

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 11/16/2015
FORM APPROVED
OMB NO. 0938-0391

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|--|--|---|---|----------------------|---|
| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145439 | (X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____ | | (X3) DATE SURVEY COMPLETED C 11/10/2015 |
| NAME OF PROVIDER OR SUPPLIER CHAMPAIGN URBANA NRSG & REHAB | | | STREET ADDRESS, CITY, STATE, ZIP CODE 302 WEST BURWASH SAVOY, IL 61874 | | |
| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETION DATE | |
| F 000 | INITIAL COMMENTS | F 000 | | | |
| F 241 SS=D | <p>Complaint 1566074/IL81290</p> <p>483.15(a) DIGNITY AND RESPECT OF INDIVIDUALITY</p> <p>The facility must promote care for residents in a manner and in an environment that maintains or enhances each resident's dignity and respect in full recognition of his or her individuality.</p> <p>This REQUIREMENT is not met as evidenced by: Based on observation, interview and record review the facility failed to address residents' needs in a timely manner when the call light was activated for two (R1 and R2) of six residents sampled for call lights in a sample of six.</p> <p>Findings include:</p> <p>On 11/7/2015 at 6:40AM, R2's call light began alarming. On 11/7/2015 at 6:41, R1's call light began alarming. On 11/7/2015 at 6:44AM, E6 Licensed Practical Nurse (LPN) and E7 Registered Nurse (RN) looked down the hall at the call lights and continued to count Narcotics on the medication cart.</p> <p>On 11/7/2015 at 7:18AM (38 minutes later), E6 (LPN) answered R2's call light. E6 stated R2 wanted a notebook.</p> <p>R1's call light was answered at 11/7/2015, 7:20AM (39 minutes later) by E6 (LPN). E6 stated "(R1) needed assistance dressing before breakfast."</p> | F 241 | | | |

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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| F 241 | <p>Continued From page 1</p> <p>On 11/7/2015 at 6:44AM, E6 (LPN) and E7 (RN) concur E12 (Certified Nurses Aide) is assigned to the first floor. E7 stated "(E12) is responsible for taking care of 22 residents." At 7:30AM, E7 stated "I don't have any CNA assigned down here; they moved E12 (CNA) to the second floor. I didn't realize that. I don't think any one is assigned as charge nurse on the weekend."</p> <p>On 11/7/2015 at 6:50AM, R2 stated "It always takes at least 15 minutes for staff to answer call lights, but it usually more like 45 minutes. They are worse about it on weekends cause they are always short."</p> <p>On 11/7/2015 at 6:55AM, R6 (R1's husband) states "It's always this way. They take forever to answer a call light and help someone. (R1) doesn't know until (R1) really has to urinate. (R1) needs to go right away. I just helped my wife on the toilet so (R1) didn't wet (R1's) self and wouldn't cry. (R1's) stomach hurts, because they were taking so long to answer the call light. (R1) needs help dressing. I just can't do that for (R1) anymore. My cancer's back and I'm too weak; that's why we are here."</p> <p>On 11/7/2015 at 7:25AM, E3 Director of Nursing (DON) stated "I got a CNA moved back down to the first floor and we are calling in more staff since there were two call offs. The CNA's are to call off to my self or my Assistant, but they called off to E6 (LPN) last night instead of us. We are the ones who adjust the schedule to ensure all the areas are covered. A nurse from the second floor called down and pulled E12 (CNA) to the second floor. There was a mix up in communication which caused the first floor to be without a CNA from 6:04AM through 7:30AM. I</p> | F 241 | | | |

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| F 241 | <p>Continued From page 2 moved E11 (CNA) down to the first floor."</p> <p>On 11/7/2015 from 9:05 AM through 9:25 AM, E11 (CNA) was in the "Blue Room" dining room assisting with serving breakfast. This dining room is away from the resident room area. E7 (RN) remained on the unit, but failed to answer any call lights.</p> <p>On 11/7/2015 at 9:05AM, R1 and R2's call lights began sounding simultaneously. R1 and R2 both stated they needed to use the restroom.</p> <p>R1's call light was answered by E11 after returning from assisting with breakfast at 9:29AM, 24 minutes after it was activated. E11 stated "(R1) was incontinent of urine and needed (R1's) pants changed."</p> <p>On 11/7/2015 at 9:37 AM, R1 stated "I wet myself because they took forever getting here."</p> <p>R2's call light was answered by E3 (DON) at 9:35AM, 11/7/2015. R2 was told that assistance of two staff were needed to place R3 on the toilet. E3 stated "I will get another staff over here to help (E11)."</p> <p>On 11/7/2015 at 9:45AM, E14 (CNA) and E3 (DON) utilized the mechanical lift to transfer R2 from the wheelchair to the toilet, 40 minutes after R2 activated the call light.</p> <p>On 11/7/2015 at 9:50AM, R2 stated "I was not incontinent, but my stomach was hurting badly."</p> <p>The Minimum Data Set (MDS) dated 10/31/2015 documents R1 is cognitively intact.</p> | F 241 | | | |

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| F 241 | Continued From page 3 The MDS dated 8/18/15 documents R2 is cognitively intact and continent of urine. The facility policy "Answering the Call Light" dated 10/2010 documents the purpose of this procedure is to respond to the residents requests and needs. The Resident Council Minutes for 10/13/2015 and 8/11/2015 document call lights take a long time to answer. | F 241 | | | |