

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 09/14/2010  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>145341</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED  <b>C</b> <b>09/03/2010</b>
NAME OF PROVIDER OR SUPPLIER  <b>FRIENDSHIP VILLAGE-SCHAUMBURG</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>350 WEST SCHAUMBURG ROAD</b> <b>SCHAUMBURG, IL 60194</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
F 000	INITIAL COMMENTS	F 000			
F 241 SS=D	<p>Incident of 4/8/10/IL47283-No Deficiency</p> <p>Complaint Investigation #1091464/IL46933-F241 &amp; #1091888/IL47435-No Deficiency</p> <p>483.15(a) DIGNITY AND RESPECT OF INDIVIDUALITY</p> <p>The facility must promote care for residents in a manner and in an environment that maintains or enhances each resident's dignity and respect in full recognition of his or her individuality.</p> <p>This REQUIREMENT is not met as evidenced by: Based on observation, interview and record review, the facility failed to respond in a timely manner to one of nine sampled residents request for assistance to be put to bed, R9.</p> <p>Findings include:</p> <p>R9 has the diagnoses which includes Degenerative Joint Disease, History of Staph Infection of Spine, Cataracts, Neurogenic Bladder and Depression.</p> <p>Nurses Notes on 4/4/10 at 7:30 PM indicated that R9's request for assistance to be put to bed was not provided in a reasonable amount of time. It documented that R9 returned from a pass with family at 7:30 PM. AT 7:45 PM, R9 requested E9 (Nurse) to put her to bed. E9 told the resident to wait for a few minutes until help arrives since E9 was giving medications and assisting other residents. E9 asked another CNA (Certified Nursing Assistant) at 7:50 PM to assist R9 to bed</p>	F 241			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 241	<p>Continued From page 1</p> <p>but was also assisting another resident. E8, R9's CNA was on her break at that time. At 8:00 PM E9 informed E8 that R9 was waiting to be put to bed. It was not until 8:30 PM when R9 was assisted to go to bed.</p> <p>On 5/13/10 at 11:25 AM, E9 stated that upon return from a home pass, R9 wanted to be put to bed. E9 sated that it was a busy night with the other residents also requesting to go to bed or to be toileted. E9 stated that there were several residents who were high risk for falls and the other CNAs had to stay with these residents while in the bathroom. There were 3 CNAs in her wing that evening but two of them were on break. E9 stated that E8 told her that she had already spoken with R9, so E9 thought everything was all right. E9 stated that R9's daughter called regarding R9 wanting to go to bed.</p> <p>On 5/13/10 at 11:15 AM, E8 (CNA) stated that she came back from her break at approximately 8:20 PM. E8 stated that when she came back from her break, she went to the nursing station to get the stand up lift. While at the nursing station, R9 called the nursing station and E8 asked R9 why she did not put on her call light instead and told R9 she will be with her in a minute.</p>	F 241			