states his shoulder. Upon examination, R10 was noted to have a large, dry, open area to his right shoulder measuring approximately four inches long and about three inches wide. Dry pieces of dead skin hung from this area and scratch marks were noted on his shoulder. R10 was also noted to have a small area of flat, circular raised bumps on both of his legs. E1 (Administrator) was interviewed on 01/26/12 at 3:20 P.M. and stated, "They have not responded to anything else," when asked by the surveyor why R1 and R2 had and were currently being treated for scabies. E1 then stated, "R1 has been treated twice and R2 has been treated two times for scabies. No one has been formally diagnosed with scabies." When E1 was asked why the suspicious rashes and treatments for these rashes had not been documented in the facility's Infection Control Log, she stated, " I haven't documented yet, but I have my notes." E1 then showed the surveyor handwritten notes	W9999			

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W9999	<p>Continued From page 50</p> <p>identifying time lines for R1 and R2. When E1 was asked if she had notified staff at the facility and at the workshop that R1 and R2 had been treated for scabies, she stated, "No." When E1 was asked if she had been contacted by workshop staff about their concern with the rashes, she stated, "I was contacted on 11/28/11." Z1's (Workshop's LPN) interview was reviewed with E1 at this time and she stated, "Z4 (Physician Assistant/PA) thinks the rashes may be viral and will only last about seven to ten days. Several of the individual's rashes looks like measles and/or shingles." When E1 was asked if the facility actually knows whether or not the rashes are scabies, she stated, "I don't know." When E1 was asked if the facility had policy and procedures regarding suspicious rashes and/or scabies, she stated, "I went to pull the policy and procedures after you entered the facility on 01/25/12 and discovered that these policies were missing. I can't find them. I think someone took them out of the book. At this time we are using the policy for contact precautions."</p> <p>The facility's (undated) Policy for Contact Precautions states that contact precautions, "... will be used for the care of all clients with infectious agents spread by direct or indirect contact... Contact precautions apply to clients who are actively infected or colonized with epidemiologically important organisms, including... 3. Skin infections that are highly contagious (scabies, major abscesses, impetigo, Herpes Simplex, Zoster) ..."</p> <p>Z4 (Physician Assistant) was interviewed by telephone on 01/27/12 at 1:15 P.M. and stated, "No, we have never done a biopsy or scraping to</p>	W9999			

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W9999	<p>Continued From page 51</p> <p>determine if the rashes are scabies. I am under the assumption that is is viral and will eventually go away." When Z4 was asked if she was aware of the facility's policy and procedures regarding the prevention and control of scabies within the facility, she stated, "E1 (Administrator) went to pull the policy and procedures on 01/25/12 after you entered the facility and discovered that these policies were missing." When Z4 was informed that other individuals and staff at the workshop were showing similar symptoms of rashes and itching, she stated, "I guess we will need to rule out if the rashes are scabies or not."</p> <p>Z7 (facility's Medical Director) was interviewed by telephone on 02/01/12 at 12:25 P.M. and stated that he was not aware that individuals of other facilities and workshop staff are having similar symptoms like the individuals at the facility. Z7 stated, "I received notice this morning that there is a confirmed case of Norwegian Crusted scabies. This form of scabies spreads very quickly. The facility will need to treat everyone."</p> <p>On this date (02/01/12), Z7 (facility's Medical Director) ordered the facility to, "Please apply Elimite to all patients as needed for scabies treatment. Apply per package directions and repeat in 7-10 days."</p> <p>The off site workshop was observed on 02/02/12 at 9:10 A.M. with Z1 (Workshop LPN). Z1 stated, "No," when asked if the facility had contacted her about any confirmed cases of scabies and/or scabies treatments that have been ordered for individuals of the facility. Z1 then stated, "R7 and R11 were sent to work today with rashes all over their body. R7 has flat, round rings all over her</p>	W9999			

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W9999	<p>Continued From page 52</p> <p>body and R11 has track marks down her back. I can't believe the facility sent them to work this morning. The facility has not contacted us regarding isolation precautions or anything about what treatments have been given to their residents. I now have other individuals showing similar symptoms of rashes which looks like scabies. I contacted my doctor and I have already been treated for scabies."</p> <p>R7 was observed at 9:20 A.M. in the Blue Room at workshop with R8, R12 and R14 who live in the facility and five other individuals. Z1 (Workshop LPN) stated, "I have one client who lives at home and other individuals from four separate CILAs (Center for Independent Living Arrangements) who have to share a room with R8, R12 and R14. (E1 (Administrator) confirmed on 02/02/12 at 10:15 A.M. that R7, R12 and R14 were sent to workshop and had not been treated with a scabicide.)</p> <p>R11 was observed at 9:30 A.M. in the Yellow Room at workshop with seven other individuals living at other facilities. Z1 stated, "R11 has potentially exposed two individuals living at home with their families and four individuals living in four separate CILAs." (E1 (Administrator) confirmed on 02/02/12 at 10:15 A.M. that R11 was sent to workshop and had not been treated with a scabicide.)</p> <p>R27, R5, R15, R28 and R29 were observed in other classrooms at the workshop with other individuals from other facilities. (These individuals (R27, R5, R15, R28 and R29) were sent to work and had not been treated with a scabicide as confirmed per interview with E1 (Administrator)</p>	W9999			

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CENTERS FOR MEDICARE & MEDICAID SERVICES

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W9999	<p>Continued From page 53 on 02/02/12 at 10:15 A.M.</p> <p>R27 was observed in the Purple Room with seven individuals. Z1 (Workshop LPN) stated that if R27 has been exposed to scabies at the facility, coming to work he potentially exposes three individuals living at home with their families and four individuals living at (four) different group homes; and</p> <p>R5, R15, R28 and R29 was observed in the Salmon Room with six other individuals. Z1 (Workshop LPN) stated that if these individuals have been exposed to scabies at the facility and when the facility sends them to work, they potentially expose individuals living at six different group homes.</p> <p>On 02/02/12 at 9:50 A.M., E1 (Administrator) gave the surveyor a copy of a physician order received from Z7 (facility's Medical Director) dated 02/01/12. This order states, "Please apply Elimite to all patients as needed for scabies treatment. Apply per package directions and repeat in 7-10 days." At this time, E1 informed the surveyor that everyone in isolation were scraped yesterday and treated with Eurax (medication used to treat parasitic infections including lice and scabies). When E1 was asked the names of these individuals she stated, "R6, R10, R3, R16, R18, R17, R1, R2, R19, R20 and R21." E1 stated that R22, R8, R23, R24, R25 and R26 are roommates of these individuals and were also treated yesterday with Eurax. During this interview, E1 confirmed that the remaining twenty three individuals (R27 -R41) living in the facility had not been treated with a scabicide as of 02/02/12 as ordered by the physician (Z7) and as</p>	W9999			

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W9999	<p>Continued From page 54</p> <p>recommended per CDC guidelines and as recommended by IDPH. E1 also confirmed that the facility does not presently have policy and procedures for scabies and/or contagious rashes suggestive of scabies, nor has the facility maintained an active program for the prevention, control and investigation of contagious rashes.</p> <p>The Illinois Department of Public Health (IDPH) recommendations for the "Management of Scabies in Illinois Healthcare and Residential Facilities," recommends the following actions with the following rationale for preventing the transmission of scabies in healthcare and residential facilities:</p> <ul style="list-style-type: none"> * All patients or residents (symptomatic and asymptomatic) should be treated on the same day to eliminate infectivity in both symptomatic and asymptomatic residents. A second treatment is recommended in 7-10 days; * When patients or residents are discharged or transferred to another facility, their physicians should be notified that the patient or resident may have been exposed to scabies to decrease the risk of transmission to other facilities or the community; * All employees should be treated on the same day as the residents due to the employees being in the incubation period, asymptomatic and a source of transmission. A second treatment is recommended in 7-10 days; * Household contacts of employees should be evaluated by a physician if they develop a skin rash or complain about itching due to the fact that employees can transmit scabies to their household contacts; 	W9999			

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W9999	<p>Continued From page 55</p> <ul style="list-style-type: none"> * Visitors should be restricted on the day of treatment and for 24 hours after treatment to decrease the risk of transmission. This action will decrease the risk of transmission to visitors who may in turn reinfest the resident or introduce scabies to their family or the community; * In addition to Standard/Universal Precautions, use Contact Precautions for all patients or residents for 24 hours after treatments to decrease the risk and prevent further transmission of scabies to other residents or staff; * Treatment with a scabicide to treat and kill parasitic infections; * All clothing, linens and towels should be washed in hot water (above 122 degrees for 10 minutes) and dried in the hot cycle of the dryer to eliminate the mites and their eggs. Items which cannot be washed should be dry cleaned or placed in a sealed plastic bag for one week; and * All environmental surfaces (floors, carpeting, rugs, mattresses, pillows, upholstered furniture) should be vacuumed on the day of treatment and the following day to eliminate viable mites in the environment that could reinfest the residents and the employees. <p>During the interview of 02/02/12 at 9:50 A.M., E1 stated, "No" when asked if the remaining twenty three individuals (R27 - R41) living in the facility have been treated with a scabicide to eliminate ineffectivity in both symptomatic and asymptomatic residents. E1 stated, "No" when asked if staff working at the facility and at workshop had been informed and treated with a scabicide. E1 said, "No" when asked if the entire facility had been deinfested but stated that the facility had cleaned and disinfested the bedrooms of R1, R2, R3, R6, R8, R10, R16 - R26. When</p>	W9999			

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W9999	Continued From page 56 Z1 was asked if nursing staff at workshop, staff at a local clinic and hospital, staff at a Peoria county hospital and/or visitors or other individuals that have been exposed to individuals living in the facility have been notified that the facility was treating individuals for scabies, she stated, "No." <p style="text-align: center;">(A)</p>	W9999		