

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 07/12/2012
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145584	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED 04/12/2012
NAME OF PROVIDER OR SUPPLIER PALM TERRACE OF MATTOON			STREET ADDRESS, CITY, STATE, ZIP CODE 1000 PALM MATTOON, IL 61938		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
F 323	Continued From page 2 3-23-12 when R2 fell while in the bathroom. E4 stated that on 3-23-12 at 7:00p.m. R2 was left unattended in the bathroom by E5 (Certified Nurse Aide). E4 also stated that E5 checked on R2 after about ten minutes and found R2 on the bathroom floor.	F 323			
F9999	On 4-11-12 at 12:05 p.m. E3 (Assistant Director of Nursing) stated that R2 fell and broke her right arm after being left unattended in the bathroom by E5. FINAL OBSERVATIONS LICENSURE VIOLATIONS 300.1210b) 300.1210b)4) 300.1210b)5) 300.1210c) 300.1210d)6) 300.3240a) Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures	F9999			

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F9999	<p>Continued From page 3</p> <p>shall include, at a minimum, the following procedures:</p> <p>4) All nursing personnel shall assist and encourage residents so that a resident's abilities in activities of daily living do not diminish unless circumstances of the individual's clinical condition demonstrate that diminution was unavoidable. This includes the resident's abilities to bathe, dress, and groom; transfer and ambulate; toilet; eat; and use speech, language, or other functional communication systems. A resident who is unable to carry out activities of daily living shall receive the services necessary to maintain good nutrition, grooming, and personal hygiene.</p> <p>5) All nursing personnel shall assist and encourage residents with ambulation and safe transfer activities as often as necessary in an effort to help them retain or maintain their highest practicable level of functioning.</p> <p>c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p>	F9999			

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F9999	Continued From page 4 Based on interview and record review the facility failed to follow documented fall prevention approaches to prevent a fall for one of 11 residents (R2) reviewed for falls in a sample of 24. Findings include: A physicians order sheet dated 4-01-12 to 4-30-12 documents that R2 has diagnoses which include Urinary Tract Infection (UTI), Urinary Incontinence, Right Ankle Fracture, Vertebral Compression Fracture, Osteoporosis, Anemia, Hypoglycemia, and Osteoarthritis. An annual Minimum Data Set (MDS) dated 12-23-11 under section G01100 Activities of Daily Living Assistance documents that R2 requires extensive assistance to transfer, dress, use the toilet, and perform personal hygiene. The MDS also documents under section G0300 Balance During Transitions and Walking documents that R2 is not steady, only able to stabilize with human assistance when moving from a seated to standing position, moving on and off the toilet, and while transferring from surface to surface. A Facility Quality Care Reporting form dated 12-25-11 and signed by E1 (Administrator), E2 (Director of Nursing), and Z1 (Medical Director) documents that R2 fell in the bathroom and while attempting to put herself on the toilet. The document also indicates that a fall prevention recommendation would be to not leave R2 unattended in the bathroom that staff may stay outside the bathroom door for R2's privacy.	F9999			

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F9999	Continued From page 5 A Facility quality Care Reporting form dated 3-22-12 and signed by E1 and E2 documents that R2 fell in the bathroom while on the toilet. The document also indicates that R2's fall was unwitnessed and that the possible cause was that R2 was trying to get up from the toilet without assistance or possibly fell asleep on the toilet. An acute care facility Medical History report dated 3-23-12 indicates that R2 was admitted to that facility with a fracture to the right arm following a fall in the bathroom at the nursing home. A care plan dated 3-30-11 documents that R2 is at high risk for falling. R2's care plan also documents that after R2 fell 12-25-11 that a fall prevention approach was added to the care plan indicating that facility staff should not leave R2 unattended in the bathroom. On 4-10-12 at 3:00 p.m. E4 (Licensed Practical Nurse) stated that she was the nurse on duty on 3-23-12 when R2 fell while in the bathroom. E4 stated that on 3-23-12 at 7:00p.m. R2 was left unattended in the bathroom by E5 (Certified Nurse Aide). E4 also stated that E5 checked on R2 after about ten minutes and found R2 on the bathroom floor. On 4-11-12 at 12:05 p.m. E3 (Assistant Director of Nursing) stated that R2 fell and broke her right arm after being left unattended in the bathroom by E5. (B)	F9999			