

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 04/16/2013  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>146053</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>12/20/2012</b>
NAME OF PROVIDER OR SUPPLIER  <b>HOLY FAMILY VILLA</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>12220 SOUTH WILL COOK ROAD PALOS PARK, IL 60464</b>		
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F 465	Continued From page 11 In room 254a, 3 cardboard boxes of incontinent briefs were on the floor. In the basement laundry room, 2 exposed electrical wires were hanging loose from the upper corner of the ceiling, two operational fans located over work areas where clean laundry is handled, were covered with a thick build up of dirt and dust, and 8 sets of 2 long light bulbs were without protective shields. E4, Environmental Director stated "I'll have to check on covers for the lights."	F 465			
F9999	FINAL OBSERVATIONS  LICENSURE VIOLATIONS  300.610a) 300.1010h) 300.1210a) 300.1210b) 300.1210d)5) 300.3240a)  Section 300.610 Resident Care Policies  a) The facility shall have written policies and procedures, governing all services provided by the facility which shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee and representatives of nursing and other services in	F9999			

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F9999	<p>Continued From page 12</p> <p>the facility. These policies shall be in compliance with the Act and all rules promulgated thereunder. These written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, as evidenced by written, signed and dated minutes of such a meeting.</p> <p>Section 300.1010 Medical Care Policies</p> <p>h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time of notification.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>a) Comprehensive Resident Care Plan. A facility, with the participation of the resident and the resident's guardian or representative, as applicable, must develop and implement a comprehensive care plan for each resident that includes measurable objectives and timetables to meet the resident's medical, nursing, and mental and psychosocial needs that are identified in the resident's comprehensive assessment, which allow the resident to attain or maintain the highest practicable level of independent functioning, and</p>	F9999			

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F9999	<p>Continued From page 13</p> <p>provide for discharge planning to the least restrictive setting based on the resident's care needs. The assessment shall be developed with the active participation of the resident and the resident's guardian or representative, as applicable. (Section 3-202.2a of the Act)</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>5) A regular program to prevent and treat pressure sores, heat rashes or other skin breakdown shall be practiced on a 24-hour, seven-day-a-week basis so that a resident who enters the facility without pressure sores does not develop pressure sores unless the individual's clinical condition demonstrates that the pressure sores were unavoidable. A resident having pressure sores shall receive treatment and services to promote healing, prevent infection, and prevent new pressure sores from developing.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a</p>	F9999			

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F9999	<p>Continued From page 14 resident. (Section 2-107 of the Act)</p> <p>These requirements are not met as evidenced by:</p> <p>Based on observation, interview and record review the facility failed to identify, assess, and treat a worsening sacral pressure sore and a new open area of skin breakdown on 1 of 3 residents (R3) reviewed for pressure sores in the sample of 19. This failure resulted in R3 developing new pressure sores and deterioration of previous pressure ulcers with increase in size.</p> <p>Findings include:</p> <p>On 12/17/12 at 10:30am,12:40pm, and on 12/18/12 at 2:25pm, R3 was in bed with both heels on a pillow. A fitted sheet was on the air mattress. The fitted sheet squeezed the 4 corners of the mattress, causing it to wrinkle and pucker under the sheet. There was also 2 layers of thick cotton pads and 1 layer of a disposable pad under R3. R3 stated "My heels are always on the pillow." R3 stated the staff will come and clean him up, but he does not get turned every 2 hours.</p> <p>On 12/18/12 at 2:25pm, E5, Nurse stated R3's heels cannot rest on the pillow, the heels need to be suspended. E5 performed wound care to R3's bilateral heels, right outer calf, and sacral wounds. An open reddened area with a dark center was noted to the bottom aspect of R3's left foot near the base of the 5th toe. E5 did not provide any wound care to this open area. The right big toe and 2nd toe have a small blackened</p>	F9999			

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F9999	<p>Continued From page 15</p> <p>area at the tips. No treatment was provided for these 2 wounds. R3 was turned onto the left side for sacral wound care. The area from the small of R3's back, across the buttocks, and down to the mid thighs, including the inner thighs and scrotum, was bright red, moist, and swollen. Three tiny clumps of white material were on R3's left thigh. There was no dressing to the sacral wound. E5 and E11, Certified Nursing Assistant (CNA) looked in the linen and in the bed but could not find the dressing. E5 stated "This wound should have a dressing on it." A new open area was noted to the lower left buttock. R3 stated "Ouch, it's sore!" when E11 cleaned the sacral and thigh area. E5 stated that the reddened area and all of R3's wounds look worse today, especially the sacrum, since the dressing change yesterday (12/17/12). After wound care was completed, E5 stated she was going to call the doctor and tell him about a new area of open skin on the left lower buttock.</p> <p>On 12/19/12 at 9am, E1, Administrator and E2, Director of Nursing (DON) presented documentation into the occurrence of R3's missing dressing. E1 spoke with E12, CNA who stated that he cleaned R3 up at 4am on 12/18/12 and removed the sacral dressing, but forgot to tell the nurse. On 12/19/12 at 1:45pm, E13, CNA stated she checked R3 at 8am and saw that there wasn't a dressing on the sacral wound. E13 stated "I figured (E12) told the nurse, so I didn't tell anyone." On 12/19/12 at 2pm, E14, CNA stated that around 10am on 12/18/12, "There wasn't a dressing on (R3)'s butt, I didn't tell the sister, I thought she was coming to do it."</p> <p>On 12/19/12 at 2:40pm, E6, Nurse stated that</p>	F9999			

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F9999	<p>Continued From page 16</p> <p>upon seeing R3's wounds on that morning, they are all worse, they are bigger and with more blackened areas on the heels and sacrum than when she last saw and measured them on 12/16/12, 3 days ago. E6 stated there are 2 new wounds, on the left foot by the 5th toe and at the lower left buttock. E6 stated when there is worsening or new wounds, the doctor should be notified. R3 should be turned at least every 2 hours, kept clean and dry, avoid pressure, and have a moisture barrier on his skin. R3 should also always have a dressing on the wounds. If the dressing becomes dirty or comes off, the staff should notify the nurse.</p> <p>On 12/19/12 at 11:15am, Z1, Physician stated that R3's wounds had improved at one point. Z1 stated that there should be a protective dressing on the sacral wound at all times. If it gets soiled or dirty, it should be changed. The staff has to let the nurses know if the dressings come off. Z1 stated that R3 should have a pressure reducing mattress with only 1 layer of bedding underneath against the skin. A moisture barrier is to be applied to R3's skin to keep the moisture away from the skin. If these interventions are not done, it is not promoting wound healing. Z1 stated that if a pillow is used under R3's heels, the heels must be suspended off the bed to relieve pressure. The heels should not be directly on the pillow. At 2:15pm Z1 stated "I did not know about the worsening redness, or sacral, right heel, and calf wounds, or about the new wound at the bottom of the left 5th toe. I only knew about the new wound on the left lower buttock." Z1 stated that R3's mattress should have only 1 layer underneath."</p> <p>On 12/19/12 at 1:15pm, Z1 measured R3's</p>	F9999			

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F9999	<p>Continued From page 17</p> <p>wounds. The sacral wound increased from 8 x 9 centimeters (cm) to 2 wounds measuring right buttocks 10x4cm and left buttocks 12x12cm. The newly discovered wound to the left foot measured 1 cm black tissue. The wounds to the tips of the right big and 2nd toes measure 0.8x0.8cm and 1x0.7cm, respectively. There are no previous wound measurements for the 2 wounds on the toes.</p> <p>12/11/12 Resident Data Collection does not document any blackened or necrotic areas to any wounds on readmit. Physician Note 12/12/12 "wounds appeared clean." Nurses Notes do not document any notification of the physician of R3's worsening wounds until 12/18/12.</p> <p>December 2012 Treatment Record documents that on 12/16/12 both heel wounds were clean, no documentation of black tissue is noted, sacral wound has a 3cm dark discolored area. There is no documentation of wounds to the right big and 2nd toes or the bottom of the left foot at the 5th toe. Physician Note 12/19/12 documents a 10x3 cm darker area to the right heel, a 3x2cm necrotic area on the right calf wound, and a 9x7 cm and 1x1 cm dark brown necrotic area to the sacrum. Physician Order Sheet (POS)12/11/12 documents treatment orders for buttocks, bilateral heel, and right outer calf. POS 12/18/12 documents a treatment order for the left gluteal fold wound, "no pillow under the heels". POS 12/19/12 documents a treatment order for the wound to the left 5th toe.</p> <p>On 12/19/12 at 2pm E2, DON stated the nurses should be documenting daily skin checks on R3 either in the nursing notes, treatment record, or</p>	F9999			

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F9999	<p>Continued From page 18 daily skin assessment.</p> <p>Norton Pressure Ulcer Scale 12/11/12 scores R3 as high risk for pressure ulcer development. Initial Nutrition Risk Assessment documents R3 is not at high nutrition risk. There is no daily head to toe skin assessment documented for R3 on the Treatment Record, Daily Skin Assessment Record, or on a daily basis in the nurses notes. Care Plan 12/11/12 documents to "notify MD if skin integrity is compromised."</p> <p>Wound Assessment Policy and Procedure Evaluating and Monitoring notes "if changes occur, this should be reported to your supervisor who will document the changes and notify the physician as appropriate."</p> <p>Skin Assessment Policy and Procedure notes residents who are at "high risk" for the development of pressure ulcers will have a head to toe skin assessment and documented on the Daily Skin Assessment record or the Treatment Administration record.</p> <p>On 12/20/12 at 10:45am, Z2, Specialty Bed Representative stated that "loose fitting sheets should be used for the best performance of the mattress."</p> <p style="text-align: center;">(B)</p>	F9999		