

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6015044	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 08/16/2012
NAME OF PROVIDER OR SUPPLIER HIGHVIEW IN THE WOODLANDS		STREET ADDRESS, CITY, STATE, ZIP CODE 1000 FALCON POINT PLACE ROCKTON, IL 61072		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
Z 000	COMMENTS Incident Investigation Report of 7/29/12/ IL #58859	Z 000		
Z9999	FINDINGS LICENSURE VIOLATION 330.4240 Section 330.4240 Abuse and Neglect a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act) This requirement was not met as evidenced by: Based on interview and record review the facility neglected to immediately call 911 when a resident started to choke on a hot dog. The facility also neglected to ensure that the Heimlich Maneuver was performed according to the guidelines of the American Heart Association, under which staff are trained and certified, when the resident became unresponsive during the choking episode. The resident expired due to choking on 7/29/12. The findings include: The Physician's Order Sheet dated July 2012 shows that R101 has diagnoses including Dementia and Obsessive/Compulsive Disorder. This same document shows that R101's meals should be, "Servings in small bowls with smaller spoon, one item at a time; History of choking, eats too fast." The Nurse's Notes dated 7/28/12 at 6:00 PM	Z9999		

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TITLE

(X6) DATE

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

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Z9999	Continued From page 1 state, "Resident (R101) in dining room per usual with staff. Observed to lunge at tablemates plate, grab item and shove into mouth. Staff noted look of panic on resident's face. Resident flailing arms, picked up glass of water without success, water out of mouth. Resident ran from dining room with writer following. Resident collapsed outside dining room door. Writer started Heimlich, staff came to assist at sitting position, staff stood up resident with Heimlich continuing without success. Resident lowered to floor in sitting position. Finger sweep started by writer. 1/4 of unchewed hot dog and bun removed. Back thrusts continued without results. Color ashen, nonresponsive. 911 on scene. resident was limp with no vitals. Ambulance and writer placed resident in room on bed once personnel deemed resident had passed. Police officer on-site called coroner." On 8/1/12 at 2:30 PM, E3 (LPN) stated, "My CNA said watch (R101) while she went to get another resident. I was looking at (R101) and he was looking at me.- I was facing (R101) sitting at the table next to him. I went around the table to help (R103). From my peripheral vision I saw (R101) lunge forward and before I could turn around he was shoving food in his mouth. (R101) stood up and he had a look of fear on his face. He took water (glass) and through it in his face, it just came back out. He bolted for the door. When he hit the hallway, he collapsed. He was trying to get his breath, he wasn't unresponsive at this time. We pulled him to a seated position and did the Heimlich- I got nothing. I told staff to get help and we tried to stand him up and continued the Heimlich. He was not bearing weight and his head was slumped forward. We laid him down and I felt for a carotid pulse- absent. I did a finger sweep, a CNA was doing back blows. I removed some bread and hot dog from his airway. I used	Z9999			

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Z9999	Continued From page 2 the stethoscope to listen for apical pulse. His pupils were fixed. I said, 'This man is dead.' I did not start CPR. The paramedics arrived- they did not attempt CPR. When I realized he was dead I made the decision to stop treatment." On 8/1/12 at 3:00 PM, E4 (CNA) stated, "We started serving around 5:30 PM. I told E3 to keep an eye on R101 while I went to get (another resident). When I walked back in, the first thing I saw was (R101) had an enormous amount of food in his cheeks. He took the hot dog off of (tablemate's) plate. He was chewing, no signs of choking at that time. I said, '(E3) he's got... ' and (E3) said, 'Oh, I see.' I just put my hand on his shoulder, I didn't want to sweep (mouth) or give back blows so I just monitored him. He pulled some food from his mouth and it dropped on the floor. He bent down and picked it up and put it back in his mouth. Then he tried to swallow- he started to gag like he was going to throw up. He grabbed the water glass and he got some in his mouth- he completely aspirated that, I could hear the gurgle. I alerted (E3). It was pretty obvious he was choking. (R101) was trying to get out of his chair and I told him to sit down. He couldn't get air, he was very wide-eyed. Then (E3) said, 'Let him go.' (R101) was so big and he was fighting back. He got up and went for the doorway. I heard the thud. (E3) saw him and we both ran. He was grayish in color and his lips were blue. His eyes were rolled back. (E3) said, 'Get him up.' We tried picking him up to a standing position- he was unconscious. I was on one side and (E3) was on the other (trying to hold him up). (E3) did the Heimlich using one hand. I finally told (E3) that I couldn't hold (R101) anymore and (E3) said 'put him down' so we laid him on his back. I motioned to (E3) that we should do abdominal thrusts and (E3) said no, he wanted him up. I ran	Z9999		

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Z9999	<p>Continued From page 3</p> <p>to the green dining room to get (E5- CNA). When (E5) got there, there were 3 of us trying to hold (R101) up. It was a little more effective and a little food came out- he still had food in his mouth. (R101) was too heavy and we lowered him to the floor- I started to leave to get more help and (E3) said, 'Call 911.' (E5) had her cell phone so she called from there. The girls from the other side came very fast. With more of us holding him up it was better. I ran to the front door to let the Paramedics/Police in. (E3) was still doing thrusts when I left for the door. After the EMTs got there, one of them said to me, 'You know you could have done abdominal thrusts' and I said, 'I know.'"</p> <p>On 8/1/12 at 1:30 PM, E2 (DON) was asked what she would expect staff to do when a resident is choking. E2 stated, "I think of the ABCs (Airway, Breathing, Circulation). They thought they could do better with (R101) up. (E3) said, (R101s) cheeks were not full. (E3) thought he could get better leverage if (R101) was upright. (R101) had a large girth. I guess we all act differently when we are in panic mode."</p> <p>The Fire Department Report dated 7/29/12 shows the time of dispatch at 5:56 PM and states, "65 year old male found pulseless/apneic with food particles in mouth. Per staff patient began to choke, CPR performed prior to arrival. Staff was unsuccessful in dislodging foreign body. Rescue efforts ceased when DNR was produced. Upon arrival crew given DNR.</p> <p>On 8/1/12 the facility provided a copy of E3's American Heart Association Healthcare Provider CPR Certification Card dated 8/25/10- 8/2012.</p> <p>According to the American Heart Association</p>	Z9999		

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Z9999	Continued From page 4 Basic Life Support for Healthcare Providers, " If you find a responsive choking victim lying down, perform abdominal thrusts with the person lying down. Choking victims initially may be responsive and then may become unresponsive. In this circumstance you know that choking caused the victim's systems and you know to look for a foreign object in the pharynx. If the adult victim is unresponsive, activate the emergency response system, open the airway, remove an object if you can see it and begin CPR." (A)	Z9999			