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ADEQUATE HEALTH CARE Task Force
PUBLIC HEARING - 5TH CONGRESSIONAL DISTRICT
JANUARY 4, 2006

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TRANSCRIPT OF PROCEEDINGS had at the
hearing of the above-entitled matter, taken
before DEBORAH R. SANTI, a Notary Public
within and for the County of Cook, State of
Illinois, and a Certified Shorthand Reporter
of said State, at Center Place Banquet Hall
Community Center, 10040 Addison Street,
Franklin Park, Illinois, on the 4th day of
January A.D., 2006, at 4:00 p.m.

Reported by: Deborah R. Santi, CSR
License No. 084-004107

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Task Force MEMBERS PRESENT:
Wayne Lerner, M.D. - Chairman

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Timothy M. Carrigan

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Margaret Davis

James Duffett

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Quentin Young, M.D.

Ken Robbins

22

ALSO PRESENT:

23

Dave Carvalho - Senior Staff Liaison

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1 CHAIRMAN LERNER: My name is Wayne
2 Lerner, and I have the honor of chairing the
3 Adequate Health Care Task Force. With me
4 today are Margaret Davis and Doctor Quentin
5 Young, who are members of the Task Force. We
6 thank you for being with us. Also, David
7 Carvalho, who is our senior staff liaison to
8 the Illinois Department of Public Health. We
9 appreciate David's attendance as well as his
10 colleagues from IDPH. We really thank you for
11 helping us make all of these arrangements.
12 There are several other people in the audience
13 I know who want to be recognized, and before I
14 get started, if they would like to stand up
15 and introduce themselves.

16 Jim?

17 MR. JORDAN: Sure. I'm Jim Jordan
18 on behalf of Michael McGrath, Director of
19 Insurance.

20 MR. HARMON: I'm Don Harmon, I
21 represent this part of the world in the State
22 Senate.

23 CHAIRMAN LERNER: Thank you,
24 Senator. Thank you, Jim.

1 Any other individuals other
2 than the people who want to speak who would
3 like to introduce themselves for the record?

4 MS. DALEY: I'm Polly Daley from
5 the Department of Human Services.

6 CHAIRMAN LERNER: Thank you, very
7 much.

8 I would like to remind you
9 that we have a court reporter with us, and so
10 I ask you to speak loud enough and slow enough
11 so that she can take down your words of wisdom
12 as the transcript is available for everyone
13 through public dissemination.

14 MS. DAVIS: There is one more,
15 Wayne. The gentleman in the back.

16 MR. HAP: I'm Johnny Hap. I'm
17 running for U.S. Congress here, in the Fifth
18 District.

19 CHAIRMAN LERNER: Thank you, very
20 much.

21 Please introduce yourself.

22 MR. SAVIANO: I'm Skip Saviano,
23 State Representative for this area.

24 CHAIRMAN LERNER: Thanks. Thank

1 you very much.

2 MR. CARRIGAN: Tim Carrigan, I'm on
3 the Task Force.

4 CHAIRMAN LERNER: Thanks, Tim.

5 Anybody else that I've missed?

6 Welcome to the Fifth
7 Congressional District Public Hearing of the
8 Adequate Health Care Task Force which was
9 established under the Health Care Justice
10 Act.

11 It's been well-demonstrated
12 that a person's ability to gain access to the
13 health care system influences the treatment
14 that he or she receives, the outcomes of that
15 treatment, and their health status as well as
16 their functional status.

17 Access to health care is most
18 affected by the ability of those seeking care
19 to afford the services that they need.
20 Therefore, the uninsured, the working poor,
21 racial and ethnic minorities, undocumented
22 immigrants, and other special populations in
23 Illinois are least likely to be able to afford
24 to pay out-of-pocket costs for many health

1 care services.

2 Many citizens of Illinois lack
3 access to the health care system because they
4 lack health insurance. On any given day an
5 estimated 1.8 citizens of Illinois are without
6 health insurance. Additionally, a growing
7 number of us here, in Illinois, are under-
8 insured and the consumer's share of the cost
9 of health insurance is growing.

10 While Illinois has many of us
11 who are safety-net providers, including public
12 and private clinics, public hospitals, and
13 charity care administered by private hospitals
14 which attempt to narrow the gap between the
15 insured and the uninsured, many uninsured
16 Illinoisans lack access to a usual source of
17 preventive, comprehensive, and continuous
18 care.

19 The Health Care Justice Act
20 signed into law by the Governor in August
21 of '04, encourages the State of Illinois to
22 implement a health care plan that provides
23 access to a full range of preventive, acute,
24 and long-term health care services and

1 maintains and approves the quality of health
2 services offered to Illinois' residents. In
3 other words, we want to focus on continuous
4 improvement and focus on quality outcomes
5 while paying attention to cost recovery.

6 The Act creates the Adequate
7 Health Care Task Force which has undertaken
8 the task of developing this access plan.
9 Twenty-nine members of the Task Force were
10 appointed by the Governor, the President of
11 Senate, the Minority Leader of the Senate,
12 Speaker of the House, and Minority Leader of
13 the House.

14 As part of its work, the Task
15 Force will be holding at least one public
16 hearing in each Congressional District to seek
17 input from the public regarding the access
18 plan which is clearly why we are here this
19 afternoon.

20 As it turns out, I think
21 instead of 19 public hearings we are now
22 having 21 across the state of Illinois.

23 On behalf of the Task Force
24 and the Illinois Department of Public Health,

1 I would like to thank each of you for coming
2 out this afternoon to take part in this very
3 important process.

4 Before we get started I have a
5 couple of housekeeping items: First, if you
6 have not already done so, please sign in at
7 the table located at the back of the room.
8 This will help us track the number of people
9 who attend the hearing.

10 There are also several
11 handouts available that provide more
12 information about the Health Care Justice Act,
13 the task force, and the public hearing, and
14 those are available to you as well.

15 Second, should you wish to
16 testify, please be sure to sign up at the
17 table near the entrance to the room.
18 Individuals will be called to testify in order
19 in which they sign up. And if you brought
20 written testimony to submit, you may also do
21 so at that same table.

22 We will begin the hearing by
23 calling out the first five speakers. Please
24 sit at the front of the room where we can

1 recognize you in the order in which you were
2 called. Before you testify, please be sure to
3 say your name and spell your name, first and
4 last names, for the court reporter. And
5 please be reminded that oral testimony will be
6 limited to three minutes.

7 Also joining us is a member of
8 the Task Force, Jim Duffett. Jim, thanks for
9 joining us.

10 Okay. Let's get started. We
11 have the first set of five speakers in order:
12 Susan Gordon, Ed Roberts, Noreen Baid, Susan
13 Swider, and Rodney Walker.

14 So if you guys would sit in
15 the first row there. We have Susan, Ed,
16 Noreen, Susan, and Rodney.

17 MS. GORDON: Good afternoon,
18 Chairman Lerner and members of the Task
19 Force. Thank you for the opportunity to
20 testify.

21 My name is Susan Hayes-
22 Gordon. Susan, S-u-s-a-n; Hayes, H-a-y-e-s;
23 Gordon, G-o-r-d-o-n. I'm the Chief Public
24 Policy Officer at Children's Memorial

1 Hospital. I'm here on behalf of Patrick
2 Magoon, who is our president and CEO to
3 provide the highlights of his testimony which
4 have been submitted in full.

5 Children's Memorial Hospital
6 is the only freestanding, full-service,
7 pediatric acute care hospital in Illinois.
8 Since our founding in 1882, we have been
9 dedicated to serving all children regardless
10 of their family's financial circumstance.

11 We are the single largest
12 provider of pediatric Medicaid inpatient and
13 outpatient services in Illinois, and because
14 of the breadth of depth of services we offer,
15 we have the privilege of serving children from
16 every single legislative district in the
17 state. Last year we cared for 102,000
18 children from throughout the state providing
19 9,300 admissions, 362,000 outpatient visits,
20 and 53,000 ER visits. Five percent of the ER
21 visits were for children who were uninsured
22 which equates to about a little more than
23 2,600 children. Many of these children are
24 undocumented.

1 In 2004, our hospital offered
2 \$27.5 million in uncompensated care including
3 Medicaid as part of the total \$99.9 million
4 that Children's dedicated to programs and
5 services that benefit the community including
6 community clinics, child advocacy, family
7 support and interpretation services, medical
8 research, and other programs for which we are
9 not reimbursed. The charity care amounts
10 include free or discounted care and access of
11 cost over reimbursement for Medicaid which
12 amounted to 24.5 million in 2004.

13 We help patients without
14 insurance to find coverage through Medicaid,
15 Family Care, and Kid Care, and for those
16 families that don't qualify for public
17 assistance, we often waive fees, offer
18 discounts, work out payment plans, and so on.
19 Medicaid is a critical safety net, and we rely
20 on it and so do the families of our nation and
21 our state. Congress and the successive
22 administrations have worked hard to ensure
23 that lower income children have access to
24 health insurance and Medicaid provides that.

1 The National Association of
2 Children's Hospitals whose board Patrick
3 Magoon serves as chair of, developed some
4 recommendations. We have submitted them to
5 this Task Force in full for your
6 consideration.

7 And just in a nutshell, the
8 three things that the National Association is
9 recommending is that all children who are
10 eligible for Medicaid be enrolled, and
11 secondly, that we have to ensure that the
12 services are available to all children
13 regardless of their income level, and to do
14 that hospitals and physicians must have
15 payments that are predictable and sufficient
16 to meet those costs of services. And third,
17 the federal government is making substantial
18 investment in the development of quality
19 measures for hospitals through Medicare which
20 serves the elderly. There is no such
21 investment for children, and we urge the
22 federal government to make a comparable
23 investment in child health quality measurement
24 to ensure Medicaid has both program

1 accountability and the data needed for quality
2 and performance based measured.

3 In closing, I would like to
4 say that Children's Memorial supports efforts
5 and policies that would ensure all children
6 have the health coverage they need and access
7 to appropriate care that they require. This
8 is why Children's was among the very first to
9 endorse the All Kids Program, and we look
10 forward to working on that as it is -- as it
11 rolls out.

12 As you all review the many
13 proposals you will receive in the coming
14 months, I urge you to help ensure that the
15 solutions do not come in the form of greater
16 burden on hospitals that are already
17 shouldering a significant responsibility in
18 the care to the uninsured. Providing health
19 care to those who lack insurance or adequate
20 insurance is a societal responsibility, not a
21 hospital only responsibility. And all of us:
22 hospitals, health care workers, union,
23 business, government need to work together to
24 craft reasonable plans, and we look forward to

1 doing that.

2 Thank you very much.

3 CHAIRMAN LERNER: Thank you, Susan.

4 We've been joined by another

5 member of our Task Force, Ken Robbins.

6 Thanks, Ken.

7 The second speaker is Ed

8 Roberts. Mr. Roberts?

9 MR. ROBERTS: My name is Edward

10 Roberts, R-o-b-e-r-t-s. I live in Schiller

11 Park, Illinois.

12 As a private citizen, when I

13 look at this, I think some of our problems in

14 health care and a couple of these are buzz

15 words: accessibility, affordability,

16 administrative costs of delivery, and overall

17 costs.

18 Regarding accessibility to

19 deny insurance to someone because companies

20 have a choice to insure only the healthy to me

21 is strange. That's to say the least. There

22 are stronger terms which might be attached at

23 this practice, but we'll stick with strange.

24 I would hope your commission recommends we

1 join the five other states where people
2 purchasing health insurance cannot be charged
3 higher premiums or be denied coverage because
4 they are not healthy, because they have
5 preexisting conditions. This could mean
6 having one standard-type policy with basic
7 coverage: perhaps generic drugs, limited
8 testing, et cetera.

9 Eventually it is the people
10 who pay for medical costs either through their
11 own dollars via insurance premiums or pay
12 directly to a provider as care is given or
13 through lower wages as employers pay a portion
14 of their wage costs with the cost of insurance
15 premiums or via taxes.

16 Government today pays about 45
17 percent of all medical costs. I'm not telling
18 you people anything you don't know, I'm just
19 giving it as I see it.

20 Recognizing that it's the
21 people that pay for health care, I hope your
22 commission will explore pre-tax withholding
23 from all wages to cover the majority of health
24 care costs. Employers who currently pay for

1 part or all of the insurance premiums could
2 switch these costs into gross pay and then
3 make the appropriate health insurance
4 deduction. This deduction hopefully will be a
5 flat percent of gross earnings. Probably 10
6 to 15 percent. So even the working poor will
7 pay but in smaller amounts as their situation
8 would dictate.

9 A few years ago I read that
10 our administrative costs gobbled up 25 percent
11 of all health care costs. The rest of the
12 world used 12 percent of health care cost for
13 administration.

14 Please consider a standard
15 basic no fringe insurance policy which I
16 touched on earlier. We currently have a
17 paperwork joke with so many companies each
18 offering a variety of policies. There could
19 also be standard optional packages to cover
20 things not included in the basic policies.
21 This is kind of patterned after Medicare
22 today. I would hope these optional offerings
23 would be very limited.

24 A central data bank for

1 medical history could be mandated by you
2 allowing certain professionals to have access
3 to an individual's medical information. I
4 think the insurance industry already has
5 this. Let's get it out into the fresh air to
6 save some redundancy of cost as people use
7 different providers.

8 Litigation is one factor
9 pushing administrative costs. One small
10 suggestion, once the FDA approves a drug, the
11 developing company should be immune from
12 lawsuits. I believe the State has recently
13 done some work in this litigation area, more
14 attention is needed.

15 In closing, I hope you find a
16 wisdom to come up with a plan that the
17 Savianos and the Harmons could pass. Thank
18 you.

19 CHAIRMAN LERNER: Thank you very
20 much, Mr. Roberts.

21 Noreen Boyd.

22 MS. BAID: Thank you very much, Dr.
23 Lerner. It's Noreen, N-o-r-e-e-n, Baid,
24 B-a-i-d.

1 I am the Director of
2 Communications of Government Relations for
3 Advocate Illinois Masonic Medical Center, and
4 I'm honored to testify before you this
5 evening, and we're honored to serve the people
6 of Illinois' Fifth Congressional District and
7 the neighboring districts as well.

8 We are part of Advocate Health
9 Care which is the largest health care system
10 in the state. I commend the members of the --
11 of the Adequate Health Care Task Force for
12 hosting this hearing to listen to our views on
13 these issues and how we could provide access
14 to quality health care for the people of
15 Illinois.

16 Advocate Illinois Masonic
17 Medical Center in partnership with Advocate
18 Health Care, our corporate parent, has long
19 been concerned about the crisis of the
20 uninsured and underinsured. We support
21 efforts to find reasonable and workable
22 solutions to the uninsured crisis.

23 We're a not-for-profit faith
24 based provider with a mission to serve the

1 health needs of individuals, families, and
2 communities. Illinois Masonic, like other
3 Advocate Hospitals throughout Chicagoland, is
4 committed to the health care for people in our
5 communities regardless of their ability to
6 pay. We proudly offer one of the most
7 comprehensive charity care programs in the
8 nation. Advocate offers discounts to patients
9 with incomes up to 400 percent of the federal
10 poverty level. Financial counselors meet with
11 each inpatient to review their insurance
12 benefits and coverage and for those who may
13 need assistance with their bills, we offer to
14 patients, so that they know about our charity
15 care program and how it's available to them.
16 Additionally, as part of the charity care
17 application process, we work with patients to
18 determine whether they are eligible for
19 Medicaid and Kid Care to provide ongoing
20 health care coverage. The benefits that
21 Illinois Masonic provides to our community are
22 well beyond charity care for helping our
23 patients obtain financial assistance.

24 In accordance with the

1 Illinois Community Benefit Act, Advocate filed
2 its first community benefit report at the end
3 of last June. We provided as a system over
4 \$240 million in community benefit programs and
5 services in the year 2004. For example,
6 Illinois Masonic runs one of Illinois' busiest
7 trauma centers. In 2004 we saw 1300 trauma
8 patients come through our level I center.
9 Operating a level I trauma center is extremely
10 expensive and many of our costs go
11 unreimbursed. Additionally, Illinois Masonic
12 is the largest community-based teaching
13 hospital in Chicago training hundreds of
14 medical students, residents, and fellows each
15 year. Across the Advocate system we spend
16 more than \$30 million each year on medical
17 education as part of the benefit we provide to
18 the community.

19 Illinois Masonic faces
20 challenges of other urban hospitals. We are
21 always trying to do more with the same amount
22 of resources. Advocate Health Care System is
23 fortunate in that through rigorous financial
24 management we do have a little positive

1 operating margin. At Advocate the dollars
2 that our margin provides are all reinvested
3 into the organization. We're able to acquire
4 the newest medical technology and update
5 our -- update our physical plans and perhaps
6 most importantly these dollars now allow
7 Advocate to keep the doors open and invest in
8 Illinois Masonic and our other two city
9 hospitals which all three together post a \$2.5
10 million operating loss every month.

11 At Advocate we believe
12 everyone living in America deserves access to
13 affordable health care. We recognize that
14 Illinois and the nation face a daunting
15 problem that can't be solved quickly or
16 easily. Certainly, the Governor's All Kids
17 Program is a large step in the right
18 direction. Thus we ask the Task Force to
19 carefully and properly consider the many
20 proposals that will be presented over the next
21 coming months. Whatever this solution the
22 Task Force considers we respectfully ask the
23 Task Force members to recognize that placing a
24 greater burden on hospitals will not solve the

1 uninsured crisis and will only damage perhaps
2 permanently the health care system in our --
3 and our patients in our communities that have
4 come dependent upon us.

5 Hospitals alone cannot solve
6 the crisis. The partnership and commitment of
7 everyone is necessary to find a workable
8 solution. Those of us at Advocate Illinois
9 Masonic Medical Center along with the rest of
10 the Advocate system stand ready to assist the
11 Task Force in meeting this challenge.

12 Thank you.

13 CHAIRMAN LERNER: Thank you very
14 much, and I apologize for mispronouncing your
15 name.

16 MS. BAID: That's all right. It
17 happens all of the time.

18 CHAIRMAN LERNER: Susan Swider.

19 MS. SWIDER: Susan, S-u-s-a-n,
20 Swider, S-w-i-d-e-r. I am a public health
21 nurse for 25 years. I'm on faculty at the
22 College of Nursing at Rush University Medical
23 Center, but I'm here today as a private
24 citizen who lives in this congressional

1 district. In addition to my public health
2 background, I'm also on the board of Erie
3 Family Health Center for over a dozen years,
4 and I understand you heard at a previous
5 hearing from one of our fellow board members.
6 Erie provides care to underserved and
7 uninsured populations. We're funded by -- in
8 part by the federal government to do so. Our
9 patient population has gone from 28 -- 19,000
10 to 28,000 in the past three years which says
11 something about the numbers of people that
12 have become uninsured and look for that type
13 of health care. So I bring that as my -- part
14 of my perspective to this hearing and want to
15 extend my appreciation to you for this hearing
16 both for the important subject of health
17 that's so crucial to all of us and for the
18 process of bringing people's voices to the
19 table, which I think is vital to our citizenry
20 as a whole.

21 By now I'm sure you've heard
22 over the course of these hearings from a
23 variety of people talking about the problem of
24 access to care, and Dr. Lerner started out

1 with a summary of that. I'm sure you all are
2 very aware of this and don't need me to repeat
3 it. I do just want to say in case it hasn't
4 been brought out earlier, that the World
5 Health Organization, which looks at these
6 issues across global -- across our -- across
7 the world, has a series of indicators that
8 they measure countries on, and they include
9 things like per capita spending on health
10 care, infant mortality, numbers of people
11 properly -- children properly immunized,
12 proper access to clean water, life expectancy,
13 and you know that the U.S. isn't even in the
14 top ten amongst all of those countries. I
15 believe the last ranking I saw was 37th.
16 Considering that we are number one with how
17 much we spend, I would suggest that the Task
18 Force look more broadly at this issue.

19 While I agree that access is
20 crucial and absolutely needs to be a piece
21 of -- important piece of what we do, we
22 obviously need to do some systemic things
23 because even with access we seem to be
24 addressing the wrong things or not

1 prioritizing properly so that countries with
2 much lower expenditures of health care are
3 able to get better global outcomes. So I
4 think we need to make sure we tie whatever we
5 do to global outcomes as well as numbers of
6 people served.

7 I wanted to just suggest a
8 couple of solutions that you might consider in
9 your looking at all kinds of opportunities and
10 options, and these are global. I'm an
11 academic, I can help to think big picture.
12 There are some things that I think other
13 people have done that might be useful to look
14 at if you haven't already considered them.
15 One is the recently enacted main legislation
16 which is a universal access system with pooled
17 insured for uninsured and people who need to
18 be self-insured. It's very new. I know they
19 had some difficulties with implementation, but
20 I think it's a model that's worth looking at.

21 The second idea I would like
22 to recommend is citizen involvement in
23 allocation decisions, and I would provide a
24 model for this being Organ (sic), which has

1 been doing this for about 20 years, and in the
2 eighties and nineties did a series of public
3 discussions throughout the state to look at
4 what they should be funding in health care
5 with public money. And actually the results
6 of the discussions were used as apart of
7 legislation. It was not without controversy.
8 It never is, but it was a very important
9 public debate and basis for legislation that
10 the public could get behind and could have a
11 say in what was going to impact them. They
12 have continued to do this. They just
13 published a report last year where they do
14 massive town hall meetings around values and
15 health. What is it that we think we ought to
16 be funding for one another and supporting for
17 one another.

18 Along the lines of consumer
19 and citizen participation I would also like to
20 point out the model of the healthy communities
21 healthy cities, another WHO program that's
22 been also used widely in this country where
23 you bring people together from across
24 different sectors that really all should be

1 interested in health. So people in education,
2 people in the business sector, who put in so
3 much of the tax dollars. People in social
4 service organizations and people in health
5 care to try to determine what communities can
6 do fairly low cost and effectively. A lot of
7 the initiatives have been things like helmet
8 safety for bicycling kids, seat belts and
9 things like that. A lot of those preventive
10 initiatives are very cost effective and have
11 lots of outcomes and have very positive
12 outcomes for the health of the public.

13 And lastly -- Actually, just
14 along the healthy communities piece, we had
15 the Ambulatory Care Council for a while in
16 Chicago and Cook County. I'm not sure it
17 always worked up to potential. I think it
18 had -- It's dissolved within the last year. I
19 think that was the beginnings of a structure
20 of bringing people together to talk about what
21 communities can do to improve their health.

22 And lastly, I would suggest
23 that we look at how we're allocating resources
24 overall. Nationally I believe the figure

1 that's often quoted is 99 percent of our
2 health care dollars go to curative services
3 and 1 percent to prevention. We have really
4 good outcome data to say that if we shifted
5 that we would have a lot more -- We would have
6 much more cost effective solutions and might
7 truly impact those global outcomes. So I
8 would like to see the Task Force consider
9 recommendations around shifting more funding
10 towards preventive services which you can have
11 a big bang for the buck with those.

12 Thank you.

13 MS. DAVIS: I have a question for
14 her.

15 CHAIRMAN LERNER: Sure.

16 MS. DAVIS: Can you give us a
17 recommendation on nursing as we move forward
18 with this new system?

19 MS. SWIDER: Oh, Margaret, you don't
20 have enough hours in the day.

21 MS. DAVIS: Give me a couple of
22 things.

23 MS. SWIDER: A huge investment in
24 staff nursing and baccalaureate education in

1 staff nursing. We've done really well in
2 advanced practice. I think advanced practice
3 nurses are doing great things. We always need
4 more, but I think the variety of things have
5 been done at the federal level and variety of
6 states in terms of loan repayment for people
7 going into studying nursing, in terms of
8 faculty development and loan repayment, in
9 terms of coordinating schools so that you can
10 make it relatively effortless for students to
11 pursue education in nursing. Those would be
12 my first suggestions. We have to get more
13 teachers and more people into the field.

14 We've been having great
15 success at Rush. I'll put in a personal plug
16 with our advanced accelerated baccalaureate
17 program. There are people coming after
18 they've had a degree in something else and
19 they do like an incredibly intensive year. We
20 get the brightest most committed folks that
21 way, and I know Loyola has a program like that
22 too to be fair. Things like that.

23 CHAIRMAN LERNER: James?

24 MR. DUFFETT: How would you suggest

1 always the battle that exists between doctors
2 and nurses, nurses and other medical
3 personnel, how should we be viewing that in
4 terms of how to maximize the utilization of
5 the health professionals that we do have here
6 and to be sure that those individuals are
7 qualified to be able to take on more
8 responsibilities? Any suggestions on how to
9 open up that Pandora's box and deal with that
10 issue?

11 MS. SWIDER: You guys ask the big
12 questions. You know a lot of suggestions
13 about that. I think we've actually -- My
14 personal view is we've done a pretty good job
15 with licensure and protection. I don't know
16 that I feel like that's been a big problem. I
17 mean, medicine may feel differently. Other
18 disciplines may feel differently. One of our
19 personal things that we've been spending a lot
20 of time at Rush that I have a lot of faith in
21 is much more interdisciplinary education so
22 that people are starting to be educated
23 together from very early times. At Rush we
24 have a large community service program that

1 requires -- it doesn't require, it's
2 voluntary. Students from across our
3 disciplines go in and provide services at a
4 variety of home shelters and clinics and
5 schools on a regular basis and are learning
6 incredible amounts about what our people do.
7 You know, nurses, nursing students, and
8 medical students didn't have a clue what
9 speech pathologists did for example, and you
10 know, if they start to learn to work and play
11 together in their early years, I think they'll
12 be much more effective in working in teams
13 later on.

14 In terms of some of the other
15 disciplines, when you say that about
16 protection, I've worked extensively with
17 community health workers, and a lot of times
18 you hear oh, they're going to take nurses'
19 jobs. I think as long as we can kind of keep
20 some type of team system so that you don't
21 have a lay health worker who do marvelous
22 things in practicing independently, but you
23 have them practicing as part of a team where
24 they work with the nurse back at the office or

1 the clinic, and that they have -- so that the
2 services are in the best interest of the
3 community or the client and there's checks and
4 balances built in.

5 I mean, those would be kind of
6 off the top of my head ones.

7 CHAIRMAN LERNER: If I could kind
8 of summarize just part of it. If they do
9 something about the access problem and now 1.8
10 million people now have a greater degree of
11 freedom for access in the system, demand for
12 services will go up of any sort curative,
13 preventive, long-term care, et cetera. We
14 continue to have a supply problem with the
15 health care staffing in this country, and what
16 has been suggested as a result of this
17 triangular discussion was the delivery systems
18 under which we would be able to deliver the
19 services that the population needs, needs to
20 be explored as well. So not only having the
21 right supply of physicians, nurses, and other
22 health professionals and care professionals
23 but the model under which you deliver those
24 services needs to be explored.

1 Rush has a long history as it
2 turns out of not only developing tremendous
3 advanced practice nurses but encouraging
4 nurses and doctors to join practice together
5 and therefore extending the practice in the
6 community.

7 So one of the things I hope
8 the Task Force will consider are some of the
9 off shoots of these conversations later.

10 Thank you very much, Susan.

11 MS. SWIDER: Thank you.

12 CHAIRMAN LERNER: Mr. Rodney
13 Walker.

14 MR. WALKER: Good afternoon. My
15 name is Rodney Walker. First name Rodney,
16 R-o-d-n-e-y; last name Walker, W-a-l-k-e-r.
17 I'm a practice rep for Access Community Health
18 Network. We are the largest community health
19 network center in the nation. We operate in
20 43 health centers in Cook County and in DuPage
21 County serving approximately 200,000 low-
22 income residents. About 70,000 of those
23 patients are uninsured.

24 I come before the Task Force

1 today just to offer two solutions: One, at
2 Access we are starting to work with specialty
3 care services having our specialty care
4 providers also work with our community health
5 centers. That way the patient can get
6 comprehensive services without making multiple
7 trips. So we have specialty care services in
8 our community health centers.

9 Secondly, we have a program
10 where we're working with the University of
11 Chicago Hospital and their emergency room.
12 And what we're doing there is we're working in
13 the emergency rooms who take those uninsured
14 patients, unassigned patients, and assign them
15 to community health centers that we operate
16 reducing the uninsured cost to the hospital.
17 We're now doing that in University of Chicago
18 Hospital and we will be starting to do that at
19 Mt. Sinai Hospital, the hospital that we
20 partnership with.

21 In conclusion, I just want to
22 say that the Task Force, I believe, is doing a
23 great job, and we ask that you consider
24 community health centers as part of the

1 solution to any health care system.

2 Thank you for your time.

3 CHAIRMAN LERNER: Thank you, Mr.
4 Walker.

5 We have another person that
6 would like to speak before us, Johnny Hap.

7 MR. HAP: My name is Johnny Hap,
8 J-o-h-n-n-y, H-a-p. Thank you, Chairman
9 Lerner. It's an honor to be here. I am a
10 candidate for U.S. Congress here in the Fifth
11 District, and I am an uninsured American.

12 I commend the Task Force for
13 their work, and I understand this is an
14 Illinois State issue, but I wanted to take a
15 moment first of all to listen as a candidate,
16 that's the most important thing that I can do
17 here. I wanted to express my personal
18 opinions and talk about legislation at the
19 federal level.

20 I believe we need and we
21 deserve as a human right, universal health
22 care for all U.S. citizens. This can be
23 achieved and paid for through a single-payer
24 system publicly funded and privately

1 administered. We're already spending enough
2 money to provide this service, we're just not
3 receiving it. Why not, because we're wasting
4 precious dollars on private, profit-driven
5 insurance companies. We pay through premiums
6 for the big salaries of executives. We also
7 pay for the millions of dollars spent by
8 insurance companies on political campaigns,
9 and we pay yet millions more for the lobbyists
10 that insurance companies have in Washington.
11 It's a system designed by and for big
12 insurance companies. It's time for the
13 citizens and the medical establishment to take
14 back control of the system.

15 A 2004 study by public citizen
16 and Harvard Medical School calculated that
17 bureaucratic waste in health care during the
18 year 2003 was \$400 billion. That's
19 bureaucratic waste. According to the study a
20 national health insurance plan could save an
21 estimated \$286 billion annually just on
22 paperwork.

23 I just want to highlight a
24 plan put forward physicians working group for

1 single payer national health insurance. It's
2 based on four basic principals: 1) access to
3 comprehensive health care is a human right and
4 is the responsibility of society through its
5 government to assure this right; 2) the right
6 to choose and change ones physician is
7 fundamental patient autonomy. Patients should
8 be free to seek care from any licensed health
9 care professional; 3) pursuit of corporate,
10 profit, and personal fortune have no place in
11 care giving and provide enormous waste. The
12 U.S., as I mentioned, already spends enough to
13 provide comprehensive health care to all
14 Americans with no increase in total costs; 4)
15 in a democracy the public should set overall
16 health policies. Personal medical decisions
17 should be made by patients with their care
18 givers, not by corporate business or
19 government bureaucrats.

20 There's a current resolution
21 in the House of Representatives. It's put
22 forth by Representative Kassovitch of Ohio and
23 John Connor of Michigan. It's called HR676,
24 United States National Insurance Act. It has

1 62 cosponsors, and let it be known that the
2 current incumbent of the Fifth District is not
3 one of those cosponsors. As a representative
4 of Congress, I would proudly sign on as a
5 cosponsor to HR676. We cannot wait any
6 longer. Our country is in a health care
7 crisis. We have 40 million citizens without
8 insurance, and as mentioned 1.8 million
9 citizens here, in Illinois, without
10 insurance. The time to act is long overdue.

11 Thank you.

12 MR. ROBBINS: Can I ask a question?

13 CHAIRMAN LERNER: Ken?

14 MR. ROBBINS: Given your -- Sir,
15 given your focus on a national solution and
16 our task to come up with a state
17 recommendation, should we conclude that you
18 think it is better for there to be a national
19 solution than to attempt a single-payer system
20 at the state level?

21 MR. HAP: I certainly think at the
22 moment it's very important to continue to work
23 with the Task Force because who knows how long
24 the U.S. government is going to stall

1 implementing a program. So your work right
2 now is very important, but in the end, end all
3 be all, I would say it's most definitely a
4 federal priority to provide a standard health
5 care service for every U.S. citizen across the
6 board.

7 MR. ROBBINS: Well, would you
8 recommend to us that we support a single state
9 level single-payer system?

10 MR. HAP: I think it should be
11 worked for -- continued to be worked for at
12 the moment. Once established at the federal
13 level, the state would be relieved of that
14 burden.

15 CHAIRMAN LERNER: I think Ken's
16 asking you the opposite side of that
17 question. Is the focus -- Would you recommend
18 for the Task Force that we focus on a single-
19 payer structure for the State of Illinois
20 while whatever happens at the federal level
21 happens?

22 MR. HAP: Yes.

23 CHAIRMAN LERNER: Is that what
24 you're suggesting?

1 MR. HAP: Most definitely.

2 CHAIRMAN LERNER: Thank you, very
3 much.

4 DR. YOUNG: I don't want to exploit
5 your presence as a candidate, but tell this
6 Task Force what you sense and your
7 constituents, feel about the health care
8 question.

9 MR. HAP: Well, it would be
10 difficult for me to generalize everyone in the
11 entire district.

12 DR. YOUNG: I just want your
13 feeling.

14 MR. HAP: The persons that I talked
15 to are in favor of a national health care
16 program, and I know, Dr. Young, that you are a
17 supporter of the physician working group for
18 single payer national health insurance.

19 CHAIRMAN LERNER: Any other
20 questions?

21 Thank you very much, Mr. Hap.

22 MR. HAP: Thank you for your time.

23 MS. POWERS: Representative Saviano
24 wanted to say a few words.

1 CHAIRMAN LERNER: I see his name on
2 this list.

3 REPRESENTATIVE SAVIANO: Thank you,
4 very much. I wasn't prepared to speak, but I
5 heard --

6 CHAIRMAN LERNER: Would you state
7 your name and spell it.

8 REPRESENTATIVE SAVIANO: My name is
9 Skip Saviano, S-a-v-i-a-n-o. I'm the State
10 Representative from the 77th District.

11 CHAIRMAN LERNER: Thank you.

12 REPRESENTATIVE SAVIANO: Just a
13 couple -- Just a couple of points that kind of
14 rang a bell. I have been representative of
15 this area for 16 years now. Four years as a
16 township supervisor and I'm in my 14th year in
17 the legislature, and I grew up here too so I'm
18 pretty familiar with this district as well as
19 my own district.

20 I have been the chairman of
21 the licensing committee in Illinois House.
22 I'm going into my 12th year both under
23 republican and democratic administrations in
24 the House.

1 The one thing that I have
2 encountered over the years, and this is just a
3 small part of the big magnitude of the issue
4 that you're addressing, is when people come to
5 testify in front of my committee to give
6 certain health care providers more authority
7 and more authority to duties which are usually
8 things that are good, we always have to
9 balance access to care, quality of care.

10 There's no reason why -- And this is one
11 concern I have. When they come in and say
12 well, this will improve the access to care in
13 our inner city areas or down state, well, if I
14 can't protect the quality of care in those
15 areas to the standards that we're used to,
16 people like us who have health insurance, I
17 don't want to create that scenario. So that's
18 an ongoing debate in my committee, and my
19 committee always takes that into
20 consideration.

21 I was the one that sponsored a
22 bill to license APRNS here in the state.
23 We're the last state in the nation to do
24 that. It wasn't an easy task to take on the

1 medical society at that point, but after a
2 couple of years we were able to let the issue
3 evolve and put certain safeguards into the
4 working relationship between doctors and
5 nurses that gave a comfort level not only to
6 us legislatures, but also I think to people
7 throughout the health care industry and the
8 public, itself. So I would just ask that you
9 keep that in mind. You know, I have midwives
10 testify in front of me every year with their
11 issue, and I mean, in a perfect world I guess
12 that would work out, but we have advanced
13 practice nurse midwives who are -- The
14 safeguards are built into that process. And
15 your -- You certainly probably heard a lot
16 already, and you're going to hear more, but
17 this is a -- I mean, I've been chairman of
18 this committee for 12 years. So every time I
19 think I've heard everything, I hear something
20 else.

21 So I just want to offer you
22 services of myself and my colleagues if you
23 need to access our experiences, we would be
24 happy to help you out since we kind of put you

1 in this mess. But we really do commend you
2 for this job, and again, thank you for being
3 here.

4 CHAIRMAN LERNER: Any questions for
5 Representative Saviano?

6 MS. DAVIS: I got an email from
7 Senator Rutherford about the use of the
8 nursing fund to be incorporated in the general
9 revenue fund. Have you heard any feedback on
10 that?

11 REPRESENTATIVE SAVIANO: Well, you
12 kind you have brought up two different -- You
13 kind of brought two issues to light. Number
14 one you also hit on the shortage of health
15 care delivery personnel, people, and
16 especially nurses. I pretty much sponsored,
17 as Kenny would tell you, quite a bit of
18 nursing bills over the last five or six years
19 and took -- to try to improve at least the
20 perception that the acute nurse care is the
21 place to be. Our average age of a registered
22 nurse today in the state is around 45 or 46
23 years old. We certainly want to lower that
24 average age.

1 The issue that Margaret
2 brought up pertains to the hard economic times
3 that we've experienced here, in Illinois, and
4 as a result we've experienced fund sweeps.
5 And back in ninety -- I want to say '94, '95 I
6 passed a bill which created dedicated funds
7 for each of the individual licensures in the
8 state. And the reason for that was for us to
9 keep track of how much was in each fund, which
10 is funded by licensure fees, and how much
11 resources we could dedicate to that profession
12 in monitoring, investigations, and things like
13 that. Well, I think the previous governor
14 maybe his last term and ever since there has
15 been fund sweeps which they take excess money
16 out of those dedicated funds and put them in
17 general revenue which obviously I'm not really
18 happy about, considering I have to oversee all
19 of these licensures. I have daily calls
20 whether they're doctors, nurses, real estate
21 people, cosmetologists saying they haven't
22 seen an investigator in their area in five
23 years. As a matter of fact, just for example,
24 the real estate division only has one

1 investigator for over 100,000 real estate
2 agents in the state. So those are things that
3 obviously we're going to have address in the
4 future, and if we are going to increase the
5 amount of people eligible for health care to
6 keep the quality of care that we would expect,
7 we're going to have to make sure we fund those
8 funds to make sure there's people out there
9 looking over people's shoulders.

10 CHAIRMAN LERNER: Dr. Young?

11 DR. YOUNG: I want to thank you for
12 the substantive material you shared with us in
13 your role. And since you raised it, I would
14 like to inquire, I'm referring to the nurse
15 midwives and the freestanding burden they
16 service for low-risk mothers, which of course
17 the state has yet to license. Are we getting
18 any closer to joining the rest of human race
19 on that one?

20 THE WITNESS: Well, I'm not sure.
21 Would that come under the health facilities
22 planning board? They're the ones that would
23 authorize that.

24 MS. DAVIS: Yeah, I think so.

1 REPRESENTATIVE SAVIANO: I
2 certainly would be happy to take a look at
3 that, but I think that Health Facilities
4 Planning Board probably is the place that
5 would make that final decision.

6 CHAIRMAN LERNER: Thank you very
7 much.

8 REPRESENTATIVE SAVIANO: Thank you.

9 CHAIRMAN LERNER: Thank you for
10 bringing up a great point that not only making
11 sure that we credential people and license
12 them appropriately, but we have the right
13 people to support that licensure credentialing
14 process. Thank you.

15 Are there any other
16 individuals who wish to provide testimony
17 before the Task Force?

18 Did you sign in?

19 MS. BYRNE: I didn't sign in that's
20 what I'm asking.

21 CHAIRMAN LERNER: I'll let you do
22 it this time. We'll sign you in on the way
23 out.

24 Please state your name and

1 spell it for us.

2 MS. BYRNE: My name is Alice Byrne.

3 I'm a resident of Franklin Park. I'm also a
4 member of the Campaign for Better Health Care
5 and League of Women Voters of Elmhurst has
6 been extremely interested in this project, and
7 they have a chairperson for their district.
8 She attends the campaign meetings regularly.
9 I'm sure Jim remembers Carol Lanberg

10 (phonetic).

11 CHAIRMAN LERNER: How do you spell
12 your last name?

13 MS. BYRNE: B-y-r-n-e. My biggest
14 efforts are with mental health. I didn't hear
15 anything this morning or this afternoon about
16 mental health. I must say that our local
17 elected politicians have been very generous
18 with their time listening to our problems and
19 standing up with us, and I would like to get a
20 chance to talk to the nurse for Rush because
21 I'm also a nurse. I'm retired, of course,
22 documentary, but still very active.

23 The other -- I won't go into
24 all this mental health thing because you never

1 stop, but the other issue that I'm very
2 concerned about is the care that supposedly is
3 available to low-income immigrants, legal
4 immigrants, even new citizens who are unable
5 to feel their way through the bureaucracy.
6 For many years -- I retired in '87 from my
7 regular job, and I've been doing this ever
8 since, working with that level of people. I
9 wish that the Task Force would try to see what
10 can be done about maybe ombudsman for these
11 people, community -- For instance, at the
12 township office could they have somebody as a
13 resource to listen to these people so they
14 know what to do. The people -- One case I
15 have been with for eight years, and we've
16 gotten this girl a lot of things because her
17 mother just works so hard, but her mother has
18 no place to go to ask about what she needs to
19 know. She can't interpret the N-400 from the
20 citizenship and immigration service. She
21 can't read -- She can talk English to me, but
22 she can't interpret things. These people
23 would pay for this. They're working. She
24 works weekends and takes care of an invalid.

1 She would pay if there was somebody she could
2 go to.

3 I do it voluntarily, but
4 there's going to be a day when I'm not going
5 to do this anymore. You know, I'm getting
6 there, and there are lots of people in that
7 group. I would like if the Task Force will
8 consider how to help the low -- some of them
9 are poverty and some of them are not poverty.
10 They're just unable to get through the
11 bureaucracy. My best thought is maybe an
12 ombudsman or like I said a little office in a
13 community. I'll bet they could get volunteers
14 if there would be space provided. It's a big,
15 big issue, and then there won't be in the
16 emergency rooms, costing so much in the
17 emergency rooms, and some of them can't even
18 get there.

19 Thank you very much.

20 CHAIRMAN LERNER: Thank you very
21 much, Ms. Byrne. Actually old ideas come back
22 over and over again, and in the old days we
23 used to talk about patient advocates all of
24 the time. You have reminded us even by

1 creating access to the system that we don't
2 help people who are part of special
3 populations, and I mean that broadly, special
4 populations. If we don't help them navigate
5 through the system then the curative and
6 preventive aspects of what we're trying to
7 accomplish won't get accomplished.

8 Thank you very much.

9 CHAIRMAN LERNER: Any other
10 individuals at the moment?

11 Let me suggest then we
12 take --

13 MR. SHOOK: Hi.

14 CHAIRMAN LERNER: Please.

15 MR. SHOOK: I'm the tech here, so
16 I'm being real unprofessional.

17 CHAIRMAN LERNER: Did you sign in?

18 MR. SHOOK: My name is a Ron Shook,
19 S-h-o-o-k. I just want to tell a little
20 personal story. I'm not sure how it fits in.
21 Actually, I do have an inkling.

22 I grew up on a farm. I've
23 always been very independent. I worked as a
24 freelance person all of my life. Paid for my

1 own medical insurance for 30 years, probably
2 more than that, probably close to 35. Two
3 years ago, just about exactly two years ago, I
4 got to the point where I just couldn't take
5 the premiums. It was either that or stop
6 driving my car. I couldn't do my job, so I
7 had to drop it, and of course, you know,
8 that's when things hit. I had a blood clot in
9 my leg earlier in the year, and now, you know,
10 I'm virtually uninsurable. The hospital worked
11 with me. Fortunately, I had the first good
12 year in about eight years after all that
13 recession and changes in my industry, but
14 everything good that came out of this year
15 went to the hospital.

16 It really makes me angry that
17 I paid for insurance for 30 years and I don't
18 think they ever -- I ever got a dime out of
19 it, and yet because I couldn't for a couple of
20 years, I'm completely on the outs.

21 Someone mentioned earlier
22 that, you know, there's only five states in
23 the union where the patient pool is completely
24 statewide. And if there's one thing you could

1 do for this state it's to go in that
2 direction. I mean, it just grinds me that
3 insurance companies won't insure everyone.
4 They'll only insure people that they can make
5 a fortune off of.

6 That's all I've got to say.

7 CHAIRMAN LERNER: Thank you. You
8 told a very appropriate story for our Task
9 Force. Thank you very much.

10 The feel went away from
11 community rating to experience rating. That's
12 exactly what ended up happening, and that will
13 be one of the topics that we'll address as
14 part of our Task Force deliberations.

15 Okay. Now, let's take a ten-
16 minute break and come back together. We'll
17 get back together about quarter after 5:00.

18 Thank you.

19 (A short break was
20 taken.)

21 CHAIRMAN LERNER: On behalf of the
22 Task Force, I call the meeting adjourned.

23 Thank you.

24 (Which were all the

proceedings had.)

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1 STATE OF ILLINOIS)

) SS.

2 COUNTY OF COOK)

3

4 I, DEBORAH R. SANTI, Certified
5 Shorthand Reporter and Notary Public in and
6 for the County of Cook, State of Illinois, do
7 hereby certify that on the 4th day of January,
8 2006, that I reported in shorthand the
9 proceedings had at the foregoing hearing

10 I also certify that the foregoing
11 is a true and correct transcript of all my
12 shorthand notes so taken as aforesaid and
13 contains all of the proceedings had.

14

15 Witness my official signature
16 and seal as Notary Public, in and for the
17 County of Cook, State of Illinois, on the 18th
18 day of January, 2006.

19

20

21

22 DEBORAH R. SANTI, CSR

23 CSR # 084-004107

24