STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	145523	A. BUILDING _____ B. WING _____	C 02/16/2016

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
APERION CARE AMBOY	**15 WEST WASSON ROAD AMBOY, IL 61310**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
F 000	INITIAL COMMENTS	F 000		
F 252 SS=B	Complaint Investigation 1610798 \ IL 83355 483.15(h)(1) SAFE/CLEAN/COMFORTABLE/HOMELIKE ENVIRONMENT The facility must provide a safe, clean, comfortable and homelike environment, allowing the resident to use his or her personal belongings to the extent possible. This REQUIREMENT is not met as evidenced by: Based on observation, interview and record review, the facility failed to keep the living environment free of offensive odors. This applies to 4 of 7 residents (R1, R5, R6 & R7)) interviewed regarding facility odors in the sample of 7. The findings include: On February 16, 2016 at 9:00A.M., there was a strong smell of urine upon entering the front door of the facility. This odor permeated through the 200 and 300 wings. The floors through out the facility were dull. The mattress in room 307 sunken in the middle and misshapen. On February 16, 2016 at 10:10 A.M., Z2 (R5 's daughter-R5 is not interviewable) said to E4 (housekeeper on the 300 wing) Have you sprayed down here yet? The smell is pretty bad right now. On February 16, 2016 at 10:11 A.M., Z2 said the odor is very strong at this end of the building, some days are really bad. The last three days have been bad. As soon as I say something to the housekeeping staff they come and spray. They need to try and keep ahead of it. On February 16, 2016 at 11:00 A.M., R1 said her son	F 252		3/1/16

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE 03/01/2016

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 252	Continued From page 1	F 252		

and daughter buy her at least two cans of air freshener a month to use in her room. If friends stop by unannounced and she has not sprayed her room she is embarrassed by the odors. R1 said if she leaves the facility she sprays her clothing so does not go out in public smelling like the facility. On February 16, 2016 at 10:40 A.M., Z3 (R6 ' s daughter-R6 is not interviewable) said strong urine odors are present in the facility especially on the weekends. On February 16, 2016 at 10:45 A.M., Z4 (R7 ' s wife-R7 is not interviewable) said R7 complains about odors once in a while and she notices them near the main entrance. On February 16, 2016 at 11:30 A.M., E1 (Business Manager-Administration contact person) said there have been no grievances regarding offensive smells or odors and there is no system to track casual concerns brought up by residents or visitors. On February 16, 2016 at 1:00 P.M., Z1 (R1 ' s daughter) said there was a commode in her mother ' s room that had not been emptied or cleaned in over 24 hours. Z1 said she had to specifically ask that the commode be emptied and cleaned. Z1 said odors seem to be worse on the weekends and her son refuses to visit on the weekends because of the facility odors. On February 16, 2016 at 10:45 E4 (Housekeeper) said the old regional director wanted housekeeping hours cut to five hours a day, starting in January 2016. E4 said she did not feel she could do a good job cleaning in just five hours. The rest of her shift is spent in laundry since there is no laundry staff during the day shift. On February 16, 2016 at 11:00 A.M., E3 (Housekeeping\Laundry Supervisor) said that 16 hours a week (per 32 hour a week employee) are spent in housekeeping and the other 16 hours are spent in laundry since there is no day shift laundry employee. The former regional manager cut staff

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F 252	Continued From page 2	F 252		

to cleaning only five hours a day and this is not enough time to do an adequate job. On February 16, 2016, at 1:30 P.M., E1 said that housekeepers help with the laundry but housekeeping is their focus. On February 16, 2016, E5 (maintenance supervisor) said when she started working here two weeks ago she was shocked there was not a working floor cleaning machine. E1 said the urine odor may be from old cracked mattresses, urinary incontinence and commodes being used in resident rooms. On February 16, 2016 at 3:35 P.M., E2 DON (Director of Nursing) said there are only a handful of resident ' s who are able to care for their toileting needs without staff assistance.
The January 8, 2016 facility ' s Resident Council Meeting Minutes show a request for bathrooms to be cleaned every shift and a request for additional toilet paper to be available in the bathrooms. The February 5, 2016 facility ' s Resident Council Meeting Minutes show another request for additional toilet paper and a request for showers to be cleaned twice a day. The February 12, 2016 facility ' s Department Head Meeting Minutes show that facility smells were an acknowledged facility concern and resident requests for additional toilet paper and more frequent cleaning of the bathrooms /showers were not implemented. The facility ' s February 2016 housekeeping schedule shows three days of the month (1,2,3) no house keeping staff scheduled, and one housekeeping staff scheduled for 2/4/16. The facility ' s February 2016 laundry staff schedule shows no staff were scheduled on February 1, 2, 8, 9 and 10, 2016. The February 16, 2016 Facility Data Sheet shows 49 residents in the facility.