

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 03/12/2015
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145740	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 03/05/2015
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NAME OF PROVIDER OR SUPPLIER ARBA CARE CENTER OF ELGIN	STREET ADDRESS, CITY, STATE, ZIP CODE 134 NORTH MCLEAN BOULEVARD ELGIN, IL 60121
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
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F 000	INITIAL COMMENTS Investigation of Complaints: 1570899 / IL 75130 F353	F 000		
F 353 SS=E	1571040/ IL 75301 = no deficiencies cited 483.30(a) SUFFICIENT 24-HR NURSING STAFF PER CARE PLANS The facility must have sufficient nursing staff to provide nursing and related services to attain or maintain the highest practicable physical, mental, and psychosocial well-being of each resident, as determined by resident assessments and individual plans of care. The facility must provide services by sufficient numbers of each of the following types of personnel on a 24-hour basis to provide nursing care to all residents in accordance with resident care plans: Except when waived under paragraph (c) of this section, licensed nurses and other nursing personnel. Except when waived under paragraph (c) of this section, the facility must designate a licensed nurse to serve as a charge nurse on each tour of duty. This REQUIREMENT is not met as evidenced by: Based on observation interview and record review, the facility failed to have sufficient nursing staff to provide nursing care to residents as needed. This applies to five of six residents in	F 353		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 353	<p>Continued From page 1 the sample R1, R2, R4, R5 and R6.</p> <p>Findings include:</p> <p>On 2/21/15 at 10:10 AM, R2 was sitting in her room with the call light on visible from the hallway. R2 said that the call light has been on for more than 10 minutes, she has had to go to the bathroom for so long that she "peed on herself." R2 said that they don't have enough staff, it keeps happening. Nursing staff did not come to answer the light until 10:30 AM when they took R2's roommate (R5) first. R5 needed to be transferred with two staff, and only one staff was available for the last half hour.</p> <p>On 2/21/15 at 11:15 AM, R4's call light was on visible from the hallway. R4 said that she has had to urinate three times in the same diaper and is now soaking wet. R4 said that the diaper can hold urine from one or two times, but the third time soaks through all of her clothes and sheet on the bed. R4 said she would be willing to go to the bathroom if they took her but they do not have enough help. R4 said her breakfast was cold because there was not enough staff in the dining room to pass out the meal.</p> <p>On 2/21/15 at 11:40 AM and 2/26/15 at 2:30 PM, R6 said that there is always an excuse about why they don't have enough help. On 2/21/15, the breakfast meal was ice cold because nobody was there to serve it. We did not get coffee or water until after the meal was over. R6 likes to have a cup of coffee when he goes to the dining room, but can't unless staff are there to serve it. On 2/21/15 at 10:45 AM, R1 said they didn't have any help to serve the breakfast this morning - it was cold and late.</p>	F 353			

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