

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 07/10/2013
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145932	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 04/22/2013
NAME OF PROVIDER OR SUPPLIER MANORCARE OF WILMETTE			STREET ADDRESS, CITY, STATE, ZIP CODE 432 POPLAR DRIVE WILMETTE, IL 60091		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
F 323	Continued From page 2 on her left shoulder. The incontinent brief I was going to grab was at the head of the bed. No I didn't leave the bedside. It was like magic, in a twinkle of an eye she fell." Facilities fall policy indicates that fall prevention interventions are to be implemented at all times. Facility Incontinence Care Policy updated on 12/12 documents under: Procedure: 7. " Assist to side lying position by turning towards caregiver, unless more than one caregiver present. If more than one caregiver present, one caregiver provides support of patient to maintain side lying position while the other caregiver completes the procedure. "	F 323			
F9999	FINAL OBSERVATIONS LICENSURE VIOLATIONS 300.610a) 300.1210b) 300.1210d)6) 300.3240a) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating	F9999			

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F9999	<p>Continued From page 3</p> <p>the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>These requirements are not met as evidenced by:</p>	F9999			

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F9999	<p>Continued From page 4</p> <p>Based on record review and interview, the facility failed to ensure that proper technique and safety measures were used during incontinence care for 1 of 3 residents(R1), reviewed for falls. These failures resulted in R1 sustaining a fractured arm.</p> <p>Findings include:</p> <p>Incident report dated 4/10/13 at 2:00AM indicates that R1 fell to the floor, from bed, while receiving incontinence care by E5(Certified Nursing Assistant). Resident complained of excruciating pain and was unable to move the left arm. Resident was transferred to the hospital for an evaluation. On 4/10/13, R1 returned to the facility with a diagnosis of a fractured left humerus.</p> <p>Careplan review indicates that R1 is at risk for falls and requires total assist with all ADLs (Activities of Daily Living).</p> <p>Review of the facilities incident investigation dated 4/10/13 includes an interview of E5. Per interview dated 4/11/13, E5 stated the following," At 2am, I started my rounds for the incontinence care, when I got to resident's room, resident was asleep. I woke her up and I told her I have to change her incontinent brief, resident stated," yes" . Resident was alert and fully awake when she replied. The resident was in the middle of the bed, so I moved resident more towards me before I turned her on the right side, the resident was not turned enough so I told her to turn more on the right side a little bit, I started removing her soiled incontinent brief. I was bent down a little bit because her bed was in low position, she is usually an easy one because she helps with the</p>	F9999			

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F9999	<p>Continued From page 5</p> <p>incontinent brief changes so I didn't raise the bed up. When I lifted myself up to reach the clean incontinent brief from the head of the bed, the resident rolled off from the bed; it happened so fast that I was not able to catch the resident, then I called for help."</p> <p>On 4/17/13 at 4:15pm E3 Registered Nurse (RN) stated " I was the RN on call. (E4, RN) called me at 7:20am about (R1's) incident. (R1) went out and came back with a sling in her arm. (E5) were changing (R1) and (R1) slid out of bed, bed was low. (E5) was providing incontinence care; the incontinent brief was by the head of the bed. (E5) went to grab it and (R1) rolled out of bed. (E5) was surprised that (R1) rolled out of bed."</p> <p>On 4/22/13 at 8:15am E5, CNA stated " I never had any incidents with residents before. I turned R1 towards the window and I was behind her. R1 elevated her left leg and went to the floor. R1 fell on her left shoulder. The incontinent brief I was going to grab was at the head of the bed. No I didn't leave the bedside. It was like magic, in a twinkle of an eye she fell."</p> <p>Facilities fall policy indicates that fall prevention interventions are to be implemented at all times.</p> <p>Facility Incontinence Care Policy updated on 12/12 documents under: Procedure: 7. " Assist to side lying position by turning towards caregiver, unless more than one caregiver present. If more than one caregiver present, one caregiver provides support of patient to maintain side lying position while the other</p>	F9999			

