

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 07/08/2013
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145372		(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 07/03/2013	
NAME OF PROVIDER OR SUPPLIER SYMPHONY OF JOLIET				STREET ADDRESS, CITY, STATE, ZIP CODE 306 NORTH LARKIN AVENUE JOLIET, IL 60435			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)			ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE
F 000	INITIAL COMMENTS			F 000			
F 333 SS=D	<p>Complaint Investigation # 1372314/IL63651 483.25(m)(2) RESIDENTS FREE OF SIGNIFICANT MED ERRORS</p> <p>The facility must ensure that residents are free of any significant medication errors.</p> <p>This REQUIREMENT is not met as evidenced by: Based on observation, interview and record review the facility failed to administer insulin medication as ordered and failed to follow the administration guidelines for a long acting and rapid acting insulin.</p> <p>This applies to one of two residents (R1) reviewed for insulin administration.</p> <p>The findings include:</p> <p>R1 has multiple diagnoses including DM (Diabetes Mellitus) and right BKA (below knee amputation).</p> <p>On 7/2/13 at 9:00 AM, R1 was observed in bed, alert and oriented. R1's breakfast meal tray was noted on top of the overbed table, with more than 50 % of the meal consumed. According to R1, she was finished with her breakfast. During this time, R1 stated she is still waiting for the nurse to check her blood sugar level and to give her the insulin medications.</p> <p>On 7/2/13 at 9:36 AM, E8 (LPN/Licensed Practical Nurse) checked R1's blood sugar level</p>			F 333			
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE				TITLE		(X6) DATE	

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 333	<p>Continued From page 1</p> <p>and obtained 161 mg/dl. At 9:42 AM, E8 prepared R1's two sliding scale insulin medications. E8 first withdrew Lantus (Glargine) 16 units, then using the same insulin syringe, E8 withdrew 12 units of Humalog (Lispro) for a total of 28 units (Lantus and Humalog insulin mixed/combined). At 9:45 AM, E8 injected the insulin to R1's left lower abdominal area. R1 received her insulin medications approximately 45 minutes after eating.</p> <p>R1's POS (Physician Order Sheet) dated 6/10/13 through 7/9/13 showed orders for R1's blood glucose to be monitored four times daily (every 6AM, 11AM, 4PM and 8PM), to give Lantus per sliding scale daily (every 6AM) and to give Humalog per sliding scale four times daily (every 6AM, 11AM, 4PM and 8PM). The same POS showed orders for the sliding scale, for blood glucose level between 81 - 150 mg/dl to give 12 units of Lantus and for blood glucose level between 151 - 200 mg/dl to give 11 units of Humalog.</p> <p>E8 administered 12 units of Humalog to R1, instead of the ordered 11 units.</p> <p>On 7/2/13 at 11:45 AM, Z1 (Pharmacist) stated Lantus (Glargine) is a long acting insulin, which constantly release insulin for 24 hours after injection. While the Humalog (Lispro) is a rapid acting insulin, which takes effect right away. According to Z1, Lantus and Humalog cannot be mixed together in one syringe per there manufacturer because, both insulin has different action and it might alter the potency of both or either insulin.</p>	F 333			

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F 333	Continued From page 2 The Clinical Pharmacology copyright 2013 states an insulin glargine is administered once daily at the same time every day and that per manufacturer, insulin glargine should not be diluted or mixed with any other insulin or solution as the pharmacodynamic profile of insulin glargine and/or the other insulin may be altered in an unpredictable manner. The same Clinical Pharmacology states for insulin lispro, the preferable administration is within 15 minutes before or immediately after a meal and until data are available, do not mix insulin lispro in the same syringe with any other insulin.			F 333			