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	14G099	A. BUILDING _____ B. WING _____	C 05/17/2012

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W 331	Continued From page 16 swallowing evaluation has been done, there has been no meeting with the Interdisciplinary Team to discuss the need for additional monitoring of R4's meals, R4 continues on a Mechanical Soft Diet with Ground Meat and that no changes have been made to R4's eating program. There has been no individualized plan of care developed to address R4's choking incident or dietary needs since 03/30/12 when R3 choked on a piece of meat and required the Heimlich Maneuver.	W 331		
W9999	FINAL OBSERVATIONS Licensure Violations: 350.620a) 350.1210 350.1230b)6)7) 350.3240a) Section 350.620 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility which shall be formulated with the involvement of the administrator. The policies shall be available to the staff, residents and the public. These written policies shall be followed in operating the facility and shall be reviewed at least annually. Section 350.1210 Health Services	W9999		

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W9999	Continued From page 17 The facility shall provide all services necessary to maintain each resident in good physical health. Section 350.1230 Nursing Services b) Residents shall be provided with nursing services, in accordance with their needs, which shall include, but are not limited to, the following: The DON shall participate in: 6) Development of a written plan for each resident to provide for nursing services as part of the total habilitation program. 7) Modification of the resident care plan, in terms of the resident's daily needs, as needed. Section 350.3240 Abuse and Neglect a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act) These regulations were not met as evidenced by: 1) Based on observation, interview and record review the facility failed to provide nursing evaluation,monitoring and compliance with physician orders for 2 individuals, which resulted in 1 individual, who is below ideal body weight and required surgery for a bowel obstruction (R2). A second individual (R3) required manual removal of a fecal impaction at the hospital. The facility failed to:	W9999		

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W9999	Continued From page 18 A) Provide necessary monitoring of individual's bowel movements for 2 individuals, who have been recently diagnosed with bowel obstruction and/or fecal impactions requiring manual removal of the fecal impaction (R2 and R3). B) Administer laxatives in the time frame as ordered by the physician for 2 individuals, who have a diagnosis of Fecal Impaction (R2, R3). C) Provide a nutritional supplement as ordered by the physician for 1 individual, who is below his ideal body weight (R2). D) Accurately monitor the nutritional status for 1 individual, who recently underwent surgery for bowel obstruction and is below his ideal body weight (R2). E) Address a weight loss of 11 pounds in 1 week (R2) and notify the physician of a documented weight loss in 1 week for (R2) F) Develop and implement a plan to address a diagnosis of Acute Dehydration, Weight loss and Fecal Impaction (R2). Findings Include: On 12/21/11 when R2 was released from the hospital and returned to the facility after undergoing surgery for a bowel obstruction on 12/10/11. Since R2's return to the facility nursing staff failed to: a.) Implement R2's physician's orders to provide R2 with a nutritional supplement 3 times a day with meals.	W9999		

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b) Monitor R2 and R3's bowel movements and administer laxatives as ordered.

A) Per review of R2's Individual Program Plan dated 03-01-12, R2 functions at a severe level of Mental Retardation. R2 is dependent on staff for all activities of daily living.

The local hospital's "History and Physical" dated 12-07-11, R2 was taken to the local hospital for complaints of, "Coffee ground emesis x (times) 4." After an evaluation in the emergency room with diagnosis' that included: Small- bowel obstruction, Fecal Impaction, Dilated stomach and possible Gastrointestinal Bleeding, R4 was admitted to the hospital on 12/07/12.

R2's "Operative Procedure Report" dated 12/10/11 states, "This patient was found to have a significant fecal impaction on the CT (Computerized Axial Tomography) scan and on the rectal examination. The patient had a fecal disimpaction done."

R2's "Operative Procedure Report" dated 12/10/11 states that R2 also had a small bowel resection on 12/10/11.

On 12/21/11, R2 was readmitted to the facility.

Per review of R2's "Discharge Summary Report" from the local hospital dated 12/21/11, documentation states, "He will be discharged with a dysphagia treatment..." "... monitor his bowel patterns..." R2's medications at the time of discharge include Bisacodyl suppository 10 milligrams as needed if no bowel movement in

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two days and Miralax 17 grams by mouth daily.

R2's "Discharge Summary Report" from the local hospital continues to say that R2 is an aspiration risk and dietary instructions include: "Puree diet, Magic cup, Liquids by spoon, no sippie cup or straw. Feed patient."

Documentation on R2's "Discharge Summary Report" also states that issues to be addressed at follow-up includes: Status of the persistent right pneumonia, Status of hydration and Status of post-op and bowel patterns.

R2's "BM (bowel movement) Elimination Record" for the month of January and February 2012 reads, there was no bowel movement recorded for R2 on 01-30, 01-31, 02-01, 02-02 or 02-03-12. A laxative was charted as being given on 02-03-12, the 5 th day of R2 not having a bowel movement. There was no documentation of R2 having a bowel movement on 02-27, 02-28, 02-29-12 and no bowel movement on 03-01-12 for a total of 4 days without a documented bowel movement. There is no evidence that the facility administered laxatives as ordered by the physician. On 03-25, 03-26, 03-27 and 03-28-12 no bowel movement was charted for R2. A laxative was charted as being given after the 4 th day of no bowel movement. April 2012, R2 did not have a bowel movement charted on 04-14, 04-15, 04-16 or 04-17-12. There is no evidence that a laxative was given as per the physician's orders.

Per review of the hospital discharge summary dated 12-21-11, R2 was readmitted to the facility with orders for Ensure Plus in the amount of 120

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W9999	Continued From page 21 cc to be provided for R2 at breakfast, lunch and dinner. Per observations made on 04-17-12, at the local day training center, liquids that were provided by the facility for R2's lunch consisted of 2 half glasses of chocolate milk and 1 half glass of juice. There was no Ensure provided for him during the noon meal. During Interview with Z2 (Direct Support Person at workshop) on 04/17/12 at as she was feeding R2, Z2 said that the facility sent R2's liquids from the facility for his meal and the juice and milk were the only liquids sent. Per observation of the evening meal on 04-17-05 at 4:50 PM. R2 received 2 glasses , both half full of chocolate milk. The chocolate mix that had been put in the milk had settled to the bottom of the glasses and was very visible. Staff did not stir the milk to mix the chocolate flavor before giving it to R2. No Ensure Plus was sent with the evening meal. On 04-18-12 at 9:40 AM, E12 (Dietary Assistant Supervisor) was interviewed and asked why R2 had not received the Ensure Plus with his noon and evening meal on 04-17-12. E 12 said that she did not have the Ensure Plus to send out on R2's tray and that nursing was in charge of ordering it. E12 continued to say that she did not know when it would be ordered. Per interview with E2 (Director of Nursing/DON) on 04-18-12 at 9:00 AM, E2 said that she did not know that the facility did not have the Ensure Plus, and that it was the dietary supervisors	W9999		

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W9999	Continued From page 22 responsibility to order it when it was needed. During interview with E1 (Administrator) on 04-18-12 at 9:05 a.m., E1 said that she didn't know anything about the ordering of the Ensure Plus. Per review of R2's dietary assessment dated 01-10-12, and completed by E3 (Registered Dietician) R2's ideal body weight is 100 pounds. Per review of R2's Medication Administration Record, an order is in place to weight R2 one time a week on Sunday. The weekly weights for March 2012 were recorded as: 03-04-12 = 95 pounds 03-11-12 = 91 pounds 03-18-12 = 101 pounds 03-25-12 = 90 pounds There is no evidence that the facility re-weighed R2 to ensure accuracy when his weight increased 11 pounds in 1 week (from 03-11 to 03-18-12). There is no evidence that the physician was notified of this weight increase. There is no evidence that R2's weight was checked for accuracy or that the physician had been notified of R2's documented weight loss of 11 pounds from 03-18-12 through 03-25-12. R2 has not been assessed by the Dietician since the weight gain/loss was documented 03-11-12 through 03-25-12. Per interview with E1 (Administrator) and E2 (Director of Nurse's) on 04-18-12, E2 said that	W9999		

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W9999	Continued From page 23 she was not aware that a weight loss had been documented for R2. The surveyor asked E2 if the facility had a policy in place for staff guidance if a large weight gain or loss was documented. E1 and E2 said that the facility policy was to reweigh the resident to insure an accurate weight and to notify the physician if the gain or loss was accurate. E2 was asked if R2 had been reweighed either time. E2 said she was not aware of R2 being reweighed. When asked if the physician had been notified either time, E2 said "No, I was not aware so I did not notify the doctor." R2's meal intake sheet for the month of April 2012 was reviewed on 04-17-12, at 9:30 AM. The amounts of food and liquids consumed for the noon and dinner meal for 04-17-12 were already documented although the noon and dinner meal had not yet been served. Additional documentation on R2's April 2012 meal intake sheet reviewed 04-17-12 at 9:30 AM. shows that on 04-18-12 R2 refused his breakfast meal and took 600 cc of fluid for breakfast, although this documentation was done the day before 04-18-12. Per review of R2's Individual Service Plan (ISP) dated 03-01-12, there is no plan to address R2's recent diagnosis of Acute Dehydration with interventions to ensure adequate fluids on a daily basis, no interventions to prevent a reoccurrence of the Fecal impaction and the facility failed to include a plan to monitor R2's weight and prevent further weight loss.	W9999		

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W9999	Continued From page 24 Per interview with E2 (Director of Nursing) on 04-17-12 at 11:30 AM., E2 stated that the facility has not developed or implemented a plan to address R2's diagnosis of Dehydration, Fecal Impaction or Weight loss. B) Per review of R3's current physician order sheet, sheet he is a 63 year old male that functions at a Profound level of Mental retardation. R3 is dependent on a gastric feeding tube for nourishment and fluids. R3 is also dependent on staff for all activities of daily living. During the daily status meeting held on 04-17-12 at 4:00 PM, E1 (Administrator) told the surveyor that R3 had been taken to a local hospital from the dialysis unit because of a low blood pressure and becoming lethargic while receiving dialysis. E2 (Director of Nursing/DON) also said that R3 might have a bowel problem. Per interview with E2 on 04-18-12 at 8:15 AM, E2 said that R3 had been transferred to another hospital because the local one did not have a dialysis unit. On 04-19-12 this surveyor visited R3 in the hospitals intensive care unit and reviewed R3's hospital record. R3's admission diagnosis included Hypotension and fecal impaction. The local hospital's physicians progress notes, dated 04-17-12, R3 required a manual disimpaction because he did not respond to other forms of treatment. Per review of The facility BM (Bowel Movement) elimination records for the months of January ,	W9999		

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W9999	Continued From page 25 February, March and April 2012 the following time frames were marked as no bowel movement: January 1, 2, 3, and 4, January 12, 13, 14, 15, 16, 17. January 26, 27, 28, 29, 30, 31. February 1, 2, 3, 4, 5, 6, 7, 8, 9, and 10. March 2, 3, 4 and 5. March 14, 15 and 16 April 1, 3, 4 and 5. There was no evidence that R3 received a laxative for any of the dates listed. R3's Bowel Movement elimination records indicate that a laxative was given the night of March 1, but did not produce any documented results and was not repeated. There is no documentation to identify what type of laxative administered to R3 on 03-01-12. Documentation on R3's Bowel Movement elimination record dated 04-02-12 is scribbled and cannot be identified as a "O" for no bowel movement or some other letter to indicate R3 did have a bowel movement. Per interview with E2, on 04-18-12 at 9:00 AM., the facility policy (not produced) is to give a laxative on the 3rd night without a bowel movement. There was no evidence provided that the facility's policy was followed when R2 and R3 were documented to have multiple subsequent days without having bowel movements.	W9999		

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2) Based on Interviews and record review the facility failed to ensure that systems were developed to reduce the possibility of further choking episodes for 1 individual who requires a ground meat diet and choked on a "chunk of meat, with the Heimlich maneuver being required to free the "chunk of meat." (R4)

Per review of the facility's current physician's orders dated 04/01/12 through 04/30/12, R4 is a 71 year old female who functions at a Moderate level of Mental Retardation. R4's current physician's orders continues to say that R4 is prescribed a Mechanical Soft Diet with Ground Meat.

Upon review of R4's Inventory for Client and Agency Planning (ICAP) dated 02/06/12, R4 functions at an age equivalency of 1 year and 7 months.

R4's Nutritional Assessment dated 02/13/12, documentation states that R4 is edentulous.

R4's Individual Service Plan (ISP) dated 02/08/12 reads R4 is on an eating program. R4's eating program states, "(R4) will chew her food 4 times before she takes another bite with 1 verbal cue per meal..."

During review of the facility's Incident Report dated 03/30/12, documentation states, "During dinner consumer was eating and got choked on some food she had filled her mouth too full. Heimlich Maneuver was successfully performed. 911 was called and consumer had recovered by then. (Ambulance) personnel examined consumer before they left..."

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W9999	Continued From page 27 During interview with E10, Direct Support Person (DSP) on 04/12/12 at 4:00 p.m., E10 said that she had just left the room where R4 was eating when she heard someone yell, "Call 911" because R4 was choking. E10 said that she returned to the room and R4 was choking and went limp. E10 continued to say, "She (R4) was blue - trying to talk." E10 said that she (E10) removed the food out of R4's mouth while E17 (DSP) was doing the Heimlich Maneuver. E10 said that R4 choked on barbecue meat from a sandwich. E10 stated, "(R4) took too big of bite." Per interview with E14 (Licensed Practical Nurse) on 04/17/12 at 2:05 p.m., E14 said that R4 was in the dining room and that she (E14) was in the hall when she heard someone yell that R4 was choking. E14 said that she went into the dining room and R4 was "Slumped over and kind of blue." E14 continued to say that she (E14) did the Heimlich Maneuver and a quarter size "Chunk" of meat came up. When asked if R4 was on any type of supervision during meals, E14 said, "I don't think she is supposed to have staff with her." During interview with E3 (Qualified Mental Retardation Professional) on 04/17/12 at 3:45 p.m., E3 stated that there has been no changes to R4's eating program since the choking incident on 03/30/12. Per interview with E1 (Administrator) on 04/25/12 at 10:20 a.m., E1 stated that, at the time of R4's choking, staff were to monitor her (R4's) first few bites of food to ensure that she did not take too large of bites. E1 continued to say that after R4	W9999		

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W9999	Continued From page 28 choked, she was not seen by the physician, no swallowing evaluation has been done, there has been no meeting with the Interdisciplinary Team to discuss the need for additional monitoring of R4's meals, R4 continues on a Mechanical Soft Diet with Ground Meat and that no changes have been made to R4's eating program. There has been no individualized plan of care developed to address R4's choking incident or dietary needs since 03/30/12 when R3 choked on a piece of meat and required the Heimlich Maneuver. (B)	W9999		