

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 02/10/2014
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145239	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED 09/05/2013
NAME OF PROVIDER OR SUPPLIER CORNERSTONE REHAB & HC			STREET ADDRESS, CITY, STATE, ZIP CODE 5533 NORTH GALENA ROAD PEORIA HEIGHTS, IL 61614		
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F 371	Continued From page 20 orders for health shakes. The review of the list identified that 7 of 17 sampled residents (R2, 4, 11, 14, 17, 20 and 21) and 9 residents in the supplemental sample, (R36, 39, 40, 59, 62, 72, 73, 74 and 75) receive health shakes on a daily occasion. The Centers for Medicare and Medicaid Services form, 672 completed by facility staff during this survey states there are 83 residents living in the facility.	F 371			
F9999	FINAL OBSERVATIONS LICENSURE VIOLATIONS 300.610a) 300.1210a) 300.1210b) 300.1210c) 300.1210d)2)3)5) 300.1220b)2)3) 300.3240a) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures, governing all services provided by the facility which shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee and representatives of nursing and other services in the facility. These policies shall be in compliance with the Act and all rules promulgated thereunder. These written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, as evidenced by written, signed and dated minutes of such a meeting. Section 300.1210 General Requirements for Nursing and Personal Care	F9999			

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F9999	Continued From page 21 a) Comprehensive Resident Care Plan. A facility, with the participation of the resident and the resident's guardian or representative, as applicable, must develop and implement a comprehensive care plan for each resident that includes measurable objectives and timetables to meet the resident's medical, nursing, and mental and psychosocial needs that are identified in the resident's comprehensive assessment, which allow the resident to attain or maintain the highest practicable level of independent functioning, and provide for discharge planning to the least restrictive setting based on the resident's care needs. The assessment shall be developed with the active participation of the resident and the resident's guardian or representative, as applicable. (Section 3-202.2a of the Act) b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures: c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan. d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: 2) All treatments and procedures shall be administered as ordered by the physician. 3) Objective observations of changes in a resident's condition, including mental and	F9999			

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F9999	<p>Continued From page 22</p> <p>emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>5) A regular program to prevent and treat pressure sores, heat rashes or other skin breakdown shall be practiced on a 24-hour, seven-day-a-week basis so that a resident who enters the facility without pressure sores does not develop pressure sores unless the individual's clinical condition demonstrates that the pressure sores were unavoidable. A resident having pressure sores shall receive treatment and services to promote healing, prevent infection, and prevent new pressure sores from developing.</p> <p>Section 300.1220 Supervision of Nursing Services</p> <p>b) The DON shall supervise and oversee the nursing services of the facility, including:</p> <p>2) Overseeing the comprehensive assessment of the residents' needs, which include medically defined conditions and medical functional status, sensory and physical impairments, nutritional status and requirements, psychosocial status, discharge potential, dental condition, activities potential, rehabilitation potential, cognitive status, and drug therapy.</p> <p>3) Developing an up-to-date resident care plan for each resident based on the resident's comprehensive assessment, individual needs and goals to be accomplished, physician's orders, and personal care and nursing needs. Personnel, representing other services such as nursing, activities, dietary, and such other modalities as are ordered by the physician, shall be involved in the preparation of the resident care plan. The plan shall be in writing and shall be reviewed and</p>	F9999			

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F9999	<p>Continued From page 23</p> <p>modified in keeping with the care needed as indicated by the resident's condition. The plan shall be reviewed at least every three months</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident.</p> <p>These requirements were not met as evidence by:</p> <p>Based on interview, observation and record review, the facility failed to implement preventative interventions prior to the development of a pressure ulcer for one of three residents (R16), and failed to turn and reposition two of three residents (R12 and R16) reviewed for pressure ulcers in a sample of 17. This failure resulted in R16 developing a Stage III pressure ulcer.</p> <p>Findings Include:</p> <p>R16's Physician Order dated 08/21/13 documents an indwelling urinary catheter to be inserted due to R16's Stage III Pressure Ulcer. R16's Braden Scale for Predicting Pressure Ulcer Risk dated 07/18/13 documents R16 is at, "Moderate Risk," for pressure ulcer development.</p> <p>Facility's Turning and Positioning Program policy dated March 2003 documents, "Turning schedule will occur as indicated by the resident's plan of care." R16's current Pressure Ulcer Care Plan dated 07/22/13 documents, "Reposition per positioning schedule."</p> <p>R16's current Self Care Deficit Care Plan dated</p>	F9999			

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F9999	<p>Continued From page 24</p> <p>07/22/13 documents, "unable to position self without assist of one staff." R16's Physician Order dated 08/22/13 documents, "May be up multiple times but can not be in a sitting position more than one hour at a time."</p> <p>R16 was continuously observed on 09/03/13 from 10:05 a.m. to 11:32 a.m. R16 remained seated in R16's wheelchair throughout this timeframe. On 09/03/13 at 12:55 p.m., R16 was sitting in R16's wheelchair. R16 stated that R16 had been sitting in R16's wheelchair, "all day since they (facility staff) got me out of bed this morning."</p> <p>On 09/03/13 at 12:45 p.m., E3, Licensed Practical Nurse, stated that R16 should be turned and repositioned every two hours.</p> <p>On 09/03/13 at 1:15 p.m., E2, Director of Nursing, stated that R16 is supposed to be turned and repositioned, "at least every two hours." Upon review of R16's Physician Order dated 08/22/13 that documents, "May be up multiple times but cannot be in a sitting position more than one hour at a time," E2 verified that R16 is supposed to be repositioned at least every hour while in a sitting position.</p> <p>On 09/04/13 at 12:45 p.m., E2, Director of Nursing, stated R16's pressure ulcer was discovered on 08/10/13, "and it was open, which is a Stage II." E2 stated that a pressure-relieving wheelchair seat was instituted to R16's plan of care on 08/15/13, "but no other interventions were instituted until after 08/21/13, when it (R16's pressure ulcer) had progressed to a Stage III." E2 then verified that R16's pressure ulcer was avoidable.</p>	F9999			

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F9999	<p>Continued From page 25</p> <p>Facility's Decubitus Care/Pressure Areas policy dated May 2007 documents, "Upon notification of skin breakdown, a Newly Acquired Skin Condition Report will be completed and forwarded to the Director of Nurses."</p> <p>On 09/05/13 at 9:00 a.m., E2, Director of Nursing, stated E2 was unable to provide a Newly Acquired Skin Condition Report for R16, "I've already looked for it and cannot find it."</p> <p>2. R12's Braden scale dated 8/7/13 notes R12 to be a moderate risk for pressure sores and having a history of pressure sores on her coccyx. Braden scale notes that R12 is on a 2 hour turning and repositioning schedule.</p> <p>On 9/4/13 R12 was observed lying in bed from 8:40AM until 11:35 AM without a change in position. This was a total of two hours and 55 minutes.</p> <p>On 9/4/13 at 11:35AM R12 stated that her bottom was very sore.</p> <p style="text-align: center;">(B)</p>	F9999		