

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145334	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 09/04/2013
NAME OF PROVIDER OR SUPPLIER PRESENCE BALLARD NURSING CTR			STREET ADDRESS, CITY, STATE, ZIP CODE 9300 BALLARD ROAD DES PLAINES, IL 60016		
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F 323	Continued From page 4 was assessed and sent to the hospital. E13 states did not know that R4 had fallen the previous night on 8-24-13. E13 states if she had known that R4 had fallen two days ago would had put in place a new fall intervention and followed the facility ' s fall procedure. R4s ' hospital record dated 8-26-13 notes R4 was found to have large laceration across the upper forehead, Computed Tomography showed linear nondisplaced fracture of C4, R4 place in a C-collar. Z2 (Medical Doctor) states on 9-3-13 at 10:40 AM, R4 has slight dementia and forgetful at times and hurts himself trying to get out of the bed unassisted. Z2 states R4 had fracture of C4 vertebrae and requires him to wear a C-collar for 6-8 weeks. Z2 states R4 also had a laceration on his forehead that required 8 stitches.	F 323			
F9999	FINAL OBSERVATIONS Licensure Violations 300.610a) 300.1210b) 300.1210d)6) 300.3240a) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The	F9999			

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F9999	<p>Continued From page 5</p> <p>policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident.</p>	F9999			

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F9999	Continued From page 6 Based interview and record review facility failed to follow their fall assessment, prevention and care plan procedure for one resident (R4) out three residents reviewed for falls. This failure resulted in the interdisciplinary team not evaluating and considering new fall interventions for R4 after his second fall and subsequently R4 had a third fall and sustained a broken neck (fracture of C4). Findings Include: Review of the facility ' s Fall Assessment, Prevention, and Care Plan Procedure notes this policy establishes guidelines for proactively identifying and assessing those residents at risk for falls, planning preventative strategies and facilitating safe environment. Process: Fall assessment- Fall interventions documented on the resident interim/comprehensive plan of care will be reviewed and or revised at the discretion of the fall committee. The nurse will chart interventions in the progress notes. Fall prevention-Fall prevention is the goal for every resident. In order to meet this goal the interdisciplinary care team members, in collaboration with the resident and the designated family and may consider use of the following interventions (Nursing rounds, Evaluating bed/chair heights and application of personal alarms). Fall documentation and reporting-Every fall will be considered an incident requiring documentation, reporting, and follow up. The restorative nurse revises the Comprehensive Care Plan. The plan of care includes appropriate	F9999			

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F9999	<p>Continued From page 7</p> <p>interventions for the prevention of falls. R4 ' s fall risk assessment dated 5-18-13 notes R4 scored 15= High risk 14+. R4 ' s comprehensive care plan initiated 5-18-13 notes R4 greater than normal risk for falls. R4 ' s incident report dated 6-11-13 notes R4 fell getting out of wheel chair. R4s ' fall risk model dated 7-26-13 notes 4 points for confusion with total score of 9= High risk for falls. R4 ' s current risk for fall care plan initiated 8-21-13 notes R4 will not fall or injure self. Approaches- assess meds for side effects, make sure environment free from hazards and obstacles, remind to ask for assistance, keep call light in reach, implement fall precaution. R4 ' s nurses dated 6-19-13 and 6-20 13 note R4 was angry each time the alarm went off and threw away the alarm. R4s ' nurse note dated 8-24-13 notes R4 was found sitting on the floor leaning on the night stand, no injury noted doctor notified. R4s ' fall assessment dated 8-24-13 notes side rails up, body alarm not applicable, alarm activated not applicable. R4s ' incident report dated 8-24-13 notes R4 alert and oriented X1, found R4 sitting on the floor leaning on the night stand. R4 doesn ' t know how he got on the floor. E11 (Registered Nurse) states on 9-3-13 at 11:10 AM, works 7pm-7am shift. E11 states in the middle of night (8-24-13) R4 fell out of his bed. R4 was assessed had no injuries and doctor notified no new orders. E11 states R4 did not have an alarm on at the time of the fall. E11 states did not apply a bed pad alarm under R4 or place a floor mat next to R4s ' bed after the fall. E11 states did not change/revise his fall care plan with any new interventions. E11 states R4 was monitored all night and current fall precautions were maintained.</p>	F9999			

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F9999	<p>Continued From page 8</p> <p>E12 (Licensed Practical Nurse) on 9-3-13 at 10:50 AM states, R4 was confused sometimes, " in & out " and forgetful and used to wear a body alarm. E12 states works 7am- 7pm when came to work on 8-25-13 told that R4 fell out of his bed in the middle of the night. E12 states just kept an eye on R4 to monitor him and reminded him to use his call light. E12 states there were no new fall interventions introduced and kept the current approaches per fall care plan. E12 states did not try bed pad alarm and that R4 in the past refused the body alarm. E12 states did not put a pad on the floor next to R4s ' bed.</p> <p>E10 (Care Plan Coordinator) on 9-3-13 at 10:00 AM states, the facility has in stock body, chair and pad alarms. E10 states after R4 fell out of bed nursing could have used their judgment and placed a pad alarm under R4 after he fell on 8-24-13.</p> <p>E1 (Assistant Director of Nursing) on 9-3-13 at 11:00 AM states R4 fell over the weekend on Friday night. E1 states regarding the fall on 8-24-13 restorative nurse was going to do fall assessment on that Monday (8-26-13) but R4 fell again before that happened. E1 states the nurses that worked over the weekend could have gotten a pad alarm from the storage room for R4. E1 states in the past R4 used to have a body alarm but did not comply with wearing it.</p> <p>R4s ' nurses note dated 8-26-13 written at 1:00 PM notes CNA found R4 on the bathroom floor; forehead with 3.5 centimeter wound, doctor notified and ordered R4 to emergency room.</p> <p>R4s ' incident report dated 8-26-13 notes At 12:50 PM CNA found R4 on the bathroom floor without alarm, sitting up. Injury to forehead cleansed with saline and dressing applied admitted to hospital.</p> <p>On 9-4-13 at 10:50 AM E15 (Occupational</p>	F9999			

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F9999	<p>Continued From page 9</p> <p>Therapist Assistance states, was in another resident ' s room next to R4s ' room on 8-26-13 when a family member came to her and stated that R4 fell. E15 states she went in R4s ' room and saw R4 on bathroom floor with lots of blood and did not see or hear and any alarm going off. E15 states she got the CNA (E14) and they assisted R4 into a wheel chair.</p> <p>E14 (Certified Nurse Aide) on 9-4-13 at 10:40 AM states, R4 has been for the past week or two not himself, seemed more confused. E14 states she fed R4 lunch on 8-26-13 and assisted him back to bed placed a body alarm on him. E14 states she did not know R4 had history of removing his body alarm. E14 states E15 called her from the nurses ' station and went into R4s ' room, did not hear alarm going off when entering the R4s ' room. E14 states saw (R4) bleeding from his forehead on the bathroom floor.</p> <p>E13 (Registered Nurse) on 9-4-13 at 12:50 AM, states was coming from lunch when E14 informed her that R4 had fallen. E13 states R4 was assessed and sent to the hospital. E13 states did not know that R4 had fallen the previous night on 8-24-13. E13 states if she had known that R4 had fallen two days ago would had put in place a new fall intervention and followed the facility ' s fall procedure.</p> <p>R4s ' hospital record dated 8-26-13 notes R4 was found to have large laceration across the upper forehead, Computed Tomography showed linear nondisplaced fracture of C4, R4 place in a C-collar.</p> <p>Z2 (Medical Doctor) states on 9-3-13 at 10:40 AM, R4 has slight dementia and forgetful at times and hurts himself trying to get out of the bed unassisted. Z2 states R4 had fracture of C4 vertebrae and requires him to wear a C-collar for 6-8 weeks. Z2 states R4 also had a laceration on</p>	F9999			

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F9999	Continued From page 10 his forehead that required 8 stitches. <p style="text-align: center;">(B)</p>	F9999			