State Health Improvement Plan (SHIP) Team Meeting Summary Friday, June 29, 2012 11:00am – 3:00pm

Illinois Public Act 96-1153 created the State Health Improvement Plan Implementation Coordination Council. This law requires that the Governor appoint an implementation council for the State Health Improvement Plan compromised of the directors of the Illinois Department of Public Health, Human Services, Healthcare and Family Services, Aging, Agriculture, Insurance, Transportation, Commerce and Economic, Environmental Protection Agency, and Violence Prevention Authority, and the Chair of the State Board of Health. The Council also includes local health departments and private sector public health stakeholders including non-profit public interest groups, health issue groups, faith community groups, health care providers, business and employers, academic institutions and community based organizations. The Council is charged to coordinate stakeholders to implement the SHIP, including providing a forum for a collaborative action, coordinating existing and new initiatives, developing detailed implementation steps with mechanisms for action, identifying public and private funding sources, promoting public awareness, advocating for implementation of the SHIP, and developing an annual report.

ICC Members Attending: Michael Gelder, SHIP Co-Chair; Joseph Antolin, Illinois Latino Family Commission; Antonio Baxton, Illinois Department of Commerce and Economic Opportunity; Michele L. Bromberg, Illinois Department of Professional Regulation; Jenifer Cartland, Children's Memorial Hospital; Bola Delano, Illinois Department of Transportation; Margaret Gadon, IFMC-IL; Jessica Gerdes; Illinois State Board of Education; Cathy Grossi, Quality/Health Policy and Regulation, Illinois Hospital Association; Martin Hatlie, Project Patient Care; LaMar Hasbrouck, Illinois Department of Public Health; Roger Holloway, Illinois Rural Health Association; Kevin Hutchinson, St. Clair County Health Department, Illinois State Board of Health; Michael Jones, Illinois Department of Healthcare and Family Services; Robert Kieckhefer, Retired – Health Care Services Coalition, Janine Lewis, Illinois Maternal and Child Health Coalition; Raghav Murali, Illinois Environmental Protection Agency; David McCurdy, Advocate Health Care & Illinois State Board of Health; Maureen McHugh, Northern Illinois Public Health Consortium; Dr. Javette Orgain, National Medical Association, Illinois State Board of Health; Sharon Post, SEIU; Clarita Santos, Blue Cross Blue Shield of Illinois; Patricia Schou, Illinois Critical Access Hospital Networks; Sheba Seif, Illinois Department of Insurance; Glendean Sisk, Illinois Department of Human Services; Terry Solomon, Illinois African American Family Commission; Janna Stansell, Health and Medicine Policy Research Group

**Illinois Department of Public Health Staff:** David Carvalho; Jonathan Contreras; Dr. Teresa Garate; Paulina Osinka; Leticia Reyes-Nash; D'Ana Tijerina

Governor's Office: Jennifer McGowan; Amy Sagen

#### **SHIP ICC Process Staff Team:**

- UIC School of Public Health: Joy Getzenberg
- Illinois Public Health Institute: Elissa Bassler, Katie Infusino
- McAlpine Consulting for Growth: Laura McAlpine

#### Welcomes & Introductions:

Meeting was called to order at 11:00am.

Pat Schou (Co-chair) welcomed everyone to the meeting. Schou highlighted the first three SHIP ICC meetings and indicated that the meeting goal was to further develop the implementation plan begun at the April 16, 2012 meeting.

Michael Gelder (Co-chair) also welcomed the group. Gelder said moving forward would need to be a coherent, coordinated and efficient effort.

David Carvalho (IDPH) announced there was not a quorum present to vote on the minutes from the April 16, 2012 meeting minutes.

Gelder opened the floor to public comments; none were made.

#### **Implementation Framework:**

Schou recognized new attendees and asked them to introduce themselves

The groups were asked to keep the guiding principles (Public Health System, Health Equity, Innovation, Statewide and self-determined alignment) in mind while fleshing out the plan within the workgroups.

Schou and Gelder reviewed in detail the five goals and the guiding principles created from the work of the ICC at the April meeting.

**Implementation Goals:** 

- Raise Awareness and Engage Partners
- Monitor Activities and Evaluate Outcomes
- State Coordination
- Workforce/Capacity
- Policy/Advocacy

**Guiding Principles:** 

- *Public Health System:* The SHIP Implementation process will engage the array of public, private and voluntary stakeholders who are concerned with and contribute to the health of the people of Illinois at the state and local levels. This includes not only health professionals, but also employers, faith groups, human services, transportation, housing, education, criminal justice, and an many other sectors that have can have an impact on the health of people in communities.
- *Health Equity:* All SHIP implementation activities will include a focus on ensuring that everyone has a fair opportunity to live a long, healthy life. Implementation activities will look for solutions to improving the health of those whose health is negatively affected due to unequal social and economic conditions. Improving health equity requires looking beyond the health care system to the broad array of public health stakeholders as described in the Public Health System Pillar.
- *Innovation:* The SHIP Implementation process will promote evidence-based interventions, while also encouraging the use and study of promising and innovative approaches to health

improvement.

- *Statewide:* The SHIP implementation is concerned with the health of all people in Illinois and the process will seek to engage communities from all parts of the state. The process will also promote state-level policies and systems improvements that can have a broad impact and sustainable affect.
- *Self-Determined Alignment:* The SHIP Implementation process will seek to illustrate how various sectors and partners in the public health system may connect to the SHIP, but will be built on the alignment of partners as they identify the intersections of their work and the SHIP.

Laura McAlpine opened the floor to questions and comments.

#### **Questions:**

David McCurdy asked how the SHIP priorities would fit in the bigger picture of the framework. Elissa Bassler answered that all the goals from the framework would be applied to each SHIP priority to move it forward.

Terry Solomon asked for an example, such as how the framework would be applied to access to care. McAlpine suggested the workgroups use specific examples like this as they worked through the framework. Bassler mentioned that other agencies within the state have an impact on health outcomes; therefore other departments may need to be utilized in moving priorities further during implementation.

#### Welcome:

At this time IDPH Director Dr. LaMar Hasbrouck welcomed the attendees and thanked them for all their work up to this point. Dr. Hasbrouck said the August and September meetings would focus on getting ready to launch SHIP implementation. In order to be successful, the work of implementation will be carried out by a wide array of by individuals and groups beyond the ICC. Dr. Hasbrouck noted it will be important to get them involved in this process and to align their work with the SHIP.

#### **Breakout group instructions**

McAlpine gave instructions to the breakout groups to 1) edit or revise the goal language for their specific group; 2) decide on up to three strategies and three action steps for each strategy. Bassler encouraged groups to think at a high level to develop the strategies and action plans.

Before breaking ut into workgroups, Carvalho noted a quorum was now present, and called for a motion to approve the April minutes. Bob Kieckhefer made a motion to approve the minutes, seconded by Solomon. All were in favor; none opposed.

#### **Breakout Groups:**

Breakout groups for each goal met to develop action plans.

#### **Report Back:**

Each group briefly presented what was done during the breakout session, followed by brief discussion.. (See attached templates)

Goal 1: Raise Awareness and Engage Partners See attached No comments were made after the presentation. It was assured that the SHIP vision would be used to identify partners. It was also stated that there would be efforts to incorporate the SHIP into IPLANs.

Goal 2: Monitor Activities and Evaluate Outcomes See attached

Goal 3: State Coordination See attached

A comment was made that state agencies routinely mentioning the SHIP in news/media articles on initiatives that related to SHIP would be beneficial in promotion and showing how the state coordinating.

Goal 4: Workforce/Capacity See attached

There was discussion following this presentation regarding how to help sectors that were not traditionally considered public health to understand their role in the SHIP. Another comment focused on cultivating a community of future providers in young students. Another attendee commented that many professionals work in the private sector and that system of education and training needed to be established that is honored by nongovernment entities to create a pipeline.

Further discussion focused on how to distinguish the workforce/capacity implementation goal from the SHIP priority on workforce. There seemed to be overlap, and perhaps the implementation goal needed to be focused more on building capacity for implementation.

Goal 5: Policy/Advocacy See attached

Following this presentation it was noted that this goal relies on goals 1 and 2 to assist with the strategies.

#### **Next Steps:**

Joy Getzenberg reminded everyone that everything done in today's workgroups would be used in the August meeting.

McAlpine said at the August meeting that workgroups would focus on; finalizing the goals, strategies and actions from this meeting; complete the timeline and complete the "who will act" and "measures of success" portions of the Action Plan template. There would also be a discussion about potential roles of ICC members in the fall launch.

One attendee requested that ICC members get information before the August meeting to prepare. It was agreed that materials could be sent out shortly before the next meeting.

It was also asked if there was a process for additional interested persons to be invited to the meeting.. Bassler commented that the meetings were open to the public and all interested parties were welcome.

#### **Closing Comments:**

Gleder asked members to communicate with him if they himself if they observed opportunities for state activities to be coordinated or influenced more effectively by the SHIP.

Schou asked everyone to think about moving implementation forward and support for implementation.

Dr. Hasbrouck said he is happy to be a part of this process and encouraged everyone to think about how they will be engaged in the long term as we get closer to the launch.

#### Meeting adjourned at 2:43pm.

## Action Plan - FINAL SMALL GROUP LANGUAGE Category: Raise Awareness & Engage Partners

**Action Plan Goal:** Increase utilization of the SHIP by raising statewide awareness of the SHIP and engaging partners to align their efforts and coordinate their strategies with the SHIP.

**Strategy 1**: Identify and target stakeholders and champions with specific messages and outreach to raise awareness about the SHIP.

Actions	Timeframe	Who Will Act	Measures of Success
Create mechanisms,	Sector	Public Health	-Targets are identified
organize awareness and	Specific:	Students	-Power point presentations to
outreach channels and	Within 3-4	Focus Groups	sectors are posted online
messages designed to	months	with sectors	(recorded webinar?)
reach the identified	after launch	An organization	-Presenters are trained
audiences.		TBD to manage	-Channels like social media used
Sector Specific			
Community			
	Community:		
	Deploy	Dr. Hasbrouck	
	Leaders:	Dr. Orgain	
		Governor Quinn	
		Local Health	
		Depts.	
		Region V	
		State Agency	
		Directors	
		ICC members	

#### **Strategy 2:** Create a system to support coordinated action on SHIP priority areas.

Actions	Timeframe	Who Will Act	Measures of Success
Create structures to enable			
public, private and			
voluntary partners to align			
their work with SHIP			
priorities and objectives.			
<ul> <li>Endorsement form</li> </ul>			
<ul> <li>Online tracking system</li> </ul>			
<ul> <li>Align local plans</li> </ul>			
(CHNA, IPLAN)			
Develop workgroups			
for each SHIP priority			

### Action Plan - FINAL SMALL GROUP LANGUAGE Category: Monitor Activities and Evaluate Outcomes

**Action Plan Goal:** Increase effectiveness of SHIP by monitoring and evaluating health outcomes in SHIP priority areas and by supporting the SHIP implementation through monitoring and evaluation

## **Strategy 1:** Monitor and Evaluate health outcomes: Develop a framework for monitoring and evaluate SHIP priority areas

Actions	Timeframe	Who Will Act	Measures of Success
Identify measures to		Each priority	
determine success of SHIP		area expert	
implementation and to		workgroup to	
assess health outcomes in		identify	
SHIP priority areas		indicators for	
		respective	
		areas	
Identify gaps in data based		Each priority	
on existing data		area expert	
		workgroup	
Create feedback			
mechanism (such as a			
public reporting system)			
for public health agencies			
and stakeholders to report			
progress toward indicators			
in the populations they			
serve			
Develop a SHIP report card			
of health outcomes			
Establish a committee to			
oversee the overall			
evaluation of the SHIP			
implementation process			

## **Strategy 2:** Create a means for tracking public health activities related to SHIP implementation

Actions	Timeframe	Who Will Act	Measures of Success
Conduct an inventory of			
projects/stakeholder			
contributions to SHIP			
implementation			
Conduct ongoing strategic			
monitoring of stakeholder			
alignment and activities			
that address SHIP priorities			
using information			
technology tools.			
Develop process measures			
for SHIP implementation			
activities (e.g. for			
awareness, engagement,			
coordination) and monitor			
them.			
Create processes to assure			
accountability of			
stakeholders for			
contributions to SHIP			
implementation.			
Utilize formative			
evaluation of SHIP to drive			
system development.			
Provide education			
regarding monitoring and			
evaluating activities.			

### Action Plan - FINAL SMALL GROUP LANGUAGE Category: State Coordination

Action Plan Goal: Increase the funding and capacity of the public health system to successfully meet SHIP priorities through coordination of the SHIP<u>related?</u> state government activities.

**Strategy 1:** Convene state agency representatives with the authority, passion and expertise to develop and implement a state agency coordination effort

Actions	Timeframe	Who Will Act	Measures of Success
Engage state agency			
leaders and ask for their			
endorsement at SHIP			
priorities that align with			
their state agency			
priorities.			
Study efforts of state			
agencies in other states for			
lessons learned regarding			
state agency coordination			
of SHIPs.			
Align goals of SHIP with			
state agency plans and			
initiatives.			
All state agencies identify a			
main activity to align with			
SHIP.			
Governor's office and			
agencies should partner			
with each other and			
coordinate their message.			

# **Strategy 2:** Review and align existing and potential opportunities among state agencies with SHIP priorities.

Actions	Timeframe	Who Will Act	Measures of Success
Pursue opportunities to			
direct state resources			
towards prevention			
priorities included in SHIP			
to maximize nontraditional			
use of existing resources			
and funding.			
Create incentives for			
requiring SHIP integration			
into state agency grants,			
making activities through			
BFR and require state			
agencies to review health			
related proposals, scoring			
them based on reflection			
of SHIP related outcomes.			
Support increased			
transparency in funding			

and outcomes reporting to		
demonstrate progress in		
achieving SHIP goals.		
Target resources to pockets		
of health inequities.		

## Action Plan - FINAL SMALL GROUP LANGUAGE Category: Workforce/Capacity

**Action Plan Goal:** Strengthen the ability of the public health system workforce to support the outcomes of the SHIP priorities through professional development, training and capacity building efforts.

#### **Strategy 1:** Identify the "need" for the workforce now and in the future

Actions	Timeframe	Who Will Act	Measures of Success
Inventory sectors of need			
<ul> <li>employees</li> </ul>			
<ul> <li>government agencies</li> </ul>			
<ul> <li>community</li> </ul>			
<ul> <li>public health</li> </ul>			
Action 2:			
Determine delivery system			
of future (i.e. population			
health, chronic disease			
mtg, CHW)			
Action 3:			
Evaluation retraining needs			
(job worker change),			
career training			

## **Strategy 2:** [Improve] the capacity of the education and training system now and in the future

Actions	Timeframe	Who Will Act	Measures of Success
Conduct environmental		• ISBE	
scan- education system			
(community college,			
universities)			
Create culture change to			
new health oriented care			
system and concepts of			
SHIP			

Evaluate scopes of	
practices related to	
licensure, registrable	
certification and	
accreditation for health	
professional and workers	
<ul> <li>work to top of scope</li> </ul>	
and practice	
• need for new worker $\rightarrow$	
evaluate who would	
train?	

**Strategy 3:** Ensure funding for healthcare workforce development and reimbursement for care and services.

Actions	Timeframe	Who Will Act	Measures of Success
Education and training of			
worker			
Payment for the			
professional and health			
worker (wages for			
workforce)			
Private and public			
partnership (Prevention)			
<ul> <li>managing their</li> </ul>			
employees			

### Action Plan - FINAL SMALL GROUP LANGUAGE Category: Policy/Advocacy

**Action Plan Goal:** Within the ever changing socio-economic context, achieve ongoing legislative and administrative policy alignment to support implementation of SHIP, resulting in increased effectiveness of the public health system.

**Strategy 1**: Assess and create agenda based on the SHIP vision and priorities <u>by</u> assess<u>ing?</u> current laws and administrative policies to create an agenda to facilitate policy change and alignment.

Actions	Timeframe	Who Will Act	Measures of Success
Track and review existing			

and emerging policy issues		
that influence SHIP and can		
be influenced by SHIP (e.g.		
"health in all policies"		
activities)		
Action 2:		
Identify existing strengths		
and gaps in current policy		
Create policy agenda based		
on assessment findings		
with attention to the		
guiding principles of the		
implementation plan.		

**Strategy 2:** Advocate for the policy agenda with key public and private policy makers, opinion leaders and community stakeholders.

Actions	Timeframe	Who Will Act	Measures of Success
Develop advocacy			
messages and tools in			
coordination with overall			
SHIP implementation for			
the target audiences			
<ul> <li>Public and private</li> </ul>			
policy makers			
Opinion leaders			
Community			
stakeholders			
Evaluate, engage and			
mobilize target audiences			
to advocate for the policy			
agenda			
Gain acceptance and			
support of public and			
private policy makers who			
can advance			
implementation of the			
agenda			

# **Strategy 3:** Monitor implementation of policy agenda, revise and advocate accordingly.

Actions	Timeframe	Who Will Act	Measures of Success
In coordination with			
implementation plan			

method: collect data		
In coordination with		
implementation plan		
method: assess data		
In coordination with		
implementation plan		
method: recommend		
change to policy agenda		