

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 14G308	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 04/09/2013
NAME OF PROVIDER OR SUPPLIER EISENHOWER TERRACE			STREET ADDRESS, CITY, STATE, ZIP CODE #2 EISENHOWER DRIVE JACKSONVILLE, IL 62650		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
W 154	Continued From page 18 A "Consultation Report" for R1 dated 10/27/12, under the section titled "Reason for Consultation" states, "fall with injury to left hand." Under the section titled "Findings" it states, "fracture left scaphoid (displaced)."	W 154			
W9999	E1 [Administrator] was interviewed on 3/29/13 at 2:15pm. When asked if there had been an investigation into R1's fractured left hand which was discovered on 10/27/12, E1 stated no. FINAL OBSERVATIONS LICENSURE VIOLATIONS 350.620a) 350.700a) 350.700b) 350.700c) 350.1210 350.1230b)6)7) 350.3240a) Section 350.620 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility which shall be formulated with the involvement of the administrator. The policies shall be available to the staff, residents and the public. These written policies shall be followed in operating the facility and shall be reviewed at least annually. Section 350.700 Incidents and Accidents a) The facility shall maintain a file of all written	W9999			

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W9999	<p>Continued From page 19</p> <p>reports of each incident and accident affecting a resident that is not the expected outcome of a resident's condition or disease process. A descriptive summary of each incident or accident affecting a resident shall also be recorded in the progress notes or nurse's notes of that resident</p> <p>b) The facility shall notify the Department of any serious incident or accident. For purposes of this Section, "serious" means any incident or accident that causes physical harm or injury to a resident.</p> <p>c) The facility shall, by fax or phone, notify the Regional Office within 24 hours after each reportable incident or accident. If the facility is unable to contact the Regional Office, it shall notify the Department's toll-free complaint registry hotline. The facility shall send a narrative summary of each reportable accident or incident to the Department within seven days after the occurrence.</p> <p>Section 350.1210 Health Services</p> <p>The facility shall provide all services necessary to maintain each resident in good physical health.</p> <p>Section 350.1230 Nursing Services</p> <p>b) Residents shall be provided with nursing services, in accordance with their needs, which shall include, but are not limited to, the following:</p> <p>6) Development of a written plan for each resident to provide for nursing services as part of the total habilitation program.</p>	W9999			

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W9999	<p>Continued From page 20</p> <p>7) Modification of the resident care plan, in terms of the resident's daily needs, as needed.</p> <p>Section 350.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>These requirements are not met as evidenced by:</p> <p>Based on interview and record review, the facility failed to implement their policies to prohibit neglect for 1 of 3 individuals in the sample [R1], when they failed to:</p> <ol style="list-style-type: none"> 1. Develop a strategy to prevent further injuries after a seizure related fall on 2/02/13 which resulted in R1 receiving a acromioclavicular separation after a pattern of fracture related injuries. 2. Monitor an injury which occurred to the same shoulder on 2/01/13 with a change of condition and failed to thoroughly investigate the possible connection between the injuries of 2/01/13 and 2/02/13 which resulted in the acromioclavicular separation. 3. Have evidence of a thorough investigation into a fracture of unknown origin that was discovered on 10/27/12. <p>Findings Include:</p>	W9999			

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W9999	Continued From page 21 Facility Policy 5.57 "Physical Injury and Illness/Individual Medical Emergencies" with a revised date of 09/09, defines neglect as "Failure to provide goods and services necessary to avoid physical harm, mental anguish, or mental illness." R1, per current Individual Service Plan (ISP) of 3/20/13, is a 49 year old male who functions in the Severe range of Intellectual Disability and has diagnoses of Partial Complex Epilepsy and Grand Mal and Petite Mal Seizures. A facility "Progress Note" regarding R1 dated 2/02/13 at 6:30am., states that E2 (Direct Care Staff) "heard a crash within a minute of stepping outta (sic) the bathroom and came back he (R1) was face down on the floor." Under the section titled "Body part affected" it states, "Head had a bruise and top right shoulder was bruising." Under the section titled "How affected" it states "bruise on head + shoulder looked like carpet burn." Under "Size and location of affected area" it states, "head - half dollar size shoulder - ruler width + long as pen." It states that the instructions were to take R1 to the emergency room. A "Right Scapula/Shoulder Xray Minimum of 2 Views" report dated 2/02/13 for R1, under the section titled "Impression" states, "Small 1 centimeter triangular osseous density at the superior aspect of the right acromioclavicular joint, suspicious for acute fracture." R1's "Emergency Department Discharge Instructions" dated 2/02/13 for R1, under the section titled "Your Presumptive Diagnosis" states, "Acromion fracture."	W9999			

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W9999	Continued From page 22 Facility "Safety Committee" report dated 2/03/13, under the section titled "Committee Findings" it states, R1 "has a seizure disorder. Staff monitor him at all times while bathing and visually check on him every 2 minutes while just using the stool." Under the section titled "Committee Considerations" it states, "Ensure staff continues to monitor [R1's] showers and while using the bathroom as many of his seizures occur in the bathroom." R1's ISP of 3/06/12 under the section titled "Medical History" states, R1 "has a history of Grand Mal and Petit Mal Seizures. He has had seizures during the past couple years and it has been reported that his seizures tend to occur in the bathroom. His mother agrees that she notices the same thing on home visits. [R1] falls hard during seizures if he is standing when they occur. At last years ISP meeting, his mother expressed concern over falls and broken/fractured bones. [R1] is independent in toileting and needs to be able to maintain his privacy while using the toilet. However, due to safety concern, staff need to be aware when he is in the restroom and if he is using the restroom or just going in there to stand or look in the mirror. If he is hanging out in the restroom and not using the toilet, staff will redirect him to another activity." Facility Policy 5.49 "Safety Committee" with a revised date of 11/08, under the section titled "Policy" states, "The facility shall have a Safety Committee to review all incidents and accidents occurring involving residents and/or employees that result in injury." Under the section titled	W9999			

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W9999	<p>Continued From page 23</p> <p>"Procedure" it states, "3. The committee will review all documentation associated with the incident/accident. Any pertinent information will be transferred onto the Safety Committee Report." Under Procedure number 7. the policy states, "The committee will attempt to determine the cause of the injury and provide a list of considerations relevant to prevention of further incidents/accidents. The QMRP [Qualified Mental Retardation Professional] will summarize the Safety Committee Report onto the Quality Assurance Report for review at the Quality Assurance Meeting."</p> <p>Facility Policy 5.29 "Quality Assurance Committee" with a revised date of 11/08, under the section titled Policy states, "The facility shall have a Quality Assurance Committee to review medication records, medication administration practices, pharmacy recommendations, medical issues and individual's incident reports." Under the section titled Procedure, it states, "7. Review all incidents and accidents, including injuries and bruises of unknown origin, involving individuals and staff to ensure that no patterns or trends are occurring. Committee will implement a plan of correction when necessary to prevent future incidents or accidents."</p> <p>A "Nursing Note" for R1 dated 9/08/12 states, "Assess nose from fall. Has superficial scratches on nose. Nose is swollen et [and] bruised @ bridge. Res. [Resident] going to ER [Emergency Room] for eval. [evaluation]." A "Nasal Bone Xray" report with a service date of 9/08/12, under the section titled Impression, states "Nondisplaced nasal bone fracture with soft tissue swelling."</p>	W9999			

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W9999	Continued From page 24 A Safety Committee report dated 9/09/12, under the section titled "Summary Of Incident" states, "Staff was completing a med pass and noticed that [R1] was not in the area. She found him sitting in the bathroom on the floor with his nose bleeding. [R1] appeared disoriented and staff administered first aid to stop the bleeding. He was taken to be seen by a physician and diagnosed with a broken nose." Under the section titled "Committee Findings" it states, R1 "has a history of seizures in the bathroom, some of which have resulted in injury. These seizures have not been known to occur while [R1] is actually using the bathroom, but rather when he goes in the bathroom to just 'hang out'." Under the section titled "Committee Considerations" the Safety Committee report dated 9/09/12 states, "1) When staff found [R1], he was on floor and disoriented. This is typical post-seizure behavior for here. 2) According to ISP, [R1] has broken bones in the past from falls he has from seizures. 3) Ensure staff continues to monitor [R1's] showers as many of his seizures occur in the bathroom." R1's ISP of 3/06/12 contains the same recommendation that R1's "showers need to be monitored." A Quality Assurance Meeting report dated 1/22/13 states "C) On October 17, 2012 [R1] complain (sic) of shoulder pain, staff look (sic) over the area and did not notice any bruising, swelling or redness. Nurse was called and instructed staff to give him [pain medication] and take him to the Doctor the next day." Under the section titled "Comments/Considerations" it states, "Instructions from nurse followed. Doctor	W9999			

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W9999	<p>Continued From page 25</p> <p>did not report any unusual findings. Nurse was called because [R1] has a history of injuries that are hard to detect." Under the section titled "Patterns and/or Trends noted. If yes, plan implemented to prevent future accidents or incidents" it is blank.</p> <p>A seizure report for R1 dated 10/21/12, under the section titled "Describe any injuries" states, "Shoulder when arm was asked to be raised. Right side back." A "Nursing Note" dated 10/22/12 states that R1's right shoulder was x-rayed and found to be negative.</p> <p>The Quality Assurance Meeting report dated 1/22/13 states, "D) On October 26, 2012, [R1] tripped over another residents walker and fell to the floor. It was noted by staff that [R1's] left wrist was sore and swollen." Under the section titled "Comments/Considerations" it states, "Nurse was called and staff followed instructions to ice and elevate and give [pain medication] for pain. [R1] was taken to the ER the next day where a fracture was diagnosed and a splint applied. During a follow-up visit with the Doctor it was determined that the fracture was from a past injury. Discussion was had with the other resident about keeping his walker out of walk ways and high traffic areas." Under the section titled "Patterns and /or Trends noted. If yes, plan implemented to prevent future accidents or incidents" it is blank.</p> <p>A Nursing Note dated 10/27/12 states that R1 was seen in the emergency room and diagnosed with a displaced fracture scaphoid of the left hand. A "Left Hand Xray 3 Views" report dated 10/27/12, under "Findings" it states, "Fracture</p>	W9999			

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W9999	<p>Continued From page 26</p> <p>navicular bone with separation of the fragments with the sclerotic margins." It continues, "Degenerative changes are seen with spurs." Under the section titled "Impression" it states, "Old fracture navicular bone with the nonunion and separation of the fragments. Osteoarthritis."</p> <p>A seizure report dated 11/21/12, under the section titled "Describe any injuries" states, "Bruise on back and arm Dime size both." A seizure report dated 11/25/12, under the section titled "Describe any injuries" states, "laceration of top of head, no bleeding."</p> <p>A "Progress Note" dated 2/01/13 at 6:52am. states that R1 was found on the bathroom floor. Under the section titled "Conclusion/resolution" it states, "Asked him if he hurt he said no, helped him up off floor." Under the sections Body part affected and How affected it stated, "right shoulder" and "bruise nickle size." Under the section titled "Follow-up" it states, R1 "has a history of going into restroom and having seizures. He is checked on after being out of the area after about 2 minutes."</p> <p>R1's form titled "PRN [as needed] Medication Information" for 02/13, states that on 2/01/13 at 8:30am, R1 received 2 tablets of 325mg acetaminophen for a complaint of "right arm pain." An entry at 9:25am. under results states, "feels better, but sore."</p> <p>A facility "Progress Note" regarding R1 dated 2/02/13 at 6:30am., states that E2 (Direct Care Staff) "heard a crash within a minute of stepping outta (sic) the bathroom and came back he (R1) was face down on the floor." Under the section</p>	W9999			

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W9999	<p>Continued From page 27</p> <p>titled "Body part affected" it states, "Head had a bruise and top right shoulder was bruising." Under the section titled "How affected" it states "bruise on head + shoulder looked like carpet burn." Under "Size and location of affected area" it states, "head - half dollar size shoulder - ruler width + long as pen." It states that the instructions were to take R1 to the emergency room.</p> <p>A "Right Scapula/Shoulder Xray Minimum of 2 Views" report dated 2/02/13 for R1, under the section titled "Impression" states, "Small 1 centimeter triangular osseous density at the superior aspect of the right acromioclavicular joint, suspicious for acute fracture." R1's "Emergency Department Discharge Instructions" dated 2/02/13 for R1, under the section titled "Your Presumptive Diagnosis" states, "Acromion fracture."</p> <p>Facility "Safety Committee" report dated 2/03/13, under the section titled "Committee Findings" it states, R1 "has a seizure disorder. Staff monitor him at all times while bathing and visually check on him every 2 minutes while just using the stool." Under the section titled "Committee Considerations" it states, "Ensure staff continues to monitor [R1's] showers and while using the bathroom as many of his seizures occur in the bathroom."</p> <p>E1 (Administrator) was interviewed on 3/29/13 at 11:25am. E1 was asked, since the injury of 2/02/13 what safety measures have been put in place to attempt to prevent injury? E1 stated, "Try to monitor him anytime he heads into the bathroom." E1 stated that was the area where</p>	W9999			

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W9999	<p>Continued From page 28</p> <p>there are problems. E1 stated that they try to limit the time R1 is in the bathroom and make sure he is in there for "legitimate reasons." E1 stated that other than working with his neurologist they "can't keep him from moving around." E1 was asked how is that different from previous attempts to prevent injury? E1 stated that "It's probably not all that different." E1 stated that they are following up with his neurologist to make sure that his seizure medications are effective.</p> <p>E1 was interviewed on 3/29/13 at 2:15pm. When asked what R1's current level of supervision in the bathroom is, E1 stated that staff are to monitor him for going in and out of the bathroom, and try to encourage him not to stay for extended periods of time. Staff are to make sure that he has a reason to be there either toileting or bathing. E1 stated it is same room supervision when R1 is showering due to seizures.</p> <p>E1 [Administrator] was interviewed on 3/29/13 at 11:35am. When asked if there was any monitoring of the pain to R1's right shoulder after the injury on 2/01/13, E1 stated that should show up on his MAR. E1 was interviewed on 3/29/13 at 2:15pm. When asked if there was any monitoring of the bruising or pain from the injury on 2/01/13, E1 stated, "So far, the nurses notes is the only thing I know on that." During the interview on 3/29/13 at 11:35am., when asked if the investigation of 2/03/13 which looked into the fracture looked into the injury on the first to the same shoulder, E1 stated that there was no indication that was looked into.</p> <p>E1 (Administrator) was interviewed on 3/29/13 at 11:45am. When asked if the Department was</p>	W9999			

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W9999	<p>Continued From page 29</p> <p>notified of the fracture discovered on 10/27/12, E1 stated that she did not have the report and would have to check. E1 was interviewed on 3/29/13 at 2:15pm. When asked if there was evidence that the Department was notified of the fracture discovered on 10/27/12, E1 stated no. When asked if there had been an investigation into R1's fractured left hand which was discovered on 10/27/12, E1 stated no.</p> <p>The Progress Note form dated 2/01/13 at 6:52am. states that R1 "has a history of going into restroom and having seizures. He is checked on after being out of the area after about 2 minutes."</p> <p>The Safety Committee report dated 9/09/12 states, "3) Ensure staff continues to monitor [R1's] showers as many of his seizures occur in the bathroom." R1's ISP of 3/06/12 contains the same recommendation that R1's "showers need to be monitored."</p> <p>The facility "Safety Committee" report dated 2/03/13, under the section titled "Committee Findings" it states, R1 "has a seizure disorder. Staff monitor him at all times while bathing and visually check on him every 2 minutes while just using the stool." Under the section titled "Committee Considerations" it states, "Ensure staff continues to monitor [R1's] showers and while using the bathroom as many of his seizures occur in the bathroom."</p> <p>R1's current ISP of 3/20/13, which was provided to surveyor with a note attached stating that they were still waiting on 2 programs from day training, under the section titled Medical History it states R1 "is independent in toileting and needs to be</p>	W9999			

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W9999	Continued From page 30 able to maintain his privacy while using the toilet. However, due to safety concerns, staff need to be aware when he is in the restroom and if he is using the restroom or just going in there to stand or look in the mirror. If he is hanging out in the restroom and not using the toilet, staff will redirect him to another activity." This is the same as what was included in the ISP of 3/06/12. The ISP of 3/20/13 does state that R1's "most recent neurological report indicated that [R1] was having more seizures and an increase in his Divalproex was initiated." A Consultation Report dated 1/30/13 for R1 states that the medication increase was initiated at that time. <p style="text-align: center;">(B)</p>	W9999			