

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 07/11/2012  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>145850</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED  <b>C</b> <b>03/15/2012</b>
NAME OF PROVIDER OR SUPPLIER  <b>CEDAR POINTE REHAB &amp; NURSING</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>5825 WEST CERMAK ROAD</b> <b>CICERO, IL 60804</b>		
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F 406	Continued From page 13 what happened. Then R6 came to me did say his eye was messed up and said R5 hit in eye with belt buckle. I assessed him and called 911 ambulance. R6 had issues but was mild manner. R5 didn't get along with people and was moved from another floor and not long after always started arguments with the other residents but was re-directable".	F 406			
F9999	FINAL OBSERVATIONS  LICENSURE VIOLATION:  300.610a) 300.1210b) 300.1210d)3) 300.1220b)2)3) 300.3240a)  Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures, governing all services provided by the facility which shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee and representatives of nursing and other services in the facility. These policies shall be in compliance with the Act and all rules promulgated thereunder. These written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, as evidenced by written, signed and dated minutes of such a meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological	F9999			

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F9999	<p>Continued From page 14</p> <p>well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures:</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>Section 300.1220 Supervision of Nursing Services</p> <p>b) The DON shall supervise and oversee the nursing services of the facility, including:</p> <p>2) Overseeing the comprehensive assessment of the residents' needs, which include medically defined conditions and medical functional status, sensory and physical impairments, nutritional status and requirements, psychosocial status, discharge potential, dental condition, activities potential, rehabilitation potential, cognitive status, and drug therapy.</p> <p>3) Developing an up-to-date resident care plan for each resident based on the resident's comprehensive assessment, individual needs and goals to be accomplished, physician's orders, and personal care and nursing needs. Personnel, representing other services such as nursing,</p>	F9999			

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F9999	<p>Continued From page 15</p> <p>activities, dietary, and such other modalities as are ordered by the physician, shall be involved in the preparation of the resident care plan. The plan shall be in writing and shall be reviewed and modified in keeping with the care needed as indicated by the resident's condition. The plan shall be reviewed at least every three months</p> <p>Section 300.3240 Abuse and Neglect a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident.</p> <p>These requirements were not met as evidence by:</p> <p>Based on record review and interview facility failed to follow their abuse policy regarding identifying patterns and occurrences for potential abuse for two of four residents (R5, R6) reviewed for possible abuse, out of a sample of 7. This failure resulted in one resident (R6) with left eye trauma and R5 with a stab wound to the neck.</p> <p>Findings Include:</p> <p>Facility's abuse prevention program policy included the following:</p> <ul style="list-style-type: none"> <li>- identifying occurrences and patterns of potential mistreatment</li> <li>- implementing systems to investigate all report and allegations of mistreatment promptly and aggressively,</li> <li>- filing accurate and timely investigative reports.</li> </ul> <p>R5's social service progress notes dated 10-19-11 denotes R5 in possession of a</p>	F9999			

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F9999	<p>Continued From page 16</p> <p>dangerous object (bent fork) when searched by security. R5 felt intimidated by roommate and explained to R5 to inform staff of any issues and not to take matters into his own hands by using violence.</p> <p>Interview with E1 (Administrator) on 3-2-12 at 9:00 AM states that incident on 10-19-11 was not generated for the bent fork because it was just a random check of personal items by security.</p> <p>R5's clinical records denotes petition for involuntary/judicial admission to the hospital on 10-24-11, (R5) was accused by peer of repeatedly striking him. (R5) has had history of altercations with peers before.</p> <p>Interview with E13 (Director of Nursing) on 3-15-12 at 10:50 AM, states unable to locate the incident report for the incident on 10-24-11 and can not find the nurses notes in regards to that incident of 10-24-11 involving R5.</p> <p>R5's licensed progress notes dated 11-5-11 R5 threatened another resident on the bathroom. R5's licensed progress notes dated 11-12-11 R5 and his room mate got into real serious verbal confrontation. R5's licensed progress notes dated 11-13-11 R5 noted to physical aggressive towards others.</p> <p>Interview with E10 (Psychiatric Rehabilitation Service coordinator) on 3-13-12 states there was no anger management program set up for the residents, not until the December. E10 states if anger management program was available R5 would have been placed.</p>	F9999			

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F9999	Continued From page 17  Interview with E2 (Psychiatric Rehabilitation Service Director) on 3-13-12 at 1:15 PM states was not hired until after October and was not aware of R5's history of physical altercations with other resident in the past. R5's licensed progress notes dated 8-20-11 denotes R5 upset with roommate and threw padlock at him. R5's licensed progress notes dated 9-18-11 R5 in washroom attempting to whip another resident with belt.  E2 states there was huge problem with insurance carrier of the state, which stopped paying for the services that were provided to the residents during November. E2 states that Anger Management was canceled during the month of November and did not resume until the end of December. E2 states staff was instructed to do 1:1 counseling.  Interview with E8 (Psychiatric Rehabilitation Service coordinator) on 3-13-12 states R5 was one of the residents that he would counsel during September 2011. E8 states if he was aware of R5's history of aggression towards another resident in august and would of had him placed in anger management program. E8 states the Consultant at that time during august thru October was not giving us any guidance.  R5's history of aggressive, inappropriate behavior care plan dated 11-7-11 approach/intervention provide supportive intervention five times per week, Psychiatric Rehabilitation Service Coordinator will visit resident five times a week to evaluate mood and address concerns. R5's social service progress notes only one Psychiatric	F9999			

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F9999	<p>Continued From page 18</p> <p>Rehabilitation Service Coordinator note during the month of December (12-15-11).</p> <p>R5's unusual occurrence report date 12-20-11 at 5:00 PM R5 stated another resident (R6) struck him in the neck on the left side with a sharp object, causing small laceration. The investigation assessment dated 12-20-11 at 5:00 PM denotes observable injuries: R5 had injury to left side of neck .5x.5 cm (centimeters) scratch and R6 injury to left eye, left eye red with laceration to face. Record review of description of the incident denotes R6 alleged that he was on his way to the dining room for dinner when R5 hit him in the face with a belt. R5 stated R6 owed me money and R6 scratched on left side of neck.</p> <p>R5's preliminary 24-hour incident report denotes on 12-20-11 at 5 PM, hallway on the 5th floor R5 alleged that R6 scratched him on the neck when he asked for his money. Resident (R5) has area .5x.5 centimeter on left side if neck. Small amount of bleeding noted. Resident (R5) transferred to hospital for medical evaluation and treatment.</p> <p>R6' preliminary 24-hour incident report denotes 12-20-11 5 PM, hallway on the 5th floor resident (R6) was involved in a physical altercation with peer (R5). Unable to find out the circumstance that lead to incident. Injury to left eye. Resident transported to hospital for medical evaluating and treatment. Record review of final investigation and comprehensive analysis of unusual occurrence dated 12-20-11 R5 and R6 had physical altercation that caused injury to both. R5 stated R6 approached him and scratched him on the neck when he asked for his money. R5 then hit R6 with belt buckle on the left side of face.</p>	F9999			

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F9999	<p>Continued From page 19</p> <p>Incident happened fast, no witness. Staff working that hour were busy taking care of other residents.</p> <p>Interview E1 (Administrator) on 3-14-12 at 11:00 AM, states " I saw the incident report for R5 and R6 and signed off on it. We had the hospital records but I don't think we concluded that R5 got stabbed, we believed it was a scratch". E1 states that police were notified but R5 and R6 refused to press charges against each other.</p> <p>R5's hospital records dated 12-21-11 denotes discharge diagnosis: stab wound to left zone 2 neck. Record review of R5's licensed nurses progress notes dated 12-21-11 11:10 AM denotes resident (R5) returned to the facility and transported to another hospital for psychiatric evaluation.</p> <p>Record review of R6's hospital records dated 12-20-11 at 1817 (6:17 PM), Patient (R6) brought in by emergency medical service after getting hit in his left eye by another resident. Police called and are talking with patient (R6) on the phone. Computerized tomography scan: globe rupture, no lens seen. Patient (R6) needed urgent evaluation and specialty consultation. Was taken to operating room for emergency surgery.</p> <p>R6 on 3-2-12 at 3:45 PM, states " I came out of my room he (R5) said something and I said something back. He (R5) swung at me with a belt missed then I stabbed him in the neck with a pair of scissors to get him off me. Then he (R5) swung again and hit my eye.</p> <p>E15 (Licensed Practical Nurse) on 3-13-12 at</p>	F9999			

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F9999	Continued From page 20 4:25 PM, states "R5 could not get along with people. R5 approached me with a small laceration on the neck, but did not tell me what happened. Then R6 came to me did say his eye was messed up and said R5 hit in eye with belt buckle. I assessed him and called 911 ambulance. R6 had issues but was mild manner. R5 didn't get along with people and was moved from another floor and not long after always started arguments with the other residents but was re-directable".  B	F9999			