

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 05/29/2012  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>145122</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED  <b>08/31/2011</b>
NAME OF PROVIDER OR SUPPLIER  <b>DOBSON PLAZA</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>120 DODGE AVENUE EVANSTON, IL 60202</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
F 000	INITIAL COMMENTS  Annual Certification	F 000			
F 371	Licensure Probationary (P1) 483.35(i) FOOD PROCURE, STORE/PREPARE/SERVE - SANITARY  The facility must - (1) Procure food from sources approved or considered satisfactory by Federal, State or local authorities; and (2) Store, prepare, distribute and serve food under sanitary conditions  This REQUIREMENT is not met as evidenced by: Based on observation and record review, the facility failed to follow it's sanitation policy to wash, and sanitize utensils by approved methods, failed to wear gloves appropriately, and failed to wash hands after moving kitchen equipment into the serving area.  Findings include:  On 8/30/11 at 11:30 am during lunch service E4 (Cook) while serving lunch was observed going to the three compartment sink instead of the handwashing sink on four occasions washing her hands with plain water and washing the ladle she was using at the same time. E4 used a towel to dry the ladle. At no time was E4 observed soaking the ladle in sanitizer, prior to reusing the ladle and failed to wash her hands prior to	F 371		10/15/11	
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE			TITLE		(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 371	Continued From page 1 applying gloves.  During the same service, E4 on two of the four occasions did not apply gloves prior to resumption of food service, and continued to serve the food without gloves.  Finally, E4 was observed to move kitchen equipment from one side of the kitchen into the area of food service and proceeded to apply gloves without handwashing then continued to prepare meals.  The policy reflects that the three compartment sink is used for dish washing and sanitizing, that utensils should be washed and rinsed at a water temperature of 110, and utensils should be sanitized with a bleach solution of 50 PPM for 30 seconds to 1 minute. And that gloves should be worn during food preparation. This affects 92 of 93 residents who receive meals prepared in the facility.	F 371			
F 372	483.35(i)(3) DISPOSE GARBAGE & REFUSE PROPERLY  The facility must dispose of garbage and refuse properly.  This REQUIREMENT is not met as evidenced by: Based on observation and interview the facility failed on three of three days of the survey, to store and contain trash in a safe and sanitary manner. This affects 93 of 93 resident's.  Findings include:	F 372		10/15/11	

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F 372	<p>Continued From page 2</p> <p>1.) On 8/29/2011( Monday) at 9:00AM, it was observed that the lids on either side of the dumpster were open. Bags of trash were piled high and falling out of the container. Litter was also noted by the facility building and on the ground by the dumpster. It was observed that birds and squirrels were in and coming out of the dumpster.</p> <p>2.) On 8/30/2011(Tuesday) at 12:00PM and 3:30PM, the trash again was littered on the ground around the dumpster and next to the facility building. The middle lids were open and the bags of trash were piled high above the top of the container approximately 2 feet. Many flies and birds were seen in and out of the container.</p> <p>3.) On 8/31/2011(Wednesday) at 9:00AM, it is observed that the lids are open on either side of the dumpster. There are bags of garbage hanging out of the sides. There continues to be litter on the ground surrounding the dumpster and the facility building. Again birds and flies were seen going in and out of the container. On interview E3 (Assistnt Direcotr of Nursing.) stated that "garbage pick up is Monday, Wednesday, and Friday."</p>	F 372			