

**POISON ADVISORY COMMITTEE Minutes
Metropolitan Chicago Healthcare Council
May 13, 2013**

MEMBERS PRESENT

Aks, Steve, John H. Stroger Jr. Hospital of Cook County, Chicago
Hughes, Karen, Consumer
Wahl, Michael, Illinois Poison Center
Leikin, Jerry, NorthShore University Health System
Graneto, John, Illinois College of Emergency Physicians, Oakbrook
Ortinou, John, Northwest Community Hospital, Arlington Heights

(Teleconference)

Fleeharty, Jack, Chief, Highway Safety and Emergency Medical Services
Short, Mike, Memorial Medical Center, Springfield

INVITED GUESTS

DesLauriers, Carol, Illinois Poison Center
Moran, Gail, Illinois Poison Center
Dance, Vickie, Illinois Poison Center
Harris, Laura, IDPH

MEMBERS ABSENT

None

Call to Order:

The meeting was called to order at 10:00 am

The minutes of the December 12, 2012 meeting were reviewed and approved.

Approved: John Ortinau

Seconded: Karen Hughes

Emergency Call Center Report:

- 1) Dr. Wahl summarized the quarter report that was sent for review to each committee member for the time period of October 2012 - March 2013.
- 2) There was a review of dropping call volume, especially in the pediatric population with a discussion on:
 - a. Declining exposure calls (6% less)
- 3) Review continued increase in calls from healthcare facilities.
 - a. Following up with question from previous meeting on acuity of calls:
 - i. 1/3 increase in calls from HCF
 - ii. Measure of acuity appears to be stable
 - iii. Measure of medical admissions appears to be stable
 - iv. Psych admissions appear to be going up
 - v. Treated and release appears to be increasing
 - vi. Instead of medical acuity, the term of increasing complexity of calls should be used.

Dr. Leikin inquired if the IPC consultaion on psych admissions to psychiatric hospitals is a standard protocol. There was a discussion if there was a privacy issue with the psychiatric hospitals asking for specific case # or information on cases they would like discussed with IPC.

- 4) Dr. DesLauriers presented the call center metrics over time at the poison center
 - a. Wait time and abandonment times are increasing
 - b. Scheduling Challenges:
 - i. No elasticity in scheduling options
 - ii. Unscheduled absences are problematic
 - iii. Increase on staff pressure
 - iv. Increased potential for errors
 - v. Reduced staffing impacts professional development

Outreach:

- 1) Vickie Dance gave a brief overview of the current outreach efforts and a review
 - a. Satellite education and activity has been reduced with the reduction in funding
 - b. More effort to support volunteer educators and online course
 - c. Print materials have been depleted and monies have been shifted to cover the costs of PPERC migration
 - d. Efforts in remaining parts of the year will be to build the website and other online communication tools
 - e. Website users are centric to IL; more users are from mobile devices

Dr. Leikin proposed an idea of having IPC guidelines integrated as a sellable resource to HCFs. It is a concept to be further explored.

Jack Fleearty proposed IPC have an app for smartphones to increase access and use of website.

Old and Other Business

IDPH Poison Advisory Committee By-Laws

- 1) Discussion regarding # of meetings, frequency of meetings, online/audio/in person, and open meeting act requirements
- 2) Decided to make some minor adjustments and terms be adjusted and final draft be sent to IDPH legal for review.

There are four vacancies for the committee: Nominations would be submitted to Tammy Mooney for follow up. Jack will assist in soliciting nominations from IDPA and EMSC.

2013 budget:

The IPC is experiencing and expecting stagnant or dwindling public funding.

- 1) Federal: The IPC federal funding is affected by the current sequester mechanism and will have a reduction in funding on an annual basis for as long as the sequester is active.
- 2) State:
 - a. At the state level, GR funding is expected to stay at level funding for the next year.
 - b. There is a potential bill to provide sustainable funding through telecomm fees. It was moved that the Chairman of the IDPH Poison Advisory Committee send a letter to Sen. Harmon.

Date and Time of New Meeting

Dr. Wahl will send out a meeting planner request to identify potential dates for the next meeting. Going to a six month total information review and a quarterly review meeting for financial planning.

Closing of Meeting:

Move to close: John Graneto

Second to close: Jerry Leikin