

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 03/04/2015  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>145039</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>C</b> <b>02/26/2015</b>
NAME OF PROVIDER OR SUPPLIER  <b>HEARTLAND OF PEORIA</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>5600 GLEN ELM DRIVE</b> <b>PEORIA, IL 61614</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
F 000	INITIAL COMMENTS	F 000			
F 225 SS=D	<p>Complaint Investigation #1520954\#IL75206</p> <p>483.13(c)(1)(ii)-(iii), (c)(2) - (4) INVESTIGATE/REPORT ALLEGATIONS/INDIVIDUALS</p> <p>The facility must not employ individuals who have been found guilty of abusing, neglecting, or mistreating residents by a court of law; or have had a finding entered into the State nurse aide registry concerning abuse, neglect, mistreatment of residents or misappropriation of their property; and report any knowledge it has of actions by a court of law against an employee, which would indicate unfitness for service as a nurse aide or other facility staff to the State nurse aide registry or licensing authorities.</p> <p>The facility must ensure that all alleged violations involving mistreatment, neglect, or abuse, including injuries of unknown source and misappropriation of resident property are reported immediately to the administrator of the facility and to other officials in accordance with State law through established procedures (including to the State survey and certification agency).</p> <p>The facility must have evidence that all alleged violations are thoroughly investigated, and must prevent further potential abuse while the investigation is in progress.</p> <p>The results of all investigations must be reported to the administrator or his designated representative and to other officials in accordance with State law (including to the State survey and certification agency) within 5 working days of the incident, and if the alleged violation is verified</p>	F 225			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 225	<p>Continued From page 1 appropriate corrective action must be taken.</p> <p>This REQUIREMENT is not met as evidenced by: Based on record review and interview, the facility failed to notify the abuse coordinator immediately, notify the State Agency, and notify law enforcement with suspected misappropriation of resident property for one of three (R1) residents reviewed for abuse in the sample of three.</p> <p>Findings include:</p> <p>A facility Concern form, dated 1/30/15, documents that Z1 (R1's Power of Attorney) reported that R1's wedding ring was missing. The Concern form states, "R1's wedding ring was last seen on R1's finger two weeks ago. Facility staff looked at R1's hand and R1 still has an indentation where R1's ring was. On 2/13/15 R1's ring remains missing and a police report was made."</p> <p>On 2/25/15 at 10:03 a.m., Z1 stated, "I reported (R1's) ring was missing to a nurse, then I talked to (E4) (Arcadia Unit Director) around two weeks prior to (R1's) death. (E4) remembered (R1's) ring. We finally called (E1) one or two days prior to (R1's) death about the ring, and (E1) never got back to us. An appraisal was done on the ring in the past and it was valued at \$2,500.00."</p> <p>R1's Nurses notes document that R1 passed away on 2/13/15.</p> <p>On 2/25/15 at 2:01 p.m., E4 stated, "I talked to (Z1) on 1/30/15. (Z1) said (Z1) went to visit (R1)</p>	F 225			

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F 225	Continued From page 2 and (R1's) ring was not on (R1's) finger. I saw the indentation on (R1's) finger but no ring...We report abuse to E1 (Administrator). I did not feel like R1's ring was stolen. Z1 called back for me to fill out a police report. I filed a report on 2/13/15 with the police. I would have gave E1 a concern form regarding R1's diamond ring on 1/30/15 or a few days later."  On 2/25/15 at 2:21 p.m., E1 stated, "I am the abuse coordinator. I should be notified immediately. I was not notified immediately about (R1's) ring missing. When I was informed I told (E4) to call the police. I did not report this to the State Agency. The investigation is ongoing. It just slipped my mind."	F 225			
F 226 SS=D	483.13(c) DEVELOP/IMPLMENT ABUSE/NEGLECT, ETC POLICIES  The facility must develop and implement written policies and procedures that prohibit mistreatment, neglect, and abuse of residents and misappropriation of resident property.  This REQUIREMENT is not met as evidenced by: Based on record review and interview the facility failed to follow operational policies and procedures regarding immediately notifying the abuse coordinator of potential misappropriation of resident property, reporting to the State Agency, and notifying the police for one of three residents (R1) reviewed for abuse in the sample of three.  Findings include:	F 226			

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F 226	<p>Continued From page 3</p> <p>The facility's Patient Protection Practice Guide, dated 11/2011, states, "Abuse includes all types of abuse, neglect, and misappropriation of patient property...Misappropriation of Patient Property means the deliberate misplacement, exploitation, or wrongful temporary or permanent use of a patient's belongings or money without the patient's consent...Employees are educated upon hire and annually on the abuse prevention program including the immediate reporting of any suspicion of abuse, neglect, misappropriation or crime involving a patient...The administrator is responsible for the investigating, reporting and coordinating of the investigation process of any alleged or suspected abuse regardless of the source of the concern...The center must follow the timeframe's established in the regulations; that is, the center must ensure that any alleged violations are reported immediately to the accordance with state law through established procedures (including to the state survey and certification agency). the results of all investigations must be reported to the administrator or his/her designated representative and to other officials in accordance with state law (including to the state survey and certification agency) within five working days of the incident...Staff members who suspect that a crime has occurred against a patient, must file a report with local law enforcement and the state survey agency according to the following guidelines: No serious bodily injury-within 24 hours."</p> <p>A facility Concern form, dated 1/30/15, documents that Z1 (R1's Power of Attorney) reported that R1's wedding ring was missing. Concern form states, "R1's wedding ring was last seen on R1's finger two weeks ago. Facility staff</p>	F 226			

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F 226	<p>Continued From page 4</p> <p>looked at R1's hand and R1 still has an indentation where R1's ring was. On 2/13/15 R1's ring remains missing and a police report was made."</p> <p>On 2/25/15 at 2:01 p.m., E4 (Arcadia Unit Director) stated, "I talked to (Z1) on 1/30/15. (Z1) said (Z1) went to visit (R1) and (R1's) ring was not on (R1's) finger. I saw the indentation on (R1's) finger but no ring...We report abuse to E1 (Administrator). I did not feel like R1's ring was stolen. Z1 called back for me to fill out a police report. I filed a report on 2/13/15 with the police. I would have gave E1 a concern form regarding the R1's diamond ring on 1/30/15 or a few days later."</p> <p>On 2/25/15 at 2:21 p.m., E1 stated, "I am the abuse coordinator. I should be notified immediately. I was not notified immediately about (R1's) ring missing. When I was informed I told (E4) to call the police. I did not report this to the state agency. The investigation is ongoing. It just slipped my mind."</p>	F 226			