

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 04/15/2013
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145669	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED 12/24/2012
NAME OF PROVIDER OR SUPPLIER GLENLAKE TER NRSNG & REHAB CENTER			STREET ADDRESS, CITY, STATE, ZIP CODE 2222 WEST 14TH STREET WAUKEGAN, IL 60085		
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F 431	Continued From page 26 following were found: Purified Protein Derivative (PPD) 1 vial - opened & undated R34's Brovana Inhalation Solution 11 packs - expiration date of 10/12 2 Employee coats hanging on the wall Medication refrigerator temperature was 46 degrees Fahrenheit (F). There was heavy accumulation of ice in the freezer. E21 stated on 12/20/12 at 10:00 AM that R34's Inhalation medication was discontinued on 9/25/12. E21 also said that all medication vials should be dated upon opening. During observation of the 3rd Medication Cart in the 3rd floor on 12/20/12 at 12:20 PM with E4(Registered Nurse) & E5 (Nursing Manager - Assistant Director of Nursing), the following was found: R35's Novolog Insulin 1 vial - opened & undated. During observation of the 1st floor Medication Room/Refrigerator on 12/20/12 at 12:35 PM with E22 (Registered Nurse), the following were found: Influenza Vaccine 1 vial - opened & undated 1 large plastic container of Employee's beverage E22 acknowledged on 12/20/12 at 12:45 PM that all opened medication vials should be dated upon opening. The facility's Insulin Storage Recommendations with revised date of 3/27/12 indicated that Novolog Insulin should be discarded 28 days after opening.	F 431			
F9999	FINAL OBSERVATIONS LICENSURE VIOLATIONS 300.1210b) 300.1210d)5)	F9999			

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F9999	<p>Continued From page 27 300.3240a)</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>5) A regular program to prevent and treat pressure sores, heat rashes or other skin breakdown shall be practiced on a 24-hour, seven-day-a-week basis so that a resident who enters the facility without pressure sores does not develop pressure sores unless the individual's clinical condition demonstrates that the pressure sores were unavoidable. A resident having pressure sores shall receive treatment and services to promote healing, prevent infection, and prevent new pressure sores from developing.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p>	F9999			

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F9999	<p>Continued From page 28</p> <p>THESE REQUIREMENTS WERE NOT MET AS EVIDENCED BY:</p> <p>Based on observation, interview and record review the facility failed to identify that a resident was at high risk for developing pressure ulcers, failed to document the location of reddened and open areas, failed to follow-up on identified skin concerns, and failed to identify pressure ulcers upon readmission to the facility. This applies to 1 of 6 residents (R27) reviewed for pressure ulcers in the sample of 30.</p> <p>These failures resulted in a delay in treatment to R27's unstageable pressure ulcer on her right heel and stage II pressure ulcer on her sacral.</p> <p>The findings include:</p> <p>R27 was admitted to the facility on 7/26/12 with multiple diagnoses including Leukocytosis, Muscle Weakness, Diabetes and Dementia, according to the initial Minimum Data Sets (MDS) date 8/7/12. Section M0150 of the 8/7/12 MDS shows that R27 was admitted to the facility with zero pressure ulcers. R27 is assessed at low risk for pressure ulcer development according to the facility's pressure ulcer assessments dated 11/8/12 and 12/12/12. R27 has a diagnosis of Lymphoma and has received 2 rounds of chemotherapy according to the November 2012 Physician's Order Sheet and physician progress notes dated 12/6/12. R27 had an albumin of 2.5 mg/dL on 11/30/12 according to the facility's Wound Risk Assessment (not dated).</p> <p>On 12/20/12 at 11:15 AM, E8 (Treatment Nurse)</p>	F9999			

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F9999	<p>Continued From page 29</p> <p>stated that R27 was at high risk for pressure ulcer development because she is highly compromised due to R27's Lymphoma and chemotherapy. E8 said that the pressure ulcer assessments dated 11/8/12 and 12/12/12 were not accurate. E8 stated "high risk residents should have a skin assessment done everyday."</p> <p>R27's Restraint Care Plan dated 10/29/12 states an intervention to "Provide skin checks daily." The Diabetes Care Plan dated 10/31/12 documents to "Inspect feet daily for open areas, sores, pressure areas, blisters, edema or redness. Notify nurse and physician as needed." There is no documentation that daily skin checks or daily foot inspections were done on R27, per review of the clinical record and electronic medical record.</p> <p>R27 had a "Red Area" (location not documented) on 12/6/12 and an "Open Area" (location not documented) on 12/8/12 according to CNA (Certified Nursing Aide) charting in the electronic medical record. No other documentation regarding these skin concerns could be found in the clinical or electronic record. On 12/19/12 at 3:20 PM, E2 (Director of Nursing) stated that there was no other documentation regarding these skin concerns and no documentation of daily skin checks. E2 said "we chart by exception." E2 said that the CNA's should have documented the location of the red and open skin areas and should have told the nurse about them. On 12/19/12 at 4:10 PM, E8 and E10 (Treatment Nurses) stated that they were not informed about R27's red and open areas identified by the CNA 12/6/12 and 12/8/12. E8 and E10 stated that any open areas should be reported to the treatment</p>	F9999			

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F9999	<p>Continued From page 30</p> <p>nurse. E8 and E10 stated that they were not aware of any skin concerns identified for R27 prior to her going out of the facility on 12/11/12.</p> <p>On 12/11/12 R27 went out of the facility to have a port-a-cath placed, according to Daily Nursing Progress Note documentation dated 12/11/12 5:30 AM. On 12/11/12 R27 was admitted to the hospital for observation status post pneumothorax, according to the Nursing Progress Note dated 12/11/12 at 4:00 PM.</p> <p>R27 had a stage II pressure ulcer on her sacral measuring 3 X 2 centimeters (cm) according to the hospital Present on Admission Physician Progress Note dated 12/11/12 9:00 PM. The Present on Admission Physician Progress note does not document the presence of an unstageable right heel wound. However, according to interview with Z1 (R27's physician) an unstageable pressure ulcer was present on R27's right heel on 12/11/12 at the hospital, (interviewed 12/19/12). (This is also documented by Z1 in the facility's Progress Note dated 12/19/12).</p> <p>There is no documentation that R27's skin was checked prior to going out on 12/11/12, according to review of the clinical record. On 12/19/12 at 2:30 PM, E9 (Nurse) stated that R27's skin was not checked prior to R27 being sent out for the port-a-cath placement on 12/11/12.</p> <p>On 12/20/12, E2 (Director of Nursing) stated that R27 developed the stage II sacral wound and the unstageable heel wound on 12/11/12 while at the surgical center having the port-a-cath placed and due to complication of pneumothorax. E2</p>	F9999			

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F9999	<p>Continued From page 31</p> <p>surmises that R27 was on a cart/gurney for 11 hours while at the surgical center and hospital.</p> <p>R27 had a stage II pressure ulcer upon discharge from the hospital on 12/12/12 at 4:15 PM, according to the hospital Discharge/Patient Transfer Referral Form. The Discharge form does not document the presence of a left heel unstageable wound.</p> <p>Readmission Daily Nursing Progress Note dated 12/12/12 and signed by E7 (Nurse) states "skin is intact." Additionally, "Intact" is check-marked under the section labeled Skin on the Daily Nursing Progress Note dated 12/12/12 (the alternative word "Wounds" was not check-marked). The facility's electronic admission nursing assessment dated 12/12/12 also documents "skin is intact" under section M.1. on page 10. The hard copy of the electronic admission nursing assessment dated 12/12/12 has hand written documentation of a stage II pressure ulcer to the sacral and a right heel "NUC." These entries are not dated or initialed. E2 (Director of Nursing) stated that she does not know who hand wrote this information on the electronic copy or when it was written. E6's (Nurse) electronic signature appears on the form.</p> <p>On 12/19/12 at 4:45 PM, E6 (Nurse) stated that he was not the nurse for R27 upon her readmission on 12/12/12 but he entered the information into the computer for R27's nurse (E7) because E7 did not have a password. E6 stated that E7 did not report any skin issues other than a chest porta cath, which is what he typed into the computer. E6 said he did not hand write anything on the hard copy of the electronic</p>	F9999			

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F9999	<p>Continued From page 32 nursing admission form dated 12/12/12.</p> <p>On 12/19/12 at 4:40 PM E7 (Nurse) stated that she was the nurse for R27 when R27 was re-admitted on 12/12/12. E7 said that she assessed R27's skin upon re-admission and that R27 did not have any skin concerns. E7 stated "her skin was intact." E7 said that she did not hand write "sacral stage II" or "Rt heel" on the hard copy electronic nursing assessment. E7 confirmed that E6 had typed the information into the system for her because she did not have a password.</p> <p>The facility's Wound Documentation form dated 12/13/12 shows that R27 had a stage II pressure ulcer measuring 2.0 X 1.5 X 0.1 on the sacral, and an unstageable pressure ulcer measuring 4.0 X 4.0 (100% necrotic) on the right heel. Physician orders for these pressure ulcers are dated 12/13/12. There is no identification of these pressure ulcers and no measurements, treatments or physician's orders for these pressure ulcers upon R27's readmission date of 12/12/12.</p> <p>On 12/19/12 at approximately 2:00 PM, R27's skin was assessed with E8 and E10 (Treatment Nurses). R27 was noted to have a stage II pressure ulcer measuring 2.0 X 2.0 X 0.1 cm on her sacral, left of crease. R27 was observed to have an unstageable right heel wound measuring 5.2 X 5.5 cm, black in color. On 12/20/12, R27 was assessed by the Wound Care doctor (Z6). Z6 stated that R27 had strong anterior pulse in the right foot and a weaker posterior pulse. Z6 said that the strong pulse will compensate for the weaker pulse. Z6 stated that R27 had a Deep</p>	F9999			

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F9999	Continued From page 33 Tissue Injury in her right heel. (B)	F9999			