

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 08/08/2016
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145183	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 08/04/2016
NAME OF PROVIDER OR SUPPLIER COLONIAL MANOR			STREET ADDRESS, CITY, STATE, ZIP CODE 620 WARRINGTON AVENUE DANVILLE, IL 61832		
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F 000	INITIAL COMMENTS	F 000			
F 157 SS=D	<p>Complaint # 1664274 / IL 87369</p> <p>483.10(b)(11) NOTIFY OF CHANGES (INJURY/DECLINE/ROOM, ETC)</p> <p>A facility must immediately inform the resident; consult with the resident's physician; and if known, notify the resident's legal representative or an interested family member when there is an accident involving the resident which results in injury and has the potential for requiring physician intervention; a significant change in the resident's physical, mental, or psychosocial status (i.e., a deterioration in health, mental, or psychosocial status in either life threatening conditions or clinical complications); a need to alter treatment significantly (i.e., a need to discontinue an existing form of treatment due to adverse consequences, or to commence a new form of treatment); or a decision to transfer or discharge the resident from the facility as specified in §483.12(a).</p> <p>The facility must also promptly notify the resident and, if known, the resident's legal representative or interested family member when there is a change in room or roommate assignment as specified in §483.15(e)(2); or a change in resident rights under Federal or State law or regulations as specified in paragraph (b)(1) of this section.</p> <p>The facility must record and periodically update the address and phone number of the resident's legal representative or interested family member.</p> <p>This REQUIREMENT is not met as evidenced</p>	F 157			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 157	<p>Continued From page 1</p> <p>by: Based on interview and record review, the facility failed to promptly notify the physician of a change in condition for three of three residents (R1, R2 and R3) reviewed for change in condition in the sample of three.</p> <p>Findings include:</p> <p>1. R1's Minimum Data Set (MDS) dated 7/19/16 documents R1's diagnoses including Chronic Obstructive Pulmonary Disease (COPD), Congestive Heart Failure (CHF) and Ischemic Cardiomyopathy. This MDS also documents R1 is cognitively intact.</p> <p>R1's Respiratory Therapy (RT) Treatment notes dated 7/20/16 at 1:19pm document R1's cough as dry and non-productive. RT treatment notes dated 7/21/16 at 10:01am document R1's cough as moist and productive of mucus. This note also documents R1's unidentified nurse stated R1 sounded "gurgly." There is no documentation of Z4, R1's Physician being notified that R1 had developed a moist productive cough.</p> <p>R1's RT Treatment notes dated 7/25/16 at 10:05am document R1 was, "breathing rather fast- instructed (R1) to slow done (down) (R1's) breathing..." These notes document R1 stated "no one knows what they (staff) are talking about" when they (staff) tell R1 that R1's lungs sound good. There is no documentation Z4 was notified.</p> <p>R1's RT Treatment notes dated 7/26/16 at 1:23pm and 7/27/16 at 10:19am document R1 has a productive moist cough. There is no documentation Z4 was notified.</p>	F 157			

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F 157	<p>Continued From page 2</p> <p>On 8/3/16 at 11:25am, Z1, Respiratory Therapist stated he could not recall if he had notified Z4 or the nurse of R1's productive cough. Z1 stated, "(Z1's) report will say who I notified."</p> <p>On 8/3/16 at 1:45pm, R1 stated, "(R1) was coughing up phlegm for two days. I told the nurses and showed them. The nurses and they just kind of shrugged it off..." R1 also stated, "(R1) know when (R1) is sick- it is a different feeling from COPD, I really was sick..."</p> <p>On 8/4/16 at 10:30am, E1, Administrator stated she would expect the nurses to promptly notify the resident's physician if there was something new (change in condition) for a resident.</p> <p>2. R2's Medication Administration Record dated July 2016 documents R2's diagnoses including Coronary Artery Disease.</p> <p>R2's Progress Notes dated 7/11/16 at 4:50am, document R2 was given Robitussin DM Syrup (expectorant) for a cough. R2's Progress Note on 7/11/16 at 6:28am documents the Robitussin as "ineffective." There is no documentation that Z4, R2's Physician was notified.</p> <p>R2's Progress Notes dated 7/11/16 at 11:12am, document R2 requested Robitussin for R2's cough. There is no documentation Z4 was notified of R2's cough.</p> <p>R2's Progress Notes dated 7/12/2016 at 8:45am document, "(R2) experiencing frequent cough... Resident experiencing back pain r/t (related to cough..." Z4 was not notified until this time of R2's cough.</p> <p>On 8/4/16 at 10:30am, E1, Administrator stated she would expect the nurses to promptly notify the resident's physician if there was something</p>	F 157			

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F 157	Continued From page 3 new (change in condition) for a resident. 3. R3's Medication Administration Record (MAR) dated July 2016 documents R3's diagnoses including Chronic Obstructive Pulmonary Disease (COPD), Asthma and Cerebrovascular Disease. R3's Respiratory Therapy Treatment notes dated 7/9/16 at 10:48am document R3 has a moist productive cough with yellow tinged mucus. There is no documentation that R3's physician was notified. R3's Progress Notes dated 7/10/16 at 1:43pm that R3 complained of cough and congestion and R3's lung sounds "wheezy." This note documents Z4, R3's Physician was notified at this time and the facility was waiting on a response. On 8/3/16 at 1:23pm, E4, Licensed Practical Nurse (LPN) stated that the nurses usually fax notification to a resident's physician. E4 stated, "... If we don't get a response (within a few hours) we would page the doctor..." On 8/4/16 at 10:30am, E1, Administrator stated she would expect the nurses to promptly notify the resident's physician if there was something new (change in condition) for a resident. The facility's Guidelines for Physician Notification of Change in Resident Condition dated 1/2011 documents, "... Standard: Staff observe, document and communicate to the physician changes in resident condition promptly..."	F 157			
F 282 SS=D	483.20(k)(3)(ii) SERVICES BY QUALIFIED PERSONS/PER CARE PLAN The services provided or arranged by the facility must be provided by qualified persons in accordance with each resident's written plan of care.	F 282			

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F 282	<p>Continued From page 4</p> <p>This REQUIREMENT is not met as evidenced by:</p> <p>Based on interview and record review, the facility failed to promptly initiate administration of antibiotic medications as ordered for three of three residents (R1, R2 and R3) reviewed for infections in the sample of three.</p> <p>Findings include:</p> <p>1. R1's Minimum Data Set (MDS) dated 7/19/16 documents R1's diagnoses including Chronic Obstructive Pulmonary Disease (COPD), Congestive Heart Failure (CHF) and Ischemic Cardiomyopathy. This MDS also documents R1 is cognitively intact.</p> <p>R1's chest xray results dated 7/27/16 documents R1 had, "... Right basilar infiltrate with small right pleural effusion..."</p> <p>R1's Progress Notes dated 7/27/16 at 10:24pm document a new order for Levaquin (antibiotic) daily for seven days was received from Z4, R1's Physician after Z4 was notified of R1's chest Xray results.</p> <p>R1's Order Summary Report documents an order dated 7/27/16 for Levaquin 750mg (milligrams) by mouth daily for seven days.</p> <p>R1's Medication Administration record dated July 2016 documents the Levaquin was not scheduled to be administered until 7/28/16. There is no documentation that R1 received Levaquin when it was ordered on 7/27/16 or before R1 was admitted to the hospital on 7/28/16.</p> <p>R1's Discharge Instructions from the hospital</p>	F 282			

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F 282	<p>Continued From page 5 dated 8/1/16 document R1 was admitted to the hospital on 7/28/16 with diagnoses including Pneumonia.</p> <p>The facility's Colonial Manor CBox (convenience box) list dated 3/1/16 documents Levaquin is available in the C-box.</p> <p>On 8/4/16 at 10:30am, E1, Administrator stated she would expect the nurses to obtain the medication from the "c-box (convenience box)" when a new order is obtained if it is available in the c-box. E1 stated if the medication is not available the nurses should document the reason and contact the physician.</p> <p>2. R2's Medication Administration Record dated July 2016 documents R2's diagnoses including Coronary Artery Disease.</p> <p>R2's Active Orders Sheet documents an order dated 7/12/16 for Levaquin 500mg by mouth daily for seven days.</p> <p>R2's Progress Notes dated 7/12/16 at 3:17pm document Z4, R2's Physician ordered Levaquin. R2's Medication Administration Record dated July 2016 documents R2's Levaquin administration did not start until 7/13/16.</p> <p>The facility's Colonial Manor CBox (convenience box) list dated 3/1/16 documents Levaquin is available in the C-box.</p> <p>On 8/4/16 at 10:30am, E1, Administrator stated she would expect the nurses to obtain the medication from the "c-box (convenience box)" when a new order is obtained if it is available in the c-box. E1 stated if the medication is not available the nurses should document the reason and contact the physician.</p>	F 282			

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F 282	<p>Continued From page 6</p> <p>3. R3's Medication Administration Record (MAR) dated July 2016 documents R3's diagnoses including Chronic Obstructive Pulmonary Disease (COPD), Asthma and Cerebrovascular Disease. R3's Progress Notes dated 7/11/16 at 3:11pm document R3 received a new order for a Zpak (antibiotic).</p> <p>R3's Order Summary Report documents an order dated 7/11/16 for Azithromycin (Zpak antibiotic) 500mg by mouth for URI (Upper Respiratory Infection).</p> <p>R3's Medication Administration Record documents that R3's Zpak administration did not start until 7/12/16 at 1800.</p> <p>The facility's Colonial Manor CBox (convenience box) list dated 3/1/16 documents Zpak is available in the C-box.</p> <p>On 8/4/16 at 10:30am, E1, Administrator stated she would expect the nurses to obtain the medication from the "c-box (convenience box)" when a new order is obtained if it is available in the c-box. E1 stated if the medication is not available the nurses should document the reason and contact the physician.</p> <p>The facility's undated Convenience Box policy documents, "... When a medication is needed from the convenience box, the following procedure is used... For example, a new order... is received late Saturday evening... you will need... doses... before the delivery... Administer the medication... A list of contents of the convenience box will be kept at each nurses station..."</p>	F 282			