

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 07/12/2012
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 14E327	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED 02/10/2012
NAME OF PROVIDER OR SUPPLIER PINCKNEYVILLE HEALTH CARE CTR			STREET ADDRESS, CITY, STATE, ZIP CODE 708 VIRGINIA COURT PINCKNEYVILLE, IL 62274		
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F 490	Continued From page 49 seconds contact time. E12 stated that both the common bathroom and the common shower room have hot water provided by the same hot water heater. E1, Administrator, stated on 02-02-12 at 2:15 pm, that the policy has been to check water temperatures twice a week in all areas of the facility. E1 also stated that he did not know that water at 133 degrees can cause third degree burns after 15 seconds contact time. Review of the water temperature log documents water temperatures are taken twice a week and were within an acceptable range.	F 490			
F9999	6. The Resident Census and Conditions of Residents, CMS-672, form completed by E1 verifies that there are 38 residents in the facility. FINAL OBSERVATIONS Licensure Violations: 300.610a) 300.610c)2) 300.696c)2) 300.1030a)1) 300.1210b)4) 300.1210d)6) 300.2420a)2) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures, governing all services provided by the facility which shall be formulated by a Resident Care Policy Committee consisting of at	F9999			

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F9999	<p>Continued From page 50</p> <p>least the administrator, the advisory physician or the medical advisory committee and representatives of nursing and other services in the facility. These policies shall be in compliance with the Act and all rules promulgated thereunder. These written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, as evidenced by written, signed and dated minutes of such a meeting.</p> <p>c) These written policies shall include, at a minimum the following provisions: 2) Resident care services including physician services, emergency services, personal care and nursing services, restorative services, activity services, pharmaceutical services, dietary services, social services, clinical records, dental services, and diagnostic service (including laboratory and x-ray).</p> <p>Section 300.696 Infection Control c) Each facility shall adhere to the following guidelines of the Center for Infectious Diseases, Centers for Disease Control and Prevention, United States Public Health Service, Department of Health and Human Services (see Section 300.340): 2) Guideline for Hand Hygiene in Health-Care Settings</p> <p>Section 300.1030 Medical Emergencies a) The advisory physician or medical advisory committee shall develop policies and procedures to be followed during the various medical emergencies that may occur from time to time in long-term care facilities. These medical emergencies include, but are not limited to, such</p>	F9999			

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F9999	<p>Continued From page 51</p> <p>things as:</p> <p>1) Pulmonary emergencies (for example, airway obstruction, foreign body aspiration, and acute respiratory distress, failure, or arrest).</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures:</p> <p>4) All nursing personnel shall assist and encourage residents so that a resident's abilities in activities of daily living do not diminish unless circumstances of the individual's clinical condition demonstrate that diminution was unavoidable. This includes the resident's abilities to bathe, dress, and groom; transfer and ambulate; toilet; eat; and use speech, language, or other functional communication systems. A resident who is unable to carry out activities of daily living shall receive the services necessary to maintain good nutrition, grooming, and personal hygiene.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p>	F9999			

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F9999	Continued From page 52 6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents. Section 300.2420 Equipment and Supplies a) Equipment 2) If the facility has residents who need the services of a suction machine, a sufficient quantity of such machines shall be provided to meet the needs of all such residents. This Requirement is not met as evidenced by: A. Based on observations, record review, and interview, the facility failed to ensure suction machine availability during times of power outage, and failed to provide proper suctioning and tracheostomy care for one of one resident (R 8) reviewed for tracheostomy care in the sample of 10. The failure in providing a suctioning source during emergency power outage resulted in an Immediate Jeopardy. The Immediate Jeopardy was removed on 2-2-12 at 12:30 PM when a portable generator was obtained and staff were inserviced on its use. The facility remains out of compliance at a level that is not actual harm with the potential for more than minimal harm. The deficient practice remains uncorrected due to the facility's failure to provide proper suctioning and tracheostomy care for R8.	F9999			

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F9999	Continued From page 53 Findings include: 1. On 2/1/2012 at 9:30 a.m., on the initial tour of the facility, R8 was identified as a resident with a tracheostomy which sometimes requires suctioning. On 2-2-2012 at 8:05 AM, Director of Nurses, E2, was asked to identify her backup suction machine for R8 in the case of a power outage. E2 stated that the facility does not have a battery operated suction machine or a generator and then referred further questions to Administrator, E1. At 8:08 AM on 2-2-2012, E1 stated that the facility has a verbal agreement with the Hospital Maintenance Personnel, Z1, to provide an emergency generator in the case of a power outage. E1 stated that the last time they had a power outage which was before R8 was admitted, the hospital called them within 10 minutes. E1 stated that they could have a backup generator from the hospital within 30 minutes. At 8:12 AM on 02-02-12, Licensed Practical Nurse E5 stated that R8's tracheostomy usually needs suctioning one to two times for the day shift which ends at 2:00 PM. At 8:18 AM on 02-02-12, Z1 stated that the hospital did not have an agreement with the nursing home to provide an emergency generator. R8's admission sheet documents that R8 was admitted on 10-14-11, with diagnoses of Chronic Airway Obstruction. R8's treatment record for January 2012 showed that staff charted suctioning R8's tracheostomy 37 times in the	F9999			

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F9999	<p>Continued From page 54</p> <p>month of January. The treatment record for November 2011 showed that staff suctioned R8 sixty one times.</p> <p>2. On 2-1-12 at 11:00 AM, Licensed Practical Nurse E3 was observed to change R8's tracheal tubing and retrieved some thick mucous from the opening of R8's trachea. Prior to this procedure E3 did not wash her hands. E3 did not do deep suctioning into R8's trachea, but upon completion E3 covered the end of the (undated) suction tubing with a glove and placed it back on R8's night stand. E3 cleansed the mucous from the removed tracheal tubing, and then replaced the tubing with non-sterile gloves. E3 left the room without changing the suction catheter.</p> <p>On 2-3-12 at 8:00 AM, Licensed Practical Nurse E5 was observed doing deep endotracheal suctioning to R8. E5 applied non-sterile gloves to her hands, suctioned approximately one inch down the endotracheal tubing, and then wiped the suction tubing with a tissue and replaced it into a glove before she placed the suction catheter tubing back on R8's night stand. E5 at the conclusion of the suctioning stated she did not know when the suction catheter was last changed.</p> <p>On 2-2-12 at 3:20 PM, Licensed Practical Nurse E13 was unable to tell surveyor when the oxygen tubing was last changed. E13 stated that all the tubing is usually changed on days, and that they are suppose to mark it.</p> <p>The facility's undated policy and procedure for suctioning identified that the purpose of the procedure was to provide guidelines to help</p>	F9999			

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F9999	<p>Continued From page 55</p> <p>prevent nosocomial infections associated with suctioning. Step two of the procedure states, "wash hands". Step four states, "Put gloves on both hands. (Note : Exam gloves may be used for oral or nasal suctioning. However, sterile gloves must be used for endotracheal suctioning.)" Step five states, " Use fresh sterile suction catheter for each episode of suctioning." Step 10 states, "After completion of single episode of suctioning, wrap suction catheter around gloved hand. Pull glove over coiled catheter. Discard both into designated trash receptacle."</p> <p>3. E1, Administrator, and E2, Director of Nurses, were notified of the Immediate Jeopardy on 02-02-12 at 9:25 am. The Immediate Jeopardy was determined to have begun on R8's admission of 10-14-11 due to R8's need for daily suctioning and the facility's failure in providing a suctioning source during emergency power outage. The Immediate Jeopardy was identified at 9:15 am on 02-02-12 when staff verified R8's suctioning needs and that the facility could not provide for R8's suctioning needs during a power outage.</p> <p>The surveyor confirmed through interview, observation, and record review that the facility took the following actions to remove the Immediate Jeopardy:</p> <p>a. A portable generator has been supplied to the facility, set up and ready for use. Completion date 02-02-12 at 11:35 am.</p> <p>b. Staff in-serviced for use of suction with portable generator has been conducted. Completion date 02-02-12 at 12:30 pm.</p> <p>c. Portable battery powered suction machine has been ordered from supplier, conformation</p>	F9999			

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F9999	<p>Continued From page 56 received. Completion date 02-02-12.</p> <p>d. Quality Assurance committee review need for emergency power supply for facility. Completion date 02-02-12 at 10:30 a.m.</p> <p style="text-align: center;">(A)</p> <p>Section 300.615 Determination of need Screening and Request for Resident Criminal History Record Information</p> <p>e) In addition to the screening required by Section 2-201.5(a) of the Act and this Section, a facility shall, within 24 hours after admission of a resident, request a criminal history background check pursuant to the Uniform Conviction Information Act [20 ILCS 2635] for all persons 18 or older seeking admission to the facility. Background checks shall be based on the resident's name, date of birth, and other identifiers as required by the Department of State Police. (Section 2-201.5(b) of the Act)</p> <p>This requirement is not met as evidenced by:</p> <p>Based on interview and record review, the facility failed to initiate criminal history background checks in a timely manner for 3 of 3 residents (R3, R8, R9) reviewed as new admissions in the last year in the sample of 10 residents and 5 residents (R11,R18, R21, R24, R27) in the supplemental sample.</p>	F9999			

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F9999	Continued From page 57 The findings include: 1. E1, Administrator on 02-03-12 at 1:40 pm, verified that some of the residents did not have background checks initiated until 02-02-11. Review of new admissions in the last year documented that in the resident background checks book the following residents did not have background checks or were not done in a timely manner. Those residents are R3 who was admitted on 10-18-11 with background check initiated on 02-02-12; R8 admitted on 10-14-11 with background check dated 02-02-12; R9 admitted on 10-11-11 with background check of 02-02-12; R11 admitted on 06-09-11 with background check dated 01-19-11; R18 admitted on 01-11-12 with background check dated 02-02-12; R21 with admit dated on 06-15 11 with background check dated 02-02-12; R24 admitted on 01-06-12 with background check initiated on 01-11-12; and R27 admitted on 06-09-11 with no background check found. (B)	F9999			