

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6013189	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 04/22/2014
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NAME OF PROVIDER OR SUPPLIER MANOR COURT OF MARYVILLE	STREET ADDRESS, CITY, STATE, ZIP CODE 6955 STATE ROUTE 162 MARYVILLE, IL 62062
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S9999	<p>Final Observations</p> <p>Statement of Licensure Violations</p> <p>300.1210b) 300.1220b)2) 300.3240a)</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>Section 300.1220 Supervision of Nursing Services</p> <p>b) The DON shall supervise and oversee the nursing services of the facility, including:</p> <p>2) Overseeing the comprehensive assessment of the residents' needs, which include medically defined conditions and medical functional status, sensory and physical impairments, nutritional status and requirements, psychosocial status, discharge potential, dental condition, activities potential, rehabilitation potential, cognitive status, and drug therapy.</p>	S9999		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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S9999	<p>Continued From page 1</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident.</p> <p>There Regulations were not met as evidenced by:</p> <p>Based on interview and record review the facility failed to assess pertinent changes in the condition of three residents (R1, R2, and R3) reviewed for nursing assessments in a sample of 4. This resulted in R1 being admitted to the Intensive Care Unit with a diagnosis of Cerebral Vascular Accident. It also resulted in R3's diagnosis of Gangrene of the Fourth Toe, resulting in amputation.</p> <p>Findings Include:</p> <p>1. R1 was admitted to the facility on 3/1/14 with a diagnosis in part of: heart failure, hypertension, subdural hemorrhage, aneurysm, Cerebrovascular Accident (CVA), Transient Ischemic Attack (TIA), and Stroke. R1 resided in the facility until 3/6/14 when R1 was transferred to an outside facility where he was treated for a CVA, and subdural hemorrhage.</p> <p>R1's Nurses' Notes dated 3/6/14 document in part, at 8:50 AM "R1 noted this am with acute change in mental status, increased confusion noted, restlessness and fidgety, expressive aphagia of new onset, mumbled words when spoken....unable to follow simple commands."</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>At 8:55 AM, Z1, Medical Doctor notified of change in condition.</p> <p>At 11:30 AM, " No reply from Z1 r/t (related to notification of change in condition, resident transferred to Anderson ER for eval (evaluation) and tx (treatment) per nursing judgment." At 11:45 AM Emergency Medical Service, EMS called to transport R1 to Emergency Room.</p> <p>At 12:45 PM, EMS arrived at the facility to transport R1 to the Emergency room for evaluation. No other documentation on the assessment or status of R1's change in condition found in R1's clinical record from the time of 8:55 AM when the change was first documented until 12:45 PM when EMS arrived at the facility to transport R1.</p> <p>An "Event Detail" dated 3/6/14 documents R1 having "cognition/neurological events-acute change in mental status" and "increased confusion/new onset of aphagia"</p> <p>On 4/14/14 at 1:38 PM, E3, Licensed Practical Nurse, LPN, stated she cared for R1 the day he was sent out to the hospital. E3 stated E4, Certified Nurse Aid, CNA, notified E3 at approximately 6:30 AM of a change in R1's condition and that R1 was more confused and had trouble getting out what he needed to say. E3 stated as the morning progressed she noticed R1 declining as he (R1) was agitated, unable to swallow morning pills and had difficulty holding spoon at breakfast. E3 stated she discussed R1's changes with E5, Speech therapist and stated she did not feel comfortable with R1's condition change so she contacted Z1, Medical Doctor at 8:45 or 9:00 AM. E3 stated she was unable to get ahold of Z1 at that time and left a</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>message at Z1's office and faxed over a change of condition sheet to Z1's office. E3 stated the faxed change of condition sheet was not in the digital record and was unsure where it was since it was usually in residents' chart. E3 stated she made a nursing judgement to send R1 to the hospital between 10:30 and 11:30 AM when E3 stated she had not received a call back from Z1. E3 stated that R1 was progressively declining and had expressive aphasia which was new to resident, and speech was garbled. E3 stated in her professional opinion she thought that R1 had a stroke. E3 further stated she was aware of R1's history of having brain bleeds. E3 stated that the ambulance took one hour to get to facility and that lights and sirens were not used. E3 stated she does not recall if she requested for lights and sirens to be used when she called for an ambulance for R1. E3 states that lights and sirens are requested by nursing staff and based on nursing judgments and the critical state of the resident. E3 further stated it would take 15-25 minutes for an ambulance if lights and sirens are used. E3 also stated its "a lot faster if 911 is called." When asked how E3 determines how 911 is used E3 stated the assessment and critical state of the resident indicates if 911 is utilized. E3 further stated she is unsure of the facility's policies and would have to discuss with the Director of Nursing.</p> <p>On 4/14/14 at 1:35 PM, E4, Certified Nurse Aid, stated that she cared for R1 the day he was sent to the hospital. E4 stated when she came on shift around 6:00 AM, R1 was staring into space and E4 could not get a verbal response from R1. E4 stated she informed E3 of R1's change in condition and stated that this was not normal for R1. E4 stated that R1 previously could answer questions and speak normally without difficulty.</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>On 4/15/14 at 1:58 PM, E6, Registered Nurse, RN, stated she cared for R1 on the evening of 3/5/14 and R1 took medications and ate dinner without problems, and also drank from a cup that E6 handed him without difficulty. E6 stated that R1 was alert and oriented to person, place and time and had no confusion the previous days.</p> <p>On 4/14/14 at 2:35 PM, E2, Director of Nursing, DON, stated that E3 had told her of R1's change in condition between 8:40-9:00 AM. E2 stated R1 was progressively declining and symptoms were one sided weakness, and slurred speech and that Z1 was called around 9:45 AM. E2 stated that in her professional opinion, R1 was having stroke like symptoms and stated she was aware that R1 had TIA's in the past. E2 further stated that the facility sends residents out according to nursing judgement if the physician cannot be reached. E2 stated that EMS makes the decision to use lights and sirens based on the symptoms of the resident and 911 is used when a resident is unresponsive and a full code.</p> <p>On 4/15/14 at 9:00 AM E1, Administrator stated that Z1 returned E3's call regarding R1's change in condition after R1 had been sent out of the facility to the emergency department, which was around 12:30 PM. At 10:10 AM the same day, E1 stated R1's symptom was slurred speech the morning of 3/6/14. E1 also stated it was "brutally apparent R1 was having difficulty getting words out"</p> <p>On 4/15/14 at 9:55 AM, E5, Speech therapist, stated that R1 was having trouble swallowing and difficulty with speech on the morning of 3/6/14. E5 further stated that she was "worried about the severe change so I watched R1 eat breakfast."</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>On 4/15/14 at 9:55 AM, E 7, Rehab Manager, stated that nursing staff asked for R1's physical therapy to be held the morning of 3/6/14 due to R1's change in condition. E7 further stated that R1 had ambulated 430 feet the previous day.</p> <p>On 4/15/14 at 10:50 AM, in an interview with Z1, Medical Doctor, stated that R1 had a history of stroke and did not recall what symptoms R1 was having on 3/6/14. Z1 also stated that she was unsure of the time or how she was notified of R1's change in condition. Z1 stated she would expect the facility to send any resident to the emergency room for any acute change in condition.</p> <p>The "Cognitive Linguistic Quick Test" dated 3/4/14 performed by E5 documents R1's cognitive domains as follows :</p> <p>Attention: Mild Memory: WNL (Within Normal Limits) Executive functions: Mild Language: WNL Visuospatial Skills: Mild Composite Severity Rating: Mild Clock Drawing Severity Rating: Mild</p> <p>E5's qualitative Observations on 3/4/14 state "the patient demonstrated mild deficits in attention executive functions, and visuospatial skills, and WNL language and memory on 3/4/14.</p> <p>On 3/6/14, R1 was re-assessed using the same "Cognitive Linguistic Quick Test" performed by E5 and documents R1's cognitive domains as follows:</p> <p>Attention: Severe Memory: Severe Executive functions: Severe Language: Severe Visuospatial Skills: Severe</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>Composite Severity Rating: Severe Clock Drawing Severity Rating: Severe</p> <p>E5's qualitative observations on 3/6/14 document, "re-eval on 3/6/14: pt demonstrated severe deficits in all domains."</p> <p>Physical therapy daily treatment note documents on 3/5/14 that R1 "ambulated 430 feet x1 with use of a front wheeled walker" and R1 able to use sit to stand from wheelchair to front wheeled walker requiring no verbal cueing for hand placement. Documentation on 3/6/14 states no skilled physical therapy due to change in medical status per nursing.</p> <p>Occupational Therapy dated 3/6/14, documents R1 "demonstrated increased confusion and aphasia this date. Consulted with nursing and ST (speech therapy) regarding change in medical status. "</p> <p>Speech Therapy daily treatment note dated 3/5/14 documents that R1 had "good awareness of current events." Daily Treatment notes dated 3/6/14 documents in part, R1 "seen in therapy room: repeat cognitive-linguistic Quick test due to nursing reporting significant in expressive and receptive language skills. Severe across all domains which is a significant decline from mild overall deficits 2 days ago on same assessment. Nursing notified of results of assessment. Confrontation Naming: 40% with perservations and poor intelligibility of speech. Pt unable to name any animals or 'm' words. 3 oz water swallow: cough after swallow noted, decreased laryngeal elevation."</p> <p>EMS Patient Care Report dated 3/6/14 documents the Facility called for ambulance at</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>11:45 AM for R1 to be transported to the emergency room for "unable to speak clearly; acute onset stroke/CVA/TIA since 6 hours." EMS arrived on scene at 12:35 PM. EMS report documents in part, "primary impression: neurological-Cerebral TIA. Staff stated patient usually can speak without difficulty however today he is having trouble forming his words. Nurse stated it started possibly sometimes last night or this morning. Does have difficulty in speaking the words, and unable to speak clearly."</p> <p>Emergency Room History and Physical dated 3/6/14 documents R1 was seen for slurred speech, headache, and right sided facial droop where he (R1) was evaluated and found to have CVA, subdural hematoma and transferred to the Intensive Care Unit at another hospital.</p> <p>R1's Hospital CT Scan dated 3/6/14 documents "thin right sided subacute subdural hematoma. Left-sided subdural hematoma now also evident, probably acute on subacute, suspect a small amount of acute hemorrhage within it and this was not present on exam from a week ago.</p> <p>On 4/17/14 at 10:48 AM, during an telephone interview with Z2, Emergency Room Physician, stated when R1 arrived at the emergency department R2 had visible right sided facial drooping and slurred speech. Z2 stated the history was unclear of onset of when symptoms initially started but was reported for at least the last 6 hours. Z2 further stated she would expect medical professionals and facility to directly send to an emergency room for evaluation for any stroke like symptoms of facial drooping and slurred speech. Z2 further stated "given R1's history of strokes, send him immediately for any changes noticed."</p>	S9999		

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S9999	<p>Continued From page 8</p> <p>The Facility's Emergency Care Procedure dated 12/03, does not address stroke or stroke like symptoms. On 4/21/14 at 10:30 AM, E1 stated he did not have any other policy/procedures.</p> <p>According to strokassociation.org, an American Hear Association Inc. website dated 2014, the warning signs of a stroke include: Face drooping, Arm weakness, Speech difficulty, and Time to call and get them to hospital immediately. Other symptoms include sudden confusion, sudden trouble understanding, sudden weakness or numbness of the leg, sudden trouble seeing in one or both eyes, sudden severe headache without cause. The website states "A TIA or transient ischemic attack is a warning stroke or mini stroke that produces stroke-like symptoms. TIA symptoms usually only last a few minutes but if left untreated, people who have TIA's have a high risk of stroke. Recognizing and treating TIA's can reduce the risk of a major stroke."</p> <p>2. R3 was originally admitted to the facility on 4/25/11 with diagnoses in part of: peripheral vascular disease, hypertension, and atrial fibrillation. R3 was transferred to a hospital with a diagnosis of gangrene of the right 4th toe on 3/28/14 where R3's 4th toe was amputated on 4/8/14.</p> <p>R3's MDS dated 1/7/14 documents a BIMS score of 15 with 15 being the highest cognitive function. The MDS further documents that R3 ambulates with walker and limited assistance from staff, no functional range of motion limits, and extensive assistance of one staff member for transfer, dressing, hygiene, bathing and toileting.</p>	S9999		

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S9999	<p>Continued From page 9</p> <p>On 4/15/15 at 1:51 PM, during an interview with E6, Registered Nurse, RN, stated she saw R3's foot wound in March but was unable to recall which toe was receiving wound care and that R3 refuses to allow wound care. E6 stated she didn't know much about R3's right 4th toe.</p> <p>On 4/15/14 at 2:41 PM, during an interview, E9, RN stated she knew R3 had leg and foot problems and was being treated for cellulitis for her right lower leg that had gone to her toes. E9 stated R3 was receiving Medicated Foot Soaks on her (R3) right great toe. E9 stated the right great toe just had redness but was unsure of the date she observed the redness. E9 stated that R3 refused to have toes looked at every time due to pain, but did allow staff to look "most" times. E9 stated she was afraid R3's toes would touch each other so she put a DuoDerm in between R3's third and fourth toe to keep from touching each other. R9 stated she noticed redness on 3/19/14 to the 4th toe and reported findings to oncoming nurse.</p> <p>On 4/15/14 at 3:20 PM, during an interview with E12, Certified Nurse Aid, stated that R3's fourth toe was red and had pus on the side in the nailbed and was getting yellow. E12 was unsure of when she first noticed R3's fourth toe change. E12 stated that the weekend before she was sent out to the hospital for her fourth toe E12 noticed R3's fourth toe was very red and draining pus.</p> <p>On 4/15/14 at 10:38 AM, during an interview with E10, RN, stated that treatment was started on R3's right great toe for cellulitis around 2/26/14 or 2/28/14 and R3 was getting antibiotics and medicated foot soaks three times a day for right great toe. E10 stated that R3 would refuse the toe soaks at times and the great toe was healing</p>	S9999		
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S9999	<p>Continued From page 10</p> <p>slowing. E10 stated that R3's treatments were changed to evening shift and fourth toe was not receiving any treatment.</p> <p>On 4/15/14 at 12:32 PM, during an interview, E2, Director of Nursing, stated that staff have called her and informed her on 3/28/14 that R3's toe area was red and E2 had R3 sent to the Emergency room.</p> <p>On 4/21/14 at 10:30 AM E1, Administrator, stated that there was no documentation on R3's right 4th toe from 3/20/14 to 3/28/14, the date she was transferred out of the facility. E1 also stated he did not have any record of a fax sent over to Z3 regarding refusal R3's refusal to allow treatments to be done on her foot.</p> <p>On 4/21/14 at 11:45 AM, E11, Licensed Practical Nurse, stated that she monitors wounds on Monday, Wednesdays and Fridays and all of the assessments are in the electronic medical record. E11 further stated there is no other documentation or measurements.</p> <p>On 4/15/14 at 1:30 PM, Z3, Primary Care Physician for R3 stated he did not recall if the staff let him know that (R3) was refusing treatments to her foot. They would generally let him know this by faxing a note over to his office and there would be a record of that fax under documents in the electronic medical record. Review of the document section showed no indication of a faxed update to Z3.</p> <p>R3's Physician Orders dated 3/6/14 document to apply DuoDerm to cellulitis area to right 4th toe until healed, change every three days and as needed.</p>	S9999		

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S9999	<p>Continued From page 11</p> <p>R3's Treatment Administration History dated 3/1/14 through 3/30/14 documents and order on 3/6/14 to "apply DuoDerm to cellulitis area to right 4th toe until healed. Change Q (every) three days and PRN (as needed) " The Treatment Administration history further documents R3 to have weekly skin check on Fridays with the last skin check on 3/21/14. No documentation on the assessment or monitoring of R3's fourth toe in R3's Treatment Administration History or Weekly Skin check.</p> <p>Nurses' Notes dated 3/19/14 documents in part, "wound on 4th right toe with area of <1 CM with bed yellow/white in color."</p> <p>Nurses' Notes dated 3/20/14 document in part, "area noted to 4th toe noted, approx measurement 2 cm. MD notified. Rt toes remain reddened."</p> <p>Nurses' Notes dated 3/28/14 document in part "R3 4th toe on right foot red and 1/2 of toe is black and around nailbed also black and base of toe. Right foot is red with noted red streaks going from toe toward ankle." No further documentation found in R3's clinical record on the assessment or monitoring of R3's 4th toe.</p> <p>R3's Care Plan dated 1/16/14 does not address any problem with R3's right 4th toe.</p> <p>Hospital Emergency Room records dated 3/28/14 document in part, R3 "presents with a wound to the anterior side of right foot reporting that the 4th toe nail started out as an ingrown toenail that gradually became darker. Physical Exam: Pulses- absent dorsalis pedis pulses on the right foot and R3's 4th toe of the right foot is gangrene from the PIP joint distally. black in color. Erythema extending midway up the right foot. Progress Note: Patient with clearly gangrenous</p>	S9999		

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6013189	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 04/22/2014
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NAME OF PROVIDER OR SUPPLIER MANOR COURT OF MARYVILLE	STREET ADDRESS, CITY, STATE, ZIP CODE 6955 STATE ROUTE 162 MARYVILLE, IL 62062
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S9999	<p>Continued From page 12</p> <p>toe and associated cellulitis extending up her foot. "</p> <p>Based on interview and record review the facility failed to assess pertinent changes in the condition of three residents (R1, R2, and R3) reviewed for nursing assessments in a sample of 4. This resulted in R1 being admitted to the Intensive Care Unit with a diagnosis of Cerebral Vascular Accident. It also resulted in R3's diagnosis of Gangrene of the Fourth Toe, resulting in amputation.</p> <p>3) Per the digital admission face sheet R2 has diagnoses which include; Congestive Heart Failure, Cellulitis of the Lower Extremities, Atrial Fibrillation and a history of Deep Vein Thrombosis and Pulmonary Embolism.</p> <p>On 4/14/14 at 10:00 AM E 8, Licensed Practical Nurse (LPN) stated she usually works on the 300 hallway. She was working on 3/14/14, and she noted (R2) had pain and swelling to his left leg. It was dark and angry red, about the size of a baseball. (R2) stated he felt pressure like his leg wraps were still on even though they had been removed. These were new symptoms. R2 also had some discoloration to the bottom of his right lower extremity from his Cellulitis, but (R2's) right leg had always been light pink, this was new; it was his left leg and it was bright red. I looked up his hospital records and saw the history of a deep vein thrombosis, so I called the Doctor to let her know. She ordered a STAT Venous Doppler, and to call her with the results, which I called to schedule. It was scheduled for the next day 3/15, at 5 PM.</p> <p>On 4/14/14 at 2:20 PM E2, DON stated, Our</p>	S9999		

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S9999	<p>Continued From page 13</p> <p>emergency transfer policy doesn't address what to do specifically when a Deep Vein Thrombosis is suspected. The nurses use nursing judgement and discuss the situation with the DON, and Physician. Or we can send a resident out if the family wants them to go. I don't see any notes on the pulses or condition of his leg after the test results were in. (R2) was a big guy and it would have been difficult to get him to the hospital, and we would have to send people with him for transport due to his size.</p> <p>On 4/21/14 at 10:30 AM when E1 was asked about assessment and documentation on R2, he stated, " I would have liked to see more documentation on (R2's) legs and pedal pulses. I agree with you we don't document well. If we would have documented better there would be a clearer picture.</p> <p>On 4/14/14 at 2:20 PM E2 stated; When I look at the notes I don't see any documentation on the description of the deep vein thrombosis, after the note when the Doctor was called.</p> <p>On 4/15/14 at 10:50 AM Z1, the treating Physician for R2, stated; for the Symptoms described to me for (R2) I would usually order an ultrasound, and antibiotics if I felt it was Cellulitis. I will usually do a STAT Ultrasound for acute changes. I don't remember in this case if I ordered a STAT Ultrasound.</p> <p>Review of Nurses Notes from 3/14/14 document the discovery of the red area on R2's leg and order for a venous Doppler. There is no assessment documentation noted regarding the pulses in the leg, calf measurements, check for Homans sign or any other indicators of changes in vascularity to the legs. A nurses note on</p>	S9999		
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S9999	<p>Continued From page 14</p> <p>3/15/14 documents increased redness and pressure to the right leg. The Physician was notified and ordered a Venous Doppler Study. On 3/15/14, the Doppler preliminary result is documented as being positive for a deep vein thrombosis. There is no documentation regarding a description of the leg or any assessments of pulses to the extremity, color or swelling. On 3/16/14 R2 complains of leg pain, but no documentation is seen regarding a description of the leg/legs color, size or pulses. Review of Nurses notes from 3/16/14 through 3/26/14 when nurses note document arrangements for transfer to the hospital and discharge to home do not document any assessment/description/monitoring of R2's Deep vein Thrombosis, leg circumference temperature, color or pulses.</p> <p>Review of an Ultrasound report dated 3/17/14 documents that R2 had " both acute and chronic Deep Vein Thromboses in the left common femoral vein, bilateral popliteal veins and left profunda femoral vein."</p> <p>Review of R2's Plan of Care which was last updated on 3/6/14 documents a problem which includes a history of Deep Vein Thrombosis and Pulmonary Embolism. No monitoring /assessment interventions are documented on the Care Plan regarding this problem.</p> <p>The Facility Policy titled "Resident Assessment" dated, 12/02 documents under procedure, "Evaluation defines needs, problems, approaches, short and long-range goals. This composes the nursing care plan." Under number 3. Nurses role in evaluation ; Responsible for documentation of evaluation,. Under #4 Areas of evaluation A. Physical-function of body systems,</p>	S9999		

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S9999	<p>Continued From page 15</p> <p>#1. Circulatory-pulse rate regularity and strength, pallor cyanosis....coldness, color of distal parts.....</p> <p>The Lippincott Manual of Nursing Practice dated May 29, 2013 documents under assessment and Pathophysiologic Manifestations of Vascular Disease: Assessment includes observation of extremity Temperature, Pallor, Redness, Cyanosis, Pain, "when it occurs at rest, it indicates a more severe degree of ischemia," Exercise Tolerance, Peripheral Pulse Volume based on a scale of 1-4, Capillary Refill Time and Blood Pressure</p> <p>On 4/21/14 at 10:30 AM when E1 was asked about assessment and documentation on R2, he stated, " I would have liked to see more documentation on (R2's) legs and pedal pulses. I agree with you we don't document well. If we would have documented better there would be a clearer picture.</p> <p>(B)</p>	S9999		
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