

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 01/28/2013
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 146068	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 11/21/2012
NAME OF PROVIDER OR SUPPLIER SUNNY ACRES NURSING HOME			STREET ADDRESS, CITY, STATE, ZIP CODE 19130 SUNNY ACRES ROAD PETERSBURG, IL 62675		
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F 323	Continued From page 4 Damage to skin can occur from exposure to extreme heat or cold. Note above instructions for proper use. Do not apply over insensitive skin or in the presence of poor circulation. Never lay or sit on top of the (hot pack)..." A wound care consultant note dated 11/05/12 states, "...(R5) is from an (Extended Care Facility) and had placed a heating pad to left buttock area. The heating pad subsequently left a burn to this area. On assessment noted large 9 centimeter by 7 centimeter by 0 centimeter second degree burn (partial thickness) with dark purple edge medially, suspicious for (Deep Tissue Injury). Wound had a large amount of serosanguineous drainage noted which is typical of a burn within the first 72 hours...". An admission skin assessment on 11/06/12 shows R5 had a 9 cm by 7 cm burn to the left upper buttock and areas of redness surrounding the burn. R5's care plan entry dated 11/06/12 states, "...Deep tissue injury noted at left buttock..."	F 323			
F9999	FINAL OBSERVATIONS LICENSURE VIOLATIONS: 300.610a) 300.1210b) 300.1210d)6) 300.3240a) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures, governing all services provided by the facility which shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee and	F9999			

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F9999	<p>Continued From page 5</p> <p>representatives of nursing and other services in the facility. These policies shall be in compliance with the Act and all rules promulgated thereunder. These written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, as evidenced by written, signed and dated minutes of such a meeting</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident.</p>	F9999			

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F9999	<p>Continued From page 6</p> <p>These Requirements are NOT MET as evidenced by:</p> <p>Based on observation, record review and interview, the facility failed to follow their policy regarding application of moist heat hot packs and failed to provide supervision during hot pack treatment of for one of one residents (R5) receiving hot pack treatment in a total sample of 19. This failure resulted in a second degree burn with suspected deep tissue injury to R5's left buttock.</p> <p>Findings include:</p> <p>R5's current face sheet indicates R5 was admitted to the facility on 10/25/12 with diagnoses of Diabetes Mellitus Type 2, Low Back Pain, Ischemic Heart Disease, and Venous Insufficiency. On 11/08/12 at 11:10 a.m., R5 was repositioned in bed to R5's right side for treatment to the left buttock. E4 (LPN - Licensed Practical Nurse) stated, "I heard (R5) got burnt from a hot pack and we can't use them anymore." R5's upper left buttock has a 9 cm (centimeter) by 7 cm rectangle shape open skin lesion with a moist dark red wound bed with line of dark purple tissue completely around the edges of the wound. Directly above the 9 cm by 7 cm lesion is a smaller 2 cm lesion that has a dry light brown wound bed and below the larger lesion is a cluster of small open areas 4 cm is diameter. The two larger lesions are weeping a serosanguineous (serum and blood) drainage. R5 denied discomfort from the left buttock but did call out during repositioning stating his back and legs hurt when he is moved. R5 did not recall</p>	F9999			

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F9999	<p>Continued From page 7 how his left buttocks was injured.</p> <p>On 11/08/12 at 10:00 a.m., E2 (DON-Director of Nursing) verified R5 had received the injury to his left buttock on 11/03/12 after staff had placed a moist hot pack to the area from a hydrocollator (a liquid heating device used to heat and store hot packs).</p> <p>R5's nurses' notes dated 11/03/12 at 10:30 a.m. indicate R5 calling out and complaining of pain in the left shoulder and back. At 11:00 a.m. a nurses' note written by E9 (LPN-Licensed Practical Nurse) states Z2 (R5's Attending Physician) ordered hot packs to R5's left shoulder and back. E9's nurses' note on 11/03/12 at 12:30 p.m. states, "...Redness noted to upper right back and redness note to lower lumbar of back. 2 blisters noted to left upper buttock 1.2 centimeters by 3 centimeters and the other 3 centimeters by 4 centimeters. On 11/04/12 at 4:30 a.m., a nurses' note documents, "...10 centimeter by 6 centimeter burn to left buttock....". R5's nurses' notes indicate R5 continued to complain of discomfort and was restless and at 2:00 p.m. was transferred to a local hospital for evaluation where R5 was admitted from 11/02/12 through 11/06/12. The POS (Physician Order Sheet) dated 11/06/12 states R5 was admitted to the hospital for Urinary Tract Infection and Acute Kidney injury.</p> <p>On 11/09/12 at 1:05 p.m., E9 stated, "I applied the hot packs because I couldn't get the man to calm down. He was in pain and hollering. We repositioned him and got a back xray ordered... (R5) had Vicodin (pain medication). I told (E10 CNA-Certified Nursing Assistant) to put the hot</p>	F9999			

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F9999	<p>Continued From page 8</p> <p>packs on..." E9 verified hot packs from a hydrocollator were used for R5 on 11/03/12. E9 stated, "...There was a terry foam cover there and that's what I used for both hot packs. The packs were put on (R5's) lower back and left shoulder area. Then xray showed up and were in there for 25 minutes. My timer went off. I had it set for 20 minutes but I was with another resident when it went off." E9 reported another nurse (E13 LPN) helped take the hot pack off of R5. E9 stated, "There was a lot of redness when we pulled them off, chaffing and I noticed a couple blisters to the left upper buttock area...I have never used the hot packs before. I've never had an order to use them. I was taught you leave a hot pack on for 20 minutes. Honestly, I thought that the terry foam was enough..."</p> <p>On 1/09/12 at 12:40 p.m., E10 stated, " I was told by the nurse (E9) to put hot packs on (R5). I had never done that before. I put the hot pack across the lower back and on the right shoulder. It was very hectic. Alarms were going off and I was answering them and when I went back down xray was there. I didn't question it. (E9) was my nurse...(E9) handed the hot packs to me. There were 2 and the nurse had wrapped them in the covers you use for them. (R5) had a dry (incontinent pad and brief) on and it was under that. For the shoulder I doubled it over...I had never used a hot pack before...The CNAs are not to do them and I honestly didn't know that..."</p> <p>On 11/09/12 at 2:00 p.m., E13 (LPN) stated, "I helped (E9) take the hot packs off of (R5). It was covered with a foam terry cloth cover. (R5) was rolled over and the head of the bed was up probably 35 degrees. The hot pack at (R5's)</p>	F9999			

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F9999	<p>Continued From page 9</p> <p>shoulder was doubled over and the other hot pack was at the middle of the back on the right side of the back. (R5) was laying on them when we pulled them out. I said to (E9) I think (R5) may have just got burnt. It was red, chaffing a little at the left shoulder. I didn't see a blister there (R5's buttock) but you could see it was forming...".</p> <p>An undated policy titled (Moist heat hot pack) Use and Care states, "...Application: Carefully remove (hot pack) from water using tabs. Place (hot pack) in a hydrocollator (terry cloth/foam cover)...with several layers of dry terry toweling between (hot pack) and skin. The steam from the (hot pack) will penetrate the layers of toweling. To vary the heat intensity, increase or decrease the number of toweling layers...Caution: Treatment time should not exceed 30 minutes. Constantly monitor (hot pack) application to ensure that the skin is not becoming too hot. Damage to skin can occur from exposure to extreme heat or cold. Note above instructions for proper use. Do not apply over insensitive skin or in the presence of poor circulation. Never lay or sit on top of the (hot pack)...".</p> <p>A wound care consultant note dated 11/05/12 states, "... (R5) is from an (Extended Care Facility) and had placed a heating pad to left buttock area. The heating pad subsequently left a burn to this area. On assessment noted large 9 centimeter by 7 centimeter by 0 centimeter second degree burn (partial thickness) with dark purple edge medially, suspicious for (Deep Tissue Injury). Wound had a large amount of serosanguineous drainage noted which is typical of a burn within the first 72 hours...". An admission skin assessment on 11/06/12 shows R5 had a 9 cm by</p>	F9999			

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F9999	Continued From page 10 7 cm burn to the left upper buttock and areas of redness surrounding the burn. R5's care plan entry dated 11/06/12 states, "...Deep tissue injury noted at left buttock..." (B)	F9999			