

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 07/11/2012
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145733	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 01/31/2012
NAME OF PROVIDER OR SUPPLIER JERSEVILLE MANOR			STREET ADDRESS, CITY, STATE, ZIP CODE 1251 NORTH STATE STREET JERSEVILLE, IL 62052		
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F 315	Continued From page 7 PA was informed of the urinalysis results form 1/10/12. The final urine C & S, dated 1/12/12, at 8:06 AM, documents R4's urine contained the bacteria, Escherichia coli of over 100,000 colony count per ml. The Nurses Note, dated 1/12/12, at 3:30 PM, documents a new order was received and processed for the oral antibiotic, Macrobid twice daily for 10 days for a UTI. The Physician's Order, dated and received on 1/12/12 at 10:45 AM, documents R4 is to receive "Macrobid (Nitrofurantoin) 100 mg, oral twice a day for 10 days, at 8:00 AM and 4:00 PM." The Nurses Note, dated 1/13/12, at 2:19 AM, documents R4 was "very tired and lethargic. She will begin taking the antibiotic for UTI in AM. Suprapubic catheter draining yellow urine with some sediment." The Medication Administration Record (MAR) for January 2012 documents R4 did not begin the oral antibiotic, Macrobid until the 8:00 AM dose of 1/13/12. On 1/31/12, at 11:20 AM, E3, Assistant Director of Nursing (ADON) was interviewed. E3 reported that Macrobid, (Nitrofurantoin) is located in the facility's convenience box, and the nursing staff should have began the treatment for R4's UTI immediately when the order was received. E3 provided a list of the antibiotics kept in the facility and Macrobid was listed. On 1/31/12, at 12:00 PM, E2, DON confirmed the nurses should have obtained the Macrobid from the facility's convenience storage supply, but no policy or procedure was available for it's usage.	F 315			
F9999	FINAL OBSERVATIONS Licensure Violations:	F9999			

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F9999	Continued From page 8 300.1210b)3) 300.1210d)1) 300.1630d) 300.3240a) Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures: 3) All nursing personnel shall assist and encourage residents so that a resident who is incontinent of bowel and/or bladder receives the appropriate treatment and services to prevent urinary tract infections and to restore as much normal bladder function as possible. All nursing personnel shall assist residents so that a resident who enters the facility without an indwelling catheter is not catheterized unless the resident's clinical condition demonstrates that catheterization was necessary. d) Pursuant to subsection (a), general	F9999			

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F9999	<p>Continued From page 9</p> <p>nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>1) Medications, including oral, rectal, hypodermic, intravenous and intramuscular, shall be properly administered.</p> <p>Section 300.1630 Administration of Medication d) If, for any reason, a licensed prescriber's medication order cannot be followed, the licensed prescriber shall be notified as soon as is reasonable, depending upon the situation and a notation made in the resident's record.</p> <p>Section 300.3240 Abuse and Neglect a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>These Regulations were not met as evidenced by:</p> <p>Based on record review and interview, the facility failed to provide timely treatment for a urinary tract infection for two of three residents, (R2, R4)</p>	F9999			

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F9999	<p>Continued From page 10</p> <p>with a catheter in the sample of four. This failure resulted in R2 having a decline in condition, she was hospitalized for treatment of Hyponatremia, Dehydration, Acidosis, Acute Renal Failure and Urinary Tract Infection.</p> <p>Findings include:</p> <p>1. The Physician's Order Sheet (POS) for January 2012 documents R2 has diagnoses, in part, of Acute Kidney Failure, Urinary Tract Infection (UTI), and Urinary Retention. The Minimum Data Set, MDS, dated 1/13/12, documents R2 is dependent on staff for all activities of daily living and has an indwelling urinary catheter.</p> <p>The Physicians Order for 12/11 and 1/12 documents, "Change (indwelling urinary catheter) monthly, once a day on the 5 th of the month; shift 2. Change drainage bag monthly and PRN (as needed)." The Nurses Note, dated 12/06/11, at 4:20 AM documents R2's urinary catheter was changed at that time. The Treatment Administration Record (TAR) for January 8 through February 7, 21012 documents the next catheter change is scheduled for 2/05/12. No documentation could be found in the Nurses Noted from 1/06/12 through 1/19/12 that R2 had the urinary catheter and drainage bag changed since 12/06/11.</p> <p>The Physician's Order dated 1/03/12 documents, "May discharge (R2) to home with meds (medication) and home health on 1/04/12 or 1/05/12." The Nurses Note, dated 1/04/12, at 4:00 PM, documents R2 was discharged home to receive home health services. The Nurses Note, dated 1/06/12, at 4:10 PM documents R2 was readmitted to the facility.</p>	F9999			

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F9999	Continued From page 11 The Nurses Note, dated 1/16/12, at 4:32 AM, documents R2's urine was amber in color. The Nurses Noted dated, 1/16/12, at 10:49 PM, documents R2's family notified the facility of "gaulded under her abdominal fold and peri-area. Family was also concerned about color and clarity of urine. Request was sent to MD (medical doctor) for Nystatin (antifungal) powder and any labs MD may want." A faxed request from E9, Licensed Practical Nurse (LPN) to Z2, Physician dated 1/17/12, 12:38 AM, documents "(R2) has been getting pale over the last couple of days. Her (indwelling urinary catheter) is also tea colored urine. She also has some trace edema about her face. She is also having some gaulding in her peri-abdominal fold and under her breast. Do you want any labs? And may we have an order for Nystatin powder?" The physician's order from Z1, Physician's Assistant (PA), dated 1/17/12, at 2:58 PM, documents, "Nystatin powder, 100,000 unit/gram, topical every shift. Wash gaulded areas with soap and water, pat dry and apply Nystatin powder every shift until areas have resolved." No orders were received addressing R2's tea colored urine and edema about her face. On 1/30/12, at 3:55 PM, E5, Registered Nurse (RN) was interviewed. E5 reported R2 had redness under both breasts and had been "lethargic for a couple of days." E5 reported R2 did not want to go to therapy. E5 reported R2's urine was amber in color and had to be encouraged to eat and to drink fluids. E5 reported Z1, PA came to the facility on 1/17/12, in the afternoon and read the fax from E9. E5 reported Z1 did not examine R2. E5 stated, "She (Z1) looked across the room, and said she didn't see any edema. She did not examine (R2's) urine." E5 reported on 1/19/12,	F9999			

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F9999	<p>Continued From page 12</p> <p>she told Z1 that R2 was really lethargic. E5 stated, "She (Z1) didn't say anything. There were no new orders except to discharge R2 the next day. She (Z1) thought maybe it was the Methadone, (a medication prescribed for R2) but couldn't do anything about it, and asked if R2's vital signs were within normal limits." E5 reported she did not examine R2's Intake & Output (I & O) records for 1/12, and was not aware of the decline in R2's oral intake. E5 stated, "CNA's (Certified Nurses Aides) put the I & O on the computer and tell us if it is not good for us to monitor." E5 reported she received no reports from the CNA's related to R2's decreased oral intake for the past several days.</p> <p>The facility's daily Resident Intake and Output for R2, dated 1/12, documents the following in cubic centimeters (CC):</p> <p>1/15/12-Intake 1420 cc Output 1,000 cc</p> <p>1/16/12-Intake 1120 cc Output 750 cc</p> <p>1/17/12-Intake 1080 cc Output 750 cc</p> <p>1/18/12-Intake 1070 cc Output 950 cc</p> <p>1/19/12-Intake 1120 cc Output 870 cc</p> <p>On 1/30/12, at 2:30 PM, E4, LPN was interviewed. E4 reported on 1/19/12, R2 was quiet and had to be encouraged to eat breakfast. E4 reported she was unaware of R2's fluid intake for 1/19/12. E4 reported on 1/19/12, R2's urine was dark amber and was given medication for complaints of nausea. E4 reported R2's family arrived at the facility to transport her to another facility at 2:30 PM. R2 reported she did not take R2's vital signs, but was informed by Z3, an off</p>	F9999			

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F9999	<p>Continued From page 13</p> <p>duty RN from the facility and a friend of the family that R2 needed something for nausea, and that is when she administered Compazine to R2. E4 reported R2's skin was pale, R2 had a "bland affect" and was diaphoretic.</p> <p>The Nurses Note, dated 1/18/12, at 3:01 PM, documents R2 was very lethargic and was difficult to arouse for 2:00 PM medication Xanax and Methadone, which was held. The Nurses Note, dated 1/18/12, at 3:15 PM, documents R2 was very lethargic, had to be awakened for meals, had a poor appetite, fluids were encouraged, and the catheter was draining amber urine.</p> <p>The Nurses Note, dated 1/19/12, at 8:00 AM, documents R2 was drowsy and refused to eat breakfast.</p> <p>The Nurses Note, dated 1/19/2, at 12:30 PM, documents R2 refused to eat lunch.</p> <p>On 1/30/12, at 11:05 AM, E2, Director of Nursing (DON) was interviewed. E2 reported she went to R2's room after her family had arrived to pick her up and witnessed emesis on a towel. E2 stated "She (R2) had been puking." E2 reported R2's family called an ambulance and R2 was transferred to the local hospital on 1/19/12.</p> <p>On 1/30/12, the facility's laboratory reports for R2 were reviewed. There was no urinalysis reports or urine C & S reports for January 2012 in the clinical record.</p> <p>R2's Care Plan, updated 01/06/12, documents R2 "is at risk for infection related to indwelling catheter" and approaches documented, in part, are, "Monitor for signs and symptoms of UTI such as; acute confusion, urgency, frequency, bladder spasms, malaise, nausea/vomiting chills, fever, foul odor, concentrated urine, blood in urine, obtain labs as</p>	F9999			

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F9999	<p>Continued From page 14</p> <p>ordered." Monitoring a residents daily I & O is not listed as an approach in R2's current Care Plan.</p> <p>On 1/31/11, at 11:55 PM, E2, DON confirmed Z1 should have ordered a urinalysis for R2 when she began to have decreased oral intake and output, with abnormalities to her urine.</p> <p>On 1/30/12, at 2:13 PM Z1, PA was interviewed. Z1 reported she was unaware of R2's decreased oral intake and output. Z1 reported she did not know if she had been informed by the facility of R2's lethargy or poor oral intake. Z1 stated, "Telling me someone's urine is amber doesn't mean they have a UTI. Did she (R2) have a fever? No. If I had ordered a urine C & S on 1/16/12, it would have taken 2 days for the return results." Z1 confirmed the fungal infection of Candidiasis would have showed up in the results of a urine C & S. Z1 reported the abnormal laboratory results, BUN (blood, urea, nitrogen) of 54 (normal =7-17 mg (milligrams) per dL (delimiter) done at the local hospital on 1/19/12 were incorrect.</p> <p>The Emergency Medical Services (ambulance) record ,dated 1/19/12, at 3:46 PM, documents an intravenous line was attempted twice in an attempt to rehydrate R2, without success.</p> <p>On 1/30/11, R2's local hospital records, dated 1/19/11, at 4:06 PM, were reviewed. The chief complaint is documented as "Nausea, vomiting, UTI". The Nursing Admission Assessment, dated 1/19/12, documents, in part, "Patient complaint of hurting all over. Obese skin hot, dry, pale with tremors. Has edema in legs with (indwelling urinary) catheter in place. Received Zofran 8 mg ODT (oral dissolving tablet) enroute for nausea." R2's temperature was 98.4 degrees Fahrenheit. The Assessment documents R2 had amber</p>	F9999			

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F9999	<p>Continued From page 15</p> <p>colored urine in the catheter drainage bag.</p> <p>The Emergency Department Physician's Record for R2, dated 1/19/12, documents, in part, R2 was anxious, with diminished lung sounds, bilateral lower leg tenderness, and 2 + pitting edema to lower extremities. The Nurses Note, dated 1/19/12, at 5:30 PM, documents, in part, " (indwelling urinary catheter) inserted with some difficulty. Unable to get catheter to drain, irrigated with 30 ml of NS (normal saline). Noted yeast infection in pelvic area, and patient is tender in the area. The Nurses Note, dated 1/19/12, at 7:00 PM, documents R2 had a urine output as "scant amount". The Physician's Record documents a diagnosis of Acute renal failure, and to "transfer to a (critical care hospital unit) for possible dialysis."</p> <p>The laboratory reports from the local hospital, dated 1/19/12, documents BUN-54-high (normal =7 -17 mg/dL), Creatinine-8.6=high (normal=0.7-1.2 mg/dL, Sodium-122-low (normal=137-45), WBC (white blood cell)-12.3-high, (normal=4.5-11.0).</p> <p>On 1/31/11, R2's critical care hospital record dated, 1/20/12 at 12:00 AM, documents in part, R2 had a dry mouth, had been vomiting for 3 days, with decreased urinary output, and increased thirst, and had pitting edema to mid calves. The diagnoses listed on the Physician Progress Notes, dated 1/19/12, at 11:30 PM, documents diagnoses of Nausea, Dehydration, Acidosis and Hyponatremia. The physician's History Progress Notes, dated 1/25/12, documents, in part, R2's urine contained the fungus, Candida, and she was placed on a daily dose of intravenous, Fluconazole (antifungal medication).</p>	F9999			

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F9999	Continued From page 16 2. R4's POS for January 2012 documents R4 has a diagnosis, in part, as Chronic Renal Insufficiency. The Infection Control Log for January 2012 documents on 1/12/12 R4 began displaying symptoms of an UTI, such as, mental status change and sediment in the indwelling urinary catheter tubing. The Nurses Notes, dated 1/10/12, at 6:01 PM, document R4's catheter contained slight amount of sediment. A urine specimen was obtained. The urinalysis report, dated 1/10/12, documents R4's cloudy urine contained WBC of over 100 (normal=0-5), and RBC (red blood cells) of 6-10 (normal=0-3), with 1 + bacteria. The Nurses Note, dated 1/11/12, at 1:39 PM, documents Z1, PA was informed of the urinalysis results form 1/10/12. The final urine C & S, dated 1/12/12, at 8:06 AM, documents R4's urine contained the bacteria, Escherichia coli of over 100,000 colony count per ml. The Nurses Note, dated 1/12/12, at 3:30 PM, documents a new order was received and processed for the oral antibiotic, Macrobid twice daily for 10 days for a UTI. The Physician's Order, dated and received on 1/12/12 at 10:45 AM, documents R4 is to receive "Macrobid (Nitrofurantoin) 100 mg, oral twice a day for 10 days, at 8:00 AM and 4:00 PM." The Nurses Note, dated 1/13/12, at 2:19 AM, documents R4 was "very tired and lethargic. She will begin taking the antibiotic for UTI in AM. Suprapubic catheter draining yellow urine with some sediment." The Medication Administration Record (MAR) for January 2012 documents R4 did not begin the oral antibiotic, Macrobid until the 8:00 AM dose of 1/13/12.	F9999			

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