

1 MS. DAKER: Good afternoon, and
2 welcome to the 17th Congressional public
3 hearing for the Adequate Health Care Task Force
4 under the Health Care Justice Act.

5 It has been well-demonstrated
6 that a person's ability to access the health
7 care system influences his or her treatment
8 outcomes and health status, as well as their
9 functional status.

10 Access to health care is most
11 affected by the act of those seeking care to
12 afford the services that they need. Therefore,
13 the uninsured, working poor, racial and ethnic
14 minorities, and undocumented immigrants in
15 Illinois are least likely to be able to afford
16 to pay out-of-pocket for many health care
17 services.

18 Many Illinoisans lack access to
19 the health care system because they lack health
20 insurance. On any given day, an estimated 1.8
21 million Illinois citizens are without health
22 insurance. Additionally, a growing number of
23 Illinois residents are underinsured, and the
24 consumers share of the cost of health insurance
25 is growing.

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1 while Illinois has many
2 safety-net providers, including public and
3 private clinics, public hospitals, and charity
4 care administered by public hospitals that
5 attempt to narrow the gap between the insured
6 and uninsured, many uninsured Illinoisans lack
7 access to a usual source of preventative,
8 comprehensive, and continuous care.

9 The Health Care Justice Act
10 signed into law by the Governor in August of
11 2004 encouraged the State of Illinois to
12 implement a health care plan that provides
13 access to a full range of preventive, acute,
14 and long-term health care services, and
15 maintains and improves the quality of health
16 care services offered to Illinois residents.

17 The act created the Adequate
18 Health Care Task Force, which has undertaken
19 the task of developing this access plan. The
20 29 members of the Task Force were appointed by
21 the Governor, the President of the Senate, the
22 Minority Leader of the Senate, the Speaker of
23 the House, and the Minority Leader of the
24 House.

25 As part of this work, the Task

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1 Force will be holding at least one public
2 hearing in each congressional district to seek

3 input from the public regarding the access
4 plan, which is why we are all here this
5 afternoon.

6 On behalf of the Adequate Health
7 Care Task Force and the Illinois Department of
8 Public Health, I would like to thank each of
9 you for coming out this afternoon to take part
10 in this important process. I would also like
11 to thank Augustana College for sharing their
12 space with us this afternoon.

13 Before we get started there's a
14 couple of housekeeping items that must be
15 addressed. First, if you have not already done
16 so, please sign in at the table located just
17 inside this room. This will help the Task
18 Force and the department track the number of
19 people who attend this hearing. There are also
20 two handouts available at the table that
21 provide more information about the Health Care
22 Justice Act and the Adequate Health Care Task
23 Force and this public hearing.

24 Second, should you wish to
25 testify, please be sure to sign up at the table

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1 near the entrance to this room on the
2 gold-colored sheets. Individuals will be
3 called to testify in the order in which they

4 sign up. If you brought written testimony to
5 submit you may also do that at this table.

6 we will begin the hearing by
7 calling up the first five speakers. And when
8 we call you up, if you could just sit right up
9 here in the front row in the order in which you
10 are called (indicating). But before you
11 testify I'd like to remind you to say and spell
12 your first and last names for the court
13 reporter, and she would also like you to speak
14 nice and slow. And please be reminded that the
15 testimony will be limited to three minutes.
16 We're not terribly strict on this. This is our
17 official time keeper (indicating).

18 And before we start I should
19 introduce myself. I'm Jan Daker, I'm from
20 Belleville, and I'm representing the United
21 Congregations of Metro East on this Task Force.

22 MR. JORDAN: My name is Jim
23 Jordan. I represent the Director of Insurance
24 who's an ex officio member of the Task Force.

25 MR. SMITH: I'm Greg Smith with

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1 Group Marking Services in Lincoln, Illinois.

2 MS. DAKER: And there was no
3 requirement to be on the Task Force to be able
4 to pronounce names well, so remember that, all
5 right?

6 We're going to start with the
7 first one, Rael Slavensky, the second person is
8 Bill Leaver, third person is Chuck Bruhn, and
9 Sam Vasquez.

10 MR. SLAVENSKY: My name is Rael
11 Slavensky. First name is R-A-E-L, last name is
12 S-L-A-V-E-N-S-K-Y. I'm the Director of
13 Planning and Prevention for the Rock Island
14 County Health Department.

15 As one of the safety-net
16 providers in Rock Island County, we are acutely
17 aware of the disparities among populations in
18 our county between people who have coverage for
19 their health care and people who don't. We
20 don't provide the broad spectrum of safety-net
21 services, we only provide some safety-net
22 services, but we are aware of what the
23 situation is in Rock Island County.

24 I have some facts and figures
25 for you. I'll try to make them brief. In 2002

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1 there was a community survey done by the Quad
2 Cities Health Initiative. Among their findings
3 were that 11 percent of the people in Rock
4 Island County reported having no health care
5 coverage. Seven-and-a-half percent of children
6 in Rock Island County did not have insurance or

7 health care covered. That compares to Scott
8 County, across the river, at almost twice as
9 much. Scott County was 3.4 percent.

10 Again from this 2002 survey,
11 13.6 percent of adults avoided getting a
12 prescription because of costs, 5.2 percent of
13 children. 10.6 percent of adults reported
14 avoiding an M.D. visit because of costs.
15 That's up from 8.14 percent in 2001, from a
16 different survey. 6.5 percent of children also
17 reported not being able to have doctor's visits
18 because of costs.

19 Another interesting part of
20 this, because it's not just about paying for
21 the doctor, 4.8 percent of adults reported not
22 being able to get transportation to the doctor,
23 and 3.7 percent of children.

24 Of course, we know that in
25 minority communities and among low-income

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1 people these disparities are even greater.
2 What we found was that in Rock Island County
3 almost 10 percent of African Americans had
4 trouble finding a doctor in 2002. 8.8 percent
5 of Hispanics, as opposed to 4.7 percent of
6 whites. For people who were under 200 percent
7 of poverty, over 12 percent of them had
8 difficulty finding a doctor.

9 Now, the solution to these
10 things are going to be complex, but one of the
11 things that we do know is that we have to fix
12 things. We practice prevention as our primary
13 work in the health department. We know that
14 prevention is cost-effective, we know that by
15 providing preventative services, from
16 mammography to blood pressure screening, we can
17 lower health care costs, and I would ask you,
18 in conclusion, to consider those things when
19 you consider what we're going to do in this
20 situation.

21 Thank you for the opportunity to
22 testify.

23 MR. SMITH: If you'd like, you
24 could give the statistics to us so that we
25 could put it in the record, to Ashley.

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1 MR. SLAVENSKY: Okay. Sure

2 MS. DAKER: Next is Bill.

3 MR. LEAVER: Thank you. I'm
4 William Leaver. That's W-I-L-L-I-A-M, Leaver,
5 L-E-A-V, as in Victor, E-R, President and CEO
6 of Trinity Regional Health Systems.

7 Trinity is a three-hospital
8 system located in Rock Island. We have
9 campuses in Moline, Illinois, as well as across

10 the river in Bettendorf, Iowa. Roughly 500
11 beds. We also have 25 other locations in the
12 Quad Cities -- broader Quad City area. We
13 treat roughly 21,000 admissions -- inpatient
14 admissions every year. Roughly 90,000 in
15 emergency department urgent care clinics, and
16 thousands more in an outpatient and in our
17 physician offices.

18 Trinity is very concerned about
19 the growing crisis of the uninsured and the
20 underinsured, and we believe that this is not
21 only a state-wide but it's a national issue,
22 and we believe it will require a comprehensive,
23 all-inclusive solution.

24 The problem will only get worse.
25 We have seen, in the last couple years, a

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1 growing number of uninsured, a growing number
2 of people who just simply cannot pay the bill.
3 We know that this is not a problem -- not just
4 a problem that affects the poor and the
5 unemployed. We know from statistics that
6 50 percent of the uninsured have jobs, they
7 just don't have benefits to pay for their
8 health care.

9 As a not-for-profit, tax-exempt
10 hospital, we believe our mission is to serve
11 anyone at any time. We do that, and do that

12 proudly. Last year we provided \$9.5 million of
 13 free care, care to individuals who had no
 14 insurance or the inability to pay. We also, in
 15 addition to that, subsidized by another
 16 \$8.8 million, a state-run Medicaid program
 17 where we're getting roughly 62 percent -- or
 18 \$0.60 on every dollar of cost. Not charges,
 19 cost to provide this care. The charity number
 20 I gave you of \$9.5 million is cost, not
 21 charges.

22 In addition to roughly these
 23 \$18 million of free care and subsidy, we also
 24 provide over \$2.5 million of services to the
 25 community, supporting the Quad City Health

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1 Initiative, which the gentleman from the
 2 Rock Island Health Department just talked
 3 about, as well as many other services.

4 We also have a very aggressive
 5 charity policy. We work very hard to make sure
 6 that people know that we have a charity policy.
 7 We are actually much more progressive in terms
 8 of what we will discount based on financial
 9 need.

10 In conclusion, hospitals are --
 11 I think are doing a lot to help the uninsured,
 12 but we cannot do it alone. We need a lot of

13 help doing this. We also have limited
14 resources to respond to this problem.

15 Universal health care is really
16 a goal I think we all should endorse and
17 embrace and support. We recognize that
18 Illinois and the nation face a daunting problem
19 that cannot be solved easily or quickly, but
20 placing a greater burden on hospitals will not
21 solve the uninsured crisis. It will only
22 damage, we believe, the health care system that
23 our patients and communities rely on. To me
24 the solution must involve government,
25 employers, individuals, as well as hospitals

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1 and physicians to solve.

2 Thank you for hosting this
3 hearing in our 17th Congressional District here
4 in Rock Island. We appreciate your support.
5 Thank you.

6 MS. DAKER: I have a question
7 for you.

8 MR. LEAVER: Sure.

9 MS. DAKER: You mentioned
10 universal health care. Do you feel that
11 Illinois, by itself, can provide that?

12 MR. LEAVER: Well, I think there
13 are examples where other states have done that,
14 but I think we have to be very careful about

15 the model that we use. Maine has done this. I
 16 don't know that they've had great success. We
 17 think that the solution has to be -- it would
 18 be better if it were national. I'm not sure
 19 that that will happen quickly enough. As you
 20 said earlier within your opening remarks, there
 21 are 14.8 million Illinois citizens that don't
 22 have insurance. So I think we have to at least
 23 attempt some type of universal solution here in
 24 Illinois.

25 MS. DAKER: Thank you.

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1 MR. BRUHN: Good afternoon. My
 2 name is Chuck Bruhn, and I serve as the Chief
 3 Executive Officer for the Genesis Medical
 4 Center.

5 MS. DAKER: Spell your name.

6 MR. BRUHN: B-R-U-H-N, as in no.

7 As I said, I serve as the Chief
 8 Executive Officer at the Genesis Medical Center
 9 Illini campus in Silvis, Illinois, and I want
 10 to thank you for the opportunity to speak
 11 before you today.

12 Genesis Illini has long been
 13 concerned about this crisis of the uninsured
 14 and underinsured, as demonstrated by our
 15 mission statement, which reads, "Genesis Health

16 System exists to provide compassionate, quality
17 health care services to all those in need."

18 Currently our charity care
19 policy provides a formula based on income,
20 number of dependants, and resources that allows
21 us to determine a sliding fee schedule for the
22 individual who receives any hospital services
23 based on the federal income policy guidelines.
24 And in many cases that means that the
25 individuals receive the care totally free.

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1 Information regarding the financial assistance
2 program is provided at the time of service, in
3 our patient handbook, by financial counselors,
4 and through a customer service phone number.

5 Last year we referred
6 approximately 160 patients with billed charges
7 of \$1.3 million to our charity care program.
8 The actual costs of these services are
9 reflected in our charity and bad debt
10 accounts -- Again, as Bill mentioned, it's cost
11 as opposed to charges -- amounted to
12 \$3.4 million in uncompensated expenses during
13 this same time period. In addition to the
14 annual \$3.4 million in uncompensated costs,
15 charity care expenses, Genesis Illini provides
16 approximately another \$330,000 in costs
17 associated with activities and civic

18 involvement, community funding, sponsorships,
19 health education and promotion and subsidies to
20 other community health providers.

21 But the benefits that Genesis
22 Illini provides to our communities go well
23 beyond charity care or helping patients obtain
24 financial assistance. A vital community
25 program we provide is our level-two trauma

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1 center and designated pediatric emergency
2 service. This is done at an annual loss to the
3 hospital of nearly \$1.9 million.

4 Financial pressures of being
5 squeezed between uncontrollable soaring costs
6 and declining reimbursements have challenged
7 many hospitals in their effort to continue
8 vital programs or retain positions in their
9 communities. Historically, many of our
10 reimbursement sources pay less than the cost of
11 providing care. Medicaid, for example, only
12 pays \$.21 for every dollar of the actual cost
13 of providing those services to those
14 individuals, while Medicare only provides
15 \$.39 for every dollar spent on actual cost and
16 service to that group of individuals.

17 In conclusion, hospitals alone
18 cannot solve this crisis of the growing

19 uninsured and underinsured population, and yet
20 continue to provide the highest levels of
21 programs, technology, and quality that our
22 nation has rightfully come to expect and
23 demand. This challenge and standard of care
24 would require that all in the state holders,
25 hospitals, health care workers, unions,

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1 businesses, and governments must collaborate
2 and develop workable solutions.

3 Again, I want to thank you for
4 the opportunity of speaking before you today,
5 and I've made copies of my remarks which I'll
6 drop off at the door. Thank you.

7 MR. VASQUEZ: I'm Sam Vasquez,
8 S-A-M, V-A-S-Q-U-E-Z. And I don't want to get
9 much into the specifics about the different
10 things that's going on, but in generalities,
11 I'm concerned -- And I got this Reader's Digest
12 for this month, April, "I can't afford to get
13 sick," so I'm taking some of the things out of
14 there from a different alert.

15 Now, UAW has always been
16 concerned about people who work in the shop and
17 also when they go back home in the community,
18 so that's why we're involved. That's why we've
19 become involved in the community for different
20 specific interests of ours, and one of them is

21 health care.

22 And one of the gentlemen
23 mentioned a national health care system. I
24 don't think the states can do it alone. First,
25 they put in legislation, but there's no

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1 funding. You've got to have the funding to
2 implement any program, and it's false when you
3 bring some people's ideas up to the fact that
4 there's some kind of a health care system going
5 to be implemented and there's no funding for
6 it. They say that comes later. So anyway, I
7 just thought I'd bring that up.

8 The Congress has stricken
9 \$11 million from Medicare and Medicaid in this
10 last session. I think the priorities should be
11 changed. We're providing health care for the
12 people in Iraq, hospitals and whatever that
13 we're building, but we can't afford to take
14 care of our own people.

15 They're worried about those who
16 are more wealthy than the poor. And the reason
17 I say that is because the President has put in
18 some kind of a proposal about health insurance
19 savings accounts so that the individual -- The
20 average person hasn't got that kind of money to
21 start one, but the wealthy person can put one

22 in there, I don't know what the limits are,
23 20,000, 30,000, 50,000, tax free. No interest
24 will be taxed.

25 The people that's going to have

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1 to fill in the gap are those that are poor that
2 can't afford to buy one of these. And then
3 when it goes into the insurance and when
4 they're in the insurance program, those are the
5 ones more apt to get sick or the older ones.
6 And so the wealthy, rich people -- and I have
7 nothing against wealthy and rich, but this
8 Congress seems like they're putting together
9 some kind of a plan for their benefit, and the
10 ones that have to suffer are the poor.

11 Like I said, they've cut off
12 from Medicare and Medicaid, and I just -- On
13 this prescription drug program, kind of reminds
14 me of the Catastrophic Health Care Bill.
15 Politics as usual. That program, everybody but
16 -- The President and some of the other ones say
17 it's good, but most people have difficulty with
18 it. It's so confusing. I thought, and
19 everybody else thought when they proposed this
20 idea, that it would be one -- a one-payor
21 system, but they divided it among all the
22 different insurance corporations that have
23 different plans. And some people -- The second

24 day I went down to Walgreen's, and this
25 happened to be an individual thing, and he was

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1 trying to get his prescription drug filled, and
2 the pharmacy -- the guy from the pharmacy --
3 the pharmacist, he just told him, he said, "You
4 don't have this one covered. They don't --
5 under that program you have there's no coverage
6 for it."

7 So that's a -- I just don't
8 agree with that. Too many people are confused
9 with it, except the president and
10 Senator Grassley over there.

11 What's bothering me most of all,
12 this is not a third-world country. I've been
13 to different countries, and I was in Mexico one
14 time. A little child got sick or something, I
15 said, "Why don't you take him to the doctor or
16 the hospital?"

17 "We can't afford to."

18 Can't afford to. This country
19 shouldn't have to use that phrase, "We can't
20 afford it." Shame that this country is rich,
21 is intellectual, is educated, and all the other
22 things that go with it that can put a man on
23 the moon, can't afford to keep its citizens
24 healthy by providing some type of medical

25 coverage.

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1 You know, I was born in the
2 depression time. I grew up in the depression.
3 I went in the Army Second world war.
4 Lieutenant come down the line -- And this is
5 why I say again -- he said, "You haven't been
6 working on your teeth. What's the matter with
7 you?"

8 Because we had no money, not
9 until I got in the Army. They took care of it.

10 But, you see, this is not a
11 third-world country, and I say if you're going
12 to propose some type of legislation, funding
13 should be adequate enough to cover the
14 legislation.

15 That's all I've got to say, and
16 I want to thank you for being able to say that.
17 Thank you.

18 MS. DAKER: Thank you.

19 Our next speaker, Randy.

20 MR. MULLIN: I'm Dr. Randy,
21 R-A-N-D-Y, Mullin, M-U-L-L-I-N. I'm -- I
22 practice, and have now for 30 years, out in
23 Geneseo, and I am a family physician. I'm
24 actually third-generation, small-town general
25 physician.

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1 I wish to address two points of
2 access and the liability questions in this
3 state, and I think the two dovetail a great
4 deal. Access to care has become a problem.

5 I delivered 1,200 babies in
6 Geneseo, but I, along with a number of other
7 doctors, have gotten out of the business, can't
8 afford to stay in the business of delivering
9 babies because of the professional liability
10 focus, because of the cost of insurance type of
11 thing. We're down to two people in Geneseo who
12 deliver babies. I guess we shouldn't cry when
13 there's so many economies in the southern part
14 of the state who have none.

15 The access also shows up because
16 I work in the emergency room, and in the
17 emergency room I run into the case where I have
18 a potential head injury problem on my hands and
19 I'm going ship it out to a neurosurgeon, and
20 sometimes there are none. A neurosurgeon --
21 There isn't one available. I'm talking about
22 trying to get someone to Iowa City or Peoria
23 because the Quad Cities didn't have the
24 coverage. And they're -- the professional
25 liability vulnerability problems of this state

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1 compared to our neighbors plays directly into
2 that.

3 I also would like to speak to
4 the care that I would hope we would take when
5 we talk about health care services. This not
6 speaking of it is monolith. By that I mean
7 there's a difference between the societal value
8 of prenatal care, immunizations for children,
9 which has a great benefit for all of society.
10 And then you get into -- run into the case of,
11 for instance, a liver transplant, which has
12 only one person it'll benefit and can run into
13 thousands and thousands of dollars. And I say
14 that as the father of somebody who was at the
15 head of Mayo's transplant list a few years
16 back. Thank God the technology is such that
17 Wendy is doing well, but I knew that I was
18 going -- I would be spending everything that
19 I've ever accumulated for my retirement to get
20 her those services. But I also know that kind
21 of expense is probably not going to be covered
22 by a system that -- because being in the
23 business of health in this state, I know that
24 the Medicaid paradigm is always woefully
25 under-funded. It's always behind in its

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1 payments. It has now turned the corner where
2 it's making a difference in people who will
3 take Medicaid.

4 Particularly I find that trying
5 to find my pediatric patients an ENT or a
6 neurologist or mental health services, I can't
7 find anybody that will take somebody on public
8 assistance. And if we expand services without
9 funding, then the people who were in the
10 business of health care are going to be able to
11 tell -- they're going to look at that and
12 they're going to choose not to join. And so
13 it's not directly, but very, very much related,
14 and in an indirect function would be to the
15 fact that -- that we won't have people to send
16 our primary care patients to.

17 The Oregon (phonetic) experience
18 of a decade ago was interesting, where they
19 drew a line from societal value from prenatal
20 care on one end to -- to transplants, cosmetic
21 surgery on another, and the definition across
22 the board for health care services and
23 comprehensive care was what you could pay for,
24 the way the actuaries do it. And I think to
25 promise people services and not be assured of

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1 the funding is -- is going to be a disservice
2 to our populous. And I do thank you for the
3 opportunity to speak to you today.

4 MS. DAKER: Thank you very much.
5 We don't have any other
6 speakers.

7 MS. WALTER: Do you want to take
8 a break and see if anyone else wants to sign
9 up?

10 (Whereupon, Jim Moore entered the room.)

11 MS. DAKER: Sounds good. We
12 really encourage you to sign up and speak. It
13 doesn't have to be all that formal. You do
14 need to sign up.

15 MR. MOORE: I'm Jim Moore, I'm
16 with the OSF Healthcare System.

17 (Whereupon, a recess was taken.)

18 MR. VASQUEZ: Now, what do you
19 do when you get this hearing concluded? Do you
20 go back and give a report to somebody and the
21 legislature or what? And do they -- do they go
22 through trying to implement some type of a
23 legislation that would be covering people with
24 health care of some kind or other?

25 MS. DAKER: Actually, that's a

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1 good question. Would you like to take that
2 one?

3 MR. SMITH: I can do part of it.
 4 The law was -- or the Task Force's
 5 responsibility is to get input not only through
 6 public hearings and testimony such as yours,
 7 but also we have regular meetings to listen to
 8 experts from, you know, academia and all sorts
 9 of areas, and then we -- we have some
 10 discussion.

11 There's also a research entity
 12 that has been hired by the state to review --
 13 come up with various options and look at up to
 14 six different possible solutions. And once
 15 that research entity comes back to the
 16 committee, then we discuss the various options,
 17 and it's our charge to try to come up with a
 18 recommendation to solve, you know, all the
 19 various issues that were discussed.

20 So, yeah, there's -- we're not
 21 going to make the legislation, but the idea is
 22 that we come back with a recommendation or
 23 recommendations for the legislature to take a
 24 look at, and then they're the ones that
 25 actually --

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1 MR. VASQUEZ: I'm talking about
 2 health care providers committee or something
 3 that's going to work on this legislation. Is

4 that what it is?

5 MR. SMITH: Well, the --

6 MR. VASQUEZ: Not to the general
7 legislature.

8 MR. SMITH: No, it would go to
9 the general legislature and it would be
10 introduced in the form of a bill, and then that
11 bill would have to be researched and then voted
12 on, et cetera.

13 MS. DAKER: That's to the state
14 legislature.

15 MR. SMITH: Yeah, this is just a
16 state thing, it's not national.

17 MR. VASQUEZ: The only problem
18 that I've seen, a lot of this going on is
19 funding. We can all put ideas in there and we
20 can bring up some type of legislation and enact
21 a law to say all children should be provided
22 some kind of health care in the state of
23 Illinois, but they don't provide the funding.

24 MR. SMITH: Right.

25 MS. DAKER: That's part of --

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1 MR. VASQUEZ: And that's why I
2 say politics play a big part. Like the Cash
3 Cow Health Care Bill. I don't know if you know
4 about that way back. And it was put in there
5 for just the election, and after it was over

6 they found out it wasn't no good and they
7 repealed it.

8 MR. SMITH: That was the
9 national one on the --

10 MR. VASQUEZ: It was politics,
11 and that's why I'm wondering are they making
12 some type of a place for where they can fund
13 this thing or just throw it out there in the
14 air.

15 Prescription drug program, when
16 President Bush put this program out before the
17 election and all that everybody thought they
18 were going to have a 25 percent change. They
19 threw out all the different ones and you got
20 anywhere from 1.87 to \$34, \$48 coverage, and
21 none of it's any good.

22 MR. SMITH: Well, we would have
23 to look at what it would -- The research entity
24 is supposed to give us some idea of what it
25 would cost so we can present that, but the

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1 legislative process has to address all those
2 things. So yes, it is going to be political.

3 MR. VASQUEZ: Well, that's what
4 I was wondering.

5 MS. DAKER: And we need to be
6 finished by October of this year.

7 (Whereupon, Margaret Davis entered the
8 room.)

9 MR. JORDAN: It's also important
10 to emphasize that it's a bipartisan Task Force,
11 and if you sit -- you know, I just joined the
12 Division of Insurance, but it's quite an
13 impressive group. CEOs of hospitals, consumer
14 groups are represented, so we really do have
15 some of the best minds in Illinois working
16 together in a bipartisan basis, and that's
17 really the start of any kind of comprehensive
18 solution. So while it might not be an ideal
19 solution like from your perspective today in
20 this hearing, it certainly is the necessary
21 first step, so it's important to just remember
22 that. Because if you start out with a
23 bipartisan group it certainly helps get things
24 done.

25 MS. DAKER: Margret, did you

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1 want to introduce yourself?

2 MS. DAVIS: Hi, I'm Margaret
3 Davis from the Healthcare Consortium of
4 Illinois. Sorry I'm late. I drove down from
5 Chicago, couldn't find my way, but I got here.

6 MS. DAKER: Margaret has also
7 not missed a single hearing, correct? She's
8 been to every congressional hearing. We can't

9 all say that.

10 MR. SLAVENSKY: If I could, I've
11 got a question for you. Rael Slavensky from
12 Rock Island County Health Department. One of
13 the issues that we know is a problem is people
14 who work trying to get their children to the
15 doctor during working hours. And I have to
16 comment that the time that you had for this
17 hearing also is relatively inaccessible to
18 people who are working, people who have
19 children in daycare, and I was wondering if you
20 have had other hearings on weekends, later in
21 the evenings, those kinds of things.

22 MS. DAVIS: No, we haven't.
23 That has been a concern, but in some
24 congressional districts this has been better
25 than others. So we'll take -- Actually, our

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1 staff person will take that in consideration.
2 we try to get some time where we thought that
3 some people would get off at 5, they could come
4 between 5 and 6, you know.

5 MS. WALTER: I would just like
6 to clarify quickly that that's not my arena,
7 you can take that back to the Task Force and
8 that's your decision to make.

9 MS. DAKER: We understand what

10 you're saying, and it's been very, very
11 difficult for all of us to come up with times
12 that we are available, also. It's just been
13 really tough, and if we've had larger crowds
14 we've stayed later to take care of it, so --

15 MR. SLAVENSKY: Okay, thank you.

16 MS. DAVIS: And we had, also, a
17 written process too, so that anyone who may be
18 missed can submit their recommendations online.

19 MR. SLAVENSKY: I'll just
20 comment that, you know, I usually consider
21 myself pretty aware of these things, and I was
22 aware of the hearing. I didn't know there was
23 a written process. In the announcements that I
24 got it wasn't mentioned.

25 MS. DAVIS: And on that -- Where

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1 you signed in you got a piece of paper. The
2 website is on there, and so it -- and every
3 testimony that has happened -- we've been in
4 many congressional districts, and the court
5 reporter transcribes everything verbatim, and
6 you can just read.

7 And I just want to let you know
8 there's so much pain and suffering in this
9 state that I -- I've been a nurse for 32 years,
10 and I just thought it was unique to inner-city
11 Chicago, but going south of Springfield, boy,

12 there is a story to tell there.

13 MR. SLAVENSKY: Thank you.

14 MS. DAKER: Thank you, we
15 appreciate it.

16 Next two speakers, Frank
17 Samuelson and Margaret Tweet, will you come up?

18 MR. SAMUELSON: Hello. My name
19 is Frank Samuelson, S-A-M-U-E-L-S-O-N. I live
20 in Moline, Illinois, and for the past year or
21 so I've been a member of a local group that's
22 concerned about a number of social issues.
23 It's called Progressive Action for the Common
24 Good, and I've been a member of the health care
25 forum in that group, and have become more

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1 educated about the health care situation in our
2 country.

3 I personally have health
4 insurance, Medicare, I'm of that age, and also
5 additional coverage through my own plan with my
6 previous employer. However, I'm more and more
7 aware of people and concerned about people who
8 do not have health insurance. I have been -- I
9 have learned, through the study of the
10 Institute of Medicine, national study, which
11 probably you are familiar with, or people in
12 your Task Force, that they have created some

13 statistics, including the fact that 45 million
14 Americans have no health insurance. And an
15 even more startling statistic, perhaps, is that
16 18,000 Americans will die this year as a direct
17 or indirect result of not having health
18 insurance. Treatment is delayed, they don't
19 see the doctor, maybe inadequate treatment when
20 they finally get it. So it's a matter of life
21 and death, it's not just some political or
22 general issue. It's a matter of life and death
23 for some people. I don't know how many of
24 those 18,000 will be Illinoisans, but certainly
25 some of them will be.

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1 I participated in a discussion
2 on this issue in my local church last Sunday,
3 and one woman in the group said that she was
4 one of the people who has no health insurance
5 and has serious health issues. And, thanking
6 her for sharing that with the group, she said,
7 "I feel helpless and hopeless in trying to deal
8 with the health care system that we have when I
9 have no insurance and I have serious problems."

10 So that's just one person, but I
11 think many people would express that same
12 feeling.

13 That's all I have to say.

14 MS. DAKER: Margaret?

15 MS. TWEET: My name is Margaret
 16 Tweet, T-W-E-E-T. I have been a member of
 17 Church Women United for decades. And Church
 18 Women United -- Probably 15 years ago Church
 19 women United, nationally, decided that we would
 20 get to the root causes of poverty, and we were
 21 going to take on that task and eradicate the
 22 root causes of poverty. Needless to say, we
 23 didn't accomplish that fact, but we did
 24 discover, through that, that the real -- the
 25 thing that drove most people into poverty was

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1 health care, the cost of health care. That
 2 would range from a family with children who had
 3 serious health problems to divorced women who
 4 found that they were no longer covered under
 5 their previous husband's health care and had
 6 problems, ended up in the hospital, and became
 7 impoverished because of that.

8 As an aside, my nephew ended up
 9 in bankruptcy because his health insurance,
 10 although first saying they were going to cover
 11 something, then decided no, after the fact,
 12 they did not cover it, so he ended up in
 13 bankruptcy over that medical bill. And my
 14 brother, who was a bank president, said that
 15 most of the bankruptcies that he had any

16 experience with were caused by the cost of
17 health care.

18 So my big concern -- I mean, all
19 these concerns are always in this, but one of
20 my real concerns with health care is cost
21 containment. And most of us are not truly
22 aware of how much things cost, because our
23 insurance -- health insurance covers them. We
24 might get this bill back -- I too am covered
25 now by Medicare, and we get it back and it says

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1 how much it cost and how much Medicare will
2 pay, but we don't really pay a lot of attention
3 to that because it's paid, right? And if it's
4 going to be paid -- If this universal health
5 care, which I'm very much in favor of, if
6 that's ever going to happen the cost of health
7 care has got to be contained.

8 I am on, not your most expensive
9 medication, but a medication that, if I bought
10 it in this country at the price in the
11 pharmacy, it would cost me \$140 a day. I got
12 that through Canada for about 3.50 a day. And
13 now that I am on the drug -- you know, the one
14 for seniors, and we have one of those -- we're
15 under Humana. Can anybody remember the name of
16 those things they're called where they take the
17 money from Medicare and -- Does anybody know

18 the name of that?

19 MR. MOORE: Medicare Advantage.

20 MS. TWEET: Yes. Yes. And

21 under that it now costs me \$2 a day. Now, that

22 medicine, is it still -- is it only costing \$2

23 a day? You know, who's paying that extra money

24 if that money is really that -- is it really

25 that expensive? That is really a big concern

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1 of mine, is cost containment.

2 And then as an aside, I just
3 heard -- I was listening to a program on the
4 radio, and this man who was in health care said
5 he felt that everybody who pays taxes, when
6 they submit their tax -- their tax form, they
7 would have to have proof of health insurance.
8 That would mean then everybody that is working
9 would have health insurance. But he said the
10 key to that is that that health insurance would
11 have to be affordable. That's another thought.

12 Thank you very much.

13 MS. DAKER: Karen Metcalf.

14 MS. METCALF: Good afternoon. I
15 came here resolved not to speak, but I feel as
16 though --

17 MR. JORDAN: Can you identify
18 yourself?

19 MS. METCALF: Yes, my name is
 20 Karen Metcalf, K-A-R-E-N, M-E-T-C-A-L-F. I'm
 21 not a resident of Illinois. My husband is a
 22 pediatrician who practices in this district in
 23 Illinois. I live in Iowa.
 24 My husband and I lived in Canada
 25 for over 20 years. We have many points of

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1 comparison with the system there, and we've
 2 been calling upon that experience to try to
 3 organize people here in the Quad Cities through
 4 the progressive action group that Frank
 5 Samuelson spoke of for universal health
 6 insurance, because we know, from firsthand
 7 experience, that when people have insurance it
 8 takes a tremendous strain off them. It's
 9 something that we must provide for every person
 10 in this country. If people haven't lived
 11 without that burden, they can't imagine what it
 12 feels like. But I've lived -- I grew up in
 13 this country, went to Canada, came back here,
 14 and I've seen the contrasts and I know what's
 15 possible.

16 I know that I'm despairing to
 17 some degree of our political process. I know
 18 this is a political process. I know that we
 19 have to engaged politics, but I also think it's
 20 time for people to start voicing their concerns

21 directly, that we have been silent for too
22 long. We have been told this is too
23 complicated an issue, and therefore we have
24 been disempowered, and it's time for us to
25 speak up as individuals and as groups to make

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1 our voices heard. That's what we're doing here
2 in the Quad Cities, both sides of the river.

3 Just as an aside, I have been
4 involved with some of the people in the Iowa
5 legislative process, including someone who's
6 running for governor of Iowa. We are pushing
7 for a universal health insurance plan in Iowa.
8 You have to get the dialectic, but, you know,
9 that's -- it's time for us to take action.

10 I think the context of the
11 Institute of Medicine report, which sets a
12 timeline of 2010 for universal health insurance
13 in this country, is something that should be
14 put into every public discussion about health
15 care, including what you're about. Because
16 it's too easy to say it's Never Never Land,
17 it's off in the distance. We have to
18 incrementalize it, we have to start doing -- we
19 have to start doing it now.

20 Thank you.

21 MS. DAKER: Thank you.

22 Any other speakers?

23 MS. ARMETTA: I'm Laurine

24 Armetta, L-A-U-R-I-N-E. No one would spell it

25 right. She wondered what organization, well, I

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1 represent them all, and everything's been said.

2 UAW, the president of our union, Church Women

3 United, Margaret, Steve -- Oh, he left.

4 I just came from the AARP

5 meeting yesterday. Project Now. Margaret's

6 husband is not here. But I also belong to the

7 Safe Citizen Action for the State of Illinois,

8 who is Vince Thomas.

9 And everything -- Like I say,

10 all these people have pretty much said what

11 they -- I'm not one of long words, but I

12 haven't heard anything with No Child Left

13 Behind. I just came from the fitness center,

14 as you can tell this afternoon, and I hear many

15 teachers down there that say there's lots of

16 kids left behind down in the West End. That is

17 a bad, bad comment of No Child Left Behind.

18 They can't afford it, they can't -- I don't

19 know what happens.

20 MS. DAKER: Are you referring to

21 health care?

22 MS. ARMETTA: Well, yes, No

23 Child Left Behind is health -- Oh, is that

24 education?

25 MS. DAVIS: That's education.

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1 MR. JORDAN: Principles still
2 apply.

3 MS. ARMETTA: Well, would be.
4 Anyway, as far as health, yeah,
5 I don't take prescriptions. Those are drugs,
6 right?

7 MS. DAKER: Yes.

8 MS. ARMETTA: Right.

9 I sat up in Chicago with Hillary
10 Clinton probably five -- I don't know how many
11 years ago, probably five. If we had some
12 natural health care in this country you
13 wouldn't have to build all those hospitals and
14 hospitals and hospitals and care centers and
15 all those things. People would be healthy.

16 I know doctors that have gone to
17 Australia and Japan that wonder why they live
18 120 years. I'm only going to be 100. I
19 just -- at the AARP meeting yesterday I just
20 planted my 100-year, and then it goes from
21 there.

22 But anyway, yeah, I take natural
23 health. And that's what Hillary said, if they
24 were on natural health it would be a lot less

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25 expensive because you don't have to build all

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1 the hospitals and all the high-rises and so
2 forth. Okay. That's the end of my story.

3 MS. DAKER: Thank you.

4 MS. DAVIS: Do you have many
5 natural practitioners here in the Quad Cities?

6 MS. ARMETTA: Well, my own
7 doctor's wife is in Mannatech, if you want to
8 hear the name. I can't tell you how,
9 M-A-N-N -- Oh, I left my bag in the car. But
10 if you want to look at a website look at
11 Glycoscience.

12 MS. DAVIS: Glycoscience?

13 THE WITNESS: Glycoscience.org,
14 then type in "Ambertose."

15 And it's cell-to-cell
16 communication. It helps your eyes, your ears.
17 My own son, when he -- he takes it regularly --
18 went back to the eye doctor he had his glasses
19 changed. He had to get less prescriptions.

20 I have a priest right here that
21 was taking the Ambertose and went to the
22 doctor. "What are you doing?" He says,
23 "You've got to quit taking that Ambertose, your
24 blood is too good."

25 He'd have to stop some of his

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1 drugs or decrease them and you wouldn't have
2 to -- I know somebody that got on it, had nine
3 drugs. She's a diabetic. She was on Coumadin,
4 that was good too. Well, she went to her
5 doctor and says, "I'm not going to tell you --
6 or ask you if I can take it, I'm going to tell
7 you I'm going to take it."

8 And he wondered what it was, and
9 she told him the Ambertose, and he said, "Keep
10 taking it. I give to it my wife."

11 But he wouldn't give it to his
12 patients because they wouldn't have to come --
13 I haven't been to a doctor for two and a half
14 years.

15 MS. DAKER: Well, we have
16 another speaker, Stephen Teeter.

17 MR. TEETER: My name is Stephen,
18 spelled S-T-E-P-H-E-N, Teeter, T-E-E-T-E-R, I
19 live in Rock Island. I've been a resident of
20 Rock Island since 1957. I'm 55 years old, and
21 when I was about two months -- or two -- I'm
22 sorry, two weeks from being 49 I was let go
23 from my place of employment, which was a
24 hospital. So I went about five years without
25 any kind of insurance, until about two months

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1 ago, and during that -- during that time it was
2 really -- This was individually, okay? My wife
3 was under Medicare Part A and B. And as was
4 suggested before, you know, the -- most of the
5 stuff is paid for as far as Part A and Part B,
6 but -- but not going to a family physician
7 until a couple of weeks ago for about three or
8 four years, the -- you know, it's a little
9 difficult for some people to get around, I
10 think, to -- to -- and not know what you're --
11 some of your ailments and stuff are.

12 This -- I don't -- I know the
13 state doesn't have any kind of thing with
14 Medicare Part D, but this kind of don't know at
15 all kind of thing kind of scares me a little
16 bit.

17 My wife, so far, has taken
18 medication that the actual cost was about
19 \$1,200. So she's about halfway -- We're not
20 even three months through the time period.
21 She's about halfway through the time where I'm
22 going to have to pay full price for some of her
23 medication. And some of that medication is
24 about -- is over \$200 per pill, you know, for
25 medication. It's Lamictal. And so I'm trying

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1 to navigate through the time to where I have
2 the shortest amount of time to pay for, you
3 know, the loan thing, okay?

4 This \$5 a thing is really nice.
5 I like this, all right. And it's -- you know,
6 it's five or 28 or 56, whatever. It's a lot
7 better than paying full price, all right. But
8 then when you get to the point where -- maybe
9 in June or July, and you get to that \$2,350
10 limit and you have to go for the next 11 or 12
11 or \$1,300, whatever the thing is, and you have
12 to pay full price where you're paying \$233 for
13 a -- and at the same time trying to navigate,
14 say, your -- I live -- you know, your house
15 thing, for your -- the Rock Island County --
16 You know, they come up with where the payments
17 are like in June and then August and then
18 September and November.

19 MS. ARMETTA: Taxes.

20 MR. TEETER: Yeah. So you're
21 trying to pay both your Medicare -- I mean not
22 your Medicare, but you're trying to pay that
23 plus that plus that, and then you end up -- you
24 have to go to the bank and take out a loan,
25 puts you behind on payments. I'm -- You know,

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1 so then I'm at the point now, you know, where I
2 get to certain times of the month or whatever
3 and I take money -- I'm taking money -- I'm
4 taking about 800 -- between 700 and \$800 a
5 month out of what I was going to retire on from
6 my -- from when I was working at the hospital
7 and I'm using that as my living expenses.

8 MS. DAVIS: Steve, did you know
9 that in Illinois we have the Illinois RX? And
10 I would just like for you to contact three
11 organizations. All of them are coordinating
12 entities for that doughnut hole you spoke of.

13 MR. TEETER: Okay.

14 MS. DAVIS: Pacificare, AARP,
15 and WellCare.

16 MR. TEETER: Yes.

17 MS. DAVIS: And they may be able
18 to give you some relief.

19 MR. TEETER: We're under her --
20 She was under that program, okay, and she was
21 assigned the AARP, all right. But I'm thinking
22 for the next time -- this is for next year, all
23 right, that if I could get to Pacificare, but
24 not like where it's a \$60 a month payment.

25 MS. DAVIS: Right. You may want

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1 to try WellCare.

2 MR. TEETER: WellCare?
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3 MS. DAVIS: Uh-huh.

4 MR. TEETER: Is that Blue Cross?

5 MS. DAVIS: No, it's an HMO
6 plan. But it's -- There's three plans in the
7 State of Illinois that are working to try to do
8 Illinois RX. Our state -- I'm not sure about
9 Iowa -- is trying to address this doughnut hole
10 which is very, very large for seniors and
11 disabled people. They have contracted with
12 three entities, Pacificare, AARP, and WellCare.
13 And I just want you to try to, you know,
14 investigate all three of those plans, because I
15 think that they can help you.

16 MR. TEETER: I've been looking
17 into Pacificare, and they have one plan that's
18 like \$63 a month.

19 MS. DAVIS: Try the other two
20 and see what you come up with.

21 MR. TEETER: Okay. Thank you
22 very much.

23 MS. DAVIS: Thank you.

24 MS. SCHNEEKLOTH: I'd like to
25 make a comment. My name is Stella Schneekloth.

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1 MS. DAKER: Spell your name,
2 please.

3 MS. SCHNEEKLOTH: ST-E-L-L-A,

4 Schneekloth is S-C-H-N-E-E-K-L-O-T-H, and I'm
5 with Project Now. It's a community action
6 agency. And I -- I've been working for Project
7 Now for the past 25 years, and I've seen where
8 one of the biggest problems that I have with
9 the people that we serve is a lack of health
10 care. Now, we see individuals who go to work
11 sick, who aren't able to take care of their
12 children in the right way because they're so
13 ill; that they let things go for so long that
14 they've gotten to the point where there is no
15 cure. And so I would like to be able to see
16 that we could have some kind of health care
17 coverage. It's not a question of people not
18 working, it's that they cannot afford to go to
19 the doctor. They go to the emergency room.
20 The emergency room doctors get frustrated
21 because they don't see them again for the
22 after-care, then they give them prescriptions.
23 They don't have the money for the
24 prescriptions, so what is the point? I mean,
25 the reason that they go there is because

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1 they're so sick, and -- but if you can't afford
2 the prescriptions you're going to continue to
3 be sick unless they give you a shot or do some
4 alternatives.

5 So we are very fortunate here to
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6 have Community Health Care, but that is not the
7 solution. The solution is for everybody to be
8 able to access health care in the way that they
9 should so that it would be a preventative
10 instead of just going when there's an
11 emergency.

12 And the other thing is, when you
13 talk about health care we need to talk about
14 dental. There's no one that covers any type of
15 dental. It's unfortunate that people lose
16 their teeth not because they're not trying to
17 maintain them, but because they don't get the
18 preventative care, and you see a lot of
19 children suffer with their teeth as a result.
20 Yes, there are programs available, but they're
21 very limited. It's not like they can take care
22 of everybody.

23 Thank you very much.

24 MR. JORDAN: What kind of
25 population do you work with?

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1 MS. SCHNEEKLOTH: The low-income
2 population, and I also work with the immigrant
3 population. And, as I said, it's not a problem
4 that's going to go away, that I see it day-in
5 and day-out.

6 we -- I'll tell you a very quick

7 story: We had a gentleman that was at work.
 8 He was working for a cleaning company and was
 9 cleaning and all of the sudden he doubled over.
 10 They took him to the hospital, they did
 11 emergency surgery, he had a colostomy. They
 12 left it -- And I don't know the terminology,
 13 but they left it exposed, and when he went back
 14 they said, "We won't reverse it. We won't do
 15 anything, because you don't have any health
 16 care coverage."

17 Luckily we had a worker at the
 18 organization where I work, and she spent
 19 countless hours talking to health care
 20 providers, talking to the hospital, and was
 21 able to make some arrangements, finally, after
 22 this went on for weeks and weeks.

23 He didn't even have the money to
 24 buy the --

25 MS. DAVIS: Bandages?

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ck (TRANSCRIPT OF PROCEEDINGS)

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1 MS. SCHNEEKLOTH: Yes. And the
 2 cleaning supplies that he needed to keep
 3 himself from getting a bad infection. And so,
 4 you know, the man was willing to work, he was
 5 working, but how can you work in that
 6 condition? And then how can you allow people
 7 to suffer in that manner?

8 MS. DAVIS: Was that corrected?
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9 MS. SCHNEEKLOTH: Yes, it was,
10 but it was only after a lot of communications
11 went between the worker and the doctor. The
12 doctor then agreed, and he's been making
13 payments. Not that he'll ever finish, but he's
14 been making payments on his surgery.

15 MS. DAVIS: Was the worker a
16 social worker?

17 MS. SCHNEEKLOTH: Actually,
18 she's a volunteer with Counsel One of Iowa
19 (phonetic). That's an organization here and --

20 MS. DAVIS: And the immigrants
21 you speak of, are they Hispanic origin?

22 MS. SCHNEEKLOTH: Yes, but we
23 deal with immigrants, period. We -- I mean,
24 generally our organization deals with Latinos,
25 but we feel that people are people, and if you

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1 feel that you don't have an avenue, then you're
2 welcome in.

3 MS. DAVIS: What other
4 populations are you dealing with?

5 MS. SCHNEEKLOTH: We've had
6 Russians, we've had people from Africa, so, I
7 mean --

8 MS. DAVIS: We're trying to get
9 a feel for, you know, emerging populations in

10 sectors in the state. So are you having a
11 situation with language also?

12 MS. SCHNEEKLOTH: Well, we were
13 able to communicate, that was not a problem.
14 But, you know, we do -- we're very fortunate
15 here that we do have a lot of talented people
16 and a lot of people who are able to translate.

17 But I'm also talking about that
18 other organization that just got their funding
19 cut and that's World Relief.

20 Thank you.

21 MS. DAKER: Thank you.

22 No other speakers?

23 MR. SLAVENSKY: We deal with
24 immigrants a lot at the health -- Rael
25 slavensky.

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ck (TRANSCRIPT OF PROCEEDINGS)

1 THE COURT REPORTER: Thank you.

2 MR. SLAVENSKY: One of the
3 emergent populations here is West African, who
4 are French-speaking, and we have one doctor in
5 Rock Island County who speaks French. We
6 otherwise have immigrants from at least 65
7 different nations. The last estimate I heard
8 was that there are about -- I think it was 78
9 different languages spoken in Rock Island
10 County.

11 MS. DAVIS: 78?
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12 MR. SLAVENSKY: Yeah.

13 MS. DAVIS: That's very --

14 MR. SLAVENSKY: So we're a port
15 of entry. We get people from everywhere. And
16 because we do see them at the health
17 department, you know, I'm aware of that.

18 MS. DAVIS: I was wondering --

19 MR. SLAVENSKY: And we have
20 worked with World Relief in the past and
21 they're in big trouble.

22 MS. DAVIS: I was wondering,
23 since it's the Quad Cities, do you see a lot of
24 transferring across state lines?

25 MR. SLAVENSKY: It depends on

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1 the services availability. I particularly am
2 involved in things like HIV and sexually
3 transmitted diseases. Our services on this
4 side are mostly grant-driven. The services in
5 Iowa are mostly funded by the county, so they
6 have a much broader spectrum of availability
7 of, for instance, sexually transmitted disease
8 services.

9 Also, because of differences in
10 style. We do anonymous testing. Iowa does
11 only confidential testing for HIV. We tend to
12 get people from Iowa. We also get people from

13 a lot of other Illinois counties, simply
14 because in very small counties people are
15 worried about confidentiality. So there's a
16 fairly significant amount of crossover, one
17 reason also being that a lot of our specialist
18 physicians are in Iowa.

19 MS. DAVIS: Okay, so the
20 specialists services, they can --

21 MR. SLAVENSKY: For instance,
22 the virology center who treats HIV patients,
23 the major diabetic center is in Iowa. There
24 are other -- we do have heart surgery and
25 things like that on both sides of river, but

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ck (TRANSCRIPT OF PROCEEDINGS)

1 there are specialists who have gone to Iowa
2 because of liability issues.

3 MS. DAVIS: Who is Community
4 Health Care?

5 MR. SLAVENSKY: It's a
6 federally-qualified health center that has
7 offices on both sides of the river. Many of us
8 call the river the Berlin wall for various
9 reasons.

10 But Community Health Care does
11 span the river. They have -- Because they have
12 to deal with two different states and two
13 different funding sources in terms of things
14 like Medicaid, they have their problems. They

15 try to do a fair amount of community outreach.
16 we cooperate with them in certain kinds of
17 areas.

18 MS. DAVIS: Does the health
19 department relieve on the dental care?

20 MR. SLAVENSKY: No. We have,
21 through our school health link program, people
22 have gotten referred for dental care. There's
23 a couple of programs -- Let's see, Healthy
24 Smile. I can't remember them. It's sort
25 of not my area of expertise, but there are

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ck (TRANSCRIPT OF PROCEEDINGS)

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1 volunteer dentists who provide care.

2 MS. DAKER: On this side of the
3 river?

4 MR. SLAVENSKY: On this side of
5 the river, and they overlap, too. I couldn't
6 tell you. I know it's a fairly small number.
7 There have been a lot of initiatives around
8 dental care. And actually, you know, in terms
9 of the relative need, it's not adequate, but
10 there's been a lot of volunteers and a lot of
11 people who are working at these programs. I
12 can't really give you the details. I'll e-mail
13 you.

14 MS. DAKER: That would be great.

15 MR. SLAVENSKY: Because, as I

16 said, there's other stuff, so I'll tell her
17 about that stuff.

18 MS. DAKER: Thank you. Much
19 appreciated.

20 Petersen is the last name.

21 MS. PETERSEN: Hello, my name is
22 Shannon Petersen. It's S-H-A-N-N-O-N. I came
23 today solely as -- to be an observer. But I am
24 originally from here in Moline. I currently
25 live in Peoria, I work for a community health

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ck (TRANSCRIPT OF PROCEEDINGS)

1 clinic similar to what's here in the Quad
2 Cities. My organization is called Heartland
3 Community Health Clinic. We are what is called
4 a federally-qualified health clinic. What that
5 means is I --

6 MS. DAVIS: Where is Heartland?

7 MS. PETERSEN: It is in Peoria,
8 Illinois.

9 What it means to be a
10 federally-qualified health clinic is I get a
11 higher payment rate from Medicare and Medicaid.
12 Okay, and the reason I get this higher payment
13 rate from these organizations is to support
14 your uninsured and underinsured in Illinois,
15 okay?

16 About 20 percent to 30 percent
17 of my clinic is uninsured individuals. We work

18 on a sliding fee scale basis. Unfortunately,
19 without funding from the State of Illinois, I
20 cannot continue to provide these services, so
21 that's where these services need to come from.
22 I need funding from the State of Illinois to
23 help continue to support my uninsured and
24 underinsured.

25 Caterpillar is one of our

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ck (TRANSCRIPT OF PROCEEDINGS)

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1 largest employers in the Peoria area, okay?
2 Many of our union workers at Caterpillar have
3 no coverage for primary health care services.
4 They'll pay for emergency room, they pay for
5 lab services, but they don't pay for doctor's
6 visits, they don't pay for immunizations. Many
7 of my children are going without.

8 The health department
9 provides -- And I know the same thing happens
10 here in Moline, because I used to work here in
11 Moline at these offices, at these hospitals,
12 the same thing happens. We need to get the
13 word out that there are federally-qualified
14 health clinics out there to help the uninsured
15 and underinsured.

16 But again, we're running into --
17 I run into, so many times, people that are the
18 working poor. We've got Mom and Dad both

19 working, they've got three children, they're
20 making a decent living to where they can pay
21 their rent, they can put food on their table,
22 but they make too much to qualify for Medicare
23 and they make too much to qualify for my
24 sliding fee scale.

25 MS. DAKER: A question on

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ck (TRANSCRIPT OF PROCEEDINGS)

1 Caterpillar, if you know, they don't pay for
2 preventative care or else is there --

3 MS. PETERSEN: They don't pay
4 for office visits.

5 MS. DAKER: Is that across the
6 board, or is that only if you don't pay a
7 certain amount?

8 MS. PETERSEN: That's for their
9 union workers. Management workers they pay
10 80 percent. The union workers are my working
11 employed. They're my moms and dads with
12 children, they're my retirees with Medicare
13 that still have that 20 percent co-insurance.

14 MS. DAKER: How many people are
15 insured by Caterpillar?

16 MS. PETERSEN: Jim would
17 probably be a good one. You're from Peoria.

18 MR. MOORE: Well, the UAW is
19 down to 7 or 6,000, significantly. Used to be
20 29,000.

21 MS. PETERSEN: Right.
22 You know, I mean, and you've got
23 your elderly who are retired and living on a
24 pension. You know, one major thing you guys
25 really need to push with this Task Force is

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ck (TRANSCRIPT OF PROCEEDINGS)

1 education. I can't tell you how many of my
2 elderly patients I have come in asking
3 questions about this Medicare Part D. I have
4 been to so many conferences on this trying to
5 understand this myself to try and explain it to
6 my elderly. And it's a difficult thing for me
7 to understand, let alone my elderly patients,
8 and I can't explain it to them. Get them
9 affordable health coverage, get them the drugs
10 that they need, get them the drugs -- I -- It's
11 impossible for me to try and explain it to them
12 without me spending at least an hour on the
13 phone with their chart in my hand going over
14 each and every medication they're on with that
15 insurance company to see if it's covered and at
16 which tier level it's covered. When I've got
17 7,000 patients in my clinic, and that's just
18 one patient, I don't have, in an eight-hour
19 day, that much time to spend on the phone with
20 an insurance company, okay? The education
21 needs to be there and it's not. It is not at

22 an education level that is understood by these
23 patients.

24 So whenever you put out
25 literature you guys have to remember to put it

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ck (TRANSCRIPT OF PROCEEDINGS)

1 as 5th or 6th grade education level, because
2 that's the majority of what my elderly
3 patients -- that's what education level they're
4 going to understand. And unfortunately the
5 coverage that I have seen come out -- the
6 literature I have seen come out on Medicare on
7 this Medicare Part D, I have a hard time
8 understanding it. My patients are not
9 understanding it.

10 MS. DAVIS: I was going to ask
11 you, is your clinic at Heartland getting any of
12 the community expansion dollars from IEPH?

13 MS. PETERSEN: We are getting
14 some, but it's still not enough to
15 substantiate, you know, my uninsured and
16 underinsured. We are pushing, you know, to --
17 our goal is to support the uninsured and
18 underinsured of the Peoria area, and we are
19 accomplishing that goal, but it is a very hard
20 goal to accomplish. It's getting the word out
21 that not only are the clinics here in the Quad
22 City area as well as the Peoria area as well as
23 the Bloomington area, that type of thing.

24 MS. DAVIS: Are you running a
25 deficit?

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ck (TRANSCRIPT OF PROCEEDINGS)

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1 MS. PETERSEN: At this point
2 we're running pretty level. But the problem is
3 the word is not out there. You know, we need
4 to let these people know that there are the
5 clinics out there, there is access to health
6 care.

7 Another barrier a lot of my
8 patients run into is transportation. We try
9 and help with that barrier, but we can't help
10 all the time. You know, our -- You know, our
11 costs to cover transportation are just as great
12 as any other organization. You know, again,
13 the money has to be there. It has to come from
14 the state for us to provide these services to
15 my patients.

16 MS. DAKER: You say you get a
17 higher rate from Medicaid and Medicare. Is
18 there -- Does it match dollar-for-dollar?

19 MS. PETERSEN: Sometimes. I'm
20 not a fee for service clinic, I'm an
21 encounter-rate clinic, meaning I don't get paid
22 for every procedure I perform, I get paid one
23 set fee.

24 MS. DAKER: And what is that

25 called again?

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ck (TRANSCRIPT OF PROCEEDINGS)

1 MS. PETERSEN: I'm a
2 federally-qualified health clinic. I get an
3 encounter rate.
4 MS. DAKER: Thank you.
5 MS. PETERSEN: Thank you.
6 MS. DAKER: We'll get you all up
7 here.
8 MR. SMITH: Can't leave until
9 everybody talks, right?
10 MS. DAKER: There's a couple
11 people in the back row.
12 MS. DAVIS: Do you want to say
13 something?
14 MS. STARLING: I'm concerned
15 there's no --
16 MS. DAKER: You need to come up
17 and say your name,
18 MS. STARLING: I'm not a very
19 good speaker.
20 MS. DAKER: That's all right.
21 MS. DAVIS: State your name.
22 MS. STARLING: Cathy Starling,
23 S-T-A-R-L-I-N-G.
24 I'm concerned about there's
25 no -- no programs for people who are single.

ck (TRANSCRIPT OF PROCEEDINGS)

1 MR. SMITH: So you're saying
2 you're under the federal poverty level -- or
3 single person that is --

4 MS. STARLING: No children --

5 MR. DAVIS: No children.

6 MS. STARLING: -- and you can't
7 get a Medicaid card. There's some programs in
8 there, but they're limited. There are programs
9 where people have children, but for single
10 people there are no programs available.

11 MS. DAVIS: I was wondering,
12 have you availed yourself of the Community
13 Health Care?

14 MS. STARLING: Yes, but -- They
15 run a good program, but it's limited,
16 especially for people who are disabled, and to
17 get a medical card their criteria is very, very
18 strict. It takes a very long time, and
19 meanwhile there's people -- their medical
20 condition gets worse because they can't afford
21 to get to the doctor or medication, and it's
22 just -- it's just hard.

23 MS. DAVIS: What about using the
24 health department? Does the health department
25 have chronic illness care?

HRG031506

3 hereby certify that I was called in the
4 capacity of a Certified Shorthand Reporter to
5 report the foregoing proceedings in the
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18 parties hereto or financially interested in the
19 action.

20 Dated at Davenport, Iowa, this
21 29th day of March, 2006.

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1 (Inaudible, unidentified person speaking
2 from the back of the room.)

3 MS. DAVIS: Enough said. He
4 said no care.

5 Okay, thank you.

6 MS. STARLING: You're welcome.

7 MS. DAKER: Appreciate it.

8 MS. DAVIS: Jan, we usually take
9 a little break and we go out and talk with the
10 people, and then you have a cutoff date --
11 time.

12 MS. DAKER: Sounds good to me.

13 (Whereupon, a recess was taken.)

14 MS. METCALF: Karen, K-A-R-E-N,
15 Metcalf, M-E-T-C-A-L-F.

16 Our group, Progressive Action
17 for the Common Good, is collecting 18,000
18 handprints here in the Quad Cities to represent
19 the 18,000 people who die unnecessarily every
20 year because they lack health insurance. And
21 the 18,000 number is out of the Institute of
22 Medicine report. I don't -- Not quite sure
23 what she wants me to include, you know. But
24 we're enlisting churches, we have civic
25 organizations, we have -- We haven't yet

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1 mounted a major publicity campaign because we
 2 want to get a little bit further along, but
 3 we've been doing it -- we started last April,
 4 so we're into our 11th month of it. We would
 5 like to get them collected within the next few
 6 months. We will be doing a major push to
 7 uncover the uninsured the first week in May.
 8 We will take those handprints, when we've
 9 collected them, to Springfield, to Des Moines,
 10 and then on to Washington. The purpose of
 11 doing it is to empower the people in the
 12 Quad Cities to believe that they can be
 13 involved in this process for change, and then
 14 to give publicity to the Institute of Medicine
 15 report, which calls for universal health
 16 insurance by 2010.

17 (whereupon, a recess was taken.)

18 MS. DAKER: As there are no more
 19 speakers, we are officially adjourned.

20 (whereupon, the hearing concluded at
 21 6:00 p.m.)

22 THE REPORTER: The hearing is
 23 now complete. When transcribed, the original
 24 of the hearing shall be delivered to Ashley
 25 Walter.

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(UNLESS OTHERWISE DIRECTED BY

COUNSEL OR THE PARTIES HERETO, THE STENOGRAPHIC
NOTES FOR THE FOREGOING HEARING SHALL BE
DESTROYED AFTER A PERIOD OF 3 YEARS FROM THE
DATE OF TAKING OF SAID HEARING.)

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C E R T I F I C A T E
I, the undersigned, a Certified
Shorthand Reporter of the State of Iowa, do
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